

FIRST THINGS FIRST.

**This user manual is valid only for device
firmware starting from version .58 or later.**

You can check the firmware version of your machine via app after machine registration within your profile under "my devices" and "firmware version".

The user manual for the previous firmware versions are downloadable in the online shop.

AVOURY ONE



Avoury.com



00800 7000 6000



Join Avoury

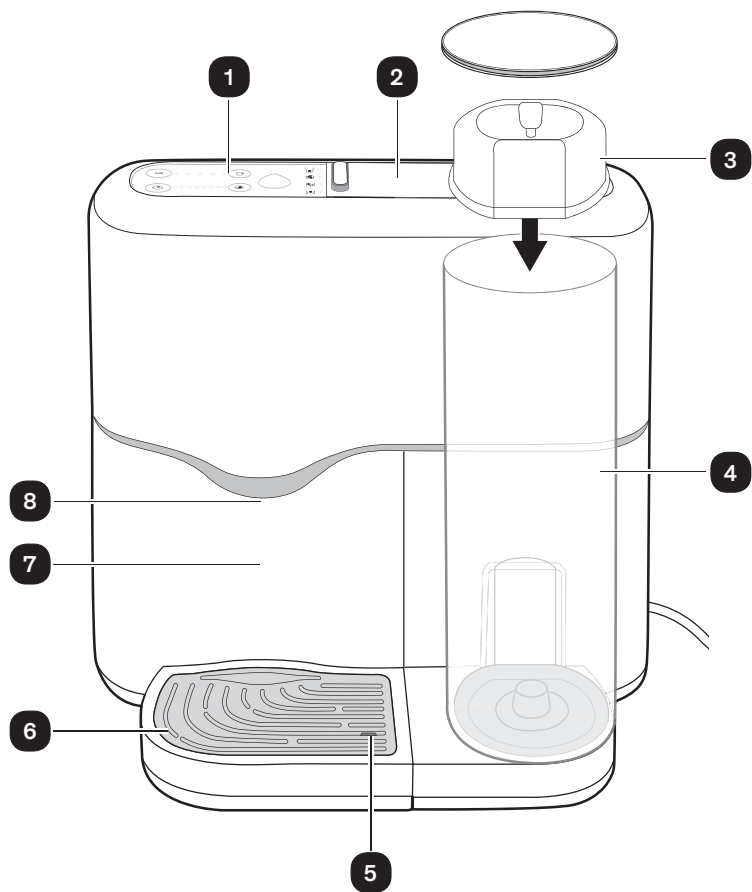
.AVOURY®
THE TEA

TABLE OF CONTENTS

Table of Contents	23
Device overview	24
General information	26
Reading and storing the user manual.....	26
Explanation of symbols	26
Safety	27
Proper use.....	27
Safety instructions	27
Start-up	30
Checking the tea machine and package contents.....	30
Use	31
Switching on the tea machine	31
Rinsing the brewing chamber.....	31
Making tea	32
Cancelling the tea preparation process.....	32
Switching off the tea machine	33
Adding extra water	33
Emptying the capsule container	33
Emptying the drip drawer	33
Setting the water hardness.....	34
Using a water filter	34
Setting the water filter	34
Cleaning and Descaling	35
Activate care mode	35
Cleaning.....	35
Descaling.....	37
Control via Avoury App	38
Troubleshooting	39
Technical data	41
Disposal	41

