

Usluge

SERVICES

HR

BANKOMAT

Bankovne transakcije možete izvršiti uz pomoć bankomata na šetnici, 50 metara od hotela.

BUĐENJE

Ako želite da vas probudimo pozivom, obratite se osoblju na recepciji.

CVIJEĆE

Cvjetne aranžmane za posebne prilike možete naručiti kod osoblja na recepciji.

DIZALA

Zbog vlastite sigurnosti djeca se smiju koristiti dizalom isključivo u pratnji roditelja. U slučaju požara molimo vas ne koristite se dizalom.

DJECA U HOTELU

Za sve informacije vezane za djecu – aktivnosti, dječje igralište – molimo vas obratite se osoblju recepcije. Ako vam je potreban dječji krevetić, molimo vas obratite se osoblju recepcije.

GOSTOLJUBIVOST KUĆE

Za dodatne plahte, deke, ručnike, jastuke ili kozmetiku obratite se osoblju na recepciji.

HITNI SLUČAJEVI

Za sve hitne slučajeve i iznenadne opasnosti molimo vas obratite se osoblju recepcije na broj 9. Možete uputiti i direktan poziv na broj 112. Za vanjsku liniju, prvo birajte 0.

ISPIS DOKUMENATA

Za ispis dokumenata obratite se osoblju na recepciji.

IZGUBLJENO-NAĐENO

Za prijavu izgubljene ili povrat pronađene stvari obratite se osoblju na recepciji.

IZLETI I AKTIVNOSTI

Za informacije o lokalnim atrakcijama, organiziranim izletima i sportskim aktivnostima obratite se osoblju na recepciji.

ENG

ATM

For bank transactions, please use the ATM located on the promenade, 50 meters from the hotel.

WAKE-UP SERVICE

If you would like a wake-up call, please contact Reception.

FLOWERS

Flower arrangements for special occasions can be ordered through Reception.

ELEVATORS

For their own safety, children may not use the elevator unless accompanied by an adult. In case of fire, please do not use the elevators.

CHILDREN IN THE HOTEL

For all information related to children – activities, children's playground – please contact the hotel Reception staff. If you require a cot, please speak to a member of staff at Reception.

HOUSE HOSPITALITY

For additional bed linen, blankets, towels, pillows or toiletries, please contact Reception staff.

EMERGENCIES

For all emergencies and sudden danger, please contact Reception by dialling 9. You can also dial the emergency number 112 directly. The prefix for the external line is 0.

PRINTING DOCUMENTS

To print a document, please contact Reception.

LOST & FOUND

To report lost or retrieve found property, please contact Reception staff.

EXCURSIONS & ACTIVITIES

For information on local attractions, organised excursions and sport activities please contact Reception staff.

KLIMATIZACIJA

Svi su prostori hotela klimatizirani. Temperatura je centralnim sustavom namještena na jednaku vrijednost u svim prostorijama hotela. Kada uđete u sobu, uređaj je u stanju pripravnosti. Ukoliko su balkonska vrata otvorena, uređaj se automatski isključuje.

KONFERENCIJSKI CENTAR

Hotel Astarea raspolaže dvoranom veličine 417 m² za održavanje kongresa i sastanaka. Za rezervacije ili informacije, molimo vas, obratite se osoblju na recepciji.

KREDITNE KARTICE

Usluge i smještaj u hotelu, osim gotovinom, možete platiti karticama American Express, Maestro i Mastercard, Visa i Diners / Discover.

KUĆNI LJUBIMCI

Nisu dozvoljeni u hotelu.

LIJEČNIK

Ako zatrebate pomoć liječnika, a iskreno se nadamo da se to neće dogoditi, obratite se osoblju na recepciji.

ODJAVA

Iz hotela se treba odjaviti do 11 sati. Pri odjavi molimo vratite karticu-ključ na recepciju. Ukoliko želite produžiti vaš boravak molimo pravovremeno se obratite recepciji.

POSLOVNI SERVIS

Za uslugu slanja poruke telefaksom ili e-poštom molimo obratite se osoblju na recepciji. Svaka je smještajna jedinica opremljena bežičnim priključkom za internet.

