

For Lease

155,000 s.f. call center/corporate headquarters for immediate occupancy



One Cigna Drive Bourbonnais, IL Kankakee County

Deanna Becker +1 312 228 2578 deanna.becker@am.jll.com

IllinoisCallCenter.com



Property Features



2 floors | 155,000 sq.ft. available for immediate occupancy



Infrastructure suited for call center with 2,000 CAT 5 ethernet drops, 2,000 kw backup generator, and UPS power management module



10+/1,000 s.f. parking available, 1,550+ spaces



Less than 35 miles from Chicago CBD Less than 20 miles from South Chicago Suburbs



Access to redundant fiber from 2 carriers



Divisible to 100,000 sq. ft. Divisible to 50,000 sq. ft. Divisible to 25,000 sq. ft.



Full-service cafeteria with outside patio, multiple vending and breakrooms



On-site security and keyless entry



30-minute population: 214,975
No call center competition in
market with below average
customer service concentration



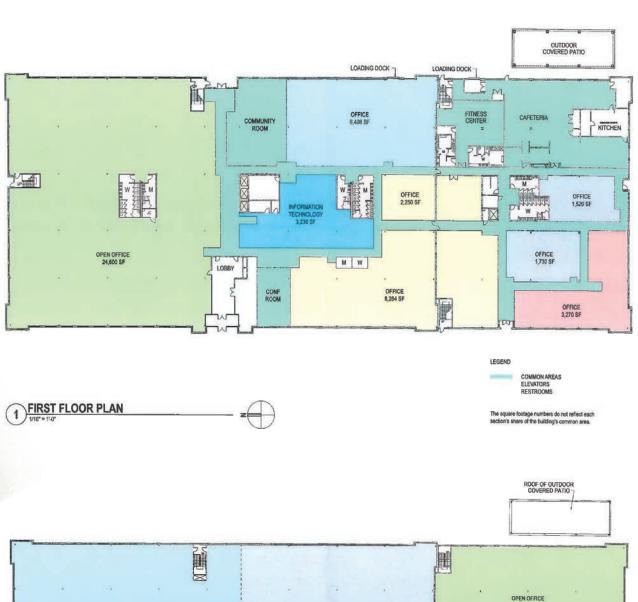


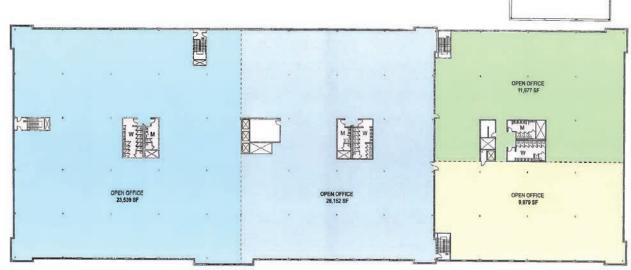






Floor Plan







ELEVATORS
RESTROOMS

The square footage numbers do not reflect each section's share of the building's common area.

LEGEND



Technical Specs

Building Area & Age

Age of major improvements: Exterior wall was redone approximately 3-4 years ago due to leaking water.

Are there any drawings or CAD files available: Yes, everything, but plumbing.

Prior Occupancy Level & Use: Property occupancy has been 100% by Cigna since construction as a call center; occupied only by full-time property manager.

Parking Count

Approximately 1,550 parking spaces

Standard & Accessible: 27 handicap spaces

Loading Spaces/Dock: 2 loading docks and 1 grade level drive-in door.

Electrical Service (Volts, Amps, Phase)

480 volt | 1,100, 2,400 & 4,800 Amps | 3 Phase

Phone & Data Services (Connectivity Type & Quality)

Cat 5 ethernet, approximately 2,000 drops | Individual jack ahs data, phone & auxiliary

Data services is avaya

Type, Size & Age of Equipment

HVAC Equipment including number of units and tonnage; type of control system:

23 roof top units Trane STD Gas (electric unites). Down-flow air flow 25 ton nominal cooling capacity 460 volt, 60 hertz, 3 phase, communication with a Tracer Summit. Model # YCD300B4LGFB

1 Data Aire: special heat exchanger; 480 volts 3 Phase. Model # DAFC-1734 (for data room use)

1 Main Cool Office Pro 60 (Data Aire backup)

UPS: 230 volt, 1 PHase, 60 Hz; UPS Power Management Module. Model # PM084-42-075

Generator Size: 2000 kw

Plumbing fixture count (Toilets)

Total building count: Men 16 toilets & 9 urinals | Women 62 toilets

2 mens toilets and 11 womens toilets / 25,000 sq. ft.

