

As the leading tourist company in Croatia, with 10 high quality hotels, 8 tourist resorts and 6 camps situated at prestigious locations in Rovinj and Vrsar with over 50 years of work experience in the tourism industry, being aware of its role and responsibilities in the environment in which it operates, Maistra PLC., as a part of Adris Group brings the following

SUSTAINABILITY POLICY

Maistra accepts that it must work to preserve the environmental sustainability of the planet, at all levels of its operations – in its own practice, as a participant in a community of practice, and as a participant in the Croatian social discourse.

Maistra aspires to minimise its impact on our environment and maximise the effective use of resources. We strive to achieve this by increasing communication and awareness of our efforts in accordance with this policy and fostering responsible environmental behaviour amongst employees, guests, suppliers and users at all levels.

Maistra is committed not only to complying with applicable law in all of its operations but to minimise risks and impacts through the development of robust and documented systems to implement, measure, monitor, and disseminate excellent environmental performance both within its operations and to the broader community.

Purpose

This Environmental Sustainability Policy aims to integrate a philosophy of sustainable development into all the organisation's activities and to establish and promote sound environmental practice in our operations.

Policy

Maistra commits itself to minimising its impact on our environment through

- Providing a safe and healthful workplace;
- Having an environmentally sustainable aware culture, where responsibility is assigned and understood;
- Being an environmentally responsible neighbour in our community;
- Conserving natural resources by reusing and recycling;
- Using, in our own operations, processes that do not adversely affect the environment;
- Ensuring the responsible use of energy throughout the organisation;
- Participating in efforts to improve environmental protection and understanding;
- Taking steps to improve environmental performance continually;
- Conducting rigorous audits, evaluations, and self-assessments of the implementation of this policy;
- Working with suppliers who promote sound environmental practices; and enhancing awareness among our employees, guests, suppliers and users at all levels – educating and motivating them to act in an environmentally responsible manner.

Responsibilities

The responsibility of the CEO is to establish and maintain policies and procedures and to bring these procedures into effect, That's why:

1. Maistra will develop guidelines for employees, guests, suppliers and users at all levels to adopt sound environmental work practices, and adequate training will be provided to ensure these practices are carried out.
2. Maistra will act responsibly to correct incidents or conditions that endanger health, safety, or the environment. It will promptly report any such incidents to the relevant authorities, and inform affected parties as appropriate.
3. Maistra will use reasonable endeavours to reuse and recycle materials, purchase recycled materials, and use recyclable packaging and other materials.
4. Maistra will use all reasonable endeavours to, that its services and products are safe, efficient in their use of energy, protective of the environment, and able to be reused, recycled or disposed of safely.
5. Maistra will use all reasonable endeavours to, minimise materials and energy use, prevent air, water, and other pollution, and dispose of waste safely and responsibly.
6. Maistra will use all reasonable endeavours to conserve energy by improving energy efficiency and giving preference to renewable over non-renewable energy sources when feasible.
7. Maistra will, use reasonable endeavours to, utilise its particular knowledge and experience to contribute to environmentally sustainable techniques, technology, knowledge and methods.
8. Maistra will use all reasonable endeavours to contribute to the maintenance and increase of biodiversity through its management of its landholdings.
9. Maistra will use all reasonable endeavours to meet or exceed all applicable government requirements and voluntary requirements generally observed in its field, and will, in addition, adhere to the more stringent requirements of its own environmental policy.
10. In order to continually improve its environmental management system Maistra will use reasonable endeavours to conduct audits and self-assessments of its compliance with this policy.
11. Maistra will maintain an open and honest dialogue with employees, guests, suppliers, users at all levels, stakeholders, and the public about the environmental, health and safety performance of its operations and services.
12. Maistra will use reasonable endeavours to ensure that every employee, guest, supplier and user at all levels is informed of and expected to follow this policy and to report any environmental, health, or safety concern to management so that prompt action may be taken.

In the quality implementation of the requirements listed in the Sustainability Policy we have support from all our employees, whose personal accountability is a link in the chain of quality and successfulness of the system as a whole.

In Rovinj, 07 April 2017

Chairman of the Board, Maistra PLC.


Tomislav Popović

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