



Massey Hall and Roy Thomson Hall and the Toronto Symphony Orchestra present  
**SPECIALIST HIGH SKILLS MAJOR (SHSM) WORKSHOPS**



**JOIN ARTS AND CULTURE PROFESSIONALS AT ROY THOMSON HALL**

for a full day of career exploration and music with The Corporation of Massey Hall and Roy Thomson Hall in partnership with the Toronto Symphony Orchestra (TSO)! Students will observe a TSO rehearsal and learn about careers in music directly from Roy Thomson Hall and TSO staff by participating in one of two certification workshops.

**WEDNESDAY, NOVEMBER 28, 2018**  
**9:30 AM – 4 PM**  
**ROY THOMSON HALL**  
 60 Simcoe Street, Toronto, ON  
**SEE: \$50/STUDENT**

**CERTIFICATION WORKSHOPS**

**IPAD COMPOSITION AND SOUND MANIPULATION – DOUG FRIESEN**

Explore the sounds of Roy Thomson Hall and learn how to use technology to manipulate everyday sounds into beautiful music. Educator Doug Friesen will take you on a sound walk through Roy Thomson Hall and then help you create your own unique compositions using a variety of apps and techniques. Additionally, explore the Massey Hall Sound Museum online to further enhance your compositions. (iPads are provided, no experience required)

*Recommended for Arts & Culture and Information & Technology SHSM Students*

**CUSTOMER SERVICE – KEVIN DEVAUX, DIRECTOR OF PATRON SERVICES, TORONTO SYMPHONY ORCHESTRA**

See if you have what it takes as you are challenged by the TSO’s Patron Services team to respond to real-life customer service scenarios. Practice crucial skills like problem solving and de-escalation techniques as you learn the dos and don’ts of customer service. Discover the different ways the TSO engages patrons and makes each one feel valued. No matter what career your future holds for you, you’ll be able to use the customer service skills learned in this fun workshop!

*Recommended for Arts & Culture and Not-for-Profit SHSM Students*

**TSO REHEARSAL**

Attend a dress rehearsal and observe the Orchestra’s final preparations before a concert! Meet a TSO musician during the rehearsal break for a Q&A about the music, rehearsal, technique, and life as a professional musician. At this rehearsal, you’ll hear favourite excerpts from Tchaikovsky’s ballet The Nutcracker, complemented by his passionate and tempestuous Fourth Symphony.

*Students must be accompanied and supervised by a teacher. Lunch will be provided, students are also welcome to bring their own. Dietary restrictions can be given at time of booking.*

For more information and to book your class today, please contact: [education@mh-rth.com](mailto:education@mh-rth.com) or call **416-593-8592**

