

OAKRIDGE PARK MALL

Oakridge Park Mall Builds a Security Operations Center

READY FOR WHAT'S NEXT

HOW LUNDHALSEY'S AWARD-WINNING CONSOLE SYSTEM OUTFITTED A FIVE-OPERATOR TEAM FOR ROUND-THE-CLOCK SECURITY WORK

Originally developed nearly seven decades ago, Oakridge Park Mall wasn't built with modern security operations in mind. As QuadREAL Property Group moved forward with a redevelopment of the property, the mall's security operations center needed the same kind of attention: a space capable of supporting a full team of operators around the clock, not a patchwork of aging infrastructure.

SETTING A NEW STANDARD FOR MALL SECURITY

The brief called for a control room console that could do more than hold equipment. It needed to support four to five operators working side by side in a single room, house at-desk devices and video monitors, and keep pace with a 24-hour security operation, all without looking like an afterthought in a newly modernized space. SGH Design Partners, working alongside integrator Holmes + Brackel, specified LundHalsey's Kontrol Plus console system, an award-winning design trusted by security teams globally and sold and supported in North America through Legrand | AV.





A SPECIALIST CONSOLE SYSTEM DESIGNED FOR A FIVE-OPERATOR TEAM

The result is a five-operator console system built into the mall's new Security Operations Control Room. Each station accommodates the CPUs, peripherals, at-desk displays, and accessible power operators rely on, all built into a single continuous console finished to match the ambition of the broader redevelopment.

LundHalsey's engineering meant the console didn't have to choose between form and function. It gives operators a workspace that's easy to use today and easy to adapt as the room's technology evolves, in a finish that matches the caliber of the surrounding redevelopment.



> "We selected the LundHalsey console because it was exactly what their internal security team described, and it met every requirement,"
>
> **Erin Armstrong**
> National Director, Operations, SGH Design Partners

EXECUTING THROUGH A SHIFTING TIMELINE

A deployment of this size came with a steady stream of schedule changes, and hitting the install date meant leaning heavily on manufacturer support. LundHalsey, backed by the Legrand | AV team, stayed responsive throughout, helping Holmes + Brackel navigate shifting timelines without losing sight of the finish line.

A BROADER PORTFOLIO FOR THE BRITISH COLUMBIA MARKET

For Legrand | AV, this installation is a chance to show the British Columbia market a side of the business beyond its established AV infrastructure work. QuadREAL Property Group, its security integrators, and SGH Design Partners were familiar with LundHalsey's solutions early in the process, which helped move the specification through approval.

"This project shows what Legrand | AV can offer beyond our core AV infrastructure work. Through our strategic partnership with LundHalsey, we bring the same level of engineering and design quality our integrator partners already expect from us, just applied to a different part of the room," said Chris Lavallee, Regional Sales Manager, Legrand | AV Canada.