DEVICE OVERVIEW

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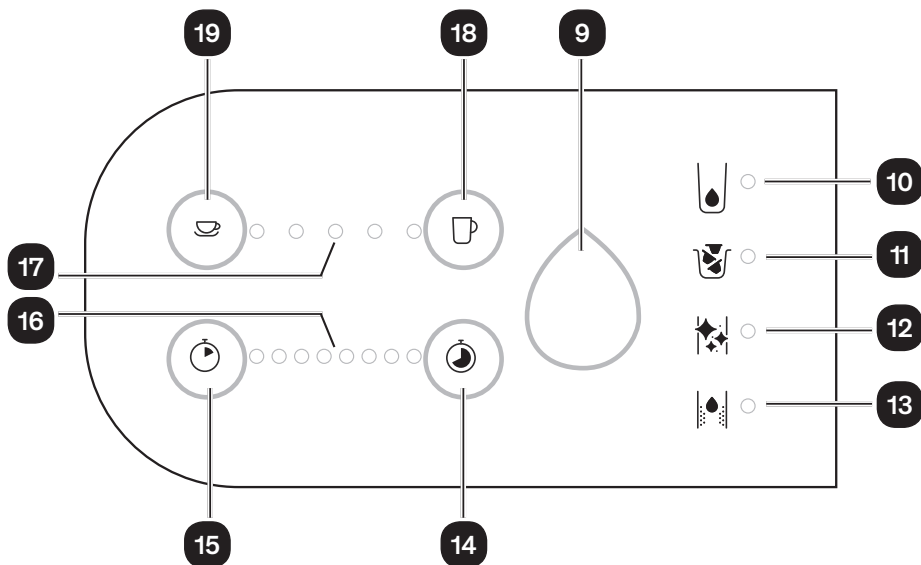


Part name

1	Control panel
2	Capsule compartment
3	Water filter
4	Water tank

5	Filling level display (float gauge)
6	Drip tray
7	Drip drawer with capsule container and drip tray
8	Outlet

DEVICE OVERVIEW CONTROL PANEL



Part name

9	Start-Button
10	LED "Empty water tank"
11	LED "Empty capsule container"
12	LED "Carry out cleaning"
13	LED "Carry out descaling"
14	Button brewing time +

15	Button brewing time -
16	Display brewing time
17	Display filling capacity
18	Button filling capacity +
19	Button filling capacity -

General information

Reading and storing the user manual

This user manual relates to the Melitta Avoury One tea machine (hereinafter simply referred to as the “tea machine”). It contains important information on start-up and operation. Read the user manual carefully, especially the safety instructions, before using the tea machine. Failure to comply with the instructions provided in this user manual may result in severe injuries or in damage to the tea machine. The user manual is based on the standards and regulations in force in the European Union. When abroad, you must also observe country-specific guidelines and laws. Store the user manual for future use. If you pass on the tea machine to a third party, you must also pass on this user manual.

Explanation of symbols

The following symbols and signal words are used in this user manual, on the tea machine or on the packaging.



WARNING!

This signal symbol/word designates a hazard with a moderate degree of risk which may lead to death or severe injury if not avoided.



CAUTION!

This signal symbol/word designates a hazard with a low degree of risk that, if not avoided, may result in minor or moderate injury.

NOTICE!

This signal word warns against potential damages to property.



This symbol provides you with useful information about using the device.



Declaration of conformity: Products marked with this symbol meet all the applicable Community regulations for the European Economic Area.

Safety

Proper use

The tea machine is intended solely for preparing hot tea with specially developed Avoury capsules. It is intended for private use only and is not suitable for commercial purposes. Use the tea machine only as described in this user manual. Any other use is deemed improper and may result in damage to property or even injury. The tea machine is not a child's toy. The manufacturer accepts no liability for damage caused by improper or incorrect use.

Safety instructions

**WARNING!**

Risk of electric shock!

A faulty electrical installation or excessive mains voltage may result in an electric shock.

- Connect the tea machine only if the mains voltage of the socket corresponds to the specification on the rating plate.
- Connect the tea machine only to a properly installed mains socket.
- Connect the tea machine only to an easily accessible mains socket to allow you to quickly disconnect the tea machine from the mains supply in the event of a fault.
- Do not operate the tea machine if it has any visible damage or if the mains cable and/or mains plug is defective.
- If the mains cord of the tea machine is damaged, it must be replaced by the manufacturer, its After Sales Support department or a similarly qualified person to prevent risks.
- Do not open the housing yourself, but leave the repairs to a qualified professional. Contact a specialist workshop

for this. Liability and warranty claims are waived in the event of repairs performed by the user, improper connection or incorrect operation.

