

# Amba

towel warmers



[www.ambaproducts.com](http://www.ambaproducts.com)

**Amba Towel Warmers**  
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 Atlanta, GA 30318 USA  
 Tel: 404-350-9738  
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- **Keep towels and bathrobes warm and dry**
- **Prevent towels from becoming musty — reducing laundry loads**
- **Help bathrooms stay warm, mold, and mildew free — some models also function as space heaters**
- **Can also be used at pools, saunas, spas, on boats, RVs, mudrooms, laundry rooms, and kitchens**
- **Made from high-quality environmentally friendly stainless steel (NOT plated)**
- **Available in various quality finishes**
- **Multiple sizes available to fit any need**
- **Award-winning Italian designs**
- **Installs easily — wire as you would a wall light**
- **All units are either UL or ETL approved for safety in Canada and the USA**
- **Can be controlled by an optional timer, digital heat controller, or just a simple switch**
- **Models consume minimal power — some equivalent to just one or two light bulbs.**
- **Custom sizes and Hydronic models are available by special order**



JEEVES



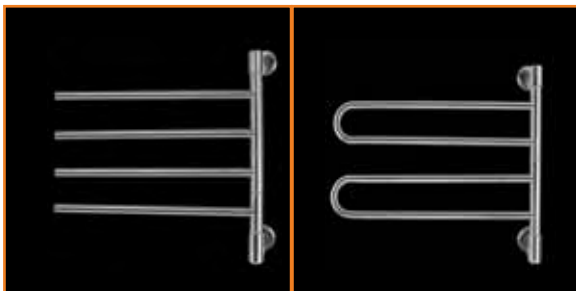
ELORY



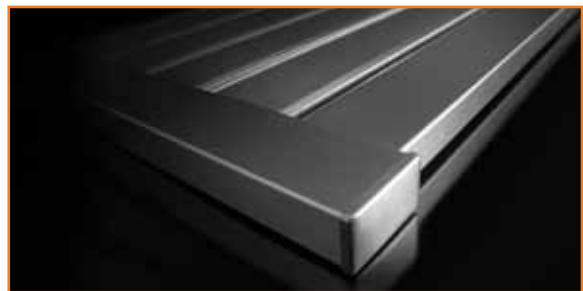
SOLO



ANTUS



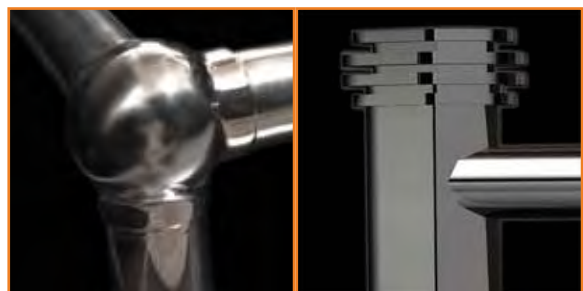
SWIVEL



VEGA



SIRIO



Traditional



QUADRO



ACCESSORIES





# JEEVES COLLECTION

## MODEL H

BARS	7
W x H	20 1/2" x 18"
WATTS	60-80
AMPS	0.5 - 0.75



## MODEL I

## MODEL J

## MODEL F



MODEL	BARS	W x H	WATTS	AMPS
I	4	20 1/2" x 31"	60 - 80	0.5 - 0.75
J	6	20 1/2" x 31"	60 - 80	0.5 - 0.75
F	7	20 1/2" x 41"	135	1.25

## MODEL K

## MODEL L



MODEL	BARS	W x H	WATTS	AMPS
K	10	29 1/2" x 27"	150 - 175	1.35 - 1.6
L	10	39 1/2" x 27"	200	1.8

## E-STRAIGHT

## E-CURVED



## MODEL E

BARS	12
W x H	20 1/2" x 31"
WATTS	150 - 175
AMPS	1.35-1.6

## C-STRAIGHT

## C-CURVED



## MODEL C

BARS	13
W x H	20 1/2" x 36"
WATTS	150 - 175
AMPS	1.35-1.6

## D-STRAIGHT

## D-CURVED



## MODEL D

BARS	20
W x H	20 1/2" x 53"
WATTS	240
AMPS	2.2

## MODEL M SHELF

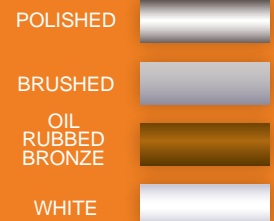
BARS	11
W x H x D	20 1/2" x 22" x 12"
WATTS	135
AMPS	1.25