PARKIRANJE

Parking za goste hotela je besplatan. Na raspolaganju su vam vanjska parking mjesta. Molimo kontaktirajte recepciju za upute vezane uz parkiranje.

PORTIR

Ako trebate pomoć s prtljagom, molimo kontaktirajte osoblje na recepciji.

POŽAR

Zbog vlastite sigurnosti proučite plan evakuacije koji se nalazi u svakoj sobi i na hodnicima. U slučaju požara koristite se isključivo ucrtanim rutama. Više detalja o pravilima ponašanja u slučaju požara možete pronaći u poglavlju Sigurnost.

AIR CONDITIONING

All areas of the hotel are fully air-conditioned. A central system sets the same temperature in all areas of the hotel. When you enter the room, the air-conditioning unit is in standby mode. If the balcony door is open, the device switches off automatically.

CONFERENCE CENTRE

The conference hall with a size of 417 m² is available for meetings and conferences. For bookings and more information, please contact Reception.

CREDIT CARDS

Hotel services and accommodation can be paid in cash or by American Express, Maestro and Mastercard, Visa, and Diners / Discover credit cards.

PETS

No pets are allowed in the hotel.

DOCTOR

Should you require medical assistance, and we sincerely hope it will not be the case, please contact Reception staff.

CHECKOUT

Checkout from the hotel is by 11 AM. On check out, please return your key card. If you need a late check-out or would like to extend your stay, please contact Reception staff in advance.

BUSINESS SERVICE

If you would like to send a fax or email, please contact Reception staff. Every accommodation unit has a wireless internet connection.

PARKING

Guest parking is free of charge. Outdoor parking is at your disposal. Please contact the Reception for the parking instructions.

PORTER

If you need help with the luggage, please contact the reception staff.

FIRE

For your own safety, please familiarize yourself with the evacuation plan which can be found in every room and in the hallways. In case of fire, use only the charted routes. More details on the rules of conduct in case of fire can be found in the chapter Safety.

PRANJE, GLAČANJE I KEMIJSKO ČIŠĆENJE RUBLJA

Usluge pranja, glačanja ili kemijskog čišćenja obavljaju se na vaš zahtjev. Molimo stavite rublje u za to predviđenu vrećicu koja se nalazi u ormaru, ispunite obrazac te kontaktirajte recepciju. Usluga je dostupna sukladno uvjetima i cijenama na obrascu za njegu rublja. Uz nadoplatu od 50% pružamo uslugu hitnog pranja i glačanja u roku od 4 sata.

PRIJEVOZ DO ZRAČNE LUKE

Na raspolaganju vam je nekoliko mogućnosti. Obratite se osoblju recepcije za pomoć i rezervaciju.

PRTLJAGA

Prostorija za odlaganje prtljage nalazi se na recepciji. Za odlaganje prtljage obratite se osoblju recepcije.

RUČNIK ZA PLAŽU

Na raspolaganju su vam ručnici za vanjski bazen i plažu koji su u vašoj sobi. Molimo vas da ručnike prije odjave ostavite u svojoj sobi.

RENT-A-CAR

Najam automobila moguć je uz prethodnu najavu osoblju na recepciji.

RELIGIJSKA SLUŽBA

Za informacije o religijskim obredima i lokacijama, obratite se osoblju recepcije.

USLUGE PRIJEVOZA

Za pomoć pri organiziranju prijevoza i transfera obratite se osoblju na recepciji.

SEF

U ormaru vaše sobe nalazi se sef prikladan za pohranu važnih dokumenata i dragocjenosti. Hotel ne preuzima odgovornost za izgubljene vrijednosti ostavljene u sobi, na plaži ili bazenu. Molimo vas sef na odlasku ispraznite i ostavite otvorenim. Upute za korištenje se nalaze na sefu.

SUŠILO ZA KOSU

Sušilo za kosu naći ćete u kupaonici.

