

FIRST THINGS FIRST.

AVOURY ONE

This user manual is valid only for devices with serial number starting with 6000801ECE/ 6000802ECE/ 6000803ECE/ 6000833ECE and firmware starting from version .62.

You can check the serial number and the current firmware version of your machine via the Avoury App after machine registration within your profile under „Machines“ under „serial number“ and „Firmware version“. The Serial number is also shown on the bottom of the tea machine.

The user manual for the previous serial number and firmware versions is available for download in the online shop.



Avoury.com



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Join Avoury

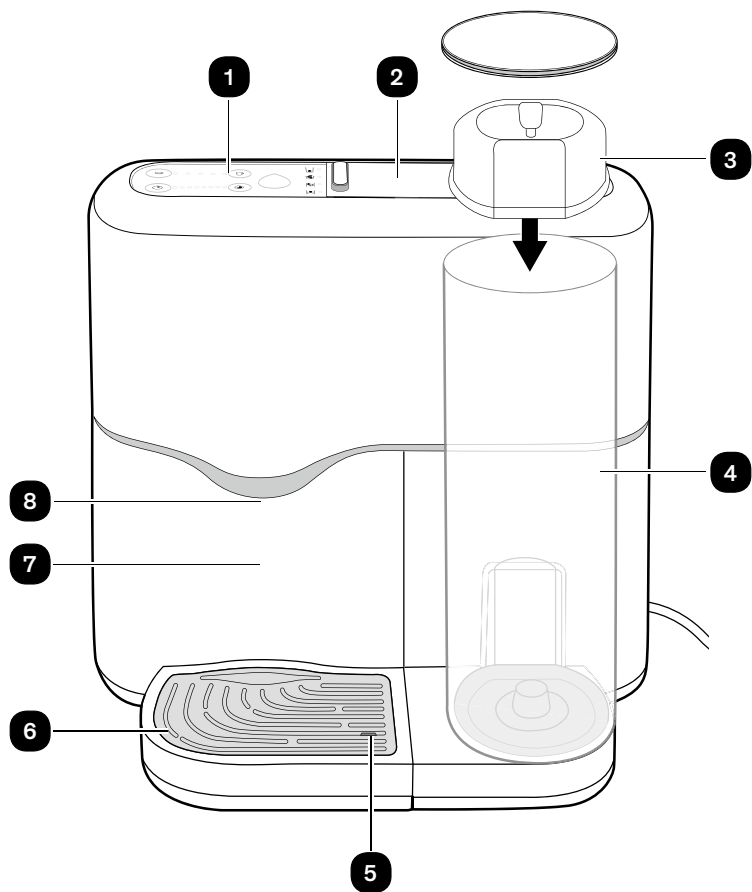
AVOURY[®]
THE TEA

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DEVICE OVERVIEW

EN

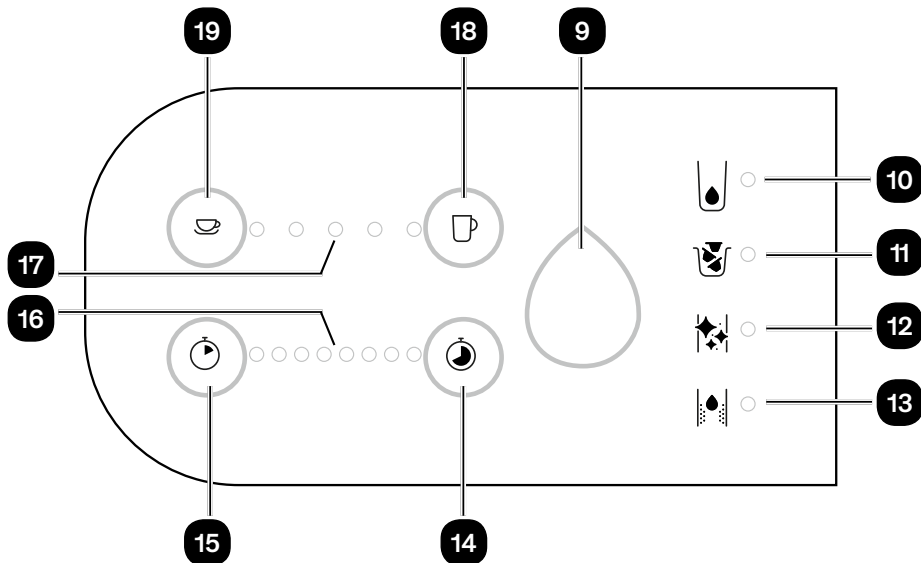


Part name

1	Control panel
2	Capsule compartment
3	Water filter
4	Water tank

5	Filling level display (float gauge)
6	Drip grid
7	Drip drawer with capsule container and drip tray
8	Outlet

DEVICE OVERVIEW CONTROL PANEL



Part name

9	Start-Button
10	LED "Fill water tank"
11	LED "Empty capsule container"
12	LED "Carry out cleaning"
13	LED "Carry out descaling"