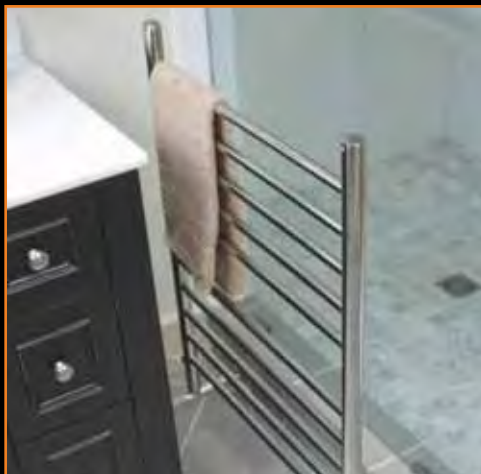
- Towel Warmer / Towel Dryer
- Classic towel bar with straight bars or a gentle curve
- Can be wired on left side for an extra charge, on request (Brushed and Polished finishes only)
- Helps bathrooms stay warm, mold, and mildew free
- Bars ideally spaced to hold large and small towels
- High-quality stainless steel
- Finishes include polished, brushed, oil rubbed bronze and white
- The overall depth of Jeeves Towel Rails is 4 1/2" for the Straight models and 6 1/2" for the Curved models
- Custom hydronic models are available by special order
- Includes a built in thermostat and internal thermal cutout for optimal energy consumption and safety
- Can be controlled by a simple on / off switch or an optional 24 hr / 7 day programmable timer.
- Average Temp. Range 145 °- 154 °F
- Safety cut out temp of 158 °F
- Integrated security thermofuse, set at 242 °F, adds additional safety
- Standard voltage 110 volts
- Accessories are available

5-year limited warranty

## FINISHES



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# SOLO

COLLECTION



## MODEL SAFS-24

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
10	24" x 38"	150	512	1.36

- **FREESTANDING** towel warmer
- Lightweight and mobile
- Easy to assemble – plug in
- Avant garde design
- Ten Horizontal Bars spaced evenly in two sets of five for more surface area
- Can be used in any room — bathrooms, laundry rooms, or even dorm rooms
- Made of 304 stainless steel
- Available in a Brushed or Polished finish
- UL Certified
- Integrated ON/OFF switch with pilot light
- Anti slip pads for the feet included
- No liquid in unit
- Legs span 12 Inches
- Temperature — Heats up to 149 ° F
- Standard voltage 110 volts



Can also be controlled by a 7 day / 24 hour programmable plug-in timer (Optional)

2-year limited warranty

### FINISHES

POLISHED 

BRUSHED 



[ambaproducts.com](http://ambaproducts.com)