Extent of Finished Ceilings, Celing Heigh, Light Fixture Type

2' x 4' ceiling tiles (white) | 9' ceilings | 2' x 4' terabolic lams; T-8 light bulbs; 3 bulbs per light

9' clear height

Site Amenities - Outdoor Dining, Courts, Walking Paths

Patio area with multiple tables & chairs. Walking path around facility

Specialty Rooms (Data Room, UPS Room, Major Conference Facility, Break Room)

- 1 UPS/Data Room
- 1 Command center
- 5 LAN rooms
- 3 Major conference rooms

Emerald Room with side kitchen

Onyx Room (small private room for max of 4)

Illini Room for town hall/public meetings

1 Cafeteria

Quiet room for nursing mothers

4 Break rooms with 2 refrigerators, 1 sink, 2 microwaves and ice/water machine in each

Roof Reports/Maintenance History

Yes. Bennett Brousseau Roofing

Is a (recent) Phase One ESA Available

Annual inspection for mold and air quality (last report Fall 2011)

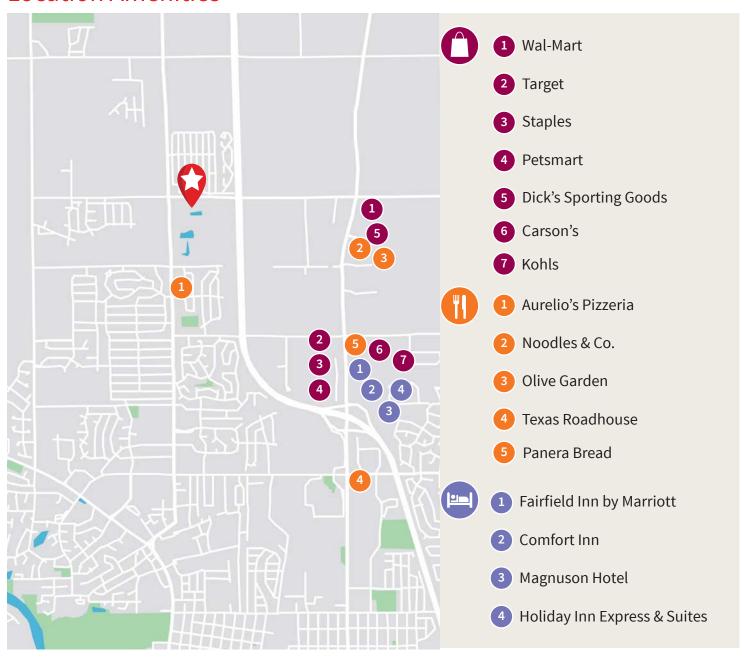








Location Amenities



#/ in Illinois small metro for Job & Tech Growth* 2013, 2104, 2016, 2017



\$1.5 Billion2014-2017 Major Capital Investment

Forbes
Best Places for Business & Careers, 2017

Location Analysis

CCS Overview

Total Population:	116,541	CSR Count:	458
Net Domestic Migration (2011-2016):	-5,673	Unemployment (U.S. = 4.1%):	5.1%
CSR 1 Entry wage (U.S. = \$11.65):	\$11.17	CSR Concentration (U.S. = 1):	0.6
CSR 2 Entry wage (U.S. = \$13.85):	\$13.18	HS Education Index (U.S. = 100):	122
Population Growth (2011-2016):	-0.90%	Right to Work:	No

Market Commentary

- No direct call center operations or competitors, either third party BPOs or corporate in-house, in the Kakakee county market.
- Even with the close proximity to Chicagoland, wages are currently below the U.S. average for both entry level and CSR2.
- Strong High School and Some College education attainment, well above U.S. averages.
- Olevet Nazarene University and Kankakee County Community College combine for roughly 10,000 enrolled students in the immediate surrounding area.

Kankakee County

Major Employers List

Riverside Healthcare	3,015
CSL Behring	1,400
Cigna	1,300
Shapiro Developmental	1,183
Presence Saint Mary's Hospital	1,077
Van Drunen Farms	630
Baker and Taylor	570
Olivent nazarine University	550
Kakakee Community College	500
Nucor Steel	480
AAF Flanders	380
Del Monte	310
Peddinghaus Corp	272
Armstrong World Industries	250

Tax Incentives for Qualifying Projects

- 5-year property tax abatement
- Sales tax exemption on building materials
- Free/discounted building permits
- Investment tax credit
- Machinery/equipment sales tax exemption
- Utility tax exemption



One Cigna Drive Bourbonnais, IL Kankakee County

Deanna Becker +1 312 228 2578 deanna.becker@am.jll.com

IllinoisCallCenter.com

