

# Online Booking FAQ's

- [Can I book online?](#)
- [How do I set/reset my password?](#)
- [Can I book any service online?](#)
- [What are "Specialty Salon Services"?](#)
- [Why can't I book Massage Therapy online?](#)
- [Can I book my group online?](#)
- [How will I know my booking is complete?](#)

## **CAN I BOOK ONLINE?**

- If you are an existing Bella Trio guest and receive email confirmations...YES! Your username is the email address where you receive confirmations.
- If you are a new Bella Trio guest or would like to book massage therapy, microblading, or specialty salon services, [please submit your request here.](#)

↑ [Return To Top](#)

## **HOW DO I SET/RESET MY PASSWORD?**

When the desired service, provider, and appointment date/time have been selected, you will be prompted "Login To Continue". Select "Forgot Password" and follow prompts for confirmation code and reset screen.

↑ [Return To Top](#)

## **CAN I BOOK ANY SERVICE ONLINE?**

With a few exceptions, most services are available for booking online. Due to timing issues, massage therapy, microblading, and specialty salon services can not be booked online.

[Please submit any requests for these services here.](#)

↑ [Return To Top](#)

## WHAT ARE "SPECIALTY SALON SERVICES"?

- Permanent Wave
- Specialty Color
- Fashion Color
- Color Correction
- Smoothing Treatments

[Please submit any requests for these services here.](#)

↑ [Return To Top](#)

## **WHY CAN'T I BOOK MASSAGE THERAPY ONLINE?**

We always want our guests to receive the best experience possible. In order to accomplish that while maximizing therapists schedules and allowing them proper rest – timing is critical.

[Please submit any Massage Therapy requests here.](#)

↑ [Return To Top](#)

## **CAN I BOOK A GROUP ONLINE?**

Unfortunately, not at this time. Please call us at:

**919-484-1221**

– OR –

[Submit your group request here.](#)

↑ [Return To Top](#)

## **HOW WILL I KNOW MY BOOKING IS COMPLETE?**

When the booking is complete, you will receive an email with details of your appointment(s). We will also receive notification and our Guest Service Experts will review. If there are any issues, we will contact you.

↑ [Return To Top](#)