14	Button brewing time +
15	Button brewing time -
16	Display brewing time
17	Display filling capacity
18	Button filling capacity +
19	Button filling capacity -

General information

Reading and storing the user manual

This user manual relates to the Melitta Avoury One tea machine (hereinafter simply referred to as the “tea machine”). It contains important information on start-up and operation. Read the user manual carefully, especially the safety instructions, before using the tea machine. Failure to comply with the instructions provided in this user manual may result in severe injuries or in damage to the tea machine. The user manual is based on the standards and regulations in force in the European Union. When abroad, you must also observe country-specific guidelines and laws. Store the user manual for future use. If you pass on the tea machine to a third party, you must also pass on this user manual.

Explanation of symbols

The following symbols and signal words are used in this user manual, on the tea machine or on the packaging.



WARNING!

This signal symbol/word designates a hazard with a moderate degree of risk which may lead to death or severe injury if not avoided.



CAUTION!

This signal symbol/word designates a hazard with a low degree of risk that, if not avoided, may result in minor or moderate injury.

NOTICE!

This signal word warns against potential damages to property.



This symbol provides you with useful information about using the device.



Declaration of conformity: Products marked with this symbol meet all the applicable Community regulations for the European Economic Area.

Safety

Proper use

The tea machine is intended solely for preparing hot tea with specially developed Avoury capsules. It is intended for private use only and is not suitable for commercial purposes. Use the tea machine only as described in this user manual. Any other use is deemed improper and may result in damage to property or even injury. The tea machine is not a child's toy. The manufacturer accepts no liability for damage caused by improper or incorrect use.

Safety instructions

**WARNING!**

Risk of electric shock!

A faulty electrical installation or excessive mains voltage may result in an electric shock.

- Connect the tea machine only if the mains voltage of the socket corresponds to the specification on the rating plate.
- Connect the tea machine only to a properly installed mains socket.
- Connect the tea machine only to an easily accessible mains socket to allow you to quickly disconnect the tea machine from the mains supply in the event of a fault.
- Do not operate the tea machine if it has any visible damage or if the mains cable and/or mains plug is defective.
- If the mains cord of the tea machine is damaged, it must be replaced by the manufacturer, its After Sales Support department or a similarly qualified person to prevent risks.
- Do not open the housing yourself, but leave the repairs to a qualified professional. Contact a specialist workshop

- for this. Liability and warranty claims are waived in the event of repairs performed by the user, improper connection or incorrect operation.
- Only parts that comply with the original device data may be used for repairs. This tea machine contains electrical and mechanical parts which are essential for providing protection against sources of danger.
- The tea machine may not be operated with an external timer or a separate telecontrol system.
- Do not use adapters, multiple sockets or extension cables to connect the tea machine. In the event these are required, use only equipment that has been tested and that corresponds with the safety regulations and the device data.
- Do not modify the tea machine in any way.
- Do not immerse the tea machine, the mains cable or the mains plug in water or other liquids.
- Never touch the mains plug with wet hands.
- Never pull the mains plug out of the socket by the mains cable; instead, always pull on the plug itself.
- Never use the mains cable as a carrying handle.
- Keep the tea machine, mains plug and mains cable away from open flames and hot surfaces.
- Lay the mains cable so that it does not pose a tripping hazard.
- Ensure there are no kinks in the mains cable and do not lay it over sharp edges.
- Use the tea machine indoors only.
- Never use the tea machine in damp spaces or in the rain. Never store the tea machine in such a way that it could fall into a bathtub or sink.
- Never reach to retrieve an electrical device that has fallen into water. In such a case, immediately disconnect the mains plug from the socket.
- Do not insert anything other than Avoury capsules into the tea machine.
- Make sure that children do not insert any objects into the tea machine.
- When cleaning, including cleaning the outside of the tea machine, or if there is a fault, always switch the tea machine off and pull the mains plug out of the socket.

**WARNING!**

Danger for children and persons with impaired physical, sensory or mental capacities (e.g. older persons with reduced physical and mental capacities) or lack of experience and knowledge (e.g. older children).