- Only parts that comply with the original device data may be used for repairs. This tea machine contains electrical and mechanical parts which are essential for providing protection against sources of danger.
- The tea machine may not be operated with an external timer or a separate telecontrol system.
- Do not use adapters, multiple sockets or extension cables to connect the tea machine. In the event these are required, use only equipment that has been tested and that corresponds with the safety regulations and the device data.
- Do not modify the tea machine in any way.
- Do not immerse the tea machine, the mains cable or the mains plug in water or other liquids.
- Never touch the mains plug with wet hands.
- Never pull the mains plug out of the socket by the mains cable; instead, always pull on the plug itself.
- Never use the mains cable as a carrying handle.
- Keep the tea machine, mains plug and mains cable away from open flames and hot surfaces.
- Lay the mains cable so that it does not pose a tripping hazard.
- Ensure there are no kinks in the mains cable and do not lay it over sharp edges.
- Use the tea machine indoors only.
- Never use the tea machine in damp spaces or in the rain. Never store the tea machine in such a way that it could fall into a bathtub or sink.
- Never reach to retrieve an electrical device that has fallen into water. In such a case, immediately disconnect the mains plug from the socket.
- Do not insert anything other than Avoury capsules into the tea machine.
- Make sure that children do not insert any objects into the tea machine.
- When cleaning, including cleaning the outside of the tea machine, or if there is a fault, always switch the tea machine off and pull the mains plug out of the socket.

**WARNING!**

Danger for children and persons with impaired physical, sensory or mental capacities (e.g. older persons with reduced physical and mental capacities) or lack of experience and knowledge (e.g. older children).

- This tea machine may be used by children above the age of eight and by persons with reduced physical, sensory or mental abilities or by those without experience and/or knowledge, only if they are supervised or have been instructed in the safe use of the tea machine and have an understanding of the dangers that are associated with using it. Children may not play with the tea machine. Cleaning and user maintenance must not be performed by unsupervised children.
- Keep children under eight years of age away from the tea machine and the connection cable.
- Never leave the tea machine unattended during operation.
- Do not allow children to play with the packaging material and small parts.

Children may get caught in the packaging when playing or swallow small parts and choke.

**CAUTION!****Scalding hazard!**

The tea machine releases hot water during use. Parts of the tea machine become hot and can cause scalding.

- Hot water is released from the outlet. Keep all parts of the body away from the outlet during the brewing process.
- Do not touch the hot parts of the tea machine at the outlet during operation. Ensure you remain a sufficient distance away from the tea machine. Clearly advise other users of the risks.

NOTICE!**Risk of damage!**

Improper use of the tea machine may damage the tea machine.

- Place the tea machine on an easily accessible, level, dry, heat-resistant and sufficiently stable work surface. Do not place the tea machine on the edge or lip of the work surface.

- Never place the tea machine on or close to hot surfaces (e.g. hobs, etc.).
- Ensure that the mains cable does not come into contact with hot components.
- Never expose the tea machine to high temperatures (heaters, etc.) or to effects of the weather (rain, sun, etc.). Never store the tea machine in a location where the ambient temperature falls below 0 °C.
- Never pour liquids into the tea machine, except into the water tank.
- Only pour fresh, cold tap water into the water tank.
- Never pour mineral water, milk or other liquids into the water tank. The exception to this is the Avoury liquid descaling agent for the descaling programme.
- Never use the tea machine when the water tank is empty.
- Do not overfill the water tank. Fill the water tank with water up to a maximum level of two finger widths below the upper edge.
- Do not continue to use the tea machine if the plastic components of the tea machine have any cracks or flaws or have become warped. Replace damaged parts only with corresponding original spare parts.

Start-up

Checking the tea machine and package contents

NOTICE!

Risk of damage!

Carelessness in opening the packaging with a sharp knife or other pointed objects may quickly damage the tea machine.

