Our vision for every child, life in all its fullness.
Our prayer for every heart, the will to make it so.

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In 2019, your support reached 4 million children across the world. Children who you may never meet, but who you have shown kindness to, nonetheless.

When you read this report, we hope you feel immensely proud of what you’ve done for children, their families and their communities.

We wish you could meet the children you’ve helped in 2019. If you could meet these beautiful children, you’d see immediately what it means when they can go to school for the first time, drink clean water or receive emergency food supplies.

You’d know, at once, that you are doing something very special.

So to each of you – sponsors, donors, 40 Hour Famine participants, volunteers, partners, staff and campaigners – we can’t thank you enough.

Not just because of the life-giving essentials you’ve provided, but because of the strong message you’re sending to so many children that they are precious.

That despite them being invisible to much of the world, you see them. You care, and you want them to know their great value.

While we celebrate the amazing things you achieved last year, we feel compelled to acknowledge what’s happening right now in our world.

COVID-19 is impacting the poorest of the poor hard. Not just the virus itself, but the lockdowns that mean families aren’t able to earn a living, medical care is restricted, and food supplies are disrupted. When families live day-to-day, these challenges are not a matter of inconvenience, but of life and death.

In many ways, your support over the last year has built resilience in communities to respond to the pandemic. Every child you’ve educated, every tap stand and toilet you’ve installed, every parent you’ve equipped to provide for their children – it’s all making a difference, especially now.

By supporting this work, you have sent a message that people are our neighbours, no matter where they are in the world.

Nga mihi nui

Letter from Our National Director & Board Chair

Fepulea'i Margie Apa
Board Chair

Grant Bayldon
National Director
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**Who We Are**

World Vision is a global Christian relief, development and advocacy organisation dedicated to working with children, families and communities to overcome poverty and injustice. Our staff work in nearly 100 countries around the world.

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**What We Do**

We work across five key areas to ensure the world’s most vulnerable children can live life in all its fullness.

**Water**
Our goal is to have clean water and sanitation for everyone, everywhere we work, by 2030. World Vision is the largest non-government provider of safe water in the developing world.

**Health**
We focus on good nutrition, protection from infection and disease, and access to essential health services to help children and their families live healthy and long lives.

**Family Income**
To end poverty, we have to make sure economic growth is inclusive of all people, so everyone has the chance to earn an income and provide for their family.

**Education**
We help ensure that girls and boys are well educated so they can reach their full potential and contribute to their communities and countries.

**Child Protection**
We work with communities to prevent abuse, exploitation and other violence against children. But where it does occur, we work to restore children who have been harmed.

---

**How We Do It**

- **Long-term transformation through Community Development.**
Our unique, integrated model of development focuses on providing long-term solutions to help families lift themselves out of poverty.

- **Saving lives with Emergency Relief.**
In natural disasters and conflicts, our global emergency response capacity means we can deliver life-saving aid, then walk alongside children, families and communities to help them recover and rebuild.

- **Advocating for lasting change.**
Our advocacy at local, national and international levels is focused on changing unjust policies, practices and structures affecting the most vulnerable children. Our emphasis through to 2021 is ending violence against children.

---

**Why We Do It**

Everything World Vision does is focused on one goal: the sustained wellbeing of children, especially the most vulnerable. We are committed to serving all children, regardless of gender, religion, race, ethnicity or disability.

- **Enjoy good health and wellbeing.**
- **Are well educated for life.**
- **Experience the love of God and their neighbours.**
- **Are cared for, protected and participating.**

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Are well educated for life.
Experience the love of God and their neighbours.
Are cared for, protected and participating.

World Vision works towards a holistic approach for the wellbeing of children, in which all girls and boys:

Are cared for, protected and participating.
Enjoy good health and wellbeing.
Are well educated for life.
Experience the love of God and their neighbours.
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Education
We help ensure that girls and boys are well educated so they can reach their full potential and contribute to their communities and countries.

Child Protection
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In 2019, World Vision New Zealand reached more than 4 million children across the world, thanks to our generous supporters and partnerships.

World Vision New Zealand raised NZ$55,361,000 for international projects.

We responded to emergencies across Africa, Asia, the Middle East and Pacific regions.