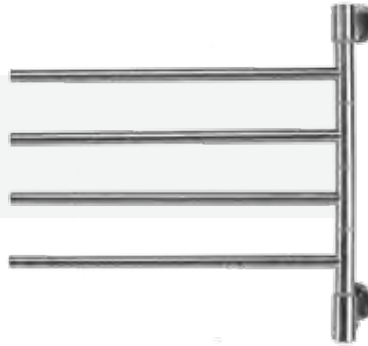




# SWIVEL COLLECTION

## MODEL Jack D004

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
4	22" x 21"	40	136	0.36



## MODEL Jack D005

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
5	22" x 25"	50	171	0.45



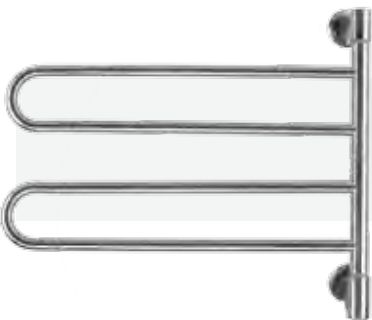
## MODEL Jack D006

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
6	22" x 29"	60	205	0.55



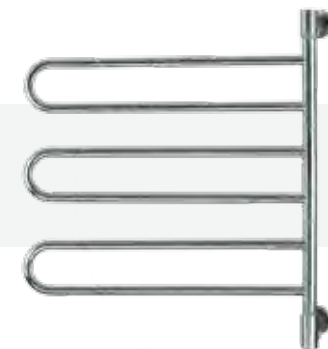
## MODEL JIII B002

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
4	25" x 21"	36	123	0.33



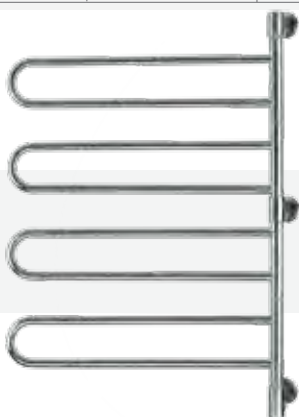
## MODEL JIII B003

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
6	25" x 29"	54	184	0.49



## MODEL JIII B004

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
8	25" x 37"	72	246	0.65



- Swivel hinge unit rotates 180 degrees
- Each arm moves independently
- Plug in units
- Very simple to install
- Energy efficient. Using power of one or two light bulbs
- High Quality 304 Stainless Steel — not chrome plated mild steel or brass
- Available in a Polished or Brushed finish
- Integrated ON/OFF switch on unit with pilot light
- No liquid in unit
- Temperature — heats up to a 136 °F
- Standard voltage 110 volts



Can also be controlled by a 7 day / 24 hour programmable plug-in timer (Optional)

2-year limited warranty

### FINISHES

POLISHED 

BRUSHED 



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# SIRIO

COLLECTION

DESIGN BY  
**femmesteel**  
MADE IN ITALY

## MODEL S-2121

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
8	21" x 21"	115	392	1.0



## MODEL S-2133

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
12	21" x 33"	172	586	1.5



## MODEL S-2142

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
16	21" x 42"	232	791	2.0



## MODEL S-2921

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
8	29" x 21"	148	505	1.3



## MODEL S-2933

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
12	29" x 33"	232	791	2.0



## MODEL S-2156

BARS	12
W x H	21" x 56"
WATTS	370
BTU	1262
AMPS	3.2

- Dual-purpose radiator functions as towel warmer and space heater
- Novel design allows for extra towel bars and robe hooks to be attached
- Suitable for drying large towels and bathrobes
- Expert craftsmanship
- Innovative Italian heating system with no liquid
- Silent and efficient
- Heats quickly and evenly
- Expertly crafted for maximum functionality and visual appeal
- Meets stringent European child safety standards
- Can be controlled by a 24 hr / 7 day programmable timer (Optional)
- Digital heat controller available for different heat settings (Optional)
- Integrated ON/OFF switch with pilot light
- Flexible design allows for unit to be installed vertically, horizontally or upside down
- High-quality stainless steel available in polished or brushed finishes
- Distance from the wall is adjustable from 4 to 4 3/4 Inches
- Average temp. range 131°F – 167°F
- Standard voltage 115 volts
- Accessories are available

