

FIRST THINGS FIRST.

This user manual is valid only for device firmware starting from version .45 or later.

You can check the firmware version of your machine via app after machine registration within your profile under "my devices" and "firmware version".

The user manual for the previous firmware versions are downloadable in the online shop.



Avoury.com



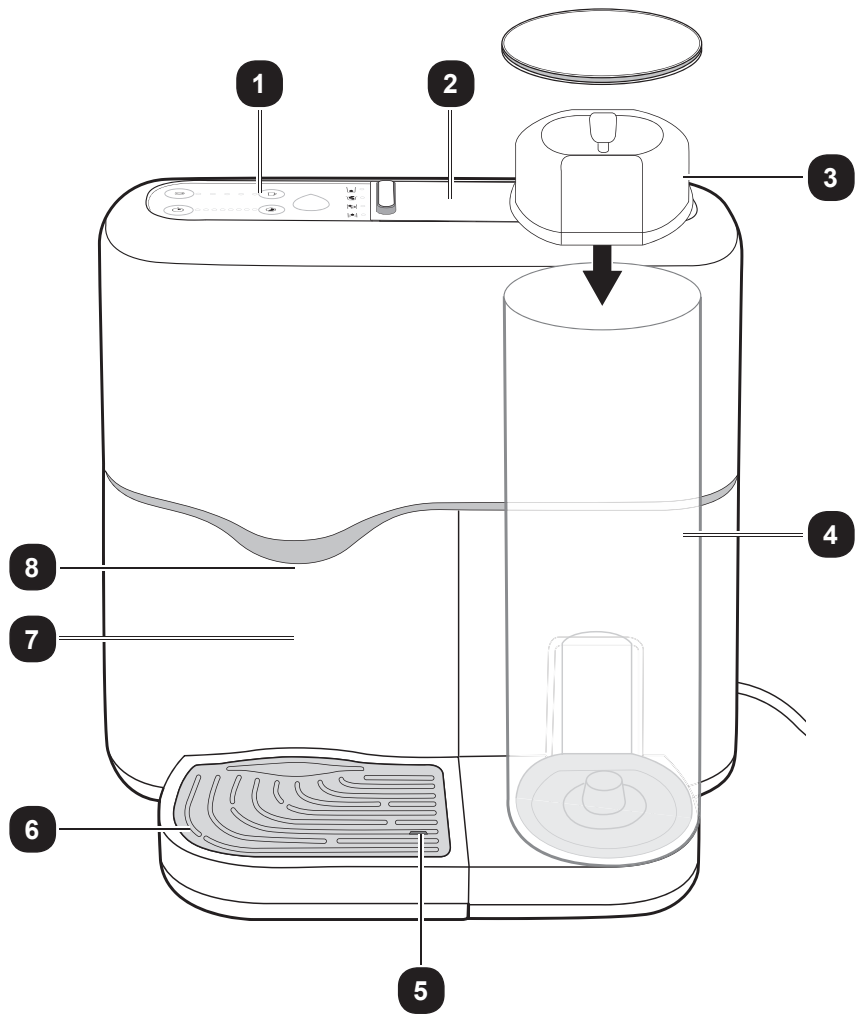
00800 7000 6000

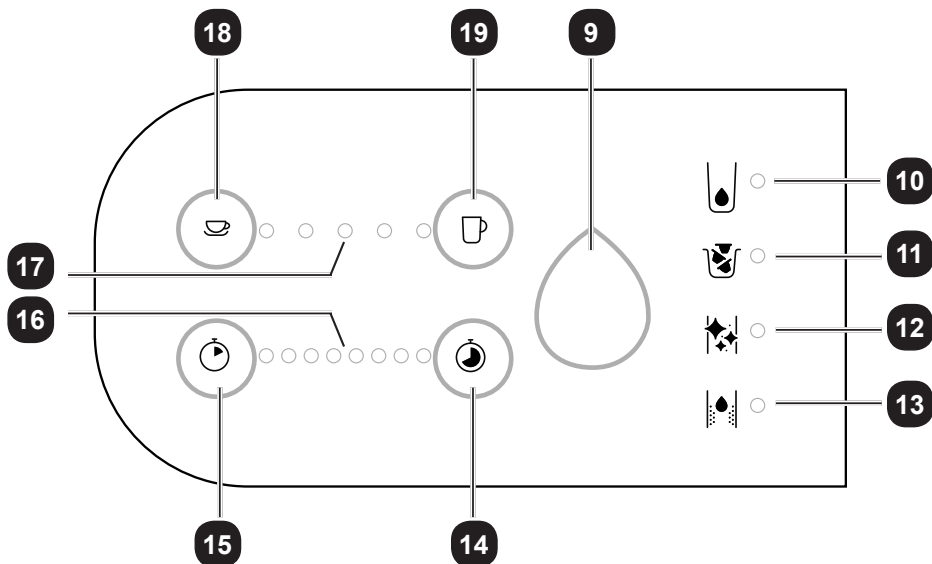


Join Avoury

AVOURY[®]
THE TEA

Table of Contents	23
Device overview	24
General information	26
Reading and storing the user manual	26
Explanation of symbols	26
Safety	27
Proper use.....	27
Safety instructions	27
Start-up	31
Checking the tea maker and the package contents	31
Use	31
Switching on the tea maker	31
Rinsing the brewing container	32
Making tea	32
Cancelling the tea preparation process	33
Switching off the tea maker	33
Adding extra water	34
Emptying the pod basket.....	34
Emptying the drip tray	34
Setting the water hardness.....	34
Using a water filter.....	35
Cleaning and maintenance	35
Select care mode	35
Carrying out the cleaning programme	36
Carrying out the descaling programme	37
Troubleshooting	39
Technical data	41
Disposal	41





Part name

1	Control panel
2	Capsule compartment
3	Water filter
4	Water tank
5	Filling level display/float gauge
6	Drip Tray
7	Drip drawer with capsule container and drip tray
8	Outlet
9	Start-Button

10	LED "Water tank empty"
11	LED "Empty capsule container"
12	LED "Carry out cleaning"
13	LED "Carry out descaling"
14	Button brewing time +
15	Button brewing time –
16	Display brewing time
17	Display filling capacity
18	Button filling capacity –
19	Button filling capacity +

General information

Reading and storing the user manual

This user manual relates to the Melitta Avoury One tea maker (hereinafter simply referred to as the “tea maker”). It contains important information on start-up and operation. Read the user manual carefully, especially the safety instructions, before using the tea maker. Failure to comply with the instructions provided in this user manual may result in severe injuries or in damage to the tea maker. The user manual is based on the standards and regulations in force in the European Union. When abroad, you must also observe country-specific guidelines and laws. Store the user manual for future use. If you pass on the tea maker to a third party, you must also pass on this user manual.

