

Usluge

SERVICES

HR

BANKOMAT

Bankovne transakcije možete izvršiti uz pomoć bankomata koji se nalazi neposredno uz lijevu stranu Welcome bara.

BUĐENJE

Želite li da vas probudimo pozivom, obratite se osoblju na recepciji.

CVIJEĆE

Cvjetne aranžmane za posebne prilike možete naručiti uz pomoć conciergea.

ČIŠĆENJE CIPELA

Uređaji za čišćenje cipela nalaze se na svim katovima hotela.

DASKA ZA GLAČANJE

Ako sami želite izgllačati svoje rublje, dasku za glačanje dostavit ćemo vam na upit. Za uslugu se obratite osoblju na recepciji.

DIZALA

Zbog vlastite sigurnosti djeca se smiju koristiti dizalom isključivo u pratnji roditelja. U slučaju požara molimo vas ne koristite se dizalom.

DJECA U HOTELU

Za sve informacije povezane s djecom – aktivnosti, dječji klub, dječje igralište – molimo vas obratite se osoblju na recepciji Kids zone

DORUČAK U SOBI

Skenirajte karticu s QR kodom i pristupite izboru menija. Naručite doručak jednostavnim pozivom na broj za posluđu u sobu.

GOSTOLJUBIVOST KUĆE

Za dodatne plahte, deke, ručnike, jastuke ili kozmetiku obratite se osoblju recepcije.

GB

ATM

For bank transactions, please use the ATM located to the left of the Welcome Bar.

WAKE-UP SERVICE

If you would like a wake-up call, please contact the reception staff.

FLOWERS

Flower arrangements for special occasions can be ordered through the concierge.

SHOE CLEANING

There are shoe-cleaning machines on every hotel floor.

IRONING BOARD

If you would like to iron your clothes, an ironing board will be provided on request. For this service, please contact the reception staff.

ELEVATORS

For their own safety, children may not use the elevator unless accompanied by an adult. In case of fire, please do not use the elevators.

CHILDREN IN THE HOTEL

For all information related to children – activities, kids' club, children's playground – please speak to a member of staff at the Kid's zone reception

IN-ROOM BREAKFAST SERVICE

Scan the card with a QR code in your room to access to the menus. If you wish to order breakfast to be served in your room, simply dial the room service number.

HOUSE HOSPITALITY

For additional bed linen, blankets, towels, pillows or toiletries, please contact the reception desk.

BOLESTI

Ljubazno vas molimo za razumijevanje – skrb za djecu u dječjoj zoni našeg Family hotela Amarin možemo pružiti jedino zdravoj djeci, bez iznimke. Infekcije su, na žalost, konstantna pojava i brzo se šire među djecom (kao i u vrtićima) te se iste lako prenose i na roditelje. Najčešće među bolestima jesu respiratorne viroze sa simptomima kašlja i curenja nosa te crijevne viroze uz povraćanje i dijareju. Ako dovedete djecu na čuvanje gdje boravi i znatan broj druge djece, bezazlene, ali dosadne infekcije na žalost se ne mogu kompletno isključiti.

Kroz redovne kontrole kakvoće hrane, kao i vode u bazenima, te visoke i striktno razine standarda higijene u svim odjelima hotela, možemo isključiti da su navedene infekcije uzrokovane od strane hotela. U slučaju bolesti molimo vas nazovite recepciju hotela kako bi vam se organizirala dostava obroka u sobu.

HITNI SLUČAJEVI

Za sve hitne slučajeve i iznenadne opasnosti molimo vas obratite se recepciji ili conciergeu. Možete uputiti i direktan poziv na broj 112. Predbroj za vanjsko biranje je 0.

KLIMATIZACIJA

Svi su prostori hotela klimatizirani. Temperatura je centralnim sustavom namještena na jednaku vrijednost u svim prostorijama hotela. Kada uđete u sobu, uređaj je u stanju pripravnosti. Za regulaciju temperature po želji narukvicu (ključ) umetnite u držač za narukvice.

ISPIS DOKUMENATA

Za ispis dokumenata obratite se conciergeu.

IZGUBLJENO-NAĐENO

Za prijavu izgubljene ili povrat pronađene stvari obratite se conciergeu ili osoblju na recepciji.

IZLETI

Za informacije o organiziranim izletima obratite se conciergeu.

KREDITNE KARTICE

Usluge i smještaj u hotelu, osim gotovinom, možete platiti karticama American Express, Eurocard i Mastercard, Visa i Diners.

