

Usluge

SERVICES

HR

BANKOMAT

Bankovne transakcije možete obaviti i uz pomoć bankomata koji se nalaze neposredno uz recepciju.

CVIJEĆE

Cvjetne aranžmane za posebne prilike možete naručiti uz pomoć recepcije.

DASKA ZA GLAČANJE

Ako sami želite izglacati svoje rublje, dasku za glačanje dostavit ćemo vam na upit. Za uslugu se obratite osoblju na recepciji.

DJECA U KAMPU

Za sve informacije vezane za djecu – aktivnosti, dječji klub, dječje igralište – molimo vas obratite se voditelju fun & sport tima. Ako vam je potreban dječji krevetić, zatražite ga na recepciji.

GOSTOLJUBIVOST KUĆE

Za dodatne plahte, deke, ručnike, jastuke ili kozmetiku obratite se recepciji.

RADI VAŠE SIGURNOSTI

- molimo upoznajte se s putovima evakuacije u kampu i najbližim vatrogasnim aparatima koji se nalaze unutar i neposredno pored vaše mobilne kućice ili glamping šatora
- svaki događaj koji ugrožava zdravlje i sigurnost vas, ostalih gostiju ili osoblja kampa odmah prijavite recepciji na broj +385 52802 109 ili ovlaštenom osoblju kampa
- kamp posjeduje automatski vanjski defibrilator dostupan 0 – 24 sata na recepciji
- jedinstveni broj za hitne slučajeve 112 (hitna pomoć / vatrogasci / policija).
- najbliža hitna pomoć te turistička ambulanta nalaze se na adresi Matteo Benussi 6, Rovinj.

KLIMATIZACIJA

Sve su mobilne kućice i glamping šatori opremljeni klima-uređajima koje sami regulirate daljinskim upravljačem. Molimo vas s energijom postupajte racionalno.

GB

ATM

For bank transactions, please use the ATM located next to the reception desk.

FLOWERS

Flower arrangements for special occasions can be ordered through Reception.

IRONING BOARD

If you would like to iron your clothes, an ironing board will be provided on request. For this service, please contact the reception staff.

CHILDREN AT THE CAMPSITE

For all information related to children – activities, kids' club, children's playground – please contact the head of the Fun & Sport team. If you require a cot, please speak to a member of staff at Reception.

HOUSE HOSPITALITY

For additional bed linen, blankets, towels, pillows or toiletries, please contact the reception staff.

FOR YOUR SAFETY

- Please familiarise yourself with the evacuation routes at the campsite and the nearest fire extinguishers located inside and close to your mobile home or glamping tent.
- Any event that endangers your own health and safety and the health and safety of other guests and camp staff should be reported immediately to the reception desk at +385 52802 109 or to an authorised member of staff.
- The campsite has an automatic external defibrillator available 0–24 hours at the reception.
- Single emergency number 112 (ambulance / fire service / police).
- The nearest accident and emergency room and tourist clinic is located at the address Matteo Benussi 6, Rovinj.

AIR CONDITIONING

All mobile homes and glamping tents are equipped with air-conditioning units which you can regulate by using the remote control. We kindly ask you to be rational in your energy consumption.

ISPIS DOKUMENATA

Za ispis dokumenata i fotokopiranje obratite se recepciji.

IZGUBLJENO-NAĐENO

Za prijavu izgubljene ili povrat pronađene stvari obratite se recepciji.

IZLETI

Za informacije o organiziranim izletima obratite se recepciji.

KREDITNE KARTICE

Usluge i smještaj, osim gotovinom (isključivo u EUR), možete platiti karticama American Express, Eurocard i Mastercard, Visa i Diners.

KUĆNI LJUBIMCI

Gost je dužan kućnog ljubimca prijaviti na dolasku. Kućni ljubimci ne smiju biti bez nadzora vlasnika, obavezno ih je voditi na uzici. Vlasnici kućnih ljubimaca obavezni su pokupiti njihov izmet i ubaciti ga u za to predviđene kante. Nije dopušteno tuširanje pasa na tuševima na plaži. Mjesto za njihovo tuširanje označeno je na planu kampa. Kupanje pasa u moru dopušteno je samo na posebno obilježenim mjestima na plaži. Za nepoštivanje pravilnika naplaćuju se naknade za štetu prema važećem cjeniku.