Explanation of symbols

The following symbols and signal words are used in this user manual, on the tea maker, or on the packaging.



WARNING!

This signal symbol/word designates a hazard with a higher than moderate degree of risk which may lead to death or severe injury if not avoided.



CAUTION!

This signal symbol/word designates a hazard with a low degree of risk that, if not avoided, may result in minor or moderate injury.

NOTICE!

This signal word warns against potential damages to property.



This symbol provides you with useful information about using the device.



Declaration of conformity (see chapter “Declaration of conformity”): Products marked with this symbol meet all the applicable Community regulations for the European Economic Area.

Safety

Proper use

The tea maker is intended solely for preparing hot tea with specially developed Avoury capsules. It is intended for private use only and is not suitable for commercial purposes. Use the tea maker only as described in this user manual. Any other use is deemed improper and may result in damage to property or even injury. The tea maker is not a child's toy. The manufacturer accepts no liability for damage caused by improper or incorrect use.

Safety instructions



Risk of electric shock!

A faulty electrical installation or excessive mains voltage may result in an electric shock.

- Connect the tea maker only if the mains voltage of the socket corresponds to the specification on the rating plate.
- Connect the tea maker only to a properly installed mains socket.
- Connect the tea maker only to an easily accessible mains socket to allow you to quickly disconnect the tea maker from the mains supply in the event of a fault.
- Do not operate the tea maker if it has any visible damage or if the mains cable and/or mains plug is defective.
- If the mains cord of the tea maker is damaged, it must be replaced by the manufacturer, its After Sales Support department or a similarly qualified person to prevent risks.