- This tea machine may be used by children above the age of eight and by persons with reduced physical, sensory or mental abilities or by those without experience and/or knowledge, only if they are supervised or have been instructed in the safe use of the tea machine and have an understanding of the dangers that are associated with using it. Children may not play with the tea machine. Cleaning and user maintenance must not be performed by unsupervised children.
- Keep children under eight years of age away from the tea machine and the connection cable.
- Never leave the tea machine unattended during operation.
- Do not allow children to play with the packaging material and small parts.

Children may get caught in the packaging when playing or swallow small parts and choke.

**CAUTION!****Scalding hazard!**

The tea machine releases hot water during use. Parts of the tea machine become hot and can cause scalding.

- Hot water is released from the outlet. Keep all parts of the body away from the outlet during the brewing process.
- Do not touch the hot parts of the tea machine at the outlet during operation. Ensure you remain a sufficient distance away from the tea machine. Clearly advise other users of the risks.

NOTICE!**Risk of damage!**

Improper use of the tea machine may damage the tea machine.

- Place the tea machine on an easily accessible, level, dry, heat-resistant and sufficiently stable work surface. Do not place the tea machine on the edge or lip of the work surface.

- Never place the tea machine on or close to hot surfaces (e.g. hobs, etc.).
- Ensure that the mains cable does not come into contact with hot components.
- Never expose the tea machine to high temperatures (heaters, etc.) or to effects of the weather (rain, sun, etc.). Never store the tea machine in a location where the ambient temperature falls below 0 °C.
- Never pour liquids into the tea machine, except into the water tank.
- Only pour fresh, cold tap water into the water tank.
- Never pour mineral water, milk or other liquids into the water tank. The exception to this is the Avoury liquid descaling agent for the descaling programme.
- Never use the tea machine when the water tank is empty.
- Do not overfill the water tank. Fill the water tank with water up to a maximum level of two finger widths below the upper edge.
- Do not continue to use the tea machine if the plastic components of the tea machine have any cracks or flaws or have become warped. Replace damaged parts only with corresponding original spare parts.

Start-up

Checking the tea machine and package contents

NOTICE!

Risk of damage!

Carelessness in opening the packaging with a sharp knife or other pointed objects may quickly damage the tea machine.


- Open it very carefully.
1. Remove the tea machine from the packaging.
 2. Check to make sure that all of the contents have been provided (see chapter “Device overview”).
 3. Check whether the tea machine or the individual parts are damaged. If this is the case, do not use the tea machine. Contact the manufacturer at the specified service address (via Avoury.com or phone 00800 7000 6000).
 4. Remove the packaging material and the adhesive strips as well as the sticker with the serial number on the drip grid **6**.

USE






Use


Avoury tea capsules contain ideal portions of tea for use in the tea machine.




The size of the capsule is determined by the fact that the tea needs space to develop during the brewing process. A lid foil ensures that the tea in the capsule is protected against loss of its aroma. **This lid foil must be removed before the tea capsule can be used.** There is a porous net under the lid foil, which has either fine mesh or coarse mesh depending on the fineness of the loose tea. Each capsule has a code that tells the tea machine which parameters the tea requires to provide maximum enjoyment.

 Download the free Avoury App directly to update the machine software (see chapter “Control via Avoury App”).










Switching on the tea machine

1. Connect the mains plug with a properly installed socket.
2. Ensure that the tea capsule compartment  is closed.
3. Fill the water tank  with water up to two finger widths under the upper edge of the water tank.
4. To switch on the tea machine, press the Start-Button . The Start-Button  flashes whilst it is starting up. Once the tea machine is ready, the Start-Button  will show a continuous light.


 Before the first use, the tea machine automatically rinses the brewing chamber to remove any manufacturing residues and contamination. This can take up to 3 minutes.

After rinsing the brewing chamber, the water is dispensed into the drip drawer  and the Start-Button  shows a continuous light. Empty the capsule container of the drip drawer  and re-insert all parts into the tea machine.

Setting the water hardness

1. Switch on the tea machine.
2. Press the buttons for setting the brewing time –  /  simultaneously. All info LEDs    &  flash red. The display  on the tea machine shows the level of water hardness currently set.
3. To set the water hardness level, press the brewing time buttons –  / . If the LEDs on the left of the display show a continuous light, it is set for hard water. If the LEDs on the right of the display show a continuous light, it is set for soft water.




4. Confirm the settings by pressing the Start-Button .




Using a water filter

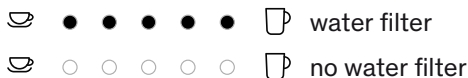
We recommend using a water filter in the water tank **4**. It filters limescale and particles out of the water. This enables optimal tea enjoyment and extends the service life of the tea machine.


