



March 25, 2020

Dear Resident:

Re: April Rent Support Program

We know that COVID-19 and the response to it have affected many of you. In these extraordinary times, we believe the best way MAA can help is to work with residents who have lost wages or compensation due to COVID-19 so that they can remain in their homes. Ultimately, we recognize the unprecedented nature of the crisis that the country is facing and will strive to be fair and equitable to all the constituents of MAA.

If your account was in good standing on February 29, 2020 and you are suffering temporary financial hardship due to lost wages or compensation because of the COVID-19 outbreak, we will make payment options available to you.

You will need to provide any one (1) of the following documents to qualify for the April Rent Support Program:

- A recent pay stub dated within the last 30 days and your agreement that MAA can contact your employer or former employer to determine that you were terminated, laid off or furloughed without pay or that your income was reduced as a result of the COVID-19 outbreak
- A recent pay stub dated within with last 30 days that indicates you worked for a restaurant, bar, casino, movie theater or other business that MAA believes to be significantly impacted by the COVID-19 outbreak
- Documentation of unemployment benefits filing with the applicable Department of Labor and Employment (or other governmental authority) on or after March 15, 2020
- any other documentation acceptable to MAA indicating that you were terminated, laid off or furloughed without pay or that your income was reduced as a result of the COVID-19 outbreak

Please contact the leasing office by phone, email or through the resident portal, which you can access at www.maac.com to learn about these payment options.

Sincerely,

Your MAA Team