

product warranty

90-DAY LIMITED WARRANTY

bēm wireless warrants this product against defects in materials and/or workmanship under normal use for a period of NINETY (90) DAYS from the date of purchase by the original purchaser (“Warranty Period”). If a defect arises and a valid claim is received within the Warranty Period, at its option bēm wireless will either 1) Repair the defect at no charge, using new or refurbished replacement parts or 2) Replace the product with a new product that is at least functionally equivalent to the original product. A replacement product or part, including a user-installable part installed in accordance with instructions provided by bēm wireless, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes bēm wireless’s property.

Obtaining Service: To obtain warranty service, call bēm wireless at 1-815-337-0541 or e-mail customerservice@bemwireless.com. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt will be required. All repairs and replacements must be authorized in advance. Service options, parts availability and response times will vary. You are responsible for delivery including the cost of delivery of the product or any parts to the authorized service center for replacements, per our instructions.

Limits and Exclusions: Coverage under this Limited Warranty is limited to the United States of America, including the District of Columbia and the U.S. Territories of Guam, Puerto Rico and U.S. Virgin Islands. This Limited Warranty applies only to products manufactured by or for bēm wireless that can be identified by the bēm wireless trademark, trade name, or logo affixed to them or its packaging. The Limited Warranty does not apply to any non-bēm wireless products. Bluetooth® is a registered trademark of Bluetooth SIG.