

Informational Note for Customers in U.S.A. and Canada Only:
Note d'information pour les Clients aux États-Unis et Canada seulement.



LIMITED WARRANTY
WARRANTY VALID ONLY IN COUNTRY OF PRODUCT PURCHASE

PIONEER HOME ENTERTAINMENT U.S.A.
Pioneer Audio and Video

WARRANTY

Pioneer Home Entertainment U.S.A. (PHEU), warrants that products distributed by PHEU in the U.S.A., and in Canada, that fail to function properly under normal use, due to a manufacturing defect, when installed and operated according to the owner's manual available at time of original purchase from Pioneer website or contained within, will be repaired or replaced with a unit of comparable value, at the option of PHEU, without charge to you for parts or actual repair work. Parts supplied under this warranty may be new or rebuilt at the option of PHEU.

THIS LIMITED WARRANTY APPLIES TO THE ORIGINAL OWNER OF THIS PIONEER PRODUCT DURING THE WARRANTY PERIOD, PROVIDED THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED PIONEER DISTRIBUTOR/DEALER IN THE U.S.A. OR CANADA. YOU WILL BE REQUIRED TO PROVIDE A SALES RECEIPT OR OTHER VALID PROOF OF PURCHASE SHOWING THE DATE OF ORIGINAL PURCHASE OR, IF RENTED, YOUR RENTAL CONTRACT SHOWING THE PLACE AND DATE OF FIRST RENTAL. IN THE EVENT SERVICE IS REQUIRED, THE PRODUCT MUST BE DELIVERED WITHIN THE WARRANTY PERIOD, TRANSPORTATION PREPAID, ONLY FROM WITHIN THE COUNTRY OF PURCHASE AS EXPLAINED IN THIS DOCUMENT. YOU WILL BE RESPONSIBLE FOR REMOVAL AND INSTALLATION OF THE PRODUCT. PHEU WILL PAY TO RETURN THE REPAIRED OR REPLACEMENT PRODUCT TO YOU WITHIN THE COUNTRY OF PURCHASE.

PRODUCT WARRANTY PERIOD

| PRODUCT | U.S.A. | Canada |
|---|---------|---------|
| Home Audio and Video, Headphones, Digital Audio Player and Earphones | 1 Year | 1 Year |
| MASTER1 Headphones | 2 Years | 2 Years |
| Microphones, Phono Cartridges, Styluses and Accessories | 90 Days | 90 Days |
| Home Audio and Video, Headphones, Digital Audio Player, MASTER1 Headphones, Microphones, Phono Cartridges, Styluses and Accessories | 90 Days | 90 Days |

Shorter limited warranty periods apply to some models. Please refer to the limited warranty document enclosed with the unit or on the Pioneer website for a definitive statement of the warranty period. The warranty period for retail customers who rent the product commences upon the date product is first put into use (a) during the rental period or (b) retail sale, whichever occurs first.

EXCLUSIONS:

IF YOU PURCHASE A PIONEER BRAND PRODUCT FROM AN UNAUTHORIZED DEALER, YOUR PIONEER WARRANTY MAY NOT BE VALID.

This Warranty does not apply with respect to or cover the following:

1. Defects or damage caused by accident, fire/smoke, flood/water damage, power surge (or related electrical abnormalities), lightning or other acts of nature.
2. Defects or damage caused by abuse, misuse, negligence, accident, unauthorized product modification or service, or failure to observe the instructions contained in the manual available at time of original purchase from Pioneer website or contained within.
3. Deterioration/failure due to corrosive atmosphere, including but not limited to: smoke, high humidity or extreme temperature.
4. Damage caused during shipment or handling.
5. Products purchased from anyone other than Pioneer or an Independent Pioneer Authorized Dealer. If you are uncertain as to whether a dealer is authorized, please contact Pioneer's Customer Relations Department.
6. Products that have had their serial numbers altered or removed.
7. Products purchased in "AS IS" condition or noted as "DEMO", "DISPLAY", "OPEN BOX", or "CLEARANCE".
8. Products that have been altered or repaired by anyone other than Pioneer or a Pioneer authorized independent service station in a manner that has affected their performance, stability or reliability.
9. Loss of product due to theft, neglect, vandalism.
10. Accessories attached to or to be used with Pioneer products, such as antennas, batteries, cables, case, etc.
11. Any product attached to or used with the Pioneer Product.
12. Other manufacturer's equipment or reimbursement for said equipment that has been used in conjunction with a PHEU product: or any other conditions whatsoever that are beyond the control of PHEU.
13. Packing materials and cosmetic items.
14. Parts which have prescribed useful lives dependent upon the degree of their use, such as styl, cassette heads, idler wheels, batteries, etc.
15. Consumable items such as, but not limited to batteries, ear bud covers, cushions and/or headphone padding, cable clips, etc.
16. Loss of any recordings, downloads or content of any kind.
17. Installation and removal of Pioneer products, setup, adjustments or signal reception issues.
18. Maintenance, cleaning or periodic check-ups.
19. Adjustments or alterations required for compatibility with conditions pertaining to foreign countries.

PHEU does not warrant, represent or undertake that it will be able to repair or replace any Product under this warranty without risk to and / or loss of information and / or data stored on the Product. In no event shall PHEU be liable for (a) loss or damage, which as of the product's purchase cannot be regarded as being caused by PHEU's breach of these warranty terms; or (b) losses caused by the user's fault, loss of data or loss of profits or benefits.

TO OBTAIN SERVICE

PHEU has appointed a number of Authorized Independent Service Companies throughout the U.S.A. and Canada should your product require service. To receive warranty service you need to present your sales receipt or, if rented, your rental contract showing place and date of original owner's transaction. If shipping the unit you will need to package it carefully and send it, transportation prepaid by a traceable, insured method, to an Authorized Independent Service Company. Package the product using adequate padding material to prevent damage in transit. Damages resulting from insufficient or improper packaging of the product will be the responsibility of the sender. The original container is ideal for this purpose. Include your name, address and telephone number where you can be reached during business hours.

IN THE U.S.A. and Canada

For hook-up and operation of your unit, and for Service Support or to obtain a referral to an Authorized Independent Servicer, please call or write:

Pioneer Home Entertainment U.S.A., Customer Support
18 Park Way, Upper Saddle River, NJ 07458

1-844-679-5350

Email: pioneeradmin@pioneerhomeusa.com

RECORD THE PLACE AND DATE OF PURCHASE FOR FUTURE REFERENCE

Model No. _____ Serial No. _____ Purchase Date _____

Purchased From _____

KEEP THIS INFORMATION AND YOUR SALES RECEIPT IN A SAFE PLACE

UCH0716