

Limited Life Time Warranty Offered to The Consumers:

From the date of purchase of our products, Gentek offers life time warranted products devoid of fault and any other workmanship on products listed with warranty. If the product failed to operate normally within the warranted period or if it needs a repair, Gentek will replace or repair the failed components without charging any fee for their services except the transportation charges that are to be paid by the customer.

There are certain exceptions in this warranty including

- (i) damage caused by the misuse, accident, water, abuse, fire, flood or any other type of natural disaster;
- (ii) (ii) consumable parts including batteries, until and unless the damage to the product is due to some fault in the workmanship or in the material;
- (iii) any damage that has affected its appearance such as the dents, scratches or nicks;
- (iiii) damage that is the result of some alteration or modification in the product not allowed by the Gentek;
- (v) damage that resulted from the services of anyone unauthorized by the Gentek
- (vi) Harm to any of the products that were connected to the data cables or power suppliers, not supplied by Gentek. Other than these exceptions, Gentek holds the right of cancellation or refusal of any warranty claimed if used against any country laws.
- (vii) This life time warranty offered by Gentek is limited and selected and instead of all implied and expressed warranties that include any accountability arising under a warranty of merchantability or strength for any specific use, legal or otherwise. The specifically authorized rights offered by Gentek warranty varies from state to state.

If you want to avail this warranty service offered by the Gentek, speak to the local authorized dealer of Gentek or you can email Gentek for instructions regarding shipping and an RMA tracking number. Make sure that you had firmly packed the device in the box along with the copy of original sales receipt, which will be a proof of purchase if you want any repair with your warranty. After packing these things in the box, clearly write the tracking number outside the box and send the box to any local postal office service station.

1. Get your RMA number
2. To request an RMA number, you can email our product support. You must have your device style number, phone number and your shipping address, before calling the Gentek product support. Phone: 646-351-1700 Email: hello@afhind.com Address: _____

Email: Product Support (hello@afhind.com) Send Us the Device Along with the RMA number, Ship the device (insured) to the following address. It is very important to include your RMA

number. Gentek repair and 110 W 34th St NY NY 1001. RMA Number: (insert your RMA number here)