- Do not open the housing yourself, but leave the repairs to a qualified professional. Contact a specialist workshop for this. Liability and warranty claims are waived in the event of repairs performed by the user, improper connection or incorrect operation.
- Only parts that comply with the original device data may be used for repairs. This tea maker contains electrical and mechanical parts which are essential for providing protection against sources of danger.
- The tea maker may not be operated with an external timer or a separate telecontrol system.
- Do not use adapters, multiple sockets or extension cables to connect the tea maker. In the event these are required, use only equipment that has been tested and that corresponds with the safety regulations and the device data.
- Do not modify the tea maker in any way.
- Do not immerse the tea maker, the mains cable or the mains plug in water or other liquids.
- Never touch the mains plug with wet hands.
- Never pull the mains plug out of the socket by the mains cable; instead, always pull on the plug itself.
- Never use the mains cable as a carrying handle.
- Keep the tea maker, mains plug and mains cable away from open flames and hot surfaces.
- Lay the mains cable so that it does not pose a tripping hazard.
- Ensure there are no kinks in the mains cable and do not lay it over sharp edges.
- Use the tea maker indoors only.
- Never use the tea maker in damp spaces or in the rain. Never store the tea maker in such a way that it could fall into a bathtub or sink.
- Never reach to retrieve an electrical device that has fallen into water. In such a case, immediately disconnect the mains plug from the socket.

- Do not insert anything other than Avoury capsules into the tea maker
- Make sure that children do not insert any objects into the tea maker.
- When cleaning including cleaning the outside of the tea maker or if there is a fault, always switch the tea maker off and pull the mains plug out of the socket.



Danger for children and persons with impaired physical, sensory or mental capacities (e.g. older people with reduced physical and mental capacities) or lack of experience and knowledge (e.g. older children).

- This tea maker may be used by children above the age of eight and by persons with reduced physical, sensory or mental abilities or by those without experience and/or knowledge, only if they are supervised or have been instructed in the safe use of the tea maker and have an

understanding of the dangers that are associated with using it. Children may not play with the tea maker. Cleaning and user maintenance must not be performed by unsupervised children.

- Keep children under eight years of age away from the tea maker and the connection cable.
- Never leave the tea maker unattended during operation.
- Do not allow children to play with the packaging material and small parts. Children may get caught in the packaging when playing or swallow small parts and choke.



Scalding hazard!

The tea maker releases hot water during use. Parts of the tea maker become hot and can cause scalding.

- Hot water is released from the outlet. Keep all parts of the body away from the outlet during the brewing process.

- Do not touch the hot parts of the tea maker at the outlet during operation. Ensure you remain a sufficient distance away from the tea maker. Clearly advise other users of the risks.

NOTICE!

Risk of damage!

Improper use of the tea maker may damage the tea maker.

- Place the tea maker on an easily accessible, level, dry, heat-resistant and sufficiently stable work surface. Do not place the tea maker on the edge or lip of the work surface.
- Never place the tea maker on or close to hot surfaces (e.g. hobs, etc.).
- Ensure that the mains cable does not come into contact with hot components.
- Never expose the tea maker to high temperatures (heaters, etc.) or to effects of the weather (rain, sun, etc.). Never store the tea maker in a location where the ambient temperature falls below 0 °C.
- Never pour liquids into the tea maker, except into the water tank.
- Only pour fresh, cold tap water into the water tank.
- Never pour mineral water, milk or other liquids into the water tank. The exception to this is the liquid descaling agent for the descaling programme.
- Never use the tea maker when the water tank is empty
- Do not overfill the water tank. Fill the water tank with water up to a maximum level of two finger widths below the upper edge.
- Do not continue to use the tea maker if the plastic components of the tea maker have any cracks or flaws or have become warped. Replace damaged parts only with corresponding original spare parts.

Start-up

Checking the tea maker and the package contents

NOTICE!

Risk of damage!




Carelessness in opening the packaging with a sharp knife or other pointed objects may quickly damage the tea maker.

- Open it very carefully.
- 1. Remove the tea maker from the packaging.
- 2. Check to make sure that all of the contents have been provided (see “Device overview” chapter)
- 3. Check whether the tea maker or the individual parts are damaged. If this is the case, do not use the tea maker. Contact the manufacturer at the specified service address.