TELEVIZIJSKI PROGRAM

U svakoj sobi se nalazi televizor ravnog ekrana preko kojega možete pratiti brojne satelitske programe na različitim jezicima. Za više informacija pogledajte odjeljak TV program.

LAUNDRY, IRONING, AND DRY CLEANING

Laundry, ironing and dry-cleaning services are provided upon request. Please place the laundry in the bag provided in the wardrobe, fill in the form, and contact Reception. The service is available following the conditions and prices on the laundry form. We provide an express service within 4h at the additional cost of 50%.

AIRPORT TRANSFER

Several options are available. Please contact Reception for assistance or bookings.

LUGGAGE

The luggage storage room is located on Reception. To store your luggage, please contact the Reception staff.

BEACH TOWEL

For your comfort and convenience, we have provided beach towels for the outdoor pool at Hotel Astarea and the beach. Before check out, please leave the towels in your room.

CAR HIRE

Hiring a car is possible with prior notice to the Reception staff.

RELIGIOUS SERVICE

For information about religious services or locations, please contact Reception.

TRANSPORTATION SERVICES

Please contact the Reception staff for arranging a taxi or a transfer.

SAFE BOX

A safe for storing important documents and valuables can be found in the wardrobe in your room. The hotel does not take responsibility for lost valuables left in the room, on the beach, or by the swimming pool. When leaving the hotel, please empty the safe and leave it open. The instructions of how to use it are shown on the safe.

HAIR DRYER

The hair dryer can be found in the bathroom.

TELEVISION PROGRAMMES

Every room is equipped with a plasma TV set with numerous satellite channels in different languages. For more information please check the TV channel list in this directory.

BAROVI

MOLINA BAR HOTEL ASTAREA

Molina bar s panoramskim pogledom na Župski zaljev koji oduzima dah odlično je mjesto za prvu jutarnju kavu, popodnevni desert ili večernji aperitiv. Bogat meni satkan je od laganih jela pripremljenih od pažljivo biranih sastojaka. Gosti mogu uživati i u toplim i hladnim napitcima, club-sandviču, salatama i slasticama, kao i u posebnim ponudama koje donosi popodnevni happy hour.

AGAVA BAR HOTEL MLINI

Dizajniran s pažnjom i puno ljubavi, Agava bar nudi opuštajuću atmosferu uz poseban pogled i širok izbor kvalitetnih hrvatskih vina na čaše. Osim zadovoljnog nepca, svim vinoljupcima i gurmanima bar omogućuje predah od aktivnog dana ili opuštajući aperitiv prije večere.

RESTORANI

ODIJEVANJE U RESTORANU

Za jutarnji boravak u našem restoranu dovoljna je ležernija odjeća, dok je za večeru u restoranu prikladnija smart casual varijanta.

RESTORAN ASTAREA

GLAVNI RESTORAN / PANSIJSKI RESTORAN

U modernom, ali toplo uređenom restoranu uživajte u šarolikom doručku, koji uključuje više vrsta narezaka, toplih jela i raznovrsnih namaza, kao i u svježem voću iz lokalnih vrtova. Za raskošnu večeru u ponudi su lokalni specijaliteti, juhe, hladna i topla predjela te glavna jela od ribe i mesa.

Doručak se poslužuje od 7 do 10 sati, a večera od 18:30 do 21 sat.

BISTRO AND RESTAURANT OLEANDER

Smješten na plaži, Oleander je idealno mjesto za gastronomski predah od sunca, dječje igre i zabavnih morskih aktivnosti. U prekrasnom ambijentu, gosti mogu uživati u jutarnjoj kavi ili popodnevnom koktelu, dok ukusna mesna i riblja jela s roštilja predstavljaju recept za vrhunski gurmanski užitak. I sve to uz predivan pogled na more i otoke.

BARS

MOLINA BAR HOTEL ASTAREA

The Molina Bar with a panoramic view of the breathtaking Župa Bay is the perfect spot for your first morning coffee, an afternoon dessert or an evening aperitif. The varied menu consists of light dishes made of carefully chosen ingredients. Guests can enjoy both hot and cold beverages, club sandwiches, salads and desserts, as well as special offers brought by the afternoon happy hour.