We supported 257 individual projects, including 49 projects with the World Food Programme, in 24 countries around the world.

WHERE YOUR MONEY WENT AROUND THE WORLD

<table>
<thead>
<tr>
<th>Region</th>
<th>Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa</td>
<td>55.4%</td>
</tr>
<tr>
<td>Asia</td>
<td>26.1%</td>
</tr>
<tr>
<td>Pacific</td>
<td>6.3%</td>
</tr>
<tr>
<td>Middle East</td>
<td>12.2%</td>
</tr>
</tbody>
</table>

HOW YOU TRANSFORMED COMMUNITIES THROUGH DEVELOPMENT

- **Child Protection**: 31%
- **Livelihoods**: 30%
- **Health, Water, Sanitation & Hygiene**: 20%
- **Education**: 15%
- **Food**: 4%

HOW YOU SAVED LIVES WITH EMERGENCY RELIEF

- **Disaster Relief**: Continuous or long-term crises, such as recurrent natural disasters or conflicts.
- **Ongoing Crisis**: Responses to one-off events to meet immediate needs.

Ongoing Crisis

Continuous or long-term crises, such as recurrent natural disasters or conflicts.

34%

Disaster Relief

Responses to one-off events to meet immediate needs.

26%

WHERE YOUR MONEY WENT AROUND THE WORLD

- **Africa**: Bangladesh, Malawi, Mozambique, Niger, Rwanda, South Sudan, Sudan, Tanzania, Uganda
- **Asia**: Afghanistan, Pakistan, Jordan, Lebanon, Syria, Cambodia, Indonesia, Papua New Guinea, Solomon Islands, Timor-Leste, Vietnam
- **Middle East**: Iraq, Jordan, Lebanon, Syria
- **Pacific**: Vanuatu, Timor-Leste, Solomon Islands, Papua New Guinea, Indonesia, Bangladesh, Malaysia

For every $1 raised by the New Zealand public in 2019, $1.53 went to our international programmes, thanks to our partnerships and grants that help make every dollar go further.
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WHERE YOUR MONEY WENT AROUND THE WORLD

Africa 31%
Asia 26%
Middle East 12%
Pacific 6%

ONGOING CRISIS
Continuous or long-term crises, such as recurrent natural disasters or conflict. 74%

DISASTER RELIEF
Responses to one-off events to meet immediate needs. 26%

HOW YOU TRANSFORMED COMMUNITIES THROUGH DEVELOPMENT

Child Protection 31%
Livelihoods 30%
Health, Water, Sanitation & Hygiene 20%
Food 15%
Education 4%

HOW YOU SAVED LIVES WITH EMERGENCY RELIEF

FOR EVERY $1 RAISED BY THE NEW ZEALAND PUBLIC IN 2019, $1.53 WENT TO OUR INTERNATIONAL PROGRAMMES, THANKS TO OUR PARTNERSHIPS AND GRANTS THAT HELP MAKE EVERY DOLLAR GO FURTHER.
We believe the best way to build better lives for children is to invest in the communities in which they live. By partnering closely with local community groups, churches, families and children themselves, we address the root causes of poverty that directly impact children. This approach strengthens the good work that the community is already doing, and ensures that the ownership of their children’s futures remains in their hands.

Child sponsorship connects sponsors with vulnerable children and their communities. When a child is sponsored, they become a link for the sponsor to the community that child lives in. Sponsors’ donations establish long-term improvements that benefit their children’s whole community, such as building schools or providing access to clean water.

Child sponsorship empowers children and their communities to target the root causes that keep kids trapped in poverty. Generous child sponsors give children brighter futures. Not just for a day or a year, but for the long term.

Literate students read books to build their skills and help them learn to read. Literacy unlocks human potential. It leads to better health, better employment opportunities, and safer and more stable societies.

Since 2008, New Zealand child sponsors have been encouraging children like Soleap in Stong, Cambodia, to learn to read, and training their community to support them.

Creating futures for children living in extreme poverty

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Child sponsorship changes lives

One of Soleap’s favourite things to do is help kids from her village in Stong, Cambodia, learn to read. She volunteers at the afterschool reading club and plans to go to university to become a teacher. But just a few years ago, Soleap (right) could only dream of getting an education. She couldn’t go to school with her friends. Instead, she had to look after her little brother at the lake while her parents fished for a living.