1. Fill the water tank **4** halfway with fresh tap water.
2. Take a water filter **3** and hold it sideways in the water tank **4**. Move the water filter in the water until no more air bubbles escape from the water filter. If no more air bubbles escape, the water filter has soaked up water and is ready-to-use.
3. Place the water filter **3** with one of the two flat sides into the tea machine pointing towards the valve in the water tank **4** so that the water filter sits tightly parallel to the bottom.
4. Now fill the water tank **4** with fresh tap water up to a maximum level of two finger widths under the upper edge of the water tank.

 The water filter must be changed every two months to prevent excessive contamination from microorganisms. The water filter must be removed before carrying out the descaling programme. Remember to set the water filter (see chapter “Setting the water filter”). If you are not going to use the tea machine for a longer period of time, please make sure that the water filter is placed in a full water tank.


Setting the water filter

1. Switch on the tea machine.
2. Press the buttons for setting the brewing time –  / +  simultaneously. All info LEDs **10**, **11**, **12** & **13** flash red. The display **17** on the tea machine shows the usage of the water filter currently set.
3. To set the water filter **3**, press the buttons for filling capacity + . If all LEDs show a continuous light, you are using a water filter. If all LEDs are extinguished, you are not using a water filter.



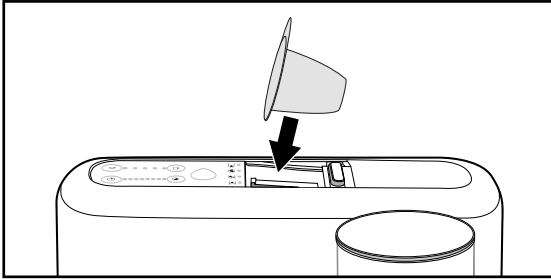
4. Confirm the setting by pressing the Start-Button .

Making tea

1. Switch on the tea machine.
2. Wait until the Start-Button  shows a continuous light. Make sure that the capsule compartment **2** is closed and that the drip drawer **7** and the water tank **4** are seated straight in the tea machine.
3. Place a cup under the outlet **8**. The cup must be able to hold at least 250 ml.
4. Take a tea capsule and **remove the lid foil from the capsule**.
5. Open the capsule compartment **2**.

USE

6. Hold the capsule by the ab with the bottom pointing downwards at a slight angle and place the capsule on the right inner edge of the capsule compartment **2**. Then let the capsule slide into the slot (see illustration).



7. Close the capsule compartment **2** again. The tea machine will automatically read the preparation parameters provided by the tea capsule.
8. If necessary, use the filling capacity buttons – / + to set the filling capacity of water. Select a lower filling capacity for stronger tea and a higher filling capacity for weaker tea. Each press increases or decreases the filling capacity by 15 ml (max. 210 ml, min. 150 ml). The preset filling capacity is 180 ml.
9. If necessary, use the brewing time buttons – / + to set the desired brewing time for the tea. Select a longer brewing time for stronger tea and a shorter brewing time for weaker tea. The brewing time will increase or decrease by one minute with each press. The preset brewing time is ideally adapted for the 180 ml filling capacity.
10. Press the Start-Button to brew the tea. The brewing time display **16** shows the

remaining time until the tea is completely brewed. The LEDs on the filling capacity display **17** will switch off one after another until the tea has been dispensed in full. After the brewing process, the tea capsule will be ejected automatically and the brewing chamber will be rinsed to prevent any aroma mixing and to ensure that you can enjoy the flavours of each type of tea. The rinsing water runs into the capsule container and not into the cup.

11. To prepare another cup, open the capsule compartment **2**, take a tea capsule, remove the lid foil and insert the new tea capsule.

Cancelling the tea preparation process


Press and hold the Start-Button for approx. 3 seconds during the brewing process. The liquid contained in the brewing container at the time when the process is stopped is released into the cup situated beneath the outlet **8**.

Pausing the tea dispensing process



Press the Start-Button during tea dispensing to pause the process. Press the Start-Button again if you want to continue the tea dispensing process.




The pause ends automatically after 10 minutes and tea dispensing continues.



Switching off the tea machine

Press and hold the Start-Button  for approx. 3 seconds. The tea machine switches into standby mode. After 10 minutes, the tea machine automatically switches into standby mode if you do not press any buttons.


Adding extra water


If there is not enough water in the water tank  to complete another brewing process, the LED "Fill water tank"  will show a continuous light. You cannot carry out any more brewing processes until you have refilled the water tank.




1. Remove the water tank  and fill it with water up to a maximum level of two finger widths below the upper edge of the water tank.
2. Reinsert the water tank  again. The LED "Fill water tank"  will go out.