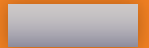
3-year limited warranty

### FINISHES

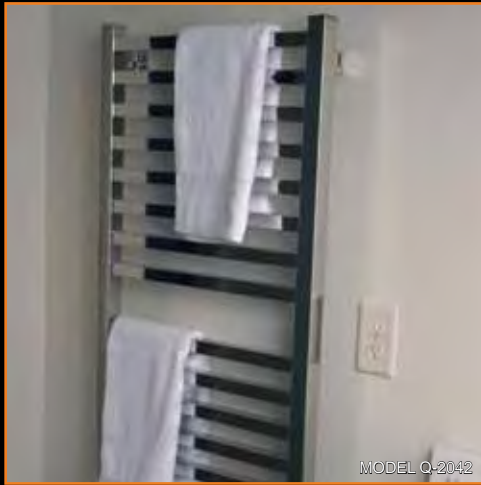
POLISHED



BRUSHED



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# QUADRO

COLLECTION

DESIGN BY  
**femmesteel**  
MADE IN ITALY

## MODEL Q-2016

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
6	20" x 16"	92	314	0.8



## MODEL Q-2033

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
12	20" x 33"	172	586	1.5



## MODEL Q-2042

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
16	20" x 42"	232	791	2.0





## MODEL Q-2054

BARS	WIDTH x HEIGHT	WATTS	BTUs	AMPS
20	20" x 54"	296	1009	2.6

- Innovative Italian heating system with no liquid
- Designer wire cover kit included
- Silent operation
- Integrated ON/OFF switch with pilot light
- Help bathrooms stay warm, mold, and mildew free.
- Expertly crafted for maximal functionality and visual appeal
- Meets stringent European child safety standards
- Uses low wattage energy for optimal running efficiency
- Can be controlled by a 24 hr / 7 day programmable timer. (Optional)
- Flexible design allows for unit to be installed vertically, horizontally, or upside down
- Custom sizes and Hydronic models are available by special order
- Average temp. range 131°F - 167°F
- Distance from the wall is adjustable from 4 to 4 3/4 Inches
- High-quality stainless steel available in polished, brushed, and oil-rubbed bronze finishes
- Horizontal bars are covered by replaceable panels
- Standard voltage 115 volts
- Accessories are available

3-year limited warranty

### FINISHES

- POLISHED 
- BRUSHED 
- OIL RUBBED BRONZE 



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# ELORY

COLLECTION

DESIGN BY

**femmesteel**

MADE IN ITALY

## MODEL E-2113

W x H	WATTS	BTU's	AMPS
21" x 13"	90	307	0.8



## MODEL E-2130

W x H	WATTS	BTU's	AMPS
21" x 30"	180	614	1.6

- Dual-purpose heating unit functions as towel warmer and/or space heater
- Innovative, discreet design complements a variety of contemporary bathroom styles
- Large flat heating surface area — suitable for drying large, thick towels
- New patented Italian heating system with no liquid
- High quality stainless steel available in polished or brushed finishes
- Silent and lightweight
- Heats quickly and evenly
- Meets stringent European child safety standards
- Uses low wattage energy for optimal running efficiency
- Custom sizes are available by special order
- Distance from wall — 3 1/2 Inches
- Integrated 24 hour / 7 day programmable timer / switch with built-in thermostat
- Standard Voltage — 115 volts

3-year limited warranty

### FINISHES

POLISHED



BRUSHED

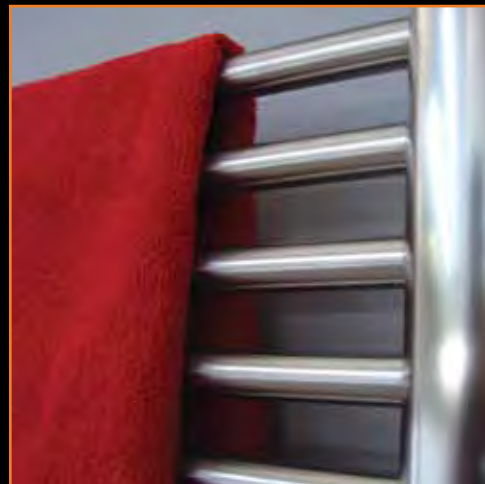


### AWARD WINNING PRODUCT

ELORY won the Batilux Monaco (Monte Carlo) for best design and engineering. Prize presented by Prince Albert II of Monaco.



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# ANTUS

COLLECTION

DESIGN BY  
**femmelsteel**  
MADE IN ITALY

## MODEL A-2056

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
32	20" x 56"	400	1364	3.5



## MODEL A-2072

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
44	20" x 72"	530	1807	4.6



## MODEL A-2856

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
32	28" x 56"	530	1807	4.6

- Rounded bars spaced to hold small and large towels
- Dual-purpose radiator functions as towel warmer and space heater
- Suitable for drying large towels and long bathrobes
- Expert craftsmanship
- Innovative Italian heating system with no liquid
- Silent and efficient
- Heats quickly and evenly
- Expertly crafted for maximum functionality and visual appeal
- Meets stringent European child safety standards
- Can be controlled by a 24 hr / 7 day programmable timer (Optional)
- Digital heat controller available for different heat settings (Optional)
- Integrated ON/OFF switch with pilot light
- Flexible design allows for unit to be installed vertically, horizontally or upside down
- High-quality stainless steel available in polished or brushed finishes
- Distance from the wall is adjustable from 4 to 4 3/4 Inches
- Average temp. range 131°F - 167°F
- Standard voltage 115 volts
- Accessories are available