KUĆNI LJUBIMCI

Nisu dozvoljeni u hotelu.

LIJEČNIK

Ako zatrebate pomoć liječnika, a iskreno se nadamo da se to neće dogoditi, obratite se conciergeu ili osoblju na recepciji.

ILLNESS

Childcare in the children's area of the Family Hotel Amarin can only be provided to healthy children, without exception. We are thankful for your kind understanding. Infectious diseases are unfortunately a constant occurrence and spread rapidly among children (as well as in kindergartens) and are easily transmitted to parents as well. The most common infections are respiratory infections accompanied by coughing and a runny nose, and gastrointestinal infections. If you leave your child to be looked after where there are also many other children, harmless but annoying infections are possible.

Through regular quality control of our food and pool water, and by maintaining high standards of hygiene in all hotel departments, we can reliably exclude any infections being the result of our negligence. In case of illness, please contact the reception desk to have meals delivered to your room.

EMERGENCIES

For all emergencies and sudden danger, please contact Reception or the concierge. You can also dial the emergency number 112 directly. The prefix for the external line is 0.

AIR CONDITIONING

All areas of the hotel are fully air-conditioned. A central system sets the same temperature in all areas of the hotel. When you enter the room, the air-conditioning unit is in standby mode. To adjust the temperature as desired, insert the bracelet (key) into the bracelet holder.

PRINTING DOCUMENTS

To print a document, please contact the concierge.

LOST & FOUND

To report lost or retrieve found property, please contact the concierge or the reception staff.

EXCURSIONS

For information on organised excursions, please contact the concierge.

CREDIT CARDS

Hotel services and accommodation can be paid in cash or by American Express, Eurocard, Mastercard, Visa, and Diners credit cards.

PETS

No pets are allowed in the hotel.

DOCTOR

Should you require a medical assistance and we sincerely hope that it won't be the case, please contact the concierge or the reception staff.

MINIBAR

Vaš se minibar svaki dan provjerava i popunjava, a konzumacija se direktno zaračunava na račun sobe. Piće kojeg nema u minibaru možete naručiti od posluge u sobu. Za sve informacije o radnom vremenu slobodno se obratite recepciji ili pogledajte na svojem televizoru u sobi.

ODJAVA

Iz hotela se treba odjaviti do 11 sati.

PARKIRANJE

Neposredno uz hotel nalaze se parkirališna mjesta.

PUNJENJE ELEKTRIČNIH VOZILA

Imamo četiri punionice za električna vozila u sklopu natkrivenog parkinga. Obratite se portiru ili osoblju recepcije za asistenciju.

PORTIR

U slučaju da vašu prtljagu treba donijeti u sobu ili odnijeti iz sobe, zatražite pomoć od concierge ili osoblja na recepciji.

POSLUGA U SOBU

Skenirajte karticu s QR kodom i pristupite izboru menija. Za sve informacije o radnom vremenu slobodno se obratite recepciji ili pogledajte na svojem televizoru u sobi.

POŽAR

Zbog vlastite sigurnosti proučite plan evakuacije koji se nalazi u svakoj sobi i na hodnicima. U slučaju požara koristite se isključivo ucrtanim rutama. Više detalja o pravilima ponašanja u slučaju požara možete pronaći u poglavlju Sigurnost.

PRANJE, GLAČANJE I KEMIJSKO ČIŠĆENJE RUBLJA

Usluge pranja, glačanja ili kemijskog čišćenja obavljaju se na zahtjev gosta. Trebaju li vam navedene usluge, molimo vas ispunite obrazac za njegu rublja koji se nalazi u ormaru. Ako obrazac primimo do 9 sati, rublje će vam biti dostavljeno do 18 sati sljedećeg dana. Rublje predano nakon 9 sati odlazi na pranje sljedeći dan te se vraća 24 sata nakon predaje u praonicu. Hitne usluge pranja ne pružamo.

PRIJEVOZ DO ZRAČNE LUKE

Ako poželite, organizirat ćemo vam prijevoz do zračne luke, uz prethodnu najavu conciergeu.

PRIJEVOZ DO GRADA

U razdoblju od 1. lipnja do 30. rujna hotel nudi prijevoz gostiju od hotela do autobusne stanice u Rovinju po važećoj satnici uz dodatnu naknadu i prethodnu najavu na recepciji.

MINIBAR

Your mini bar is checked and stocked daily, and consumption is charged directly to the room account. A listed beverage not found in the minibar can be ordered through room service. For information on working hours, please ask at the reception desk or use the tv info pages in your room.