LIJEČNIK

Ako zatrebate pomoć liječnika, a iskreno se nadamo da se to neće dogoditi, najbliža turistička ambulanta nalazi se pored recepcije. Obratite se osoblju na recepciji za dodatne informacije.

NOVINE, ČASOPISI, CIGARETE I RAZGLEDNICE

Novine, časopise, cigarete i razglednice možete pronaći u kiosku pored marketa.

ODJAVA

Iz mobilnih kućica i glamping šatora treba se odjaviti do 10 sati i ključ vratiti na recepciju. U slučaju želje i potrebe za produljenjem boravka, molimo vas pravodobno (dan prije) obavijestite recepciju. Na dan odlaska možete ostati u objektu i koristiti usluge restorana, bazena i ostalo.

PRINTING DOCUMENTS

To print a document, please contact Reception.

LOST & FOUND

To report lost or retrieve found property, please contact the reception staff.

EXCURSIONS

For information on organised excursions, please contact the reception desk.

CREDIT CARDS

Services and accommodation can be paid in cash (only in EUR) or by American Express, Eurocard, Mastercard, Visa, and Diners credit cards.

PETS

Guests must report their pets on arrival. Pets must not be left unattended and must always be led on a leash. Owners must pick up their pets' waste and dispose of it in the designated bins. Showering dogs at the beach shower area is not permitted. The dog-showering area is marked on the campsite map. Dogs may swim in the sea only in the designated dog swimming areas. Failure to comply with these rules will result in additional charges for damage according to the valid price list.

DOCTOR

Should you require medical assistance and we sincerely hope it won't be the case, the nearest tourist clinic is located next to the reception. For more information, please contact our reception staff.

NEWSPAPERS, MAGAZINES, CIGARETTES, AND POSTCARDS

Newspapers, magazines, cigarettes, and postcards can be purchased from the kiosk next to the supermarket.

CHECKOUT

Please check out from your mobile home or glamping tent by 10 am and return the key to the reception desk. If you would like or need to extend your stay, please inform the reception desk a day in advance. On the day of departure, you are welcome to stay at the campsite and continue to use the restaurants, pools and other services.

PARKIRANJE

Za svaku kućicu i glamping šator predviđeno je jedno parkirno mjesto. Uz odobrenje recepcije moguće je prijaviti i dodatni automobil i parking.

PORTIR

U slučaju da vašu prtljagu treba donijeti u sobu ili odnijeti iz sobe, zatražite pomoć od osoblja na recepciji.

PRANJE RUBLJA

Detalje o usluzi pranja rublja možete saznati na recepciji. Prodaju žetona vrši osoblje recepcije. Upute za korištenje nalaze se pored perilice i sušilice rublja.

PRIJEVOZ DO ZRAČNE LUKE

Ako poželite, organizirat ćemo vam prijevoz do zračne luke, uz prethodnu najavu recepciji.

PRTLJAGA

Za odlaganje prtljage obratite se osoblju recepcije.

RENT-A-CAR

Najam automobila moguć je uz prethodnu najavu recepciji, minimalno jedan dan unaprijed.

RELIGIJSKA SLUŽBA

Misi možete prisustvovati u rovinjskoj crkvi sv. Eufemije. Za detaljnije informacije obratite se ljubaznom osoblju recepcije.

SEF

U ormaru vaše mobilne kućice ili glamping šatora nalazi se sef prikladan za pohranu važnih dokumenata i dragocjenosti. Objekt ne može preuzeti odgovornost za izgubljene vrijednosti ostavljene u mobilnoj kućici, glamping šatoru, plaži ili bazenu. Molimo vas ispraznite sef na odlasku i ostavite ga otvorenim.

Unos vaše osobne lozinke: vrata moraju biti zatvorena / unesite lozinku (4-6 znamenki) / pritisnite tipku LOCK.

Otvaranje vrata sefa: unesite svoju lozinku.

Zatvaranje vrata sefa: držite vrata sefa zatvorenima / unesite svoju lozinku i pritisnite tipku # / na zaslonu će pisati "closed".

Pri odlasku iz mobilnih kućica ili glamping šatora vrata sefa ostavite otvorenima.

Upute za unos vaše lozinke nalaze se na sefu.

PARKING

One parking place is provided for each mobile home and glamping tent. It is possible to register an additional car and a parking with the approval of the reception desk.

