

POLARI

CAMP SITE

MOBILE HOMES

- Standard
- Standard with Whirlpool
- Comfort
- Premium
- Premium Family

PITCH

- Superior Sea
- Superior
- MaiSky
- Premium
- Standard
- Premium Sea
- Camping place

MAISTRA Camping

Map of the campsite is for orientation only. The size of the pitch marked on the map does not indicate its surface, but merely its position.

- | | | |
|-------------------------|---------------------------|---------------------------------------|
| Tennis Court | Fruit and Vegetable Store | Bus Stop |
| Volleyball Court | Restaurant | Waste Sorting Area |
| Half-court Soccer Field | Fast Food | Massage |
| Aquapark | Ice Cream | A Dog on a Leash |
| Children's Playground | Sanitary Facility | Chemical Toilette Disposal Facilities |
| Music Nights | Dishwashing Station | Anchoring not allowed |
| Trampoline | Family Sanitary Facility | Toilet for Disabled |
| Street Workout | Toilet for Children | Toilet for Dogs |
| Spray Park | Groceries store | Chemical Toilet |
| Children's Playground | Bicycles for hire | Newsstand |
| R Reception | Public Barbecue | Hydrant Water Plug |
| + Ambulance | Rent Kayak & Paddle Boat | Blue Flag Beach |
| H Hydrant | Bakery | Beach for Dogs |
| WC Sanitary Facility | Pizzeria | Camper |
| WC Sanitary Facility | Bar | ATM Cash Machine |
| WC Sanitary Facility | Caffe with Internet | Excursion Office |

TOILETTES

- | | |
|---|-----------------------------------|
| WC 1, 2, 3, 4, 5, 6, 7,
8, 9, 10, 11, 13 | WC 2, 3, 4, 6,
7, 8, 9, 10, 11 |
| WC 2, 3, 4, 5,
6, 7, 8, 9 | WC 4, 5, 6,
7, 8, 9 |
| WC 2, 3, 4, 5,
7, 8, 9, 10, 11 | WC 1, 3, 4,
7, 9 |
| WC 2, 6,
7, 8, 9, 10 | WC 2, 6,
7, 8, 9, 10 |



Emergency Exit



Campsite POLARI
Polari bb, HR - 52210 Rovinj
+385 (0)52 801 501
+385 (0)52 811 395
polari.camping@maistra.hr

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Campsite Rules of Conduct

RECEPTION

Upon arrival at the campsite, guests must register at the front desk, present a personal ID (identity card or passport) and make an advance payment or provide a credit card as a payment guarantee. Check-in for mobile home accommodation is from 3 pm to 11 pm, and for pitches from 1 pm to 11 pm. Guests who fail to check in will be charged compensation for the damage caused to the campsite and the safety of other guests in accordance with the official price list of the campsite. Guests are required to present any discount card immediately during check-in, otherwise, the discount will not be valid. Persons with disabilities who are entitled to exemption from paying tourist tax are obliged to present relevant documentation when arriving/ checking in at the campsite. Subsequently presented cards cannot be accepted.

SELECTION OF CAMPING PLACES

Numbered pitches are allocated at the reception. Guests are obliged to respect the boundaries of numbered lots/pitches and connect their tents/caravans to only one electric hook-up. In the unmarked part of the campsite, the permitted size of a camping pitch is max. 100 m², respecting the distance between the tents/caravan. Changing accommodation units is not permitted without approval from the front desk staff.

PUBLIC ORDER

Night rest lasts from midnight until 7am. Guests must not disturb the peace and rest of other guests, especially during the night resting hours when the entry and exit of motor vehicles and the use of telephones, radios and other devices that produce noise are not permitted. Adults are responsible for the conduct of their children in terms of not making noise and damaging the campsite inventory. Children must be supervised, especially when using sanitary facilities. Guests must not cut down or damage the trees or bushes in any way. Any damage will be charged according to the valid price list. Compliance with traffic regulations at the campsite is mandatory. The maximum permitted speed of vehicles is 20 km/h. Operating an electric scooter or other personal transport equipment (such as a self-balancing vehicle, a motorised or an electric unicycle, a motorised or an electric scooter, etc.) is forbidden to persons under the age of 14. While operating the transport equipment, a protective helmet must be worn. The use of electric scooters and other personal transport equipment is only permitted on roads where such activity is explicitly allowed.

