



celebrate handmade beauty

with authentic crafts that bring joy

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Lucuma Gallery - International Terms

- **Processing Fee:** a \$15 processing fee applies to international orders under \$150.
- **Shipping:** the US postal service is usually the most economical option. Once we know the weight and size of your order, we will inform you of the actual shipping cost. * Please note that what shows during checkout for international orders is only a rough estimate.
- **Insurance:** as available for your destination, your package will ship insured and most likely will include a tracking number. In the event your box arrives damaged or is lost, you are responsible for submitting a claim to the corresponding carrier in your country.
- **Custom Fees, Taxes and/or Restrictions:** when importing products into your country, you are responsible for all and any costs from brokerage fees, duties and taxes associated with your purchase. To avoid surprises, before placing your order, please find ahead of time if there may be any special requirements, restrictions, and/or tariffs for the type of products you are buying. The "Country of Origin" for 90% of our collections will be PERU, while the Rainforests Masks come from COSTA RICA.
- **Toy Restrictions:** our handmade knitted puppets comply with the US standards. At this moment, they don't have the labeling requirements for the EU and so we are unable to ship them to EU destinations.
- **Pay by Bank Transfer:** Once we calculate your order total including shipping, and receive this form signed, we will email you instructions for payment. * *At this moment, we are unable to accept international credit cards.*

By signing this form, I agree to the terms and conditions listed for all orders placed with Lucuma Designs at LucumaGallery.com or by other method, now and in the future.

Buyer: Signature:

Email:..... Phone: Date:

Order #: Order Date:

Comments or Special Requests:
.....

email this form to sales@lucuma.com

**Lucuma Designs reserves the right to reject any order and for any reason and to update the terms of this agreement at any time. Updated November 2021.*