- Open it very carefully.
1. Remove the tea machine from the packaging.
 2. Check to make sure that all of the contents have been provided (see chapter „Device overview“).
 3. Check whether the tea machine or the individual parts are damaged. If this is the case, do not use the tea machine. Contact the manufacturer at the specified service address (via Avoury.com or phone 00800 7000 6000).

Use

Avoury tea capsules contain ideal portions of tea for use in the tea machine.

The size of the capsule is determined by the fact that the tea needs space to develop during the brewing process. A lid foil ensures that the tea in the capsule is protected against loss of its aroma. **This lid foil must be removed before the capsule can be used.** There is a porous net under the lid foil, which has either fine mesh or coarse mesh depending on the fineness of the loose tea. Each capsule has a code that tells the tea machine which parameters the tea requires to provide maximum enjoyment.



Download the free Avoury App directly to update the machine software (see chapter „Control via Avoury App“).

Switching on the tea machine


1. Connect the mains plug with a properly installed socket.
2. Ensure that the capsule compartment **2** is closed.
3. To switch on the tea machine, press the Start-Button . The Start-Button flashes whilst it is starting up. Once the tea machine is ready, the Start-Button will show a continuous light.

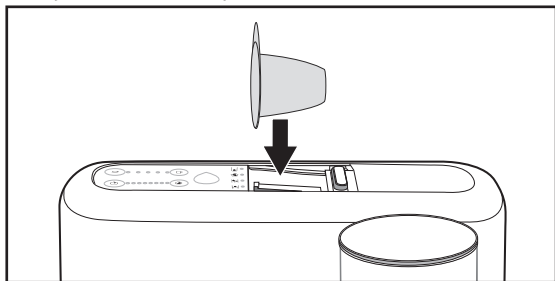
Rinsing the brewing chamber



The tea machine must be cleaned out before the first use and after longer periods of non-use to remove any manufacturing residues and contamination. To do this, the tea machine must be switched on.

1. Remove the packaging material and the adhesive strips as well as the sticker with the serial number on the drip tray **6**.
2. Remove the water tank **4** and rinse it out with fresh tap water.
3. Replace the water tank **4** again.
4. Fill the water tank with water up to a maximum level of two finger widths below the upper edge.
5. Place a collecting vessel that holds at least 300 ml volume under the outlet **8**.
6. Push the Start-Button and wait until the machine is ready-to-use.
7. Press the – /+ filling capacity buttons at the same time.
The tea machine rinses the brewing chamber and dispenses water into the collecting vessel. The machine is fully rinsed when the Start-Button shows a continuous light.
8. Empty the contents of the tray of the drip drawer **7** and the collecting vessel into the sink.




Making tea

1. Remove the water tank **4** and fill it with water up to a maximum level of two finger widths under the upper edge of the water tank.
2. Switch on the tea machine.
3. Wait until the Start-Button  shows a continuous light.
4. Place a collecting vessel under the outlet **8**. The collecting vessel must be able to hold at least 250 ml.
5. Remove the lid foil from the capsule.
6. Open the capsule compartment **2** and insert the capsule the right way up. The cap on the capsule must be pointing upwards (see illustration).




7. Close the capsule compartment **2** again. The tea machine will automatically read the preparation parameters provided by the capsule.
8. If necessary, use the –  / +  buttons for filling capacity to set the desired quantity of water. Select a lower quantity of water for stronger tea and a higher quantity of water for weaker tea. Each press increases or decreases the water quantity by 15 ml (max. 210 ml,


min. 150 ml). The standard cup size is 180 ml.

9. If necessary, use the –  / +  brewing time buttons to set the desired brewing time for the tea. Select a longer brewing time for stronger tea and a shorter brewing time for weaker tea. The brewing time will increase or decrease by one minute with each press.
10. Press the Start-Button  to brew the tea. The brewing time display **16** shows the remaining time until the tea is completely brewed. The LEDs on the filling capacity display **17** will switch off one after another until the tea has been dispensed in full. After the brewing process, the capsule will be ejected automatically and the brewing container will be rinsed to prevent any aroma mixing and to ensure that you can enjoy the flavours of each type of tea. The rinsing water runs into the drip tray and not into the cup.
11. To prepare another cup, open the capsule compartment **2**, remove the lid foil and insert a new capsule.