PORTER

If you require your luggage to be brought to your room or taken out, please ask the reception staff for assistance.

LAUNDRY SERVICE

For details about our laundry service, please inquire at the reception desk. Tokens can be purchased from the reception staff. Instructions can be found next to the washing machine and tumble dryer.

TRANSPORT TO THE AIRPORT

Transport to the airport can be arranged with prior notice to the reception desk.

LUGGAGE

To store your luggage, please contact the reception staff.

CAR HIRE

Hiring a car is possible with prior notice to the reception desk, at least one day in advance.

RELIGIOUS SERVICE

You can attend the mass at Rovinj's church of St Euphemia. For more information, please contact our friendly reception staff.

SAFE DEPOSIT BOX

The wardrobe in your mobile home or glamping tent has a safe deposit box for storing important documents and valuables. We cannot take responsibility for lost valuables left in the mobile home or glamping tent, on the beach or by the swimming pool. When leaving the camp, please empty the safe and leave it open.

Entering your personal code: the door must be closed / enter your code (any 4-6 numbers) / press the LOCK key.

Opening the safe door: enter your code

Closing the safe door: please keep the safe door closed / enter your code and press the # key / the word "closed" will be shown on the display.

When leaving the mobile home or glamping tent, please leave the safe door open.

Instructions for entering your code can be found on the safe.

SUŠILO ZA KOSU

Sušilo za kosu naći ćete u kupaojnici.

TAKSI-SLUŽBA

Za usluge taksi-prijevoza obratite se recepciji.

TELEVIZIJSKI PROGRAM

U svakoj mobilnoj kućici ili glamping šatoru se nalazi televizor preko kojega možete pratiti brojne satelitske programe na različitim jezicima.

BAROVI**FRESH CORNER SPORT**

Plažni objekt pored sportskog centra, osim široke ponude osvježavajućih bezalkoholnih i alkoholnih pića objekt nudi slane i slatke snackove te sladoled i svježe ledeno voće. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

TUFFO SPLASH BAR

Cocktail bar nalazi se u pool zoni naselja, u ponudu objekta ubrajamo barske mješavine, bezalkoholna i alkoholna pića, pivo, vino, sladoled te slatke i slane snackove, kao i svježe ledeno voće. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

PASTRY SHOP BARLUMA

Lokacija pastry shopa jest unutar pool zone naselja, u ponudu objekta ubrajamo barske mješavine, bezalkoholna i alkoholna pića, pivo, vino, sladoled te slatke i slane snackove i svježe ledeno voće. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

RESTORANI I PIZZERIJE**ODIJEVANJE U RESTORANU**

Za jutarnji boravak u našem restoranu dovoljna je ležernija odjeća, dok je za večeru u restoranu prikladnija smart casual varijanta.

PANSIJSKI RESTORAN "LUMINA"

Pansijski restoran naselja, smješten uz bazenski kompleks, nudi buffet uslugu doručka i večere prema unaprijed definiranom rasporedu obroka. Za sve informacije o radnom vremenu te gastro preferencijama slobodno se obratite osoblju recepcije.

HAIR DRYER

The hair dryer can be found in the bathroom.

TAXI SERVICE

To arrange a taxi, please contact Reception.

TELEVISION PROGRAMMES

Every mobile home and glamping tent is equipped with a tv set with numerous satellite channels in different languages.

BARS**FRESH CORNER SPORT**

Located by the beach, next to the sports centre, Fresh Corner Sport offers a wide selection of refreshing alcoholic and non-alcoholic drinks, as well as sweet and savoury snacks, ice cream and fresh ice-cold fruit. For information on working hours, please inquire at the reception desk.

TUFFO SPLASH BAR

Located in the resort pool area, the cocktail bar serves cocktails, alcoholic and non-alcoholic drinks, beer, wine, as well as sweet and savoury snacks, ice cream and fresh ice-cold fruit. For information on working hours, please inquire at the reception desk.

BARLUMA PATISSERIE

Located in the resort pool area, the patisserie serves cocktails, alcoholic and non-alcoholic drinks, beer, wine, as well as sweet and savoury snacks, ice cream and fresh ice-cold fruit. For information on working hours, please inquire at the reception desk.