UNDERAGE PERSONS STAYING AT THE CAMP SITE
Underage persons are allowed to stay at the campsite only if accompanied by a parent or another responsible adult authorized by the parent to care for the child.

CLEANLINESS
Waste/rubbish is disposed of in appropriate containers. Before leaving, guests are obliged to leave the camping unit in its original state (without rubbish, rocks and other materials). Otherwise, a fee will be charged according to the valid price list.

PETS

Guests must check in their pets on arrival. Pets must not be left unattended. Pets must always be led on a leash. Owners must pick up their pets' waste and dispose of it in designated bins. Showering dogs in the beach shower area is not permitted. The dog-showering area is marked on the campsite map. Dogs may swim in the sea only in the designated dog swimming areas. Failure to comply with the stated rules of conduct and failure to register pets will result in the campsite management reserving the right to withdraw hospitality and charge fees in accordance with the current price list.

VALUABLES AND MONEY

Guests can keep larger amounts of money and other valuables in the reception safe, according to the relevant reception desk procedure.

POST

Post arrives around 1pm every day except on weekends and holidays and can be picked up at the reception. Telegrams and faxes are delivered only in case of emergency. Guests are obliged to hand over left/forgotten belongings to the reception desk.

VISITS

Visitors can enter the campsite only on foot. Personal vehicles must be parked in the campsite parking lot near the entrance barrier. For visits longer than one hour, a daily entrance to the campsite is charged. The provisions of these Rules of Conduct apply to all visitors. When entering the campsite, guests are obliged to report the number of people visiting at the reception and present an identification document.

BOATS AND ACTIVITIES AT SEA

Boat owners must register their boat at the Harbour Master's Office. Scuba diving with equipment requires a valid diving permit. Boats may be used at a distance of 200 m from the shore. Water skiing and boating are not permitted in the swimming area. The Campsite Management is not responsible for vessels left at sea. It is prohibited to anchor in the campsite's coastal area. For anchoring, guests are required to use the designated moorings.

DEPARTURE

On the day of departure, guests are obliged to vacate the camping place/pitch no later than noon and the mobile home by 10am. The facility reserves the right to charge additional fees for late checks. Guests who vacate the camping place/pitch after noon will be charged another day of stay. Services can be paid on the day of departure, but it is recommended to do so the day before to avoid extended waiting times. The cash office is open from 7am to 9pm. When leaving the campsite, guests are obliged to present the receipt.

TERMINATION OF STAY – ACTIVITIES NOT PERMITTED AT THE CAMP SITE

The Campsite Management reserves the right to terminate guest stay and charge fees as per the applicable price list for any of the following reasons: Damage to the campsite's greenery and landscaping, such as cutting branches or trees, damaging hedges, plants, and flower boxes in public areas, pitches, mobile home areas, sanitation facilities, pools, and food and beverage outlets. Performing any modifications to pitches, including digging, planting, pouring concrete, constructing walls, installing kitchen elements, erecting tent structures over caravans, or similar activities that alter the original state of the pitch.

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If you can't swim, you can learn with us. If you prefer speed, you can race on a go-kart track. In fact, we have so many activities available, you'll be spoilt for choice.

HR

Removal of and damage to campsite property, including furniture in food and beverage outlets, reception areas, washroom fittings, playground equipment, and items and furnishings that are part of the accommodation units (mobile homes). Damage to electrical systems resulting from irresponsible use or intentional vandalism (electrical cabinets, light fittings, and electric vehicle charging points), as well as connecting to more than one electrical or water supply hook-up. Failure to comply with campsite traffic rules, driving over the defined speed limit of 20 km/h, repeated dangerous cycling or riding of self-balancing vehicles (motorised or electric unicycles, motorised or electric scooters), and driving in pedestrian zones.