Cancelling the tea preparation process


- Press and hold the Start-Button  for approx. 3 seconds during the brewing process. The liquid contained in the brewing container at the time when the process is stopped is released into the cup situated beneath the outlet **8**.



Switching off the tea machine

- Press and hold the Start-Button  for approx. 3 seconds. The tea machine switches into standby mode. After 10 minutes, the tea machine automatically switches into standby mode if you do not press any buttons.


Adding extra water


If there is not enough water in the water tank **4** to complete another brewing process, the LED „Empty water tank“  will show a continuous light. You cannot carry out any more brewing processes until you have refilled the water tank.

1. Remove the water tank **4** and fill it with water up to a maximum level of two finger widths below the upper edge of the water tank.
2. Replace the water tank **4** again. The LED „Empty water tank“  will go out.

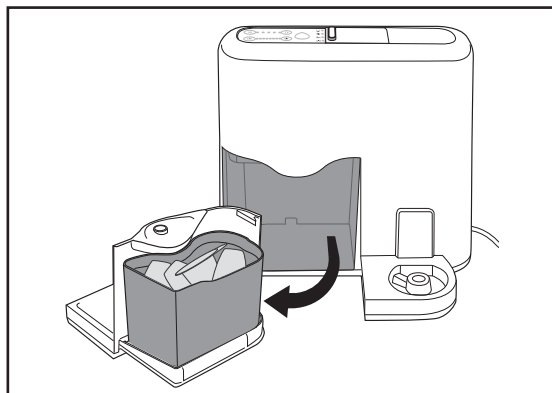
-  If the water level is too low, you should add fresh water before the LED „Empty water tank“  shows a continuous light.

Emptying the capsule container


After five brewing processes, the LED “Empty capsule container”  will show a continuous light and the capsule container must be emptied. Otherwise, no further brewing processes can be carried out.

1. Remove the drip drawer **7** from the tea machine and take out the capsule container.
2. Dispose the used capsules in the yellow recycling bin or use the Avoury recycling bag.
3. Place the capsule container and the drip drawer back into the tea machine. The LED „Empty capsule container“  will go out and the tea machine is ready-to-use again.







Emptying the drip drawer




1. Remove the drip drawer **7** from the tea machine and empty the capsule container.
2. Remove the metal cover of the drip tray **6**.
3. Empty the drip drawer.
4. Then replace all the parts in the tea machine.

 The contents of the following pages refer to the machine software from version 1.3.58. To perform the system update, download the free Avoury App (see chapter „Control via Avoury App“).

Setting the water hardness

1. Switch on the tea machine.
2. Press the buttons for setting the brewing time –  /   simultaneously. The display **16** on the tea machine shows the level of water hardness currently set.
3. To set the water hardness level, press the –  /   buttons for the brewing time. If the LEDs on the left of the display show a continuous light, it is set for hard water. If the LEDs on the right of the display show a continuous light, it is set for soft water.




4. Confirm the settings by pressing the Start-Button .

Using a water filter





You can insert a water filter into the water tank **4**. This filters limescale and particles out of the water. This improves the enjoyment of the tea and extends the service life of the tea machine.

1. Fill the water tank **4** halfway with fresh tap water.


2. Place the water filter with one of the two flat sides into the tea machine pointing towards the valve in the water tank **4** so that the water filter sits tightly parallel to the bottom.
3. Now fill the water tank **4** completely with fresh tap water.
4. The water filter must be changed every two months to prevent excessive contamination from microorganisms.

 The water filter must be removed before carrying out the descaling programme. Remember to set the water hardness to water filter! (see chapter „Setting the water filter“). If you are not going to use the tea machine for a longer period of time, please make sure that the water filter is placed in a full water tank.


