

Usluge

SERVICES

HR

BANKOMAT

Bankovne transakcije možete obaviti i uz pomoć bankomata koji se nalazi uz recepciju autokampa Koversada Park Camping Resort.

BUĐENJE

Želite li da vas probudimo pozivom, obratite se osoblju na recepciji.

CVIJEĆE

Cvjetne aranžmane za posebne prilike možete naručiti uz pomoć osoblja na recepciji.

GLAČALO I DASKA ZA GLAČANJE

Ako sami želite izgllačati svoje rublje, glačalo i dasku za glačanje dostavit ćemo vam na upit. Za uslugu se obratite osoblju na recepciji.

DJECA U NASELJU

Za sve informacije vezane za djecu – aktivnosti, dječji klub, dječje igralište – molimo vas obratite se voditelju fun & sport tima. Ako vam je potreban dječji krevetić, zatražite ga na recepciji.

GOSTOLJUBIVOST KUĆE

Za dodatne plahte, deke, ručnike, jastuke ili kozmetiku obratite se osoblju na recepciji.

HITNI SLUČAJEVI

Za sve hitne slučajeve i iznenadne opasnosti molimo vas nazovite +385 52 444 100.

ISPIS DOKUMENATA

Za ispis dokumenata obratite se osoblju na recepciji.

IZGUBLJENO-NAĐENO

Za prijavu izgubljene ili povrat pronađene stvari obratite se osoblju na recepciji.

IZLETI

Za informacije o organiziranim izletima obratite se osoblju na recepciji.

KREDITNE KARTICE

Usluge i smještaj u objektu, osim gotovinom, možete platiti karticama American Express, Eurocard i Mastercard, Visa i Diners.

SERVICES

ATM

For bank transactions, please use the ATM located next to the Koversada Park Camping Resort reception desk.

WAKE-UP SERVICE

If you would like a wake-up call, please contact the reception staff.

FLOWERS

Flower arrangements for special occasions can be ordered through Reception.

IRON AND IRONING BOARD

If you would like to iron your clothes yourself, an iron and ironing board will be provided on request. For this service, please contact the reception staff.

CHILDREN AT THE RESORT

For all information related to children – activities, kids' club, children's playground – please contact the head of the Fun & Sport team. If you require a cot, please speak to a member of staff at Reception.

HOUSE HOSPITALITY

For additional bed linen, blankets, towels, pillows or toiletries, please contact the reception staff.

EMERGENCIES

For all emergencies and sudden danger, please call +385 52 444 100.

PRINTING DOCUMENTS

To print a document, please contact Reception.

LOST & FOUND

To report lost or retrieve found property, please contact the reception staff.

EXCURSIONS

For information on organised excursions, please contact the reception staff.

CREDIT CARDS

Resort services and accommodation can be paid in cash or by American Express, Eurocard, Mastercard, Visa, and Diners credit cards.

KUĆNI LJUBIMCI

Dozvoljeni su u naselju uz nadoplatu. Gost je dužan kućnog ljubimca prijaviti na dolasku. Kućni ljubimci ne smiju biti bez nadzora vlasnika, obavezno ih je voditi na uzici. Vlasnici kućnih ljubimaca obvezni su pokupiti njihov izmet i ubaciti ga u za to predviđene kante. Nije dopušteno tuširanje pasa na tuševima na plaži. Kupanje pasa u moru dopušteno je samo na posebno obilježenim mjestima na plaži. Za nepoštivanje pravilnika naplaćuju se naknade za štetu prema važećem cjeniku.

LIJEČNIK

Ako zatrebate pomoć liječnika, a iskreno se nadamo da se to neće dogoditi, obratite se osoblju na recepciji. Liječnička ordinacija nalazi se uz recepciju autokampa Koversada.

NOVINE, ČASOPISI, CIGARETE I RAZGLEDNICE

Novine, časopise, cigarete i razglednice možete pronaći na kiosku u kampu, koji se nalazi pokraj pansionorskog restorana "Amfora".

ODJAVA

Iz mobilnih kućica i glamping šatora treba se odjaviti do 10 sati i ključ vratiti na recepciju. U slučaju želje i potrebe za produljenjem boravka, molimo vas pravodobno (dan prije) obavijestite recepciju. Na dan odlaska možete ostati u objektu i koristiti usluge restorana, bazena i ostalo.

POSLOVNI SERVIS

Za uslugu slanja poruke telefaksom ili e-poštom molimo obratite se osoblju recepcije.