Use





Avoury tea capsules contain ideal portions of tea for use in the tea machine. The size of the capsule is determined by the fact that the tea needs space to develop during the brewing process. A lid foil ensures that the tea in the capsule is protected against loss of its aroma. This lid foil must be removed before the capsule can be used. There is a porous net under the lid foil, which has either fine mesh or coarse mesh depending on the fineness of the loose tea. Each capsule has a code that tells the tea maker which parameters the tea requires to provide maximum enjoyment.

Switching on the tea maker


1. Connect the mains plug with a properly installed socket.
2. Ensure that the capsule compartment **2** is closed.
3. To switch on the tea maker, press the Start-Button  / **9**. The Start-Button  / **9** ashes whilst it is starting up. Once the tea maker is ready, the Start-Button  / **9** will be illuminated constantly

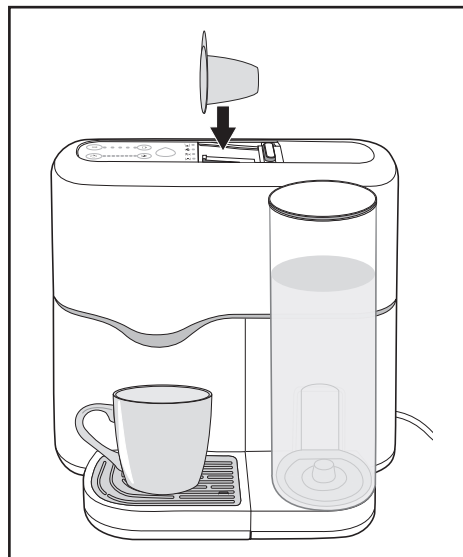
Rinsing the brewing container

The tea maker must be cleaned out before the first use and after longer periods of non-use to remove any manufacturing residues and contamination. To do this, the tea maker must be switched on.

1. Remove the packaging material and the adhesive strips as well as the sticker with the serial number on the drip tray.
2. Remove the water tank **4** and rinse it out with clear tap water.
3. Replace the water tank again.
4. Fill the water tank with water up to a maximum level of two finger widths below the upper edge.
5. Place a container that holds at least 300 ml volume under the outlet **8**.
6. Push the Start-Button  / **9** and wait until the machine is ready to use.
7. Press the $-/+$ filling capacity buttons at the same time $-$  / **18** / $+$  / **19**.
The tea maker rinses the brewing container and dispenses water into the chamber. The machine is fully rinsed when the Start-Button  / **9** is continuously illuminated.
8. Empty the contents of the tray of the drip drawer **7** and the container into the sink.

Making tea

1. Remove the water tank **4** and fill with water up to a maximum level of two finger widths under the upper edge of the water tank.
2. Switch on the tea maker.
3. Wait until the Start-Button  / **9** is illuminated constantly.
4. Place a cup under the outlet **8**. The cup must be able to hold at least 250 ml.
5. Remove the lid foil from the capsule.
6. Open the pod compartment **2** and insert the capsule the right way up. The ap on the capsule must be pointing upwards.



7. Close the capsule compartment again. The tea maker will automatically read the preparation parameters provided by the capsule.
8. If necessary, use the – ☹ / **18** and + ☹ / **19** buttons for the filling capacity to set the desired quantity of water. Select a lower quantity of water for stronger tea and a higher quantity of water for weaker tea. Each press increases or decreases the water quantity by 15 ml (max. 210 ml, min. 150 ml). The standard cup size is 180 ml.
9. If necessary, use the + ⌚ / **14** and – ⌚ / **15** brewing time buttons to set the desired brewing time for the tea. Select a longer brewing time for stronger tea and a shorter brewing time for weaker tea. The brewing time will increase or decrease by one minute with each press.
10. Press the Start-Button ☺ / **9** to brew the tea.
The brewing time display **16** shows the remaining brewing time. The LEDs on the filling capacity display **17** will switch off one after another until the tea has been dispensed in full.
After the brewing process, the capsule will be ejected automatically and the brewing container will be rinsed to prevent any aroma mixing and to ensure that you can enjoy the flavours of each type of tea. The rinsing water runs into the drip tray and not into the cup.

11. To prepare another cup, open the capsule compartment, remove the lid foil, and insert a new capsule.


Cancelling the tea preparation process


- Press and hold the Start-Button ☺ / **9** for approx. 3 seconds during the brewing process. The liquid contained in the brewing container at the time when the process is stopped is released into the cup situated beneath the outlet.