AGAVA BAR HOTEL MLINI

Designed with attention to detail and a lot of love, Agava Bar offers a relaxing ambience with a special view and a wide selection of quality Croatian wines by the glass. Except for your satisfied palate, the bar is an ideal venue for all wine lovers and gourmets to enjoy a break from an active day or a refreshing aperitif before dinner.

RESTAURANTS

RESTAURANT DRESS CODE

For breakfast service in our restaurant, casual attire is welcome, while for dinner service, a smart casual option is more suitable.

RESTAURANT ASTAREA

MAIN RESTAURANT / BOARD-BASED RESTAURANT

In the welcoming modern restaurant, enjoy a colourful breakfast, which includes cold cuts, hot dishes and a selection of spreads, as well as fresh fruit from local gardens. For a lavish dinner, local specialities, soups, cold and hot appetisers, and fish and meat dishes are on offer.

Breakfast is served from 7 to 10 AM, and dinner from 6.30 to 9 PM.

BISTRO AND RESTAURANT OLEANDER

Located on the beach, Oleander is the ideal spot for a gourmet break from the sun, children's games and fun activities by the sea. In the beautiful environment, guests can enjoy their morning coffee or afternoon cocktail, while delicious grilled meat and fish dishes are a recipe for an exquisite gourmet experience. All of this surrounded by beautiful views of the sea and islands.

BASILICO PIZZA PASTA

Pizzeria se smjestila samo nekoliko koraka od Hotela Mlini, u staroj vili koja odiše autohtonim mediteranskim šarmom, te nudi bogat izbor pizza pripremljenih od lokalnih sastojaka, osvježavajuće salate i šarolik izbor tjestenina. Ugodna atmosfera i okusi Dalmacije čine pizzeriju savršenim odabirom za obiteljski ručak ili romantičnu večeru, a gurmansko iskustvo upotopuniti će panoramski pogled na Mline i obližnje otočiće.

VEGETARIJANSKA PREHRANA

U našim restoranima pripremamo vegetarijansku hranu prilagođenu vašim željama.

BAZENI

Hotel Astarea raspolaže vanjskim i unutarnjim bazenima s grijanom slatkom vodom. Uz vanjski bazen, punjen slatkom vodom, nalazi se i dječji bazen. Prostor oko bazena opremljen je ležaljka i suncobranima, koji su na bazenima besplatni. Ručnici za vanjski bazen kao i plažu nalaze se u vašoj sobi. Molimo vas ručnike za vanjski bazen i plažu ostavite u svojoj sobi prije odjave iz hotela.

PLAŽA

Uživajte u čarima ljeta na plažama koje se nalaze na samo par koraka od hotela. Plaže u hotelskom kompleksu su šljunčane s dostupnim tuševima i prostorom za presvlačenje.

Na plaži hotela možete unajmiti ležaljke i suncobrane.

WELLNESS & SPA

Obnovite svoje tijelo i duh tijekom boravka u fitness centru, sauni ili parnoj kupelji. Opustite se uz spa tretmane. Spa zona hotela Astarea nudi finsku saunu i parnu kupelj uključene u cijenu boravka te wellness usluge koje se naplaćuju po važećem cjeniku. U zoni za tretmane uživajte u obnavljajućim tretmanima za lice ili različitim tipovima masaža.

Radno vrijeme centra je od 8 do 20 sati.

Za informacije o uslugama obratite se recepciji wellness & spa centra na broj telefona 2040. Zadržavamo pravo izmjene radnog vremena bez prethodne najave.

BASILICO PIZZA PASTA

The Pizzeria is located only a few steps from Hotel Mlini, in an old villa that exudes authentic Mediterranean charm. It offers a wide array of pizzas prepared with local ingredients, refreshing salads and a diverse offering of pasta dishes. The pleasant atmosphere and flavours of Dalmatia make the pizzeria the perfect choice for a family lunch or a romantic dinner, with the gourmet experience made complete with panoramic views of Mlini and the nearby islands.