3-year limited warranty

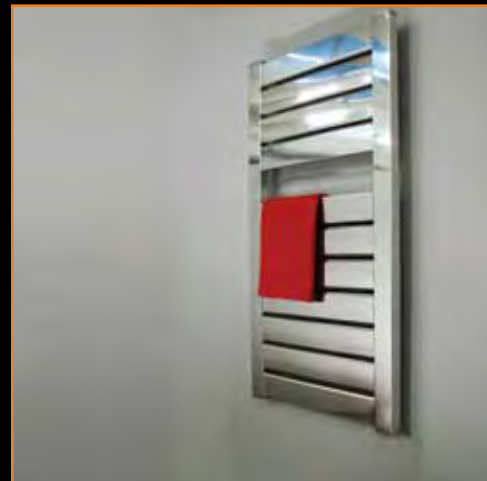
### FINISHES

POLISHED 

BRUSHED 



[ambaproducts.com](http://ambaproducts.com)



### MODEL V-2322

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
12	23" x 22"	160	546	1.4



### MODEL V-2342

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
22	23" x 42"	296	1009	2.6



### MODEL V-2352

BARS	WIDTH x HEIGHT	WATTS	BTU's	AMPS
26	23" x 52"	370	1262	3.2



- Dual-purpose radiator functions as towel warmer and space heater
- Broad, flat panels suitable for drying large, thick towels
- Innovative Italian heating system with no liquid
- Silent and efficient
- Heats quickly and evenly
- Expertly crafted for maximum functionality and visual appeal
- Meets stringent European child safety standards
- Can be controlled by a 24 hr / 7 day programmable timer (Optional)
- Digital heat controller available for different heat settings (Optional)
- Integrated ON/OFF switch with pilot light
- Flexible design allows for unit to be installed vertically, horizontally or upside down
- High-quality stainless steel available in polished or brushed finishes
- Distance from the wall is adjustable from 4 to 4 3/4 Inches
- Horizontal bars are covered by replaceable panels
- Average temp. range 131°F - 167°F
- Standard voltage 115 volts
- Accessories are available

3-year limited warranty

#### FINISHES

POLISHED 

BRUSHED 



# ACCESSORIES

## ATTACHMENTS

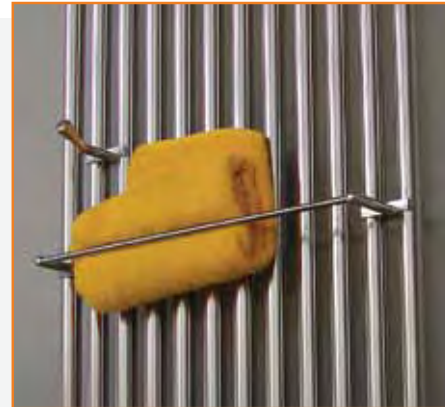


### ANTUS Bathrobe Hanger

S.K.U	DIMENSIONS	FINISHES	PRICE
AA-BHB	D:2 1/2"	Brushed	\$60
AA-BHP	D:2 1/2"	Polished	\$60

### SIRIO Towel Bar

S.K.U	DIMENSIONS	FINISHES	PRICE
AS-TBB 10	W: 10" D: 2 1/2"	Brushed	\$130
AS-TBP 10	W: 10" D: 2 1/2"	Polished	\$130
AS-TBB 17	W: 17" D: 2 1/2"	Brushed	\$140
AS-TBP 17	W: 17" D: 2 1/2"	Polished	\$140