Switching off the tea maker

- Press and hold the Start-Button ☺ / **9** for approx. 3 seconds. The tea maker switches into standby mode. After ten minutes, the tea maker automatically switches into standby mode if you do not press any buttons.

Adding extra water


If there is not enough water in the water tank **4** to complete another brewing process, the “Water tank empty” LED  / **10** will be illuminated. You cannot carry out any more brewing processes until you have refilled the water tank.

1. Remove the water tank and fill with water up to a maximum level of two finger widths below the upper edge of the water tank.
2. Replace the water tank again. The “Water tank empty” LED  / **10** will go out.




If the water level is too low, you should add fresh water before the “Water tank empty” LED lights up.

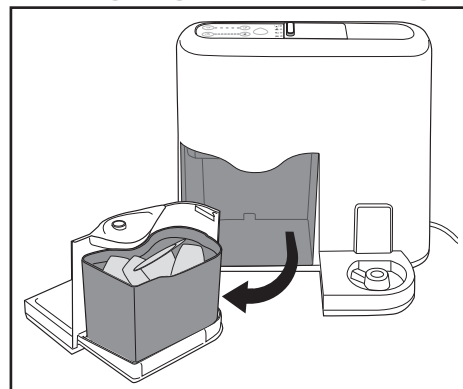
Emptying the capsule container

After five brewing processes, the “Empty capsule container” LED  / **11** will be illuminated and the capsule container must be emptied. Otherwise, no further brewing processes can be carried out.

1. Remove the drip drawer **7** from the tea maker and take out the capsule container.
2. Dispose of the used capsules in the yellow recycling bin or use the Avoury recycling bag.
3. Place the capsule container and the drip drawer back into the tea maker.



The “Empty capsule container” LED  / **11** will go out and the tea maker is ready to use again.




Emptying the drip tray



1. Remove the capsule catching drawer **7** from the tea maker and empty the capsule container.
2. Remove the metal cover of the drip tray **6**.
3. Empty the drip tray.
4. Then replace all the parts in the tea maker.

Setting the water hardness

1. Switch on the tea maker.
2. Press the buttons for setting the brewing time +  / **14** and +  / **15** simultaneously. The display **16** on the tea maker shows the level of water hardness currently set.


- To set the water hardness level, press the +  / **14** and -  / **15** buttons for the brewing time. If the LEDs on the left of the display are illuminated, it is set for hard water. If the LEDs on the right of the display are illuminated, it is set for soft water.
- Confirm the settings by pressing the Start-Button  / **9**.




Using a water filter

You can insert a water filter into the water tank **4**. This filters limescale and particles out of the water. This improves the enjoyment of the tea and extends the service life of the tea maker.

- Place the water filter with one of the two flat sides into the tea maker pointing towards the valve in the water tank.
- Fill the water tank with tap water as usual.
- The water filter must be changed every two months to prevent excessive contamination from microorganisms.



-  The water filter must be removed before carrying out the descaling programme. Remember to set the water hardness to 'water filter'.

Cleaning and maintenance

-  Before putting in a capsule for cleaning or descaling the care mode must be activated. If care mode is deactivated the capsule will be ejected.

The cleaning and descaling programme must be completed once started. Stopping this process prior to completion, e.g. as a result of an interruption in the power supply, causes the programme to restart or may lead to error notifications in exceptional cases (all four info LEDs 10, 11, 12 & 13 are flashing).


Activate care mode






- Turn on the tea maker. Activate the care mode by pressing the filling capacity -  / **18** and brewing time buttons +  / **14** simultaneously and holding them down for about 3 seconds. When the first LED at **17** and the last LED at **16** are continuously lit up the mode is activated.


IMPORTANT: Care mode is deactivated when:




- **The tea maker is turned off / turns off automatically**
- **A tea capsule is being prepared**
- **The cleaning / descaling programme has run**

Cleaning

When the LED “carry out cleaning”  / **12** lights up, the appliance should be cleaned using a cleaning capsule. The programme takes approx. 25 minutes.