CHECK OUT

Check out from the hotel is by 11 am.

PARKING

Parking spaces are available next to the hotel.

ELECTRIC VEHICLE CHARGING

We have 4 electric vehicle charging stations available in the covered parking lot. Please speak to the porter or our reception staff for assistance.

PORTER

If you require your luggage to be brought to your room or taken out, please ask the concierge or the reception staff for assistance.

ROOM SERVICE

Scan the card with a QR code in your room to access the menus. For information on working hours, please ask at the reception desk or use the tv info pages in your room.

FIRE

For your own safety, please familiarise yourself with the evacuation plan which can be found in every room and in the hallways. In case of fire, use only the charted routes. More details on the rules of conduct in case of fire can be found in the chapter Safety.

LAUNDRY, IRONING, AND DRY CLEANING

Laundry, ironing, and dry cleaning services are provided upon request. If you require these services, please fill out a laundry care form which can be found in the wardrobe. For forms received by 9 am, laundry will be delivered by 6 pm the following day. Laundry handed in after 9 am will be laundered the following day and returned 24 hours after laundering. We do not provide urgent laundry services.

TRANSPORT TO THE AIRPORT

Transport to the airport can be arranged with prior notice to the concierge.

TRANSPORT INTO TOWN

Between 1 June and 30 September, the hotel offers transportation services for guests from the hotel to the bus station in Rovinj according to the valid schedule. Charges apply and prior notice to the reception desk is required.

PRTLJAGA

Prostorija za odlaganje prtljage nalazi se na katu recepcije. Za odlaganje prtljage obratite se osoblju recepcije.

TAKSI-BROD

U ljetnim mjesecima moguć je i prijevoz taksi-brodićem uz nadoplatu do centra grada. Za više informacija i za satnicu obratite se conciergeu ili osoblju recepcije.

TAKSI-SLUŽBA

Za usluge taksi-prijevoza obratite se conciergeu ili osoblju recepcije.

RENT-A-CAR

Najam automobila moguć je uz prethodnu najavu conciergeu.

RELIGIJSKA SLUŽBA

Misi možete prisustvovati u rovinjskoj crkvi Sv. Eufemije. Za detaljnije informacije obratite se conciergeu.

SEF

U ormaru vaše sobe nalazi se sef prikladan za pohranu važnih dokumenata i dragocjenosti. Hotel ne može preuzeti odgovornost za izgubljene vrijednosti ostavljene u sobi, na plaži ili na bazenu. Molimo vas sef na odlasku isprazniti i ostaviti otvorenim.

Unos vaše osobne lozinke: vrata moraju biti otvorena. Pritisnite zeleni gumb / unesite lozinku od minimalno 4 znaka i pritisnite #. Unos lozinke treba ponoviti dva puta.

Otvaranje vrata sefa: unesite svoju lozinku i pritisnite tipku # / na zaslonu će pisati "open".

Zatvaranje vrata sefa: držite vrata sefa zatvorenima. Unesite svoju lozinku i pritisnite tipku # / na zaslonu će pisati "closed".

Pri odlasku iz hotela vrata sefa ostavite otvorenima.

SUŠILO ZA KOSU

Sušilo za kosu naći ćete u kupaonici. Za dodatno sušilo za kosu, obratite se osoblju recepcije.

TELEVIZIJSKI PROGRAM

U svakoj se sobi nalazi plazma televizor preko kojega možete pratiti brojne satelitske programe na različitim jezicima. Sve dodatne informacije o hotelu možete pronaći na televizoru.

LUGGAGE

The luggage storage room is located on the Reception floor. To store your luggage, please contact the reception staff.

WATER TAXI

In the summer months, you can also take a water taxi to the town centre at the additional charge. For more information and the schedule, please contact the concierge or the reception staff.

TAXI SERVICE

To arrange a taxi, please contact the concierge or Reception.

CAR HIRE

Hiring a car is possible with prior notice to the concierge.

RELIGIOUS SERVICE

You can attend the mass at Rovinj's church of St Euphemia. For detailed information, please contact the concierge.

SAFE DEPOSIT BOX

A safe for storing important documents and valuables can be found in the wardrobe in your room. The hotel cannot take responsibility for lost valuables left in the room, on the beach, or by the swimming pool. When leaving the hotel, please empty the safe and leave it open.

Entering your personal code: the door must be open / press the green key, enter a code of at least 4 numbers and press #. Enter the code twice.

Opening the safe door: enter your code and press the # key / the word "open" will be shown on the display.