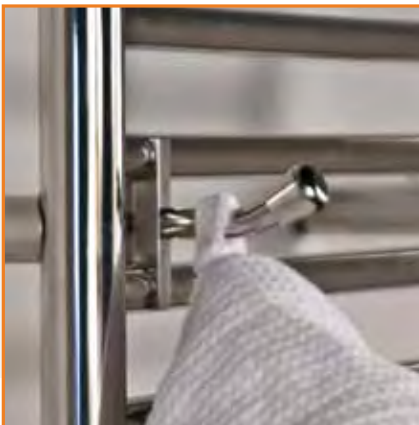


### VEGA & QUADRO Towel Bar

S.K.U	DIMENSIONS	FINISH	PRICE
AV-TBB 13	W: 13" H: 2 1/4" D: 2 1/2"	Brushed	\$260
AV-TBP 13	W: 13" H: 2 1/4" D: 2 1/2"	Polished	\$260
AV-TBB 18	W: 18" H: 2 1/4" D: 2 1/2"	Brushed	\$280
AV-TBP 18	W: 18" H: 2 1/4" D: 2 1/2"	Polished	\$280

### Jeeves Shelf Bar

S.K.U	DIMENSIONS	FINISHES	PRICE
AJ-SBB	W:17 1/2" D: 7"	Brushed	\$150
AJ-SBP	W:17 1/2" D: 7"	Polished	\$150



### Jeeves & SIRIO Bathrobe Hanger

S.K.U	DIMENSIONS	FINISHES	PRICE
AJ-BHB	D:2 1/2"	Brushed	\$90
AJ-BHP	D:2 1/2"	Polished	\$90
AS-BHB	D:2 1/2"	Brushed	\$90
AS-BHP	D:2 1/2"	Polished	\$90



# ACCESSORIES

## CONTROLLERS

### PROGRAMMABLE TIMERS

These 7 day/24 hour Programmable timers are installed to regulate when a towel warmer switches on and off. They also have a manual override on timer for use as an on/off switch.



#### AMBA Programmable Plug-In Timer

S.K.U	POWER	AMPS	LOAD	PRICE
ATW-P24	120 VAC	15	1875 w	\$40

#### AMBA Programmable Timer (Hardwired)

S.K.U	POWER	AMPS	LOAD	PRICE
ATW-T24	120 VAC	20	2400 w	\$60



### SWITCHES

Amba offers single-pole Pilot light switches that work with towel warmers that require a switch



#### AMBA Pilot Light Switch (Hardwired)

S.K.U	POWER	AMPS	LOAD	PRICE
ATW-S-A	120 VAC	20	2400 w	\$30
ATW-S-W	120 VAC	20	2400 w	\$30

### HEAT CONTROLLER

The DHC provides the option of having 5 different temperature settings

#### Digital Heat Controller DHC (Hardwired)

S.K.U	POWER	AMPS	LOAD	PRICE
ATW-DHC-B	120 VAC	8	1000 w	\$210
ATW-DHC-P	120 VAC	8	1000 w	\$210



Some models of towel warmers may need more time to heat up than others  
Installation and instructions are included with units

LAST LETTER OF S.K.U REPRESENTS FINISH: (B) BRUSHED, (P) POLISHED, (A) ALMOND, AND (W) WHITE.

Effective: March 1, 2011

[ambaproducts.com](http://ambaproducts.com)

# Price List

Effective: March 1, 2011

MODELS	WIDTH X HEIGHT	BARS	S.K.U.		RETAIL LIST PRICE
<b>JEEVES</b>					
H STRAIGHT	20 1/2" x 18"	7	HSB-20 HSO-20	HSP-20 HSW-20	\$370
H CURVED	20 1/2" x 18"	7	HCB-20 HCO-20	HCP-20 HCW-20	\$410
I STRAIGHT	20 1/2" x 31"	4	ISB-20 ISO-20	ISP-20 ISW-20	\$460
J STRAIGHT	20 1/2" x 31"	6	JSB-20 JSO-20	JSP-20 JSW-20	\$560
F STRAIGHT	20 1/2" x 41"	7	FSB-20 FSO-20	FSP-20 FSW-20	\$650
E STRAIGHT	20 1/2" x 31"	12	ESB-20 ESO-20	ESP-20 ESW-20	\$750
E CURVED	20 1/2" x 31"	12	ECB-20 ECO-20	ECP-20 ECW-20	\$820
K STRAIGHT	29 1/2" x 27"	10	KSB-30 KSO-30	KSP-30 KSW-30	\$850
L STRAIGHT	39 1/2" x 27"	10	LSB-40 LSO-40	LSP-40 LSW-40	\$900
C STRAIGHT	20 1/2" x 36"	13	CSB-20 CSO-20	CSP-20 CSW-20	\$910
C CURVED	20 1/2" x 36"	13	CCB-20 CCO-20	CCP-20 CCW-20	\$990
D STRAIGHT	20 1/2" x 53"	20	DSB-20 DSO-20	DSP-20 DSW-20	\$1,130
D CURVED	20 1/2" x 53"	20	DCB-20 DCO-20	DCP-20 DCW-20	\$1,240
M SHELF	20 1/2" x 22"	11	MSB-20 MSO-20	MSP-20 MSW-20	\$830
<b>SOLO</b>					
Freestanding	24" x 38"	10	SAFSB-24 SAFSP-24		\$250
<b>SWIVEL</b>					
Jack D004	22" x 21"	4	J-D004B J-D004P		\$220
Jack D005	22" x 25"	5	J-D005B J-D005P		\$260
Jack D006	22" x 29"	6	J-D006B J-D006P		\$300
Jill B002	25" x 21"	4	J-B002B J-B002P		\$210
Jill B003	25" x 29"	6	J-B003B J-B003P		\$270
Jill B004	25" x 37"	8	J-B004B J-B004P		\$350

