## **Team Leader- JOB DESCRIPTION**

## **OVERVIEW**

Milearth Softech is into development of Web Applications and Native Mobile Applications. The Web Developer will contribute alongside the Web & Mobile app development team for Front-End Development and Backend Development. If needed, collaborate with Android & iOS Developers to design back-end architecture and planning while driving the back-end execution. The appropriate candidate who meets below requirements will join a talented team of developers working on a product getting build on **Web**, **Android & iOS** platforms. New team members are expected to work with fellow developers for product development and enhancement with proficiency in below mentioned:

## **SKILLS**

- 1. Team Leadership Experience
- 2. Product Knowledge and Industry Experience
- 3. Leadership Skills
- 4. Strong Oral and Written Communication Skills
- 5. Motivational Skills
- 6. Results-Oriented
- 7. Employee Training Experience
- 8. Interviewing Skills
- 9. Sales Skills
- 10. Self-Motivation
- 11. Strong Relationship Building
- 12. Customer Service Skills

## CANDIDATE SHOULD HAVE EXPERIENCE/KNOWLEDGE OF

- 1. Creating an inspiring team environment.
- 2. Oversee day-to-day operation and prepare reports
- 3. Monitor team performance and report on metrics
- 4. Set clear team goals, Delegate tasks and set deadlines
- 5. Listen to team members feedback and resolve any issues or conflicts
- 6. Recognize high performance and reward accomplishments
- 7. Encourage creativity and risk-taking
- 8. Suggest and organize team building activities
- 9. Discover training needs, provide motivation and coaching to team members
- 10. Performs management duties when manager is absent or out of office
- 11. Assists management with hiring processes and new team member training
- 12. Develops strategies to promote team member adherence to company regulations and performance goals
- 13. Provides quality customer service, including interacting with customers, answering customer enquiries, and effectively handling customer complaints