Closing the safe door: please keep the safe door closed / enter your code and press the # key / the word "closed" will be shown on the display.

When leaving the hotel, please leave the safe door open.

HAIR DRYER

The hair dryer can be found in the bathroom. For an additional hair dryer, please contact the reception staff.

TELEVISION PROGRAMMES

Every room is equipped with a plasma TV set with numerous satellite channels in different languages. All additional information about the hotel can be found on the TV info pages.

BAROVI

WELCOME BAR

Nalazi se u predvorju hotela, u njemu vam nudimo tople napitke te brojna alkoholna i bezalkoholna pića. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

POOL BAR

Nalazi se neposredno pokraj vanjskih bazena hotela te je mjesto gdje možete potražiti osvježanje ili obrok u vrućim ljetnim danima. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

RESTORANI

ODIJEVANJE U RESTORANU

Nije dozvoljen dolazak u restoran u kupaćim kostimima, no dovoljno je ležerno izdanje za svaki obrok zbog njegovanja opuštenije atmosfere obiteljskog hotela.

MARVELUS RESTORAN

Nalazi se u prizemlju hotela te je glavni hotelski restoran, otvoren tijekom godine dok je otvoren i sam hotel. Nudi uslugu punog pansiona, tri obroka (doručak, ručak i večera) u buffet stilu. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

RESTORAN MARSEA

Nalazi se neposredno uz hotelsku plažu te nudi pića, napitke, hladne i tople obroke u ljetnim danima. Za sve informacije o radnom vremenu slobodno se obratite recepciji ili pogledajte na svojem televizoru u sobi.

LOVOR REAL GRILL

Lovor Real Grill smješten tik uz plažu novi je koncept restorana koji svojom ponudom promiče lokalnu tradiciju, domaće, svježe i sezonske proizvode, moderne okuse te prijateljsku i nenametljivu uslugu. Lovor Real Grill dio je MaiEats Restaurants & Bars brenda, koji garantira svježe namirnice, ukusne zalogaje i odličan izbor pića u opuštenoj atmosferi i uz nezaboravne zalaske sunca.

VEGETARIJANSKA, VEGANSKA I POSEBNO

PRILAGOĐENA PREHRANA ZA ALERGIČARE I BEBE

U našim restoranima pripremamo vegetarijansku, vegansku i prehranu prilagođenu intolerancijama ili alergijama na određene namirnice uz prethodnu najavu i dogovor sa šefom sale. U svako vrijeme imamo ponudu hrane za bebe u obliku kašica.

BARS

WELCOME BAR

The Welcome Bar is located in the hotel lobby and offers hot drinks and a variety of alcoholic and non-alcoholic beverages. For information on working hours, please ask at the reception desk.

POOL BAR

The Pool Bar is located next to the outdoor pools. Here you will find light refreshments and meals on hot summer days. For information on working hours, please ask at the reception.

RESTAURANTS

RESTAURANT DRESS CODE

We promote a relaxed family atmosphere at our hotel, which is why our restaurants have a casual dress code for every meal service. However, bathing suits are not permitted in the restaurants.

MARVELUS RESTAURANT

Located on the ground floor, Marvelus is the main hotel restaurant that is open all year round while the hotel itself is open. It offers full board: 3 buffet-style meals (breakfast, lunch and dinner). For information on working hours, please ask at the reception desk.

MARSEA RESTAURANT

Located by the hotel beach, it offers hot and cold beverages and light snacks and meals during the summer months. For information on working hours, please ask at the reception desk or use the TV info pages in your room.

LOVOR REAL GRILL

Located right by the beach, Lovor Real Grill is a new restaurant concept that promotes local tradition and uses locally sourced, fresh, and seasonal produce, taking pride in its modern flavours and friendly, unobtrusive service. Lovor Real Grill is part of the MaiEats Restaurants & Bars brand, which serves as a guarantee of fresh ingredients, delicious food, and a superb selection of drinks in a laid-back atmosphere. Not to mention the unforgettable sunsets.

VEGETARIAN, VEGAN AND SPECIAL DIETS FOR PEOPLE WITH ALLERGIES, AND BABIES

In our restaurants, we prepare vegetarian and vegan dishes, as well as special dishes suited to people with intolerances or allergies to particular foods. Please give prior notice and speak to our head waiter. Baby purees are always available.

REZERVACIJE

Mjesto u à la carte restoranu hotela Lovor Real Grill možete rezervirati obratite li se conciergeu. U ostalim restoranima nisu potrebne rezervacije.