1. Switch on the tea machine and wait until the Start-Button  / **9** lights up continuously.
2. Fill up the water tank **4** completely with fresh tap water.
3. Activate the care mode. Press and hold the buttons “quantity”- / **18** and “infusion time” +  / **14** simultaneously for approx. 3 seconds.
4. Open the capsule slot **2** and put in a cleaning capsule.
5. The LED “carry out cleaning”  / **12** starts to flash red and the Start-Button  / **9** lights up continuously

Info: The LED “carry out cleaning”  / **12 flashes red throughout the whole cleaning programme and goes off when it is finished.**



6. To start the cleaning programme, press the Start-Button  / **9**.
7. The LED “empty capsule container”  / **11** lights up red continuously.
8. Remove the drip drawer **7** and empty the drip tray and capsule container.
9. Insert the drip drawer **7** again and place a vessel with a volume of at least 300ml below the outlet **8**.
10. The LED “empty capsule container”  / **11** goes off and cleaning starts automatically.




Info: Cleaning is carried out in two cycles. The LEDs in the “brewing time” display **16 go off one after the other**

during cleaning and indicate the time in which the cleaning agent dissolves and takes effect. When the LEDs are all off, the cleaning fluid is discharged into the collecting vessel.

11. The first cycle ends when the Start-Button  / **9** is lit up continuously.
12. Empty the collecting vessel and put it back under the outlet **8**.
13. Then press the Start-Button  / **9** again to start the second cycle.
14. The second cycle is finished when the LED “empty capsule container”  / **11** lights up red and the Start-Button  / **9** flashes.
15. Empty the collecting vessel.
16. Remove the drip drawer **7** and empty the drip tray and the capsule container.
17. Reinsert the drip drawer **7** and place the collecting vessel under the outlet again.
18. The LED “empty capsule container”  / **11** goes off and rinsing begins automatically.

Info: The rinsing process rinses the brewing chamber with fresh water at the end of the process. The liquid that has run through is discharged into the collecting vessel. At the end of the rinsing process the cleaning capsule is ejected.

19. Rinsing is finished when the LED “empty capsule container”  / **11** lights up red and the Start-Button  / **9** flashes.
20. Remove the drip drawer **7** and empty the drip tray and the capsule container.

21. Then reinsert the drip drawer **7**.
22. The LEDs “empty capsule container”  / **11** and “carry out cleaning”  / **12** go off and the Start-Button  / **9** lights up continuously.


If necessary refill the water tank.






The cleaning programme is finished.

Irrespective of how often the tea machine is used we recommend cleaning it at least once a month with a cleaning capsule, even if the LED “carry out cleaning” does not light up. To clean the machine, activate the care mode (see page 35) and place a cleaning capsule in the capsule slot to be able to start the cleaning programme.

Descaling

IMPORTANT: Remove the water filter before descaling!






When the LED “carry out descaling”  / **13** lights up the descaling programme should be started. The programme takes about 15 minutes.

1. Turn on the tea machine and wait until the Start-Button  / **9** continuously lit up.
2. Activate care mode. Press and hold the buttons “filling capacity”  / **18** and “brewing time”  / **14** simultaneously for approx. 3 seconds.
3. Open the capsule compartment **2** and insert a descaling capsule.
4. The LED “carry out descaling”  / **13** starts flashing red and the Start-Button  / **9** is continuously lit up






Info: The LED “carry out descaling”

 / **13** flashes red during the whole cleaning programme and goes



off when the programme ends.

5. To start the descaling programme, press the Start-Button  / **9**.
6. The LEDs “water tank empty”  / **10** and “empty capsule container”  / **11** are continuously lit up red.
7. Empty the water tank and remove the water filter if there is one.
8. Pour 250ml Avoury liquid descaler and 250ml of tap water into the water tank.
9. Reinsert the water tank.
10. The LED “water tank empty”  / **10** goes off.
11. Remove the drip drawer **7** and empty the drip tray and the capsule container.
12. Replace the drip drawer **7** and place a collecting vessel with a volume of at least 300ml under the outlet **8**.
13. The LED “empty capsule container”  / **11** goes off and descaling begins automatically.




Info: Descaling is carried out in two cycles. The descaling liquid that has run through the machine flows into the collecting vessel.

14. The first cycle is finished when the Start-Button  / **9** is continuously lit up.
15. Empty the collecting vessel then put it back under the outlet.
16. Then press the Start-Button  / **9** to start the second cycle.
17. The second cycle is finished when the LEDs “water tank empty”  / **10** and “empty capsule container”  / **11** light up and the Start-Button  / **9** flashes.

