TRUC

NEWS

Treasurer and Tax Collector Keith Knox

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

November 30, 2022

FOR IMMEDIATE RELEASE

Los Angeles County Treasurer and Tax Collector Reminds Property Owners of Upcoming First Installment Delinquency Date

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

KEITH KNOX, Los Angeles County Treasurer and Tax Collector, reminds property owners that the first installment of the 2022-23 Annual Secured Property Taxes becomes delinquent if not received by 5:00 p.m. Pacific Time or United States Postal Service (USPS) postmarked on or before Monday, December 12, 2022. This is two days later than the traditional delinquency date of December 10, as this date falls on a Saturday in 2022. "To avoid late penalties, property owners should not wait until the last day to make payment; please pay early" says Treasurer and Tax Collector Knox.

Mr. Knox advised, "Property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions, including how to request a copy of a property tax bill, obtain the amount due on any property, or find the tax payment history for the past three fiscal tax years on the Los Angeles County Property Tax Portal at propertytax.lacounty.gov. Property owners may also submit their inquiries at ttc.lacounty.gov/public-inquiries or call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

PAYMENT OPTIONS

PAYMENTS – We only accept U.S. currency drawn on U.S. based financial institutions.

PARTIAL PAYMENTS – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

PAY ONLINE – To make payments online, go to <u>propertytax.lacounty.gov</u> and select "Pay Property Taxes Online." You can make online payments 24 hours a day, 7 days a week up until 11:59 p.m. Pacific Time on the delinquency date. **There is no cost to you for electronic check (eCheck) payments.** The Annual Secured Property Tax Bill contains your Assessor's Identification Number (AIN) and Personal Identification Number (PIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

You may view a step-by-step video on how to make an eCheck payment at <u>ttc.lacounty.gov/</u><u>pay-secured-property-taxes-online</u>. The video is available in multiple languages.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 000079161. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE – We accept major credit card and debit card payments over the telephone for current year taxes only. To pay by telephone, call toll-free 1(888) 473-0835. The Annual Secured Property Tax Bill contains your Assessor's Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). Please note that you cannot make payments for Installment Plans of Redemption (Four-Pay and Five-Pay Plans) or defaulted taxes over the telephone.

BY MAIL – Please use the envelope enclosed in your Annual Secured Property Tax Bill and include the payment stub from the tax bill. <u>If paying both installments, please include</u> <u>both payment stubs</u>. Do not mail cash or attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. Do not mail your payments to any other address. Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. If we receive your payment after the delinquency date, with no postmark, the payment is late and we will impose penalties, in accordance with State law. We caution taxpayers who send their payments by mail that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day taxpayers deposit envelopes. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to "Avoid Penalties by Understanding Postmarks." Visit our website at <u>ttc.lacounty.gov/avoidpenalties-by-understanding-postmarks</u>.

You may use an Internal Revenue Service designated delivery service (DHL Express, FedEx, or UPS) to mail your payment, properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m. Pacific Time on the next business day after the effective

delinquency date (Monday, December 12, 2022). Mail payments to Los Angeles County Tax Collector, Kenneth Hahn Hall of Administration, 225 North Hill Street, Room 137, Los Angeles, CA 90012. Do not mail your payments to any other address. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

PAY IN PERSON – We accept cash, check, money order, cashier's check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each credit/debit card transaction is limited to \$75,000.00, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

ONLINE BANKING OR BILL PAYMENT SERVICES – We DO NOT recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment. For more information on how to "Avoid Penalties by Understanding Postmarks," visit our website at <u>ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks</u>.

EMAIL NOTIFICATION SERVICE

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at <u>ttc.lacounty.gov/eNotify</u>.

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