BAZENI

Hotel raspolaže unutarnjim i vanjskim bazenom. Bazeni su punjeni slatkom vodom. Prostor oko bazena opremljeni su ležaljka. Ručnike za plažu i bazene možete dobiti na recepciji wellnessa ili na za to predviđenom štandu uz vanjski bazen u ljetnim mjesecima. Predočite samo vašu narukvicu.

WELLNESS & SPA CENTAR

Hotel raspolaže vlastitim wellness i spa centrom koji nudi sljedeće sadržaje i usluge:

- 5 soba za tretmane
- 3 unutarnja grijana bazena sa slatkom vodom
- Jacuzzi whirlpool zonu sa slatkom vodom
- Termalnu zonu s četiri vrste sauna (finska, parna kupelj / sauna, aroma sauna, bio sauna)
- Relax zonu namijenjenu odmoru prije i nakon tretmana, uz umirujući aromatski čaj ili vodu
- Suvremeno uređeni Fitness prostor s vrhunskom opremom Precor
- Fitness prostor za odrasle (16+)
- Fitness prostor namijenjen djeci
- Kids spa prostor namijenjen za tretmane za djecu koje imamo u ponudi.

Za sve informacije o radnom vremenu i cijenama tretmana skenirajte QR code i pristupite aplikaciji ili pogledajte na svojem televizoru u sobi. Za informacije o uslugama obratite se recepciji wellness & spa centra ili na broj telefona 2005.

PLAŽE

Plaža se nalazi na samo 50 metara hoda od hotela ispod restorana Marsea te na drugu stranu ispod restorana Lovor Real Grill. Uživajte u sunčanju i koristite naše ležaljke i suncobrane potpuno besplatno. Rezervacija ležaljki i suncobrana, kako na plaži tako i na bazenima, zabranjeno je.

PREVIJALIŠTA

Ne trebate trčati u sobu za presvlačenje bebe, u prizemlju pored glavnog restorana te u predvorju pored lobby bara na raspolaganju su vam previjališta za bebe.

BOOKINGS

To book a table at the à la carte restaurant Istarska Hiža, please contact the concierge. Other restaurants do not require bookings.

SWIMMING POOLS

The hotel has an indoor and an outdoor swimming pool. Both are freshwater pools. The area around the pool is equipped with sun loungers. Beach and pool towels are available at the Wellness & Spa centre or at the designated towel station by the outdoor pool in the summer months. All you need is to show your bracelet.

WELLNESS & SPA CENTRE

The hotel has its own Wellness & Spa centre which offers the following facilities and services:

- 5 treatment rooms
- 3 heated indoor freshwater pools
- Jacuzzi whirlpool with fresh water
- Thermal zone with four types of sauna (Finnish, steam bath/sauna, aroma sauna, bio sauna)
- Relax zone for relaxation before and after treatments, with calming aromatic tea or water.
- Well-appointed gym with Precor state-of-the-art equipment.
- Adult's fitness area (16+)
- Children's gym area
- Kids' spa area, for the children's treatments in our offer.

For information on opening times and prices, scan the QR code and access to our hotel app or use the TV info pages in your room. For information on services, please inquire at the Wellness & Spa centre reception, or by dialling 2005.

BEACHES

The beach is located only 50 metres from the hotel, below the Marsea restaurant, and also on the other side of the hotel, below the restaurant Lovor Real Grill.. For your sunbathing comfort, sunloungers and parasols are provided free of charge. Reserving sunloungers and parasols is not permitted either at the beach or by the pools.

BABY CHANGING FACILITIES

There's no need to rush to your room to change your baby. Baby changing facilities can be found on the ground floor by the main restaurant and in the lobby by the bar.

OPREMA ZA DJECU I BEBE

Djeca i bebe trebaju puno opreme; kako ne biste morali sve te silne stvari nositi sa sobom, nudimo vam mnoštvo opreme potpuno besplatno na korištenje tijekom vašeg boravka s nama. Među ostalim nudimo: krevetić, kahlicu, previjalicu, baby monitor, grijač bočica, kolica itd. Za kompletan popis i više informacija obratite se našem osoblju na recepciji ili conciergeu.