Inappropriate communication or physical and verbal abuse directed at campsite staff or other guests (insults based on nationality, gender, race, religion, or sexual orientation, or any other form of inappropriate verbal abuse). Improper conduct at the pool areas, beaches, public spaces, and food and beverage outlets within the campsite, as well as failure to comply with the pool complex's operating hours. Starting open fires, introducing flammable and explosive substances, parking vehicles outside of marked parking areas, mooring vessels on the beach, and washing vehicles and boats in areas not designated for this purpose. Infringing upon the privacy of others and causing a disturbance by taking photos or videos of others without permission, operating a drone, or entering other guests' accommodation units. Improper disposal of waste, not adhering to waste sorting guidelines, dumping grey water outside the designated locations, and careless and improper disposal of any other waste materials. Disruption of the night-time rest period from midnight to 7:00 am.

THE CAMP SITE MANAGEMENT IS NOT RESPONSIBLE FOR THE FOLLOWING

Loss or theft of belongings, devices/appliances or camping equipment and vehicles. Consequences resulting from the use of public devices/appliances and equipment at the campsite that guests use at their own risk (sanitary facilities, children's playgrounds, swimming pools, etc.). Damage caused to persons and property due to severe weather or other external causes that could not be influenced. Consequences resulting from the use of a defective installation, camping equipment or devices/appliances owned by guests. In cases where the facility is legally responsible for the loss, destruction or damage of the guest's belongings, the facility shall compensate up to 130.00 €.

These Rules of Conduct are in force for the safety of guests and their pleasant stay at the campsite. Guests are obliged to comply with these Rules of Conduct. The Campsite Management may refuse to offer services to guests violating the rules, charge the cost of accommodation or damage, and prevent entry into the campsite and the use of facilities and services.

HR

Kućni red kampa

RECEPTIJA

Pri ulasku u kamp svaki gost obavezan je prijaviti se na recepciju uz predočenje osobnog dokumenta (osobe iskaznice ili putovnog) te plaćanjem unaprijed ili ostavljanjem garancije plaćanja kreditnom karticom. Prijava pri-

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Ako ne znate plivati, kod nas možete naučiti. Ako ipak više volite brzinu, možete se utrkvati na karting stazi. Ma zapravo, pripremili smo vam toliko sadržaja da možete raditi što god hoćete.

HR

smještaju u mobilne kućice je od 15 do 23h, a na parcele od 13 do 23h. Neprijavljeni gost dužan je platiti naknadu za štetu nanesenu kampu i sigurnosti ostalih gostiju prema službenom cjenjku kampa. Iskaznice kojima se stječe pravo na popust gost je dužan predati odmah prijave, inače se popust neće uvažiti. Osobe s invaliditetom koje ostvaruju pravo na oslobađanje od plaćanja boravište pristojbe obvezne su odgovarajuće iskaznice predati kod dolaska/ prijave u kamp. Naknadno predočene iskaznice

nje na vodi i vožnja čamca nisu dopušteni u zoni za kupanje. Uprava kampa ne odgovara za plovila ostanjena u moru. Sidrenje na priboljivoj površini kampa nije dozvoljeno. Za potrebe sidrenja gosti moraju koristiti službena nautička sidrišta.

ODLZAK

Na dan odlaska gost je dužan napustiti kamper/mjesto/parcelu najkasnije do 12 sati, odnosno mobilnu kućicu do 10 sati. Objekt zadržava pravo naplate dodatnih troškova za začasnje odjave. Za napuštanje kamperskog mjeseta/parcele poslije 12 sati zaračunava se još jedan dan boravka. Obraćan uslužna moguće je obaviti na dan odlaska, ali prepuk je da se obavi dan ranije kako bi se izbjegla eventualna gužva. Blagajna radi od 7 do 21h. Prilikom napuštanja kampa je dužan predložiti račun.

IZBOR MJESTA

Numeriranje parcele dodjeljuju se na recepciju.

Gost je dužan poštivati granice numeriranih čestica – parcela te svoje Šatore/karavane priključiti na samo jedan prikupljaku struje.

U neparciranom dijelu kampa dopuštena veličina kamp-čestice iznosi maks. 100 m², uz poštivanje razmaka između šatora/karavana.

Promjena smještajne jedinice nije dopuštena bez odobrenja osoblja recepcije.