RESTAURANTS AND PIZZERIAS**RESTAURANT DRESS CODE**

For breakfast service in our restaurant, casual attire is welcome, while for dinner service, a smart casual option is more suitable.

BOARD-BASED RESTAURANT "LUMINA"

Located next to the pool complex, the Lumina board-based restaurant serves buffet breakfast and dinner at set meal times. For information on opening times and gastro preferences, please inquire at the reception desk.

LOVOR REAL GRILL

Lovor Real Grill smješten tik uz plažu novi je koncept restorana koji svojom ponudom promiče lokalnu tradiciju, domaće, svježe i sezonske proizvode, moderne okuse te prijateljsku i nenametljivu uslugu. Lovor Real Grill dio je MaiEats Restaurants & Bars brenda, koji garantira svježe namirnice, ukusne zalogaje i odličan izbor pića u opuštenoj atmosferi i uz nezaboravne zalaske sunca.

BASILICO PIZZA PASTA

Smještena pored centralnog bazena, Basilico Pizza Pasta nudi klasičan izbor pizza i tjestenina kao i lokalne pašte poput one s bogatim istarskim šugom. Imamo i veliki izbor pizza inspiriranih našim podnebljem. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

BAZENI

Tri vanjska bazena smještena su odmah iznad plaže i punjena morskom vodom. Jedan veliki okrugao bazen, drugi pravokutnog oblika i treći dječji bazen tu su zbog praktičnih i ugodnih razloga.

SPORTSKE AKTIVNOSTI

Na raspolaganju su vam brojne sportske aktivnosti: tenis na otvorenom, škola tenisa, najam bicikala, stolni tenis, minigolf, pikado, odbojka, beach volley, košarka. Više detalja zatražite od fun & sport tima ili osoblja na recepciji.

TENIS

Na raspolaganju su vam otvoreni teniski tereni. Za one koji tek žele svladati osnove igranja tu je i škola tenisa.

JOGGING

Poželite li džogirati na raspolaganju su vam zemljane i šljunčane staze uz more duž zaštićene park-šume.

BICIKLIRANJE

Na području Rovinja postoje četiri obilježene biciklističke staze, prilagođene rekreativcima, dužine 73 km, a zanimljive su po brojnim atraktivnim kulturnim i prirodnim lokalitetima. Zatražite biciklističku kartu od osoblja recepcije.

LOVOR REAL GRILL

Located right by the beach, Lovor Real Grill is a new restaurant concept that promotes local tradition and uses locally sourced, fresh, and seasonal produce, taking pride in its modern flavours and friendly, unobtrusive service. Lovor Real Grill is part of the MaiEats Restaurants & Bars brand, which serves as a guarantee of fresh ingredients, delicious food, and a superb selection of drinks in a laid-back atmosphere. Not to mention the unforgettable sunsets.

BASILICO PIZZA PASTA

Located next to the central swimming pool, Basilico Pizza Pasta offers the usual choice of pizzas and pasta but also includes local dishes like pasta with a rich Istrian sauce. We also offer a fantastic selection of pizzas inspired by our region. For information on working hours, please inquire at the reception desk.

SWIMMING POOLS

There are three outdoor saltwater pools located above the beach. A large round pool, a rectangular pool and a children's pool are available for your bathing pleasure.

SPORTS ACTIVITIES

There are many sports activities to choose from: outdoor tennis, tennis lessons, bicycles for hire, table tennis, mini golf, darts, volleyball, beach volleyball, and basketball. For more details, please speak to a member of the Fun & Sport team or Reception.

TENNIS

Outdoor tennis courts are also available. Tennis lessons are available for those who yet need to master the game's basics.

RUNNING

If you're in the mood for a run, you can do so on packed-earth or gravel trails by the sea, which stretch along the protected forest parks.

CYCLING

In the area around Rovinj, there are four marked bike trails 73 km in length, adapted for recreational cyclists and particularly interesting due to the numerous cultural and natural attractions en route. Please speak to our reception staff for your copy of the bike map.

DRUŠTVENE IGRE

U slučaju da želite prikratiti vrijeme popularnim društvenim igrama, zatražite karte, šah, Čovječe ne ljuti se, Monopoly, Pictionary i druge igre od Odjela animacije..

