

## **FAQ**

### **WHAT DOES THE EDUCATION & OUTREACH DEPARTMENT DO?**

We are committed to providing interactive ways for people of all ages to engage with the power of music and their community through our programs, while we strive to be accessible, inclusive, and innovative.

### **WHAT IS CALL & RESPONSE?**

A youth volunteer program with weekly workshops to explore music and art, while gaining new leadership and communication skills to excel as a volunteer and in future careers. Program participants are eligible to continue to volunteer at the Halls.

### **WHY IS THIS VOLUNTEERING? HOW AM I HELPING MY COMMUNITY?**

Call & Response develops the communication skills and confidence needed to interact with patrons and staff as a volunteer.

We need new volunteers to help with programming, to guide our work, and to be the voice of a new generation at the Halls.

### **WHAT WILL I GET AS A MEMBER OF CALL & RESPONSE?**

- T-shirts for volunteers (to be worn during volunteer shifts)
- Transit tokens (as needed)
- Snacks at events
- Attend music workshops and concerts

### **WHAT TYPE OF JOBS WILL I DO AS A VOLUNTEER?**

Here are some examples of volunteer positions:

- Event Assistant
- Teaching Assistant
- Office Assistant
- Social Media Assistant

### **HOW MANY COMMUNITY SERVICE HOURS WILL I GET BY PARTICIPATING IN CALL & RESPONSE?**

If you attend all workshops and complete the Call & Response program, you will receive 5 volunteer hours. You will have the opportunity to sign up for additional volunteer shifts and earn more hours throughout the program.