

Minnesota Orchestral Association - Employee Ticket and Merchandise Benefits

Musicians and administrative staff may enjoy the music we present through complimentary tickets as well as discounts on tickets, subscription packages and merchandise.

ELIGIBILITY

The following groups are eligible for participation:

- Minnesota Orchestra Musicians
- Minnesota Orchestra Administrative Staff
- Minnesota Orchestra Retirees
- Substitute and Extra Musicians (issued a voucher to be redeemed for tickets)
- Employees of an Outsourced Vendor at the discretion of the vendor (e.g. telemarketing and telefunding)

Complimentary tickets and discounted tickets/subscription packages may be used by employees and their guests.

ACCESSING EMPLOYEE TICKET BENEFITS

Each season, current employees are issued an online login and account number which is used to reserve tickets and purchase merchandise.

- **Online** – www.minnesotaorchestra.org/employee-comps
 - available 24 hours a day, 7 days a week
 - manage your tickets in your online account including exchanging and printing
 - see separate online ordering instructions for more information
 - this web page is for employee use only; do not share this link with non-employees
- **In Person** –
 - at the International Centre office reception desk - during regular business hours (currently suspended)
 - at the Orchestra Hall Stage Door – during ticketing hours (currently suspended)
 - at the Orchestra Hall Box Office – at ticketed events (excluding 30 min prior to performance start time)
- **Call Subscriber Services** – 612.371.5642 (Monday – Friday, 10am-5pm)
 - to purchase subscription packages only (subject to availability and discounted at up to 50% off)
 - complimentary and discounted individual tickets/merchandise are not available by phone
- **Call Group Sales** – 612.371.5662 (Monday – Friday, 10am-5pm)
 - requests for ten (10) or more discounted tickets are subject to approval and are arranged through Group Sales

COMPLIMENTARY TICKETS

Eligible account holders may receive up to four (4) complimentary tickets per eligible event title (all top price seats are excluded) as far ahead as two Mondays before the week of the performance. Verify concert availability at www.minnesotaorchestra.org/employee-comps.

PURCHASE DISCOUNTED SUBSCRIPTION PACKAGES

Subscription packages may be purchased at any time and are subject to availability. Purchase online, call Subscriber Services at 612.371.5642 or present your card in person to receive up to a 50% discount. Visit www.minnesotaorchestra.org/subscribe to see a current listing.

PURCHASE DISCOUNTED INDIVIDUAL TICKETS

To purchase individual tickets for eligible events in advance of the complimentary ticket redemption period, order online or present your card in person to receive up to a 50% discount.

EXCLUSIONS/RESTRICTIONS

Premium and Section 1 seats are restricted from discounts and complimentary tickets. Certain events are also excluded from the complimentary ticket program and/or may be eligible for less than a 50% discount. Examples include:

- Outside presentations where gross receipts are contractually controlled by the artist or the performance is being sold through another ticketing agent
- Hall rentals
- Gala events
- Opening and closing weeks
- Benefit concerts
- Other high demand events

An up-to-date list of event restrictions is available online at www.minnesotaorchestra.org/employee-comps or at the International Centre Reception, Orchestra Hall Stage Door or Box Office. Restrictions and/or access to complimentary and discounted tickets may vary during the year based on sales activity.

MERCHANDISE

Discounted Minnesota Orchestra CDs are eligible for purchase online or present your ID in person at the concessions table during performances.

TICKET DONATIONS FOR FUNDRAISERS

Audience Services maintains an online Ticket Donation Program for select Minnesota Orchestra events. We provide concert tickets to fundraisers for non-profit organizations who meet pre-established eligibility requirements. Priority is given to organizations supported by Orchestra employees. If you would like to make a request to donate tickets to a fundraising event for a non-profit organization, complete the online form at www.minnesotaorchestra.org/ticketdonations.

THE FINE PRINT

The Minnesota Orchestral Association reserves the right to restrict any aspect of this program if dictated by business or contractual considerations. The Association also reserves the right to revoke ticketing privileges of, or take disciplinary action against, any employee who abuses this policy. Questions about the employee ticket/merchandise policy may be directed to the Director of Ticket and House Services at 612/371-9205 or cswan@mnorch.org.
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