JAVNI RED I MIR

Noćni mir traje od 24 do 7 sati. Gost je dužan ne ometati mir i odmor drugih, posebno u vrijeme noćnog mira, kada se ne dopušta ulaz i izlaz motornih vozila, upotreba televizora, radija ili drugih uređaja koji stvaraju buku. Odrasli odgovaraju za ponaranje svoje djece u smislu odzrađivanja mira i čuvanja inventara kampa te su ih obvezni nadzirati, posebno kod upotrebe sanitarnog čvora. Nije dopuštena sjeća ili bilo kakvo stičećevanje stabala ili grmova. Svaka počinjenja šteta naplatiti će se prema važećem cjeniku. U kampu je obvezno poštivanje prometnih propisa. Najviša dopuštena veličina vozila je 20 km/h. Prometovanje električnim romobilima i drugim osobnim prijevoznim sredstvima (kao što su npr. vozilo koje se može samostavno pokretati, monokoli s motornim pogonom, romobil s motorom ili električnim pogonom, romobil s motorom ili električnim pogonom i sl.) zabranjeno je osim u vremenu od 20 km/h. Prometovanje električnim romobilima i drugim osobnim prijevoznim sredstvima dozvoljeno je isključivo na za dozvoljenim prometnicama.

UPRAVA KAMPA NE ODGOVARA ZA

Nestank, otudjenje ili kradu stvari, uređaju ili kamp-opreme i vozila. Posljedice nastale zbog uporabe javnih uređaja i opreme u kampu koje gost rabi na vlastitu odgovornost (sanitarni uređaji, dječja igrališta, bazeni i dr.). Štetu nastalo osobama i stvarima uslijed vremenskih nepogoda ili drugih vanjskih uzroka na koje se nije moglo utjecati. Postupke nastale radi uporabe nepravilne instalacije, kamp-opreme ili recepcije, sanitara na sanitarnim čvorovima, zidanja konstrukcija tonda iznad karavana te sličnih aktivnosti koje naravljaju provođenje vremenskih čestica između njih i vanjskih uzroka na koje se nije moglo utjecati. Postupke nastale radi uporabe garnitura s punktova hrane i pića, prostora stanje parcele. Utudjenje i štete imovine kampa poput garnitura s punktova hrane i pića, prostora recepcije, sanitara na sanitarnim čvorovima, zidanja na dječjem igralištu, predmeta i garnitura koje su sastavni dio smještajnih jedinica (mobilnih kućica). Štete učinjene na električnim instalacijama uslijed neodgovornog rukovanja ili namjernog vandalizma (električni ormarići, rasvjetni tijela te punionica električnih automobila) te prikupljanja vrnjačkih vreća na vlastništvu kampa. U slučaju kretanja vozila na vodi od jednog prikupljaka za struju i vodu. Kršenja prometnih propisa kampa, vožnje iznad definiranog limita od 20 km/h, optovarene rizične vožnje biciklima i vozilima koja se mogu sumarivati (monokoli s motornim pogonom) ili drugih vanjskih uzroka na koje se nije moglo utjecati. Postupke nastale radi uporabe nepravilne instalacije, kamp-opreme ili recepcije, sanitara na sanitarnim čvorovima, zidanja konstrukcija tonda iznad karavana te sličnih aktivnosti koje naravljaju provođenje vremenskih čestica između njih i vanjskih uzroka na koje se nije moglo utjecati. Postupke nastale radi uporabe garnitura s punktova hrane i pića, prostora stanje parcele. Utudjenje i štete imovine kampa poput garnitura s punktova hrane i pića, prostora recepcije, sanitara na sanitarnim čvorovima, zidanja na dječjem igralištu, predmeta i garnitura koje su sastavni dio smještajnih jedinica (mobilnih kućica).

Ovaj kućni red na snazi je zbog sigurnosti i ugodnog boravka svakog gosta. Gost je dužan pridržavati se kućnog reda. U službi kršenja pravila uprava kampa može gostu otuzakiti gostoprimstvo, naplatiti trošak smještaja, odnosno štetu, i onemogućiti ulaz u kamp i korištenje sadržaja i usluga kampa.

BORAVAK MALOJETNIKA U KAMPU

Boravak malojetnika u kampu moguće je isključivo u praviti roditelji ili drugi punoljetne osobe kojima su roditelji povjerili skrb o djetetu.

ČISTOĆA
Otpad/smeće odlaže se u odgovarajuće kontejnere. Prije odslaska gost je dužan ostaviti kamp-jedinicu u zatečenom stanju (bez smeća, kamenja i ostalog materijala). U suprotnom naplaćuje se naknada prema važećem cjeniku.