PARKIRANJE

Parkirališna mjesta nalaze se u blizini svake sobe.

POŽAR

Zbog vlastite sigurnosti proučite plan evakuacije koji se nalazi u svakoj sobi. U slučaju požara koristite se isključivo ucrtanim rutama. Više detalja o pravilima ponašanja u slučaju požara možete pronaći u poglavlju Sigurnost.

PRIJEVOZ DO ZRAČNE LUKE

Ako poželite, organizirat ćemo vam prijevoz do zračne luke, uz prethodnu najavu osoblju recepcije.

PRTLJAGA

Prostorija za odlaganje prtljage nalazi se na recepciji. Za odlaganje prtljage obratite se osoblju recepcije.

PETS

Pets are welcome subject to an additional charge. Guests must report their pets on arrival. Pets must not be left unattended and must always be led on a leash. Owners must pick up their pets' waste and dispose of it in the designated bins. Showering dogs at the beach shower area is not permitted. Dogs may swim in the sea only in the designated dog swimming areas. Failure to comply with these rules will result in additional charges for damage according to the valid price list.

DOCTOR

Should you require medical assistance and we sincerely hope it won't be the case, please contact the reception staff. A doctor's office is located next to the reception desk of the Koversada Campsite.

NEWSPAPERS, MAGAZINES, CIGARETTES, AND POSTCARDS

Newspapers, magazines, cigarettes, and postcards can be purchased from the campsite kiosk next to the board-based restaurant Amfora.

CHECK OUT

Please check out from your mobile home or glamping tent by 10 am and return the key to the reception desk. If you would like or need to extend your stay, please inform the reception desk a day in advance. On the day of departure, you are welcome to stay at the campsite and continue to use the restaurants, pools and other services.

BUSINESS SERVICE

If you would like to send a fax or email, please contact the reception staff.

PARKING

Parking spaces are available near every room.

FIRE

For your own safety, please familiarise yourself with the evacuation plan which can be found in every room. In case of fire, use only the charted routes. More details on the rules of conduct in case of fire can be found in the chapter Safety.

TRANSPORT TO THE AIRPORT

Transport to the airport can be arranged with prior notice to the reception desk.

LUGGAGE

The luggage storage room is located in Reception. To store your luggage, please contact the reception staff.

RENT-A-CAR

Najam automobila moguće je uz prethodnu najavu osoblju recepcije.

RELIGIJSKA SLUŽBA

Misi možete prisustvovati u vrsarskoj crkvi sv. Martina. Za detaljnije informacije obratite se osoblju recepcije.

SEF

U ormaru vaše sobe nalazi se sef prikladan za pohranu važnih dokumenata i dragocjenosti. Objekt ne preuzima odgovornost za izgubljene vrijednosti ostavljene u sobi, na plaži ili na bazenu. Molimo vas sef na odlasku isprazniti i ostaviti otvorenim.

Unos vaše osobne lozinke: vrata moraju biti otvorena / pritisnite unutarnji (zeleni) gumb / unesite svoju lozinku (bilo koji broj od 1 do 8) / pritisnite tipku #. Otvaranja vrata sefa: pritisnite tipku #/ unesite lozinku i pritisnite tipku # / okrenite ručku u desno. Zatvaranje vrata sefa: zatvorite vrata / okrenite ručku u lijevo.

Prilikom odjave iz objekta vrata sefa ostavite otvorenima.

SUŠILO ZA KOSU

Sušilo za kosu naći ćete u kupaonici.

TAKSI-SLUŽBA

Za usluge taksi-prijevoza obratite se osoblju recepcije.

BAROVI**DELFINA BEACH BAR**

Da, pića su središnji dio svakog bara, ali atmosfera je ta koja ga zapravo definira. Atmosfera Delfina Beach Bara odiše atmosferom ljeta poput pića koja serviramo, a dobar okus ostaje još dugo, dugo. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

BLUE BAR OTOK

Smješten je na otoku Koversada i nudi razne vrste piva, osvježavajuća bezalkoholna pića te sladoled. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

CAR HIRE

Hiring a car is possible with prior notice to the reception desk.

RELIGIOUS SERVICE

You can attend the mass at Vrsar's church of St Martin. For more information, please contact our reception staff.

SAFE DEPOSIT BOX

A safe for storing important documents and valuables can be found in the wardrobe in your room. The resort cannot take responsibility for lost valuables left in the room, on the beach, or by the swimming pool. When leaving the hotel, please empty the safe and leave it open.

