# Spectrum of Services – Buyers

#### STRÜB RESIDENTIAL GROUP

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## **Getting Started**

- · Telephonic or in-person interview to determine goals, timeline, wants/needs
- · Provide informative printed and online resources:
  - Areas, neighborhoods, schools, culture, things to do, points of interest...
  - · Conduct tour of Austin, including but not limited to home visits
  - · Provide guidance and access to interim housing options, i.E. Short-term rentals

#### **Home Search**

- · Customized searches on the multiple listing service
- · Property email alerts
- · Tours of selected homes- in person, via FaceTime and/or recorded video

### **Navigating the Purchase**

- · Referrals to established, trusted industry professionals
- Assistance with mortgage + affordability calculations
- · Partnering clients with local, trusted lenders
- · Provide tenacious, strong purchase negotiations
- Complete contract preparation + oversight
- Smooth transaction management:
  - · Coordinate escrow services including title search and deed insurance
  - Ordering property surveys, coordinating all inspections [home, pest, boundaries, deed, title, etc.]
  - · Ordering home appraisal and advising throughout the process
  - · Gathering, assisting with understanding of HOA rules, bylaws, docs
- · Negotiate for repairs or credits to remedy deficiencies
- · Skillful intervention for dispute resolution, if needed
- · Ordering and advising on home warranty options and providers
- · Coordinating and conducting final walkthrough of the property
- · Physically representing clients during closing and funding process

### **Beyond the Purchase**

- · Full service relocation specialist offering assistance by referral to:
  - · Utilities concierge to connect all services
  - Trusted home service professionals [movers, handymen, home design consultants, + more]
  - · Yearly tax appraisal evaluations and protest assistance
  - · Home valuations throughout the entire life of home ownership