Info: The first part of the programme is finished. In the second part the appliance is rinsed with fresh water to remove the remainder of the descaling agent.

18. Remove the water tank and pour out any remaining liquid.
19. Rinse the water tank with fresh tap water.
20. Put the water filter back into the water tank if required.
21. Fill the water tank completely with fresh tap water and put it back in the machine. The LED “water tank empty”  / **10** goes off.
22. Empty the collecting vessel and remove the capsule drawer.
23. Empty the drip tray if necessary. Then reinsert the drip drawer and put the collecting vessel back under the outlet.
24. The LED “empty capsule container”  / **11** goes off and rinsing begins automatically.









Info: Rinsing is carried out in two cycles. The liquid that has run through the machine flows into the collecting vessel. When rinsing is finished the descaling capsule is ejected.

25. The first cycle is finished when the Start-Button  / **9** lights up continuously.
26. Empty the collecting vessel and put it back under the outlet.
27. Then press the Start-Button  / **9** to start the second cycle.
28. When the second cycle is finished the capsule is ejected automatically. The LED “carry out descaling”  / **13** goes off and the





Start-Button  / **9** lights up continuously.

The descaling programme is finished.

Troubleshooting

Problem	Possible cause	Solution
The Start-Button  / 9 flashes permanently and the tea maker does not start up.	The capsule compartment is open when switching on/ starting up.	Close the capsule compartment.
All 4 LEDs 10, 11, 12 & 13 flash at the same time.	System error (for further information regarding system errors and related error codes see page 40)	Press and hold the Start-Button  / 9 for 3 seconds until the red LEDs 10, 11, 12 & 13 stop flashing. The Start-Button  / 9 flashes and the tea maker restarts.
The LED “Carry out cleaning”  / 12 does not go out.	The cleaning programme was cancelled/was not completed.	Restart the cleaning programme and allow it to be completed.
The LED “Carry out descaling”  / 13 does not go out.	The descaling programme was cancelled/was not completed.	Restart the descaling programme and allow it to be completed.
Only water (and no tea) is dispensed from the tea maker.	The lid foil has not been removed from the capsule.	Remove the lid foil and re-insert the capsule.
In the event that the lid foil was not removed, the capsule has already been inserted into the machine and this has been noticed before the brewing process has started.		Press and hold the Start-Button  / 9 for 3 seconds or open the capsule compartment. The capsule will be ejected without brewing (as long as the brewing process has not yet started).
The tea maker ejects the capsules directly after being inserted. Tea dispensing is not possible.	The cleaning or descaling programme was cancelled/was not completed.	Check to see whether both LEDs for “Carry out cleaning”  / 12 or “Carry out descaling”  / 13 are illuminated, and then restart the corresponding programme. Alternatively - rinse the brewing chamber (see page 32)

Error Codes

If the 4 LEDs “water tank empty”  / **10**, “empty capsule container”  / **11**, “carry out cleaning”  / **12** and “carry out descaling”  / **13** all flash at the same time this indicates a system error. This may have a number of different causes, some of which you can solve yourself. The error code indicates the cause of the error. This code is shown in the “brewing time” **16** display. Each LED that is lit up white stands for “0”. Each LED that flashes stands for “1”. The display should be read from left to right. Example: black = flashing | white = lit up



“00010010”

To find out the cause of the error and possible ways of solving the problem yourself, call our customer service number **00800 7000 6000** or see the website www.Avoury.com

If a problem exists with the tea maker that is not listed above, or cannot otherwise be rectified with the solution described, please contact our After Sales Support without delay by visiting www.Avoury.com or by calling 00800 7000 6000.

Technical data

Model:	Avoury One
Supply voltage:	220-240 V, 50/60 Hz
Output:	1,400 watts
Protection class:	I
Weight:	3.9 kg
Dimensions (H × W × D):	32 × 34 × 22 cm
Item number:	6000447 (white/silver) 6000448 (cream/copper) 6000449 (black)

Disposal

(Applicable in the European Union and other European states with systems for the separate collection of reusable waste materials)



Old devices must not be disposed of in the household waste!
If the tea maker can no longer be used, all consumers are required by law to dispose of old devices separately from household waste, for example at a collection point provided by their local community/district authority. This ensures that old devices are recycled in a professional manner and also rules out negative consequences for the environment. For this reason, electrical equipment is marked with the symbol shown here.