Setting the water filter

1. Switch on the tea machine.
2. Press the buttons for setting the brewing time –  /   simultaneously. The display **17** on the tea machine shows the usage of the water filter currently set.
3. To set the water filter, press the buttons for filling capacity + . If all LEDs show a continuous light, you are using a water filter. If all LEDs are extinguished, you are not using a water filter.









4. Confirm the setting by pressing the Start-Button .

Cleaning and Descaling

 The cleaning and descaling programme must be completed once started. Stopping this process prior to completion, e.g. as a result of an interruption in the power supply, causes the programme to restart or may lead to error notifications in exceptional cases (all four info LEDs **10**, **11**, **12** & **13** are flashing).

Before putting in a capsule for cleaning or descaling, the care mode must be activated. If care mode is deactivated the capsule will be ejected.


Activate care mode




1. Switch on the tea machine.
2. Activate the care mode by pressing the filling capacity –  and brewing time button +  simultaneously for approx. 3 seconds. When the first LED at –  and the last LED at +  show a continuous light the care mode is activated.
3. To deactivate the care mode, if necessary, press and hold the filling capacity –  and brewing time button +  again simultaneously for approx. 3 seconds.



Important: Care mode is deactivated when:



- the Avoury One tea machine is turned off / turns off automatically
- the cleaning/ descaling programme is finished.

Cleaning


When the LED “Carry out cleaning”  shows a continuous light, the appliance should be cleaned using a cleaning capsule. The programme takes approximately 25 minutes.

1. Switch on the tea machine and wait until the Start-Button  shows a continuous light.
2. Fill up the water tank **4** completely with fresh tap water and then insert the water tank again.
3. Activate the care mode.
4. Open the capsule compartment **2**, remove the lid foil from the cleaning capsule and insert a cleaning capsule. Then close the capsule compartment **2**.
5. The LED “Carry out cleaning”  starts to flash red and the Start-Button  shows a continuous light.

 The LED “Carry out cleaning”  flashes red throughout the whole cleaning programme and goes off when the programme is finished.


6. To start the cleaning programme, press the Start-Button .
7. When the LED “Empty capsule container”  shows a continuous red light, remove the drip drawer **7** and empty the drip tray and the capsule container (Removal must also be performed if the capsule drawer is empty. If the LED remains lit after removal, wipe the inner housing dry so that the sensors are not prevented by the moisture).

CLEANING AND DESCALING





8. Insert the drip drawer **7** again and place a vessel with a volume of at least 300 ml below the outlet **8**.
9. The LED “Empty capsule container”  goes off and cleaning starts automatically.

Cleaning is carried out in two cycles. The LEDs in the “Brewing time” display **16 go off one after the other during cleaning and indicate the time in which the cleaning agent dissolves and takes effect. When the LEDs are all off, the cleaning fluid is discharged into the collecting vessel.**






First cycle

10. The first cycle is finished when the Start-Button  shows a continuous light.
11. Empty the collecting vessel and put it back under the outlet **8**.

Second cycle


12. Press the Start-Button  to start the second cycle.
13. The second cycle is finished when the LED “Empty capsule container”  shows a continuous red light and the Start-Button  flashes.
14. Empty the collecting vessel. Remove the drip drawer **7** with the drip tray and the capsule container to remove any liquids. Then put everything back in place and place the drip tray back under the outlet **8**.
15. The LED “Empty capsule container”  goes off and rinsing begins automatically.

The rinsing process rinses the brewing chamber with fresh water at the end of the process. The liquid that has run through is discharged into the collecting vessel. At the end of the rinsing process the cleaning capsule is ejected.


16. Rinsing is finished when the LED “Empty capsule container”  shows a continuous red light and the Start-Button  flashes.
17. Empty the collecting vessel. Remove the drip drawer **7** with the drip tray and the capsule container to remove any liquids. Then put everything back in place.
18. The LEDs “Empty capsule container”  and “Carry out cleaning”  go off and the Start-Button  shows a continuous light. If necessary, refill the water tank **4**.

The cleaning program is finished.