Everything changed when World Vision New Zealand started partnering with her community and a generous Kiwi decided to sponsor Soleap. Thanks to awareness campaigns, her parents began to understand the value of education. World Vision staff visited her family often, encouraging them to send Soleap to school. Eventually, her father decided to fish alone and let Soleap’s mother care for the children.

Although she missed years of school, Soleap was able to catch up quickly with the help of literacy programmes at the children’s club, which child sponsors make possible. Instead of being left behind, she got the extra support she needed. Soleap is determined to pass on everything she’s learned.

“If I become a teacher I’ll be able to help my brother and other children in the community,” she says.

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Cambodia
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Dumka, Kurukonda, Nalanda, Nawadga

Malawi
Chikudi, Liopi, Changwa

Mali
Togogana, Yehi

Myanmar
Chauk, Myeik, Palaw

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Because of our community-focused solutions, for every child we help, four more children benefit, too.

Other projects

Quang Tri Province, Vietnam
Bamboo Mekong Province, Cambodia
Tanintharyi Region, Myanmar

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Niger
Chadakori

Rwanda
Kabuga, Tubehoneza

Tanzania
Ibwera, Luguru, Magugu

Uganda
Buwembu, Pakwani
Emergency Relief

When disaster strikes, World Vision adopts a “first-in, last-out” approach

We first respond with life-saving emergency aid, and then we stay for the long term to help families recover and rebuild.

Life-saving aid includes temporary shelter, water, taps and toilets, child protection activities, healthcare, and economic opportunities.

Large-scale disasters often leave hundreds of thousands of people homeless and vulnerable, so we help disaster survivors by assisting their transition from emergency relief to recovery and rebuilding. This involves a transition to permanent housing, clean water, sustainable sources of food, access to education and getting back to work.

World Food Programme

World Vision New Zealand works with and supports our global partnership with the United Nations’ World Food Programme to deliver immediate, life-saving food assistance to people affected by disasters. We also support the World Food Programme with the recovery of livelihoods and helping families build resilience against disasters.

In 2019, World Vision New Zealand partnered with the World Food Programme and supporters to reach more than 4 million people in 15 different countries with critical food assistance. We delivered 8,121 metric tonnes of food to people in need.

We responded to 11 emergencies across Africa, Asia, the Middle East and Pacific regions:

- Central Sulawesi Earthquake and Tsunami Emergency Response, Indonesia
- Papua New Guinea Manam Volcano Response
- Papua New Guinea
- Southern Africa Floods and Cyclone Emergency Response, Mozambique, Malawi and Zimbabwe
- India Flood Response, India
- South Sudan Refugee Crisis in Uganda
- Afghanistan Drought Response, Afghanistan
- Syria Crisis Response, Jordan and Lebanon
- Central and Northern Mali Emergency Response
- Mali
- Sudan Crisis, Sudan
- South Sudan Crisis, South Sudan
- Rohingya Refugee Crisis*, Bangladesh

*Partially funded by the Ministry of Foreign Affairs and Trade (MFAT)

Going where we’re needed most

Years of violent conflict and natural disasters in South Sudan are taking a grim toll. More than half the population is in crisis, without enough food or income to meet their most basic needs. Children are suffering and dying from causes that can be prevented, such as diarrhoea, malaria and malnutrition. With the support of our donors, we’re helping these precious children to survive, and equipping their families to recover and rebuild their lives in one of the world’s toughest places.

We’re working alongside the United Nations Children’s Fund (UNICEF), UN Refugee Agency (UNHCR) and UN Food and Agriculture Organisation (FAO) to reach as many families as possible, multiplying the impact of our donors’ generous gifts.

Together, we’re providing health services, emergency food, shelter and clean water. We’re treating children for malnutrition, constructing wells, building toilets, teaching people about safe hygiene, creating safe spaces where kids can play and learn, and establishing child protection networks to keep kids safe from exploitation and abuse.

We’re also helping thousands of families in crisis to earn income and grow their own food so they can be less dependent on emergency aid.