VEGETARIAN DIET

In our restaurants, we prepare vegetarian dishes which can be suited to your preferences and requirements.

SWIMMING POOLS

Hotel Astarea has outdoor and indoor swimming pools with heated fresh water. Near the outdoor freshwater pool, you will find a children's pool. The area around the pools is equipped with sunloungers, that are free to use. Beach and the outdoor pool towels are provided in your room. Please leave the towels in your room before check out.

BEACH

Enjoy the summer vibe on the beaches located just a few steps from the hotel. The beaches in the hotel complex are pebbly, with showers and a changing area. Sunloungers and parasols are available for rent at the beach.

WELLNESS & SPA

Renew your body and spirit during your stay in the fitness center, sauna or steam bath. Relax with spa treatments. The Astarea Hotel Wellness & Spa area offers a Finnish sauna and a steam bath included in the price of the stay, as well as wellness services that are charged according to the valid price list. In the treatment area, enjoy rejuvenating facial treatments or different types of massages.

Opening hours are from 8 a.m. to 8 p.m.

For information about services, please dial 2040 for the Reception of the wellness & spa center. We reserve the right to change working hours without prior notice.

SPORT I REKREACIJA

Na raspolaganju su vam brojne sportske aktivnosti: fitness centar, biljar, stolni nogomet i stolni tenis. Za više informacija o ponudi u objektu ili okruženju, obratite se osoblju recepcije.

FITNESS CENTAR

Dobro opremljen i klimatizirani fitness centar siguran je način da ostanete u formi uz pokretnu traku, višenamjensku opremu za trening i drugi pribor za fitness. Fitness centar se nalazi na razini -3.

STOLNI TENIS

Uživajte i zabavite se uz partiju stolnog tenisa. Za više informacija obratite se osoblju u Wellness & Spa centra.

LOKALNE ATRAKCIJE

Za goste koji žele provesti aktivan odmor na raspolaganju su slijedeće aktivnosti: privatne ili grupne ture razgleda Dubrovnika, raznovrsne dodatne sportske aktivnosti kao ATV safari, JET SKI safari, flyboard, brodski izleti na Elafite kao i mnoge druge zanimljive aktivnosti. Za više informacija obratite se osoblju recepcije.

Za upite i preporuke molimo vas posavjetujte se s osobljem recepcije. Ako želite posjetiti neke od lokalnih atrakcija u Dubrovniku, gradu na popisu Svjetske baštine UNESCO-a, preporučujemo Vam sljedeće:

GRADSKE ZIDINE S TVRĐAVAMA

Jedan od najočuvanijih fortifikacijskih sustava u Europi i iznimno atraktivan open-air muzej, otvoren je čitave godine za obilaske. Šetnja po zidinama starog grada obogatit će vaše putovanje i dočarati vam neke od najuzbudljivijih trenutaka iz povijesti Dubrovačke Republike.

STRADUN

Središnji, open-air javni prostor Dubrovnika, omiljeno dubrovačko šetalište i okupljalište, mjesto svih velikih pučkih svečanosti i procesija – Stradun - najšira i najljepša gradska ulica dijeli staru gradsku jezgru na sjeverni i južni dio i glavna je trgovačka i društvena arterija stare dubrovačke jezgre.

CRKVA SVETOG VLAHA

Barokna crkva posvećena dubrovačkom zaštitniku, svetom Vlahu, sagrađena je po nacrtima venecijanskog graditelja Marina Gropellia 1715. godine na mjestu stare romaničke crkve posvećene istom svecu. Crkva Sv. Vlaha smještena je u središtu stare gradske jezgre u blizini Orlando's stupa.

SPORTS AND RECREATION

Numerous sports activities are at your disposal: fitness center, billiards, table football and table tennis. For more information about the offer in the facility or the surroundings, please contact the reception staff.

FITNESS CENTRE

A well-equipped and air-conditioned fitness centre is a sure way to stay in top form, with a treadmill, multifunctional training equipment and other gym equipment. Fitness centre is located at -3 level.

