



## HP Limited Warranty and Technical Support for Accessories Engineered by HP Inc.

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### I. Extent of HP Limited Warranty

HP Inc. ("HP"), the manufacturer, warrants you, the end-user customer, that the product Engineered by HP ("HP Product") will be free from defects in materials and workmanship for 1 year from the date of purchase. Any local statutory or legal warranty is included in this Limited Warranty. This HP Limited Warranty applies only to the HP Product. For software products, this HP Limited Warranty applies only to a failure to execute programming instructions. HP does not warrant that the operation of any product will be uninterrupted or error free.

- A. This HP Limited Warranty covers only those defects that arise as a result of normal use of the product in accordance with HP published documentation and does not cover any other defects, issues, or problems, including those that arise as a result of
  1. improper maintenance, unauthorized modification or service, loss or damage in transit, or malicious code not introduced by HP;
  2. software, media, parts, or supplies not provided or supported by HP, including interoperability or compatibility problems;
  3. operation outside the product specifications;
  4. accident, misuse, liquid spills, abuse, contamination or other causes that are not defects in materials or workmanship.
- B. As with all batteries, the maximum capacity of any battery included in the HP Product will decrease with time or use and battery life cycle will vary depending on product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. Accordingly, a decrease in maximum battery capacity or battery life cycle is not a defect in materials or workmanship, and this HP Limited Warranty does not cover changes in battery capacity or battery life cycle. To the extent permitted by local law, the battery is only warranted against defects in materials or workmanship resulting in failure of the battery to operate for the battery duration of the Limited Warranty Period as specified above or in the event that the battery life cycle exceeds the battery rated cycle count, whichever comes first, unless otherwise specified in this HP Limited Warranty.
- C. If HP receives notice of a defect in the HP Product covered by this HP Limited Warranty during the applicable warranty period, HP will either repair or replace the product, at HP's option.
- D. If HP is unable to repair or replace, as applicable, a defective HP Product that is covered by this HP Limited Warranty, HP will, within a reasonable time after being notified of the defect, refund the purchase price paid for the HP Product by you.
- E. HP has no obligation to replace or refund and cannot repair until you return the defective product to HP.
- F. To the extent consistent with local law, (a) HP Products presented for repair may be replaced by refurbished HP Product of the same type rather than being repaired; (b) refurbished parts may be used to repair HP Products and (c) replaced or repaired HP Products will be functionally equivalent in performance and reliability to original products that have been discontinued. Unless otherwise required by local law, replacement products are warranted to be free of defects in materials or workmanship for 90 days or for the remainder of the original warranty period, whichever is longer, and all hardware products removed under this HP Limited Warranty become the property of HP. New and repaired HP Products may contain new and remanufactured parts, components, or materials equivalent to new in performance.
- G. This HP Limited Warranty is valid in any country where the covered HP Product is distributed by HP, affiliates, and authorized distributors. Disputes arising out of this HP Limited Warranty or relating to your purchase of the HP Product are subject to this HP Limited Warranty—whether based on contract, tort, statute, fraud, or any other legal theory—are governed by the law of the country and state, province, or territory in which you currently reside, without regard to its conflict-of-law principles.
- H. User-generated data may be lost during repair. Before troubleshooting or returning any HP Product for service, be sure to back up data and remove any confidential, proprietary, or personal information. To the extent permitted by local law, HP is not responsible for damage to, or loss of, any programs, data, or removable storage media. It is your responsibility to back up all your data on a regular basis and prior to returning for service.

### II. Limitations of Warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, NEITHER HP NOR ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS, AND EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE. FOR ALL UNITED STATES TRANSACTIONS, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY SET FORTH ABOVE. Some states do not allow limitations on how long implied warranties last, so the above limitation may not apply to you.

### III. Limitations of Liability

TO THE EXTENT ALLOWED BY LOCAL LAW, (a) EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS LIMITED WARRANTY, IN NO EVENT WILL HP OR ITS THIRD-PARTY SUPPLIERS BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES; (b) HP'S MAXIMUM LIABILITY HEREUNDER IS EXPRESSLY LIMITED TO THE PRICE YOU PAID FOR THE HP PRODUCT; (c) HP WILL NOT BE LIABLE FOR DAMAGES CAUSED BY THE HP PRODUCT OR ITS FAILURE TO PERFORM, INCLUDING ANY LOST PROFITS OR SAVINGS, LOSS OF USE, OR LOST DATA OR SOFTWARE; (d) HP IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD-PARTY OR MADE BY YOU FOR A THIRD PARTY; (e) THIS LIMITATION OF LIABILITY WILL NOT APPLY TO CLAIMS FOR PERSONAL INJURY; AND (f) THE REMEDIES PROVIDED IN THIS LIMITED WARRANTY ARE YOUR SOLE AND EXCLUSIVE REMEDIES. Some states or countries do not allow limitations on incidental or consequential damages so the above limitation may not apply to you.

### IV. Local Law

- A. Refer to "Country-Specific Terms," if applicable, at the end of this warranty for more information regarding your rights. This HP Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state in the United States, from province to province in Canada, and from country to country as in the European Union, Australia, New Zealand, and elsewhere in the world.
- B. To the extent that this HP Limited Warranty is inconsistent with local law, this HP Limited Warranty will be deemed modified to be consistent with such local law. If any terms of this HP Limited Warranty are held to be illegal or unenforceable, the remaining terms of this HP Limited Warranty will remain in full force and effect. No employee or representative of HP or its affiliates or any third party is authorized to make any modification, extension, or addition to this HP Limited Warranty.
- C. THE TERMS IN THIS WARRANTY STATEMENT, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE SALE OF THE HP PRODUCTS TO SUCH CUSTOMERS. You may have additional statutory rights against the seller based on your purchase agreement. Those rights are not in any way affected by this HP Limited Warranty. For more information about your statutory rights, contact your local consumer authority and/or see the "Country-Specific Terms."

### V. Contacting HP

You can locate your nearest HP Support location via the website at <http://watches.hp.com>. To access the HP Product warranty, go to <http://www.hp.com/go/orderdocuments>. If you contact HP, you will need to provide your name, contact information and the serial number on the back of the HP Product, and any applicable error messages. In certain situations, you may need to provide your purchase receipt. You must provide true, accurate, and complete information when making a warranty claim and cooperate with HP in attempting to resolve the problem using chat, email, or telephone, including performance of routine diagnostics, installing software updates, removing or substituting options, and the like.

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