 If the water level is too low, you should add fresh water before the LED "Fill water tank"  shows a continuous light.

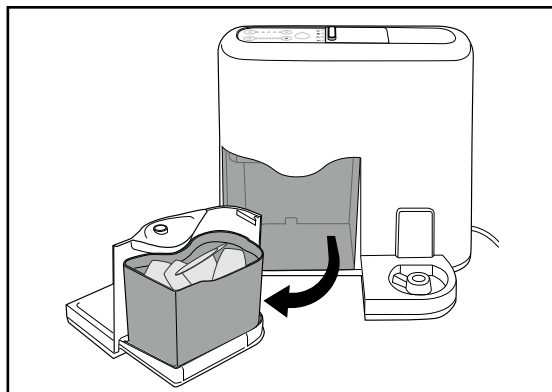
Emptying the capsule container



After five brewing processes, the LED "Empty capsule container"  will show a continuous light. The capsule container must be emptied, before a further brewing process can be carried out.

 We recommend emptying the capsule container, if you are not going to use your tea machine for a longer period of time.

1. Remove the drip drawer  from the tea machine and take out the capsule container.
2. Dispose the used capsules in the yellow recycling bin or use the Avoury recycling bag.
3. Reinsert the capsule container and the drip drawer  back into the tea machine. The LED "Empty capsule container"  will go out and the tea machine is ready-to-use again.

Emptying the drip drawer







1. Remove the drip drawer  from the tea machine and empty the capsule container.
2. Remove the drip grid .
3. Empty the drip drawer.
4. Then reinsert all the parts into the tea machine.





Cleaning and Descaling



Rinsing the brewing chamber

The brewing chamber must be rinsed after longer periods of non-use to remove any contamination. To do this, the tea machine must be switched on.

1. Fill the water tank **4** with fresh water up to a maximum level of two finger widths under the upper edge of the water tank.
2. Push the Start-Button  and wait until the tea machine is ready-to-use.
3. Press the filling capacity –  / +  buttons at the same time. The tea machine rinses the brewing chamber and dispenses water into the drip drawer **7**. The tea machine is fully rinsed when the Start-Button  shows a continuous light.
4. Empty the drip drawer **7**.
5. Then reinsert all parts back into the tea machine.

Activate care mode


1. Switch on the tea machine.
2. Activate the care mode by pressing the filling capacity –  and brewing time button +  simultaneously for approx. 3 seconds. When the first LED at –  and the last LED at +  show a continuous light the care mode is activated.




3. To deactivate the care mode, if necessary, press and hold the filling capacity –  and brewing time button +  simultaneously for approx. 3 seconds.

Important: Care mode is deactivated when:








- **the tea machine is turned off / turns off automatically**
- **the cleaning/ descaling programme is finished.**

Cleaning

When the LED “Carry out cleaning”  shows a continuous light, the appliance should be cleaned using an **Avoury cleaning capsule**. The programme takes approximately 25 minutes.


-  The cleaning programme must be completed once started. Stopping this process prior to completion, e.g. as a result of an interruption in the power supply, causes the programme to restart or may lead to error notifications in exceptional cases (all info LEDs **10**, **11**, **12** & **13** are flashing, see page 43).
 -  Before putting in the Avoury cleaning capsule, the care mode must be activated. If care mode is deactivated the Avoury cleaning capsule will be ejected.
1. Switch on the tea machine and wait until the Start-Button  shows a continuous light.
 2. Fill the water tank **4** with fresh tap water up to a maximum level of two finger widths under the upper edge of the water tank and insert it again.
 3. Activate the care mode.

CLEANING AND DESCALING





1. Open the capsule compartment **2**, remove the lid foil from the Avoury cleaning capsule and insert it. Then close the capsule compartment **2**.
2. The LED “Carry out cleaning”  starts to flash red and the Start-Button  shows a continuous light.
 The LED “Carry out cleaning”  flashes red throughout the whole cleaning programme and goes off when the programme is finished.
3. To start the cleaning programme, press the Start-Button .
4. When the LED “Empty capsule container”  shows a continuous red light, remove the drip drawer **7** and empty the drip tray and the capsule container (Removal must also be performed if the capsule drawer is empty. If the LED remains lit after removal, wipe the inner housing dry so that the sensors are not prevented by the moisture).
5. Insert the drip drawer **7** again and place a vessel with a volume of at least 300 ml below the outlet **8**.
6. The LED “Empty capsule container”  goes off and cleaning starts automatically.