Irrespective of how often the Avoury One tea machine is used, we recommend cleaning it at least once a month with a cleaning capsule, even if the LED “Carry out cleaning”  does not show a continuous light. To clean the machine, activate the care mode and place a cleaning capsule in the capsule compartment **2** to be able to start the cleaning programme.








Descaling



When the LED “Carry out descaling”  shows a continuous light the descaling programme should be started. The programme takes approx. 15 minutes.

Important: Remove the water filter before descaling!


1. Switch on the tea machine and wait until the Start-Button  shows a continuous light.
2. Activate the care mode.
3. Open the capsule compartment  and insert an empty descaling capsule (no lid foil needs to be removed). Then close the capsule compartment .
4. The LED “Carry out descaling”  starts to flash red and the Start-Button  shows a continuous light.

 The LED “Carry out descaling”  flashes red throughout the whole descaling programme and goes off when the programme is finished.

5. To start the descaling programme, press the Start-Button .
6. The LEDs “Empty water tank”  and “Empty capsule container”  show a continuous red light.
7. Empty the water tank . If you use a water filter, please remove it.
8. Fill the water tank  with the entire contents of the Avoury liquid descaler (250 ml) and an additional 250 ml of fresh tap water.
9. Reinsert the water tank .
10. The LED “Empty water tank”  goes off.



11. Remove the drip drawer  to empty the drip tray and the capsule container.
12. Put everything back in place and place a heat-resistant collecting vessel with a capacity of at least 300 ml under the outlet .

Caution: The liquid is very hot!










13. The LED “Empty capsule container”  goes off and descaling begins automatically.


Descaling is carried out in two cycles. The descaling liquid that has run through the machine flows into the collecting vessel.

First cycle





14. The first cycle is finished when the Start-Button  shows a continuous light.
15. Empty the collecting vessel then put it back under the outlet .

Second cycle

16. Press the Start-Button  to start the second descaling cycle.
17. The second cycle is finished when the LEDs “Empty water tank”  and “Empty capsule container”  show a continuous light and the Start-Button  flashes.
18. Remove the water tank  and pour out any remaining liquid.
19. Rinse the water tank  with fresh tap water.
20. If required, put the water filter back into the water tank .
21. Fill the water tank  **completely** with fresh tap water and put it back in place. The LED “Empty water tank”  goes off.

22. Empty the collecting vessel. Remove the drip drawer **7** with the drip tray and the capsule container to remove any liquids.
23. Then put everything back in place and place the collection vessel under the outlet **8** again.
24. The LED “Empty capsule container”  goes off and rinsing begins automatically.

Rinsing is also carried out in two cycles. The liquid that has run through the machine flows into the collecting vessel. When rinsing is finished the descaling capsule is ejected.

25. The first cycle is finished when the Start-Button  shows a continuous light.
26. Empty the collecting vessel and put it back under the outlet **8**.
27. Then press the Start-Button  to start the second cycle.
28. When the second cycle is finished the capsule is ejected automatically. The LED “Carry out descaling”  goes off and the Start-Button  shows a continuous light.

The descaling programme is finished.

Control via Avoury App

The Avoury One tea machine can be controlled via the control panel, as well as via your smart-phone. To do this, download the free Avoury App and register your Avoury One tea machine. In the Avoury App, you can adjust the brewing time and cup size individually. Once the tea is brewed, a notification appears on your smartphone. Furthermore, you can order new tea, view your account details and read the online magazine on the Avoury App. You can also use the interactive cleaning and descaling mode and download the latest machine software.





1. Download the Avoury App to your smart-phone. Scan the QR code to access the download directly:











Apple App Store







Google Playstore

2. Switch on the tea machine and wait until the Start-Button  shows a continuous light.
3. Activate Bluetooth on your smartphone and connect to your machine via the Avoury App.
4. When the Start-Button  flashes, confirm the connection by pressing the Start-Button .
5. When the Start-Button  shows a continuous light, the machine is ready-to-use.