SPORTSKE AKTIVNOSTI

- 6 zemljanih i 2 betonska teniska terena, koji se nalaze u sklopu naselja Amarin, koje gosti mogu koristiti uz nadoplatu
- multifunkcionalno igralište za djecu koje okružuje hotel
- teren za odbojku na pijesku
- stolovi za stolni tenis
- najam bicikla uz nadoplatu
- najam kajaka, pedalina i stand up paddle dasaka u ljetnim mjesecima uz nadoplatu
- jet-ski najam u naselju Amarin uz nadoplatu
- fitness za djecu i odrasle

ANIMACIJSKI PROGRAM

Hotel Amarin nudi bogat animacijski program tijekom cijele godine. Program se obnavlja na tjednoj bazi te je podijeljen po dobnim skupinama. Baby klub, Mini klub, Junior klub i Teen klub. Animacijski tim nudi aktivnosti dizajnirane za cijele obitelji i odrasle također. Aktualni animacijski program dostupan je na aplikaciji koju preuzimate putem QR koda u sobi ili se obratite osoblju Kids zone na broj telefona 2023 za više informacija.

KIDS ZONA

Kids zona hotela Amarin pod vodstvom naših animatora i profesionalnih odgajatelja specifičan je odjel hotela i svojstven obiteljskom hotelu Amarin. Kids zona podijeljena je prema dobnim skupinama i nalikuje na vrtić, gosti djecu na recepciji Kids zone mogu predati na čuvanje ili ih upisati na neke od aktivnosti koje se nude taj dan između 9:00 i 20:00 sati. Usluga je dostupna samo gostima hotela. Za sve informacije o Kids zoni i animacijskom programu obratite se osoblju na recepciji Kids zone.

ČUVANJE DJECE

Privatno čuvanje djece izvan radnog vremena Kids zone moguće je uz prethodnu najavu i nadoplatu.

BABY AND CHILDREN'S EQUIPMENT

Babies and children require a lot of equipment. So that you wouldn't have to bring as many things with you, we have provided many items free of charge for you to use during your stay with us. This includes cot, potty, changing mat, baby monitor, bottle warmer, pram, etc. For a full list of items and more information, please contact our reception staff or the concierge.

SPORTS ACTIVITIES

- 6 clay and 2 concrete tennis courts located within the Amarin Resort, which guests can use at an additional charge.
- Multi-functional playground surrounding the hotel
- Beach volleyball court
- Table tennis tables
- Bicycle hire with additional charge
- Kayaks, pedalos and stand-up paddleboards for hire in the summer months with additional charge
- Jet ski for hire at the Amarin Resort with additional charge
- Adult and children's gym

ANIMATION PROGRAMME

Hotel Amarin provides a fantastic animation programme all year round. The programme changes weekly and is divided by age group: Baby Club, Mini Club, Junior Club and Teen Club. The animation team also offers a host of activities for adults and the whole family.

KIDS ZONE

The Amarin Kids Zone, under the guidance of our animators and professional educators, is a unique hotel department, specific to the Family Hotel Amarin. The Kids Zone is divided into different age groups and resembles a kindergarten. Guests can leave their children at the Kids Zone reception desk or enrol them into some of the activities on offer that day between 9 am and 8 pm. For more information on the Kids Zone and the animation programme, please speak to a member of staff at the Kids Zone reception desk.

BABYSITTING

A private babysitting outside the Kids zone working hours is possible with a prior notice and extra charge.

SIGURNOST

Zbog vlastite sigurnosti važno je da nakon dolaska u hotel upoznate raspored stubišta, izlaze za slučaj opasnosti, uređaje za prijavu požara te lokaciju vatrogasnih aparata i rukovanje njima.

U slučaju požara bit ćete pravodobno obaviješteni. Molimo vas surađujte s osobljem i ostanite mirni. Ako otkrijete požar, zatvorite vrata, a požar odmah prijavite na broj telefona 2000.

Postane li dim prepreka vašem izlasku, zatvorite vrata i ostanite u sobi. Stanite pokraj prozora, pokušajte biti uočljivi izvana i pričekajte pomoć vatrogasaca.

U slučaju požara nipošto se ne služite dizalom. Molimo vas ne pušite u sobi. Zahvaljujemo na razumijevanju.

SAFETY

For your own safety, it is important to familiarise yourself upon arrival with the staircase layout, emergency exits, fire alarms and the location and operation of fire extinguishers.

In case of fire, you will be informed in a timely manner. Please cooperate with the staff and remain calm. If you detect a fire, close the doors, and immediately report the fire by dialling 2000.

If the smoke blocks your way out, close the doors and remain in the room. Stand next to a window, try to be visible from the outside, and wait for the firemen to help you.

In case of fire, do not use the elevators under any circumstances. Please do not smoke in the room. Thank you for your understanding.