



July 8, 2020

Dear Resident:

Re: COVID-19 Safety Update

Like you, we are concerned about the rapid increase of reported COVID-19 cases. We continue to monitor the latest guidance from state and local officials as well as the U.S. Centers for Disease Control and Prevention (CDC). Our highest priority is the health and wellbeing of our residents, associates, and visitors.

### **How We Can Help**

We are continuing to take additional precautions to reinforce social distancing and prevent the spread of COVID-19. Among other efforts, we are using stanchions, belts, and floor stickers to promote social distancing in our leasing offices, placing deck chairs six feet apart at our pools, paying special attention to cleaning/sanitizing touch points, ensuring soap dispensers are filled, and utilizing hand sanitizers and disinfectant wipes. You can access additional information about the steps we are taking to prevent the spread of COVID-19 on our website. [Click here for MAA Website on COVID-19 Resources.](#)

### **How You Can Help**

We must also rely on each of you to protect yourselves, our associates, and your neighbors from the spread of COVID-19. Please follow the CDC guidelines for social distancing and wearing a face covering. [Click here for CDC guidance on protecting yourself.](#) Most importantly, if you are sick – please stay inside your home and avoid common areas and shared spaces, except to get medical care. Asymptomatic individuals may have COVID-19 and not know. That's why, out of an abundance of caution, we encourage you to assume *any individual* you encounter, including our associates, may have COVID-19 and to take proper steps to protect yourself.

If you choose to self-quarantine because you are experiencing symptoms or are diagnosed with COVID-19, please notify the Leasing Office immediately so we can confidentially support you in this situation while also protecting our residents and associates. Making our team aware allows us to take preventive measures such as closing common areas for cleaning and to take the proper precautions when servicing your apartment. Please rest assured that we remain committed to meeting your needs.

Thank you for your continued cooperation as we navigate these uncertain times.

Sincerely,

*Your MAA Team*