Entering your personal code: the door must be opened / press inner (green) button / enter new code (an 1-8 digit) / press #
Opening the safe door: press #/
enter your user code
and press # / turn the handle to the right.
Closing the safe door: close the door/
turn the handle to the left.

When checking out please leave the safe door open.

HAIR DRYER

The hair dryer can be found in the bathroom.

TAXI SERVICE

To arrange a taxi, please contact Reception.

BARS**DELFINA BEACH BAR**

While it is true that beverages are the lodestone of every bar, the general ambience and character are what really define it. Delfina Beach Bar is characterised by its summer atmosphere and charm, much like the drinks we serve, and the delicious flavour lingers long after the last drop. For information on working hours, please contact the reception desk.

BLUE BAR OTOK

Situated on Koversada island, it offers various types of beer, refreshing non-alcoholic drinks, and ice cream. For information on working hours, please inquire at the reception desk.

RESTORANI

ODIJEVANJE U RESTORANU

Za jutarnji boravak u našem restoranu dovoljna je ležernija odjeća, dok je za večeru u restoranu prikladnija smart casual varijanta.

PANSIJSKI RESTORAN "AMFORA"

Doručak se poslužuje od 7 do 10 sati. Uživajte u bogatoj ponudi toplih i hladnih jela, salata i žitarica za ljubitelje kontinentalne i mediteranske prehrane. Ako ste vegetarijanac ili dijabetičar, obratite se našem ljubaznom osoblju. Možete dobiti i lunch pakete za izlete. Večera počinje u 18:30 i traje do 21:00.

RIBLJI RESTORAN "BATANA"

Skriven u sjeni drevnih borova otoka Koversada, riblji restoran Batana poslužuje lokalno ulovljenu ribu i plodove mora, jela od tjestenine te nudi bogatu ponudu istarskih vina. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

KAPULA BURGER BAR

Na nekoliko koraka od pješčane plaže, Kapula Burger Bar ugodno je mjesto na kojem se možete sakriti od vrućine, a u kojem nudimo sočan burger, cheeseburger, krumpiriće i hrskave kolutiće od luka. U našem Kapula Burger Baru promoviramo lokalne proizvode. Na raspolaganju je i opcija naručivanja hrane za van. Za sve informacije o radnom vremenu slobodno se obratite recepciji.

FERAL TRATTORIA

Feral Trattoria kombinira ugodnu i uzbudljivu hranu nudeći klasična jela poput rižota, burgera te mesnih i ribljih specijaliteta, pripremljena u prepoznatljivom istarskom tonu, i uz korištenje svježih lokalnih namirnica.

VEGETARIJANSKA PREHRANA

U našim restoranima pripremamo vegetarijansku hranu prilagođenu vašim željama.

REZERVACIJE

Mjesto u a la carte restoranima možete rezervirati obratite li se osoblju recepcije.

RESTAURANTS

RESTAURANT DRESS CODE

For breakfast service in our restaurant, casual attire is welcome, while for dinner service, a smart casual option is more suitable.

BOARD-BASED RESTAURANT "AMFORA"

Breakfast is served from 7 am to 10 am. Enjoy an excellent selection of hot and cold dishes, salads and cereals, for fans of Continental and Mediterranean diets. If you are a vegetarian or diabetic, please speak to a member of staff. Lunchboxes are available for excursions. Dinner is served from 6.30 pm to 9 pm.

SEAFOOD RESTAURANT "BATANA"

Tucked away in the shade of the ancient pines of Koversada island, Batana seafood restaurant serves locally caught fresh fish and seafood, pasta dishes and an excellent selection of Istrian wines. For information on working hours, please inquire at the reception desk.

KAPULA BURGER BAR

Situated just a few steps away from the sandy beach, Kapula Burger Bar offers a welcome respite from the heat and juicy burger, cheeseburger, fries and crispy onion rings. Our Kapula Burger Bar showcases local produce. There is also the option of food to go. For information on working hours, please inquire at the reception desk.

FERAL TRATTORIA

Feral Trattoria combines tasty and exciting food by offering classic dishes such as risotto, burgers and meat and fish specialities prepared in a recognisably Istrian style using fresh local ingredients.

VEGETARIAN DIET

In our restaurants, we prepare vegetarian dishes which can be suited to your preferences and requirements.

BOOKINGS

Bookings at the á la carte restaurant can be made through Reception.