ANIMACIJSKI PROGRAM

U sezoni vam je animacijski tim pripremio pregršt zanimljivih aktivnosti kojima možete ne samo pobijediti dosadu već i testirati svoju spretnost, sportski duh i kondiciju. Okušajte se u jutarnjim sportskim aktivnostima poput gimnastike i pilatesa, stolnog tenisa, aerobika, plesnih aktivnosti ili treninga izdržljivosti. Prošećite s animatorima i istražite prekrasnu prirodu ili pokažite svoju umjetničku stranu na našim kreativnim radionicama. Navečer uživajte u glazbi, tematskim večerima, kvizovima ili plesnim nastupima. Zatražite svoj primjerak programa kod animacijskog tima.

BOARD GAMES

If you wish to spend time playing popular board games, please ask the animation team for cards, chess, Ludo, Monopoly, Pictionary, and other games.

ANIMATION PROGRAMME

During the summer season, the animation team provides numerous activities to keep boredom at bay, as well as for testing your agility, athletic spirit and fitness. Try out the morning sports activities such as gymnastics and Pilates, archery, table tennis, aerobics, dance, or endurance training. Go for a stroll with the animators and explore the beautiful nature or express your artistic side in one of our creative workshops. In the evenings, enjoy music, themed evenings, quizzes and dance performances. Please ask the animation team for your copy of the programme.

SIGURNOSNE UPUTE O KORIŠTENJU MIKROVALNE PEĆNICE

- Ugrađeni sigurnosni prekidač za blokadu onemogućava korištenje mikrovalne pećnice dok su vrata otvorena
- Ne koristite pećnicu ako je prazna, ako nema hrane ili vode za apsorpciju mikrovalne energije jer može doći do oštećenja cijevi magnetrona
- Djeca smiju koristiti mikrovalnu pećnicu uz strogi nadzor
- Ne ostavljajte papirnate proizvode, pribor za kuhanje ili hranu u unutrašnjosti pećnice dok ju ne koristite
- Iskrenje u pećnici za vrijeme rada mikrovalova je posljedica uporabe metalnog pribora što je izričito zabranjeno jer kontinuirano iskrenje može oštetiti uređaj
- Pazite da ne začepite bilo koji od otvora za provjetranje smještenih na gornjoj, stražnjoj, bočnoj i donjoj stranice pećnice
- Ne zagrijavajte hranu u konzervama u mikrovalnoj pećnici; uvijek prebacite hranu u prikladan spremnik
- Ne možete pržiti u ulju (frigati) u mikrovalnoj pećnici jer se temperatura masti ne može kontrolirati što može dovesti do opasnih situacija
- Kokice možete pripremati u mikrovalnoj pećnici, ali samo u posebnim pakiranjima
- Ne zagrijavati cijela jaja i zabrtvljene staklenke jer mogu eksplodirati; zato uvijek probušite žumanjak, a zatim ga pokrijte i pustite da odstoji jednu minutu prije skidanja pokrova
- Zabranjeno je otvarati vrata dok mikrovalna pećnica radi jer se oštećuje zaštitni sistem
- Za uklanjanja mirisa iz unutrašnjosti pećnice zagrijte čašu vode s dvije žlice limunova soka u trajanju od 5 minuta

SAFETY INSTRUCTIONS FOR USE OF THE MICROWAVE OVEN

- A security blockade has been built in that disables use of the microwave oven while the doors are open
- Do not use the oven if empty, if there is no food or water to absorb the microwave energy, damage could result to the magnetron pipes
- Children are permitted to use the microwave only under adult supervision
- Do not leave paper products, cooking utensils or food inside the oven when not in use
- If sparks appear in the oven during use, this is due to the use of metal utensils, which is explicitly forbidden and continued sparking could damage the device
- Take care not to cover any of the ventilation openings on the top, back, side and bottom of the oven
- Do not heat food in cans in the microwave oven, always transfer food to an appropriate container
- Deep frying is not possible in the microwave oven, as the oil temperature cannot be controlled, which could lead to dangerous situations
- Popcorn can be prepared in the microwave oven, but only in special packaging
- Do not heat whole eggs or sealed jars, they could explode. Always pierce the egg yolk, then cover and let stand for one minute before removing the cover
- It is forbidden to open the door while the microwave oven is in operations, this could result in damage to the safety protection system
- To remove odours from the inside of the oven, heat a glass of water with two tablespoons of lemon juice for 5 minutes