KUĆNI LJUBIMCI

Gost je dužan kućnog ljubimca prijaviti na dolasku. Kućni ljubimci ne smiju biti nadzor vlasnika. Kućni ljubimci obvezno je voditi na užici. Vlasnici kućnih ljubimaca obvezni su kupoviti njihov izmet i ubaciti ga u za predviđene kantere. Nije dopušteno tuširanje pasa na tešnjivu na plazi. Mjesto za njihovo tuširanje označeno je na planu kampa. Kupanje pasa u moru dopušteno je samo u posebno obilježenim mjestima na plazi. Za nepoštivanje navedenih pravila ponarađenja i nepravljivanje kućnih ljubimaca, Uprrava kampa zadražava pravo na otkaz gostoprimstva gospodarstvu preko receptijske postupke.

DRAGOCJENOSTI I NOVAC

Gost može veće iznose novca i druge vrijednine stvari predati na čuvanje u recepciju sef prema važećoj recepcijskoj proceduri.

POŠTA

Dolazi svaki dan osim vikenda i praznika, oko 13 sati, i preuzima se na recepciju. Brzovaj i telefonske poruke dostavljaju se isključivo u hitnim slučajevima. Ostavljene/zabavljene predmete gost je dužan predati na recepciju.

POSJEĆI

Pošeti u kampu dopušteni su isključivo pješice. Osobno vozilo potrebno je parkirati na parkiralištu kampa – pored rampe. Za boravak dulji od vremena naplaćuje se dnevni ulaz u kamp. Određene ovog kućnog reda odnose se na sve posjetitelje. Pri ulasku u kamp gost je dužan na recepciju prijaviti broj osoba koje idu u posjet, uz predočenje osobnog dokumenta.

ČAMAC I AKTIVNOSTI NA MORU

Čamac/čamčica mora čamac prijaviti u Lučkoj kaptaniji. Za ronjenje s opremom potrebna je važeća dozvola za ronjenje. Stavljanje u pogon čamaca dopušteno je na udaljenosti 200 m od obale. Skija-

ili električnim pogonom, romobil s motorom ili električnim pogonom) te vožnje pješačkim zonama. Neprimjerenog komuniciranja odnosno fizičkog i verbalnog nasilja upućenog osobljju kampa te ostalim gostima kampa (uvrede na nacionalnoj, spolnoj, rasnoj, vjerskoj osnovi ili na osnovi seksualnog opredjeljenja te ostale neprimjerenje verbalne uvrede). Neprimjerenog ponašanja na bazenskim kompleksima, plazama, javnim površinama te punktovima hrane i pića unutar kampa te nepoštivanja radnog vremena basenskog kompleksa. Loženja otvorene vatre, unošenja lako zapaljivih i eksplosivnih tvari, parkiranja vozila izvan označenih parkirnih mjesteta, sidrenje plovila na plazi te pranja vozila i čamaca izvan točkova za očuvanje čistotu i čuvanje privatačnosti (četiri slike).

OTKAZIVANJE GOSTOPRIMSTVA – U KAMPU NIJE DOPUŠTENO

Uprava kampa zadržava pravo na otkazivanje gostoprimstva i naplatu naknada sukladno važećem cjeniku iz sljedećih razloga: Počinjenje štete u hortikuli i krajobrazom uredjenju kampa, što uključuje sjecu grana, stabala, oštećenja živica, oštalog bilja i žardinerija na javnim prostorima, parcelanima, zonom mobilnih kućica, sanitarnim čvorovima, bazenima te punktovima hrane i pića. Vršenja lako bilje i parafinirana, betoniranja, zidanja postavljanja kućinskih elemenata, podizanja konstrukcija tonda iznad karavana te sličnih aktivnosti koje naravljaju provođenje vremenskih čestica između njih i vanjskih uzroka na koje se nije moglo utjecati. Postupke nastale radi uporabe nepravilne instalacije, kamp-opreme ili recepcije, sanitara na sanitarnim čvorovima, zidanja na dječjem igralištu, predmeta i garnitura koje su sastavni dio smještajnih jedinica (mobilnih kućica).

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