Prices for accessories are located on the 'Accessories' page

LAST LETTER OF S.K.U REPRESENTS FINISH: (B) BRUSHED, (P) POLISHED, (O) OIL-RUBBED BRONZE, AND (W) WHITE.  
 PRICE INCLUDES HARDWARE KIT AND COVERPLATE FOR PERMANENT INSTALLATION.  
 THE PRICE IS THE SAME IN ANY FINISH.

# Price List

Effective: March 1, 2011

MODELS	WIDTH X HEIGHT	BARS	S.K.U.	RETAIL LIST PRICE
<b>SIRIO</b>				
S-2121	21" x 21"	8	S 2121 B S 2121 P	\$590
S-2133	21" x 33"	12	S 2133 B S 2133 P	\$750
S-2142	21" x 42"	16	S 2142 B S 2142 P	\$920
S-2921	29" x 21"	8	S 2921 B S 2921 P	\$660
S-2933	29" x 33"	12	S 2933 B S 2933 P	\$850
S-2156	21" x 56"	12	S 2156 B S 2156 P	\$1,520
<b>QUADRO</b>				
Q-2016	20" x 16"	6	Q-2016 B Q-2016 O Q-2016 P	\$500
Q-2033	20" x 33"	12	Q-2033 B Q-2033 O Q-2033 P	\$830
Q-2042	20" x 42"	16	Q-2042 B Q-2042 O Q-2042 P	\$1,000
Q-2054	20" x 54"	20	Q-2054 B Q-2054 O Q-2054 P	\$1,280
<b>ELORY</b>				
E-2113	21" x 13"	Full Panel	E 2113 B E 2113 P	\$790
E-2130	21" x 30"	Full Panel	E 2130 B E 2130 P	\$1,200
<b>ANTUS</b>				
A-2056	20" x 56"	32	A 2056 B A 2056 P	\$1,590
A-2072	20" x 72"	44	A 2072 B A 2072 P	\$1,990
A-2856	28" x 56"	32	A 2856 B A 2856 P	\$1,760
<b>VEGA</b>				
V-2322	23" x 22"	12	V 2322 B V 2322 P	\$1,190
V-2342	23" x 42"	22	V 2342 B V 2342 P	\$1,880
V-2352	23" x 52"	26	V 2352 B V 2352 P	\$2,160

Prices for accessories are located on the 'Accessories' page

LAST LETTER OF S.K.U REPRESENTS FINISH: (B) BRUSHED, (P) POLISHED, AND (O) OIL-RUBBED BRONZE.  
 PRICE INCLUDES HARDWARE KIT AND COVERPLATE FOR PERMANENT INSTALLATION.  
 THE PRICE IS THE SAME IN ANY FINISH.