Cleaning is carried out in two cycles. The LEDs in the display **16 go off one after the other during cleaning and indicate the time in which the cleaning agent dissolves and takes effect. When the LEDs are all off, the cleaning fluid is discharged into the collecting vessel.**






First cycle

7. The first cycle is finished when the Start-Button  shows a continuous light.
8. Empty the collecting vessel and put it back under the outlet **8**.

Second cycle

9. Press the Start-Button  to start the second cycle.
10. The second cycle is finished when the LED “Empty capsule container”  shows a continuous red light and the Start-Button  flashes.
11. Empty the collecting vessel. Remove the drip drawer **7** with the drip tray and the capsule container to remove any liquids. Then put everything back in place and place the collecting vessel back under the outlet **8**.
12. The LED “Empty capsule container”  goes off and rinsing begins automatically.


The rinsing process rinses the brewing chamber with fresh water at the end of the process. The liquid that has run through is discharged into the collecting vessel. At the end of the rinsing process the Avoury cleaning capsule is ejected.

13. Rinsing is finished when the LED “Empty capsule container”  shows a continuous red light and the Start-Button  flashes.
14. Empty the collecting vessel. Remove the drip drawer **7** with the drip tray and the capsule container to remove any liquids. Then put everything back in place.
15. The LEDs “Empty capsule container”  and “Carry out cleaning”  go off and the Start-Button  shows a continuous light.


CLEANING AND DESCALING

If necessary, refill the water tank **4** up to a maximum level of two finger widths under the upper edge of the water tank.

The cleaning programme is finished.

i Irrespective of how often the tea machine is used, we recommend cleaning it at least once a month with an Avoury cleaning capsule, even if the LED “Carry out cleaning”  does not show a continuous light. To clean the tea machine, activate the care mode and place an Avoury cleaning capsule in the capsule compartment **2** to be able to start the cleaning programme.

Descaling

When the LED “Carry out descaling”  shows a continuous light the descaling programme must be carried out with an **Avoury descaling capsule** and the **Avoury liquid descaler**.




The Avoury liquid descaler including the descaling capsule can be purchased in the Avoury webshop at www.Avoury.com.


The programme takes approximately 15 minutes.





Important: Remove the water filter before descaling!

i The descaling programme must be completed once started. Stopping this process prior to completion, e.g. as a result of an interruption in the power supply, causes the programme to restart or may lead to error notifications in exceptional cases (all info LEDs **10**, **11**, **12** & **13** are flashing, see page 43).

i Before putting in the Avoury descaling capsule, the care mode must be activated. If care mode is deactivated the Avoury descaling capsule will be ejected.


1. Switch on the tea machine and wait until the Start-Button  shows a continuous light.
2. Activate the care mode.
3. Open the capsule compartment **2** and insert an empty Avoury descaling capsule (no lid foil needs to be removed). Then close the capsule compartment **2**.
4. The LED “Carry out descaling”  starts to flash red and the Start-Button  shows a continuous light.

i The LED “Carry out descaling”  flashes red throughout the whole descaling programme and goes off when the programme is finished.

5. To start the descaling programme, press the Start-Button .
6. The LEDs “Fill water tank”  and “Empty capsule container”  show a continuous red light.
7. Empty the water tank **4**. If you use a water filter, please remove it.
8. Fill the water tank **4** with the entire contents of the Avoury liquid descaler (250 ml) and an additional 250 ml of fresh tap water. (The empty Avoury descaling bottle can be used as measuring tool).
9. Reinsert the water tank **4**.
10. The LED “Fill water tank”  goes off.
11. Remove the drip drawer **7** to empty the drip tray and the capsule container.
12. Put everything back in place and place a heat-resistant collecting vessel with a capacity of at least 300 ml under the outlet **8**.


Caution: The liquid is very hot!

CLEANING AND DESCALING






1. The LED “Empty capsule container”  goes off and descaling begins automatically.


Descaling is carried out in two cycles. The descaling liquid that has run through the machine flows into the collecting vessel.

First cycle





2. The first cycle is finished when the Start-Button  shows a continuous light.
3. Empty the collecting vessel then put it back under the outlet **8**.

Second cycle

4. Press the Start-Button  to start the second descaling cycle.
5. The second cycle is finished when the LEDs “Fill water tank”  and “Empty capsule container”  show a continuous light and the Start-Button  flashes.
6. Remove the water tank **4** and pour out any remaining liquid.
7. Rinse the water tank **4** with fresh tap water.
8. If you are using a water filter **3**, put the water filter back into the water tank **4**.
9. Fill the water tank **4** with fresh tap water up to a maximum level of two finger widths under the upper edge of the water tank and insert it again. The LED “Fill water tank”  goes off.
10. Empty the collecting vessel. Remove the drip drawer **7** with the drip tray and the capsule container to remove any liquids.
11. Then put everything back in place and place the collection vessel under the outlet **8** again.