Troubleshooting

Problem	Possible cause	Solution
The Start-Button  flashes permanently and the tea machine does not start up.	The capsule compartment 2 is open when switching on/starting up.	Close the capsule compartment 2 .
All 4 LEDs 10 , 11 , 12 & 13 flash at the same time.	System error (for further information regarding system errors and related error codes see page 40)	Press and hold the Start-Button  for approx. 3 seconds until the red LEDs 10 , 11 , 12 & 13 stop flashing. The Start-Button  flashes and the tea machine restarts.
The LED “Carry out cleaning”  does not go out.	The cleaning programme was cancelled/was not completed.	Restart the cleaning programme and allow it to be completed.
The LED “Carry out descaling”  does not go out.	The descaling programme was cancelled/was not completed.	Restart the descaling programme and allow it to be completed.
Only water (and no tea) is dispensed from the tea machine.	The lid foil has not been removed from the capsule.	Remove the lid foil and reinsert the capsule.
In the event that the lid foil was not removed, the capsule has already been inserted into the machine and this has been noticed before the brewing process has started.		Press and hold the Start-Button  for approx. 3 seconds or open the capsule compartment 2 . The capsule will be ejected without brewing (as long as the brewing process has not yet started).
The tea machine ejects the capsules directly after being inserted. Tea dispensing is not possible.	The cleaning or descaling programme was cancelled/was not completed.	Check to see whether both LEDs for “Carry out cleaning”  or “Carry out descaling”  show a continuous light. Then restart the corresponding programme. Alternatively - rinse the brewing chamber (see page 31).

Error Codes

If the 4 LEDs “Empty water tank” , “Empty capsule container” , “Carry out cleaning”  and “Carry out descaling”  all flash at the same time this indicates a system error. This may have a number of different causes, some of which you can solve yourself. The error code indicates the cause of the error. This code is shown in the “brewing time” **16** display. Each LED that shows a continuous white light stands for “0”. Each LED that flashes stands for “1”. The display should be read from left to right.

Example: black = flashing | white = shows a continuous light



“00010010”

To find out the cause of the error and possible ways of solving the problem yourself, call our customer service number **00800 7000 6000** or see the website **www.Avoury.com**

If a problem exists with the tea machine that is not listed above, or cannot otherwise be rectified with the solution described, please contact our After Sales Support without delay by visiting **www.Avoury.com** or by calling **00800 7000 6000**.

Technical data

Model:	Avoury One
Supply voltage:	220-240 V, 50/60 Hz
Output:	1400 Watt
Protection class:	I
Weight:	3,9 kg
Dimensions (H × W × D):	32 × 34 × 22 cm
Item number:	6000447 (white/silver) 6000448 (copper/cream) 6000449 (black)
Standby consumption:	0,3 W
Volume of water tank:	1,8 l

Disposal



Electrical appliances bearing the crossed-out wheellie bin symbol are subject to the EU Waste Electrical and Electronic Equipment Directive (in

Germany covered by ElektroG – Electrical Equipment Act) and may not be disposed of in domestic waste.

If the machine can no longer be used, you are legally obliged to hand in old electrical and electronic appliances separately from domestic waste. This is indicated by the crossed-out wheellie bin symbol.

You can hand in your end-of-life electrical and electronic equipment free of charge at the following places: local municipal collection points (e.g. your local recycling centre) or, for example, sellers subject to take-back obligation (i.e. dealers with a sales, shipping and/or storage area measuring

400 m² in total and/or, from 3 July 2022 in Germany, food retailers with a sales area of 800 m², who sell electrical appliances on a regular basis). Please note that handing in your old appliances to a seller with take-back obligation requires that you purchase a new equivalent machine (1:1 return).

Returning end-of-life electrical appliances ensures that they are recycled correctly/returned to the recycling economy and thus avoids a negative impact on the environment and people.

Please make sure that you delete all personal data before handing over end-of-life appliances. If your appliance is still working, please pass it on so it can be used again for environmental reasons and to save resources (e.g. by passing it on to others for further use).