TABLE TENNIS

Enjoy and have fun with a match of table tennis. For more information please contact the Wellness & Spa Reception.

LOCAL ATTRACTIONS

For guests who want to spend an active holiday, the following activities are available: private or group sightseeing tours of Dubrovnik, various additional sports activities such as ATV safaris, jet-ski safaris, flyboards, boat trips to Elafiti islands, and many other interesting activities. Contact Reception for more information.

For inquiries and recommendations, please consult the Reception staff. If you would like to visit some of the local attractions in Dubrovnik, a city on the UNESCO World Heritage List, we recommend the following:

ANCIENT CITY WALLS

Dubrovnik city walls are the most attractive point of interest for visitors and one of the best-preserved fortification systems in Europe. A walk around the city walls will take you on a journey to some of the most interesting moments in the history of the Dubrovnik Republic.

STRADUN

The central, open-air public space of Dubrovnik, the favourite meeting point and promenade of the locals, and the centre of all city events, Stradun is also the widest and the most attractive city street, dividing the old city centre into the northern and southern city and representing the focal point for all social events in the Old Town.

ST BLAISE CHURCH

The baroque church dedicated to the city patron saint, St Blaise, was built by Venetian builder, Marino Gropelli in 1715 at the remains of the old Romanesque church dedicated to St Blaise. The church is located in the centre of the old town, near Orlando's Column.

OTOK LOKRUM

Na Lokrumu je 1839. godine boravio Maksimilijan Habsburški i kupio otok. Na ruševinama samostana izgradio je ljetnikovac i dao urediti prekrasan vrt, staze i šetnice. Otok Lokrum proglašen je 1963. godine prirodnim rezervatom, a 1976. godine posebnim rezervatom šumske vegetacije.

ŽIČARA DO VRHA BRDA SRD (440M)

Najbolji pogled na stari grad Dubrovnika i njegovu okolicu.

SIGURNOST

Zbog vlastite sigurnosti važno je da nakon dolaska u hotel upoznate raspored stubišta, izlaze za slučaj opasnosti, uređaje za prijavu požara te lokaciju vatrogasnih aparata i rukovanje njima.

U slučaju požara bit ćete pravodobno obaviješteni. Molimo vas surađujte s osobljem i ostanete mirni. Ako otkrijete požar odmah, zatvorite vrata, a požar odmah prijavite recepciji pozivajući broj 9 na vašem telefonu. Postane li dim prepreka vašem izlasku, zatvorite vrata i ostanite u sobi. Stanite pokraj prozora, pokušajte biti uočljivi izvana i pričekajte pomoć vatrogasaca. U slučaju požara nipošto se ne služite dizalom.

PUŠENJE

MOLIMO VAS DA NE PUŠITE U SOBI

Ako se u sobi otkriju tragovi pušenja, vaš račun će biti uvećan za 220 € za trošak čišćenja.

LOKRUM ISLAND

Austrian archduke Maximilian bought the island in 1839 and had a summer residence there. He built, at the remains of the old monastery, a lavish mansion and landscaped breathtaking gardens and promenades. Lokrum Island became a nature reserve in 1963 and a special forest vegetation reserve in 1976.

CABLE CAR TO THE TOP OF MOUNT SRD (440 M)

The best views of Dubrovnik Old Town and the surrounding area.

SAFETY

For your own safety, it is important to familiarise yourself upon arrival with the staircase layout, emergency exits, fire alarms and the location and operation of fire extinguishers.

In case of fire, you will be informed in a timely manner. Please cooperate with the staff and remain calm. If you detect a fire, close the doors, and immediately report the fire by dialling 9 (reception). If the smoke blocks your way out, close the doors and remain in the room. Stand next to the window, try to be visible from the outside and wait for the fireman to help you. In case of fire, do not use the elevators under any circumstances.

SMOKING

SMOKING IN THE ROOM IS STRICTLY FORBIDDEN

If traces of smoking are discovered in the room, a cleaning fee of 220 € will be added to your invoice.

U cijenu su uračunate usluga i porez (PDV).

The price includes services and tax (VAT).