12. The LED “Empty capsule container”  goes off and rinsing begins automatically.

Rinsing is also carried out in two cycles. The liquid that has run through the tea machine flows into the collecting vessel. When rinsing is finished the Avoury descaling capsule is ejected.

13. The first cycle is finished when the Start-Button  shows a continuous light.
14. Empty the collecting vessel and put it back under the outlet **8**.
15. Then press the Start-Button  to start the second cycle.
16. When the second cycle is finished the Avoury descaling capsule is ejected automatically. The LED “Carry out descaling”  goes off and the Start-Button  shows a continuous light.
17. Empty the collecting vessel and, if necessary, fill the water tank **4** with fresh tap water up to a maximum level of two finger widths under the upper edge of the water tank.

The descaling programme is finished.

Control via Avoury App

The tea machine can be controlled via the control panel, as well as via your smartphone. To do this, download the free Avoury App and register your tea machine. In the Avoury App, you can adjust the brewing time and the filling capacity individually. Once the tea is brewed, a notification appears on your smartphone. Furthermore, you can order new tea, view your account details and read the online magazine on the Avoury App. You can also use the interactive cleaning and descaling mode and download the latest machine software.

Downloading the App and pairing the tea machine




1. Download the Avoury App to your smartphone. Scan the QR code to access the download directly:




Apple
App Store



Google
Playstore

2. Switch on the tea machine and wait until the Start-Button  shows a continuous light.
3. Activate Bluetooth in the smartphone settings and open the Avoury App on your smartphone.
4. Click on the icon "Prepare Tea" to connect the tea machine with the Avoury App.
5. When the Start-Button  flashes, confirm the connection by pressing the Start-Button .

6. When the Start-Button  shows a continuous light, the tea machine is connected and ready-to-use.

Register the tea machine











In order to register your tea machine, you need to create a new user account or log in with an existing account.

1. Open the Avoury App on your smartphone.
2. Click on the icon "Machines" at the bottom right.
3. Now click on "Register your tea machine" and follow the instructions of the Avoury App until the tea machine is registered.





Implementing an update

1. Open the Avoury App on your smartphone.
2. Click on the icon "Machines" at the bottom right.
3. Now all registered tea machines are displayed. If a new update is available, a red exclamation mark is displayed on the relevant machine. Click on the machine in the Avoury App. The current software version is displayed under "Firmware version".
4. Follow the instructions of the Avoury App until the update has been carried out on your tea machine.

Troubleshooting

Problem	Possible cause	Solution
The Start-Button  flashes permanently and the tea machine does not start up.	The capsule compartment 2 is open when switching on/starting up.	Close the capsule compartment 2 .
All 4 info LEDs 10 , 11 , 12 & 13 flash at the same time.	System error (for further information regarding system errors and related error codes see page 43).	Press and hold the Start-Button  for approx. 3 seconds until the red info LEDs 10 , 11 , 12 & 13 stop flashing. The Start-Button  flashes and the tea machine restarts.
The LED "Carry out cleaning"  does not go out.	The cleaning programme was cancelled/was not completed.	Restart the cleaning programme and allow it to be completed.
The LED "Carry out descaling"  does not go out.	The descaling programme was cancelled/was not completed.	Restart the descaling programme and allow it to be completed.
Only water (and no tea) is dispensed from the tea machine.	The lid foil has not been removed from the tea capsule.	Remove the lid foil and reinsert the tea capsule.
In the event that the lid foil was not removed, the capsule has already been inserted into the tea machine and this has been noticed before the brewing process has started.		Press and hold the Start-Button  for approx. 3 seconds or open the capsule compartment 2 . The capsule will be ejected without brewing (as long as the brewing process has not yet started).
The tea machine ejects the capsules directly after being inserted. Tea dispensing is not possible.	The cleaning or descaling programme was cancelled/was not completed.	If both LEDs for "Carry out cleaning"  or "Carry out descaling"  show a continuous light, carry out cleaning or descaling (see page 37-40). Alternatively, rinse the brewing chamber (see page 37).





Error Codes

If the 4 info LEDs “Fill water tank”  **10**, “Empty capsule container”  **11**, “Carry out cleaning”  **12** and “Carry out descaling”  **13** all flash at the same time, this indicates a system error. This may have a number of different causes, some of which you can solve yourself. The error code indicates the cause of the error. This code is shown in the “brewing time” **16** display. Each LED that shows a continuous white light stands for “0”. Each LED that flashes stands for “1”. The display should be read from left to right.