SPORTSKE AKTIVNOSTI

Na raspolaganju su vam brojne sportske aktivnosti: odbojka na pijesku, minigolf, najam sportskih rekvizita, vodeni sportovi (pedaline, kajak), najam bicikala, plivanje ili nordijsko hodaње. Više detalja zatražite od fun & sport tima ili osoblja recepcije.

TRČANJE

Poželite li trčati na raspolaganju su vam zemljane i šljunčane staze uz more duž naturističkog kampa Koversada.

NORDIJSKO HODANJE

Ako niste ponijeli opremu za ovaj u posljednje vrijeme vrlo popularan sport, možete je zatražiti od fun & sport tima.

BICIKLIRANJE

Na području Vrsara postoje obilježene biciklističke staze, prilagođene rekreativcima, a zanimljive su po brojnim atraktivnim kulturnim i prirodnim lokalitetima. Zatražite biciklističku kartu od osoblja recepcije.

DRUŠTVENE IGRE

U slučaju da želite prikratiti vrijeme popularnim društvenim igrama, zatražite od tima animacije karte, šah, Čovječe ne ljuti se, Monopoly, Pictionary i druge igre.

ANIMACIJSKI PROGRAM

U sezoni vam je animacijski tim pripremio pregršt zanimljivih aktivnosti kojima možete ne samo pobijediti dosadu već i testirati svoju spretnost, sportski duh i kondiciju. Okušajte se u jutarnjim sportskim aktivnostima poput gimnastike i pilatesa, streličarstva, stolnog tenisa, aerobika, plesnih aktivnosti ili treninga izdržljivosti. Prošećite s animatorima i istražite prekrasnu prirodu, pridružite se školi hrvatskog jezika ili pokažite svoju umjetničku stranu u našim kreativnim radionicama. Navečer uživajte u glazbi, tematskim večerima, kvizovima ili plesnim nastupima. Zatražite svoj primjerak programa kod animacijskog tima.

SPORTS ACTIVITIES

There are many sports activities to choose from: beach volleyball, mini golf, sports equipment for hire, water sports (pedalos, kayak), bicycles for hire, swimming, and Nordic walking. For more details, please speak to a member of the Fun & Sport team or Reception.

RUNNING

If you're in the mood for a run, you can do so on packed-earth or gravel trails by the sea, along the naturist camp Koversada.

NORDIC WALKING

If you haven't brought your Nordic walking equipment, it is available at the hotel. Please speak to a member of the Fun & Sport team.

CYCLING

In the area around Vrsar, there are many marked bike trails, adapted for recreational cyclists and particularly interesting due to the numerous cultural and natural attractions en route. Please speak to our reception staff for your copy of the bike map.

BOARD GAMES

If you wish to spend time playing popular board games, please ask the animation team for cards, chess, Ludo, Monopoly, Pictionary, and other games.

ANIMATION PROGRAMME

During the summer season, the animation team provides numerous activities to keep boredom at bay, as well as for testing your agility, athletic spirit and fitness. Try out the morning sports activities such as gymnastics and Pilates, archery, table tennis, aerobics, dance, or endurance training. Go for a stroll with the animators and explore the beautiful nature, join the Croatian language school, or express your artistic side in one of our creative workshops. In the evenings, enjoy music, themed evenings, quizzes and dance performances. Please ask the animation team for your copy of the programme.

SIGURNOST

Zbog vlastite sigurnosti važno je da nakon dolaska u naselje upoznate raspored stubišta, izlaze za slučaj opasnosti, uređaje za prijavu požara te lokaciju vatrogasnih aparata i rukovanje njima.

U slučaju požara bit ćete pravodobno obaviješteni. Molimo vas surađujte s osobljem i ostanite mirni. Ako otkrijete požar, zatvorite vrata, a požar odmah prijavite na broj telefona +385 52 444 100.

Postane li dim prepreka vašem izlasku, zatvorite vrata i ostanite u sobi. Stanite pokraj prozora, pokušajte biti uočljivi izvana i pričekajte pomoć vatrogasaca. Molimo vas da ne pušite u sobi. Zahvaljujemo na razumijevanju.

SAFETY

For your own safety, it is important to familiarise yourself upon arrival with the staircase layout, emergency exits, fire alarms and the location and operation of fire extinguishers.

In case of fire, you will be informed in a timely manner. Please cooperate with the staff and remain calm. If you detect a fire, close the doors, and immediately report the fire by calling +385 52 444 100.

If the smoke blocks your way out, close the doors and remain in the room. Stand next to a window, try to be visible from the outside, and wait for the firemen to help you. Please do not smoke in the room. Thank you for your understanding.