# Terms and Conditions of Sale

## Terms and Conditions of Sale for Amba Products LLC (“Seller”)

1. All products supplied are deemed to be free from manufacturing defects and in working order. Ownership is transferred on payment of the full purchase price as agreed and noted in the purchase order furnished by the buyer and confirmed by the seller.
2. Prices are quoted ex Atlanta, GA, USA and do not include shipping and handling costs. The shipping and handling costs will be agreed at time of order.
3. Net payment is due thirty (30) days from the date of shipment for credit qualifying customers. A charge will be added to the unpaid balance on all invoicing not paid by the due date.
4. Seller’s liability is limited to the cost of the product and does not include the cost of any other charges. Seller shall not be liable to or responsible for any consequential damages whatsoever, including but not limited to any damage or loss resulting from delay or default in delivery due to any cause.
5. Buyer expressly acknowledges and agrees that it waives any and all claims for consequential damages and/or any damages under Georgia General Laws. Seller’s only liability hereunder shall be for replacement of defective goods. Replacement will be given only after Seller’s inspection of the goods and its agreement to the claimed defective condition. Seller will replace product but will not accept any responsibility for installation or removal or any transport costs.
6. All claims shall be deemed waived unless made in writing and delivered to Seller within sixty (60) days after receipt by Buyer. A Guideline for Product Returns is available and needs to be followed when returning defective or damaged product.

## Product Warranty

The seller offers a warranty for products that have been installed according to the installation instructions supplied with the product. The duration of the warranty varies depending on the product. Proof of purchase must be supplied with claim. The warranty covers defects in workmanship and materials. This warranty is only valid for product purchased and used in the United States, Canada and Mexico.

## Duration of Warranty:

- Amba Towel Warmers
- a. Jeeves Collection — 5 years.\*
  - b. Solo Collection — 2 Years.
  - c. Swivel Collection — 2 Years
  - d. SIRIO Collection — 3 Years
  - e. QUADRO Collection — 3 Years
  - f. ELORY Collection — 3 Years
  - g. ANTUS Collection — 3 Years
  - h. VEGA Collection — 3 Years
  - i. Traditional Collection — 3 Years

\*If the electric element in the Jeeves towel warmer is faulty it will be replaced within the first 2 years for any reason. Thereafter, elements can be replaced at a cost which is available on application. Power surges affect all electrical appliances and we cannot be held responsible beyond this period.



## Return/Warranty Policy

If you would like to return your item within thirty (30) days of your order ship date please contact the retailer you purchased the product from to receive an RGA (Return Goods Authorization). We will only accept a return if it is returned in the original manufacturer's packaging and has not been manipulated in any way. (The 16 AWG wire must not be damaged or cut; all assembly fittings must be in the original packaging.)

Returns of incorrectly ordered products are subject to a restocking fee. If you have ordered incorrectly, wish to order the correct product and return the incorrect product, your restocking fee will be 15%. Once the product has been received at our warehouse, it will be inspected and you will be credited for the returned product less the applicable restocking fee and original shipping and processing charges.

If you wish to return a product but do not place a reorder, the restocking fee will be 25%. Once the product has been received at our warehouse, it will be inspected and you will be credited for the returned product less the applicable restocking fee and original shipping and processing charges.

## Warranty Issues

If within thirty (30) days of your order ship date, any product proves to be defective; please contact your retailer immediately. Please DO NOT ship the product back to us without contacting us first and receiving an RGA (Returned Goods Authorization) Number and return instructions. We will only accept a return if it is returned in the original manufacturer's packaging.

Any time after the thirty-one (31) days of your order ship date, if a product proves to be defective; please contact your retailer immediately. Please DO NOT ship the product back to us without contacting us first and receiving a RGA (Return Goods Authorization) Number and return instructions. It will be the customer's responsibility to get the product to and from Amba Products. This will be at the customer's expense. Please be sure to adequately package your product; Amba Products will not be held responsible for any damages that occurred during shipment. Once the product is received it will be properly inspected and tested.

Should we determine that the product is in fact defective, under warranty terms, it will be repaired and tested at our facility. You will be notified when your product will be ready for pickup or collection. If you choose to return the defective item, rather than replace it, we will charge a 15% restocking fee and your original shipping and processing charges will not be refunded. The return of the product is at your expense. This may only be done within the product warranty period. Items returned after 30 days are subject to a higher restocking fee or may not be returnable at all. We will let you know our decision once we respond to your request.