Example: black = flashing ; white = shows a continuous white light

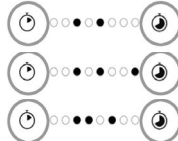



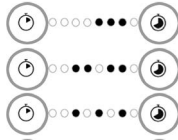




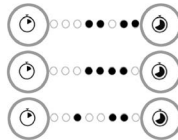





“00010010”

-  If an error code occurs, please first check whether you have installed the latest machine software. To do this, download the free Avoury App (see chapter “Control via Avoury App”). If an error code occurs, the tea machine can be reset by pressing the Start-Button  for approximately 3 seconds. If this does not help and an error code occurs again, reboot the system by unplugging the power supply. After about 30 seconds, plug the power back in and press the Start-Button . Wait until the Start-Button  shows a continuous light.

TROUBLESHOOTING

In the table below, you can read the most common error codes and the possible cause and eliminate them yourself with the solutions described:

Error Code	Possible cause	Solution
	Pump cannot draw water.	Reinsert the water tank 4 and make sure it is filled. If you are using a new water filter 3 , make sure it is soaked with water before usage (see page 34). If your tea machine is new, reset the tea machine by pressing the Start-Button  for approximately 3 seconds and press the filling capacity buttons   simultaneously to perform a manual rinse of the brewing chamber (see page 37).
	Heater is switched off due to high temperature.	Reset the tea machine by pressing the Start-Button  for approximately 3 seconds and press the filling capacity buttons   simultaneously to perform a manual rinse of the brewing chamber (see page 37). If this does not help, reset the tea machine, by pressing the Start-Button  for approximately 3 seconds and descale the tea machine (see page 39).
	Brewing chamber can no longer move (motor blocked).	A capsule is probably stuck in the slot. Reset the tea machine by pressing the Start-Button  for approximately 3 seconds and try to push the capsule out from below. Restarting the system by unplugging the power supply helps the tea machine to fix the problem on its own.
The tea machine no longer switches on (when the Start-Button  is pressed, no lights show a continuous light).		Check if the tea machine can be restarted at another power outlet or by restarting the system by unplugging the power supply. Please wait at least 30 seconds after unplugging the power supply before switching on the tea machine again.
When switching on the tea machine, the Start-Button  flashes continuously (for longer than 1 minute). Tea cannot be dispensed.		Check if the following requirements are fulfilled: <ul style="list-style-type: none"> • The drip drawer 7 is seated straight in the tea machine. • The water tank 4 is filled and firmly seated (with the flat side at the bottom of the water tank 4 facing backwards). • the capsule compartment 2 is completely closed. <p>If these three requirements are fulfilled, the LEDs 10 and 11 on the display go out and a small amount of water is rinsed. Your tea machine is now ready-to-use.</p>

If a problem exists with the tea machine that is not listed in the table above or cannot otherwise be rectified with the solution described, please contact our Avoury TEAm without delay by visiting www.Avoury.com or by calling **00800 7000 6000**.

Technical data

Model:	Avoury One
Supply voltage:	220-240 V, 50/60 Hz
Output:	1400 Watt
Protection class:	I
Weight:	3,9 kg
Dimensions (H × W × D):	32 × 34 × 22 cm
Item number:	6000801 (white/silver) 6000802 (copper/cream) 6000803 (black) 6000833 (grey/black)
Standby consumption:	0,3 W
Volume of water tank:	1,8 l

a sales, shipping and/or storage area measuring 400 m² in total and/or, from 3 July 2022 in Germany, food retailers with a sales area of 800 m², who sell electrical appliances on a regular basis). Please note that handing in your old appliances to a seller with take-back obligation requires that you purchase a new equivalent machine (1:1 return).

Returning end-of-life electrical appliances ensures that they are recycled correctly/returned to the recycling economy and thus avoids a negative impact on the environment and people. Please make sure that you delete all personal data before handing over end-of-life appliances. If your appliance is still working, please pass it on so it can be used again for environmental reasons and to save resources (e.g. by passing it on to others for further use).

Disposal



Electrical appliances bearing the crossed-out wheellie bin symbol are subject to the EU Waste Electrical and Electronic Equipment Directive (in

Germany covered by ElektroG – Electrical Equipment Act) and may not be disposed of in domestic waste.

If the machine can no longer be used, you are legally obliged to hand in old electrical and electronic appliances separately from domestic waste. This is indicated by the crossed-out wheellie bin symbol.

You can hand in your end-of-life electrical and electronic equipment free of charge at the following places: local municipal collection points (e.g. your local recycling centre) or, for example, sellers subject to take-back obligation (i.e. dealers with