

## SW-505-8P-F

### RELEASE FIRMWARE VERSION 1.00.496 RECOMMENDED UPDATE

#### ENHANCEMENTS

Auto Update feature! You will be able to utilize this for versions after this one.

#### KNOWN LIMITATIONS

- After updating or rebooting and logging back in to UI, you may notice occasionally that the Left Nav menu is missing, except for Dashboard and Templates. Refresh the page and this should resolve. We're looking into optimizations of the UI to avoid these sorts of "refresh to fix it" issues.
- If Auto-Refresh is selected on a page and that page is left open on a browser, the session won't follow the Auto-Logout rule set at the top-right corner of the page.
- Small "dead zone" in the color picker for the Templates, non-selectable area on right and bottom side and corner.

#### SWITCH UPDATE INSTRUCTIONS

- Download the latest firmware release for your switch from the "Current Version" section on this page.
- Log in to your switch using its IP address and browse to Maintenance >> Firmware >> Firmware Upgrade.
- Click "Choose File", select the firmware you just downloaded, click "Open/OK", and click "Upload". A message stating "Firmware upgrade in progress" will appear. Note: You can ignore the "Skip certificate and signature verification", this is only to be used when instructed by Luxul support.
- Note: Please do not power the switch down or disconnect the switch during the upgrade process as this can damage the switch. Please be patient, as firmware updates can take up to five minutes to complete.
- Once the update is finished the page will refresh to the login page.
- Before logging in, press and hold the "mode/reset" button on the front of the unit until the port LEDs all turn on and then release (about 10 seconds).
- Allow the unit to boot back up (may take up to 60 seconds), log back in (using default username and password), and configure the switch as needed.
- Please contact Luxul support with any questions or if you experience any issues with the upgrade process.

Alternatively, you may download the latest firmware release for your switch from the bottom of the product page on [LegrandAV.com](https://www.LegrandAV.com) and choose "a file on your PC" under the "Firmware Location" section of the Update Firmware page.

Note: As part of Luxul's ongoing commitment to product security, firmware updates will support a cryptographic signature. Implementing signed firmware will enable the product to verify that the firmware update came from Luxul.

#### DOWNLOAD FIRMWARE

#### VISIT PRODUCT PAGE

USA 866.977.3901 [av.support@legrand.com](mailto:av.support@legrand.com)  
CANADA 877.345.4329 [av.support@legrand.com](mailto:av.support@legrand.com)  
EMEA +31 495 580 840 [av.emea.sales@legrand.com](mailto:av.emea.sales@legrand.com)  
APAC +852 2145 4099 [av.asia.sales@legrand.com](mailto:av.asia.sales@legrand.com)