It’s been 12 years since Marie, a single mother of nine, fled her village in the Democratic Republic of Congo. Armed conflict had made life there a violent nightmare.

“I carried some of my children on my back and some luggage on my head. My uncle helped me carry the rest of them,” she says.

Marie and her family found a safe place at the Makpandu refugee camp in neighbouring South Sudan. Her son Pierre, now 21, is proud of his mother. “We walked for three days without food and water. But we survived because she did her best to keep us going.”

Marie is still doing everything she can to take care of her family. “I became World Vision’s community volunteer and used my allowance for my children’s school materials and food. I made sure they eat well.”

Thanks to seeds, tools and training she and other refugees received from World Vision, Marie is now growing and selling vegetables, too. She is also a member of the local savings and loan association, which we set up to help families become financially stable.

Marie longs for the home she once knew, but it’s gone. For now, and for her children’s sake, she is making her home in Makpandu.

As part of World Vision’s response to the crisis in South Sudan, New Zealanders reached:

- 570,000+ children with vitamin A supplements, deworming medicine and polio vaccinations
- 125,000 children and mothers with nutrition support
- 108,000+ people with farming and fishing supplies and training
- 10,000+ people with education on healthy hygiene and sanitation practices
We delivered 8,121 metric tonnes of food to people in need, helping 15 different countries with critical food assistance. In 2019, World Vision New Zealand partnered with the World Food Programme to reach more than 4 million people to deliver immediate, life-saving food assistance to people affected by disasters. We’re working alongside the United Nations Children’s Fund (UNICEF), UN Refugee Agency (UNHCR) and UN Food and Agriculture Organisation (FAO) to reach as many families as possible, multiplying the impact of our donors’ generous gifts.

Together, we’re providing health services, emergency food, shelter and clean water. We’re treating children for malnutrition, constructing wells, building toilets, teaching people about safe hygiene, creating safe spaces where kids can play and learn, and establishing child protection networks to keep kids safe from exploitation and abuse.

We’re also helping thousands of families in crisis to earn income and grow their own food so they can be less dependent on emergency aid. It’s been 12 years since Marie, a single mother of nine, fled her village in the Democratic Republic of Congo. Armed conflict had made life there a violent nightmare. Marie is still doing everything she can to take care of her family. “I became World Vision’s community volunteer and used my allowance for my children’s school materials and food. I made sure they eat well.”

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World Vision New Zealand works with and supports our global partnership with the United Nations’ World Food Programme to deliver immediate, life-saving food assistance to people affected by disasters. We also support the World Food Programme with the recovery of livelihoods and helping families build resilience against disasters.

In 2019, World Vision New Zealand partnered with the World Food Programme and supporters to reach more than 4 million people in 15 different countries with critical food assistance. We delivered 8,121 metric tonnes of food to people in need.

When disaster strikes, World Vision adopts a “first-in, last-out” approach

Large-scale disasters often leave hundreds of thousands of people homeless and vulnerable, so we help disaster survivors by assisting their transition from emergency relief to recovery and rebuilding. This involves a transition to permanent housing, clean water, sustainable sources of food, access to education and getting back to work.

Emergency Relief

As part of World Vision’s response to the crisis in South Sudan, New Zealanders reached:

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- 125,000 children and mothers with nutrition support
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Advocacy is an essential element of World Vision’s work

As we work alongside communities to build a better world for children, our advocacy challenges the policies, systems, structures, practices and attitudes that make it difficult for vulnerable children and their families to experience life in all its fullness.

By addressing the systemic contributors to and causes of poverty, World Vision’s advocacy work ensures that community transformation is sustainable and scalable.

World Vision advocates at the local, national, regional and global levels, informed by our experience working with communities. Part of our advocacy work in New Zealand involves creating and distributing education resources for primary and secondary schools, so students can learn about global issues and injustices.

In 2019, World Vision New Zealand advocated on a range of issues, both in New Zealand and in the international communities where we work, including:

**It Takes a World to End Violence Against Children**

As part of a five-year campaign across World Vision offices globally, we encouraged governments and communities around the world to do more to end violence against children, particularly to address the high rates of physical and sexual violence in Papua New Guinea, Solomon Islands, Timor-Leste and Vanuatu.

**NZ Is Watching**

We joined forces with 12 other not-for-profit organisations to call on our government to act on one of the biggest humanitarian disasters of this generation. We advocated to the government on behalf of those suffering in the Syrian crisis, calling on them to resume financial support for Nauru be brought to safety. We saw action on this in 2019, and all children were removed from Nauru.

**Education resources**

We produced education resources for primary and secondary schools on various issues of injustice, to inspire the next generation of New Zealanders to be advocates for change.

**40 Hour Famine**

We empowered thousands of Kiwi youth to share their passion for the world’s most vulnerable with those around them.

**Kids Off Nauru**

We mobilised the New Zealand public to demand that all refugee children indefinitely detained on Nauru be brought to safety. We saw action on this in 2019, and all children were removed from Nauru.

“**My time as a World Vision advocacy ambassador was incredible and empowering. The knowledge I gained and stories I heard are irreplaceable,**” says Grace Muir.

“In 2019, we campaigned to change discriminatory refugee quota restrictions – and we succeeded. We called on the New Zealand government to end restrictions that blocked refugees from Africa and the Middle East settling here if they didn’t have existing family links,” explains Grace.

While the number of people fleeing conflict in Africa and the Middle East has increased, policy restrictions made it impossible for most of them to find safety in New Zealand.

“On the 11th of June, we held a protest and delivered a petition to parliament,” says Grace. “On the 4th of October; the government announced they were finally scrapping the family link policy!

“Throughout the campaign, a key moment stood out for me – when Guled Mire, a refugee from Somalia, presented the petition. Hearing Guled share his story made us all emotional. It reminded us why we were pushing so hard – so people like him could have a better life.”

“**Our supporters made a huge impact in 2019**

**90,000 young New Zealanders**

took part in the 40 Hour Famine, standing up for the world’s most vulnerable children.

**45,000 children**

in developing countries benefitted from the support of their New Zealand sponsor.

**1,500 young changemakers**

in their final years of high school attended a World Vision Leadership Conference.

Generous New Zealanders help the world’s most vulnerable children by supporting World Vision through:

**Ongoing donations**

Including sponsoring a child, or supporting children in crisis situations.

**One-off donations**

Supporting emergency response appeals or fundraising for the 40 Hour Famine.

**Leaving a gift in their will**

A legacy of lasting change for the world’s most vulnerable children.

**Advocating against injustice**

Both in New Zealand and for vulnerable children around the world.

**Praying over our organisation**

For the work we do and the children we support.
Advocacy & Education

16 | World Vision New Zealand 2019 Annual Report

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Kiwis in Action

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- **Praying over our organisation**
  For the work we do and the children we support.
Support for Life

Long-standing child sponsors, Brent and Raewyn Ford, share why they decided to leave a gift in their Wills to World Vision.

“We have sponsored children with World Vision for approximately 25 years and truly believe in the work they do,” says Raewyn. Brent and Raewyn have seen their sponsored children’s lives transform through letters and photos, and witnessed them develop from young vulnerable children to aspiring leaders in their communities. A highlight was visiting one of their sponsored children in Tanzania.

“We were so impressed by what we saw that when we updated our Wills, we each chose to include a gift to World Vision. It seemed an obvious way of continuing to help people who have not had the same advantage as we have.

“Our future gift will make a difference to the lives of people in real need and ensure that children around the world have the opportunity to fulfil their dreams.”

A gift in your Will to World Vision leaves a lasting legacy that creates real change for the next generation of children funded by child sponsors, such as building health clinics, renovating school classrooms and installing wells to provide access to clean water. This work is making a huge difference to so many people.

As a Pacific nation, New Zealand has a responsibility to our neighbours, where many families live in poverty.

Together with our generous supporters, we work in Papua New Guinea, the Solomon Islands, Timor-Leste and Vanuatu. Our work in these countries focuses on keeping children safe and healthy. We are a trusted partner of the New Zealand Government, which helps fund our work in the region.

In 2019, World Vision New Zealand partnered with supporters and the New Zealand Government to address issues such as water, sanitation and family income in the following places:

- Papua New Guinea Bougainville, Hanuabada
- Solomon Islands East Malaita
- Timor-Leste Ati, Baucau, Bobonaro, Cova Lma
- Vanuatu Tanna Island

In 2019, we completed a project that helped more than 7,000 children in Timor-Leste to register as citizens and obtain birth certificates. These kids can now access vital services such as healthcare and education. As adults, they will be eligible to hold a formal job, own property, vote, open bank accounts and much more – none of which would have been possible if their births weren’t formally registered.

In the process, we trained more than 3,000 community members and leaders on why registering a child’s birth is so important, so they can continue to raise awareness in their villages. We ran mobile registration events in rural and remote villages, reaching more parents and streamlining the process for obtaining a birth certificate to one hour. And we helped build the capacity of local government agencies so they can reach more children with birth registration services in the future.

Partnering in the Pacific
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  - East Malaita
- **Timor-Leste**
  - Atiru, Baucau, Bobonaro, Covaipra
- **Vanuatu**
  - Tanna Island
STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSES
For the year ended 30 September $000

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<thead>
<tr>
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<tbody>
<tr>
<td>REVENUE</td>
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<tr>
<td>Revenue from New Zealand donors</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Child sponsorship income</td>
<td>23,187</td>
<td>24,354</td>
<td>26,760</td>
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</tr>
<tr>
<td>Private donations</td>
<td>12,210</td>
<td>14,589</td>
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<tr>
<td>Grant income</td>
<td>4,157</td>
<td>5,592</td>
<td>5,410</td>
<td>6,646</td>
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<tr>
<td>Humanitarian appeals</td>
<td>1,157</td>
<td>709</td>
<td>1,870</td>
<td>1,380</td>
</tr>
<tr>
<td>Interest and other income</td>
<td>467</td>
<td>485</td>
<td>457</td>
<td>733</td>
</tr>
<tr>
<td>Total revenue from New Zealand</td>
<td>40,711</td>
<td>45,244</td>
<td>44,539</td>
<td>50,365</td>
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<tr>
<td>Multilateral grant income</td>
<td>26,276</td>
<td>23,179</td>
<td>21,767</td>
<td>22,159</td>
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<tr>
<td>Total revenue</td>
<td>67,454</td>
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<td>66,763</td>
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<td>Relief and development project costs</td>
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<td>57,488</td>
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<tr>
<td>Operating expenditure</td>
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<td>Engagement</td>
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<td>11,420</td>
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<td>13,314</td>
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<tr>
<td>Net surplus/(deficit)</td>
<td></td>
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Notes:
- For every $1 raised by the New Zealand public in 2019, $1.53 went to our international programmes, thanks to our partnerships and grants.
- In 2019, World Vision New Zealand raised NZ$55,361,000 for international projects and NZ$673,550 for New Zealand-based education and advocacy.
- Full financials available on request.

Financial Accountability
As part of an international partnership with offices in 100 countries, World Vision New Zealand pursues the highest standards of stewardship and accountability.

World Vision New Zealand has been supporting children and families in developing countries since 1974. Our commitment to accountability and transparency is reflected in full internal and external audits; well-designed, monitored and evaluated programmes; and regular reporting on the progress made in the communities where we work.

Our accountability
Internationally, World Vision is actively involved in a number of initiatives and international codes of conduct. These set the benchmarks for governance, management, partnership and accountability for World Vision offices around the world, such as the International Non-Governmental Organisations Accountability Charter.

World Vision New Zealand is independently audited every year by PricewaterhouseCoopers New Zealand. The auditor’s full financial report is available on request.

Globally, World Vision applies best-practice accountability aimed at reducing the risk of corruption and fraud. All World Vision offices are regularly peer-reviewed for adherence to governance and management standards.

World Vision New Zealand is a Trust Board incorporated under the Charitable Trust Act 1957 and is also registered under the Charities Act 2005. Our registration number is CC25984. World Vision New Zealand is also a member of the Council for International Development (CID) and is a signatory to the CID Code of Conduct (www.cid.org.nz), as well as being a trusted partner of the New Zealand Government and United Nations World Food Programme.

Our governance
World Vision New Zealand is governed by a voluntary board of New Zealand trustees whose main role is to provide strategic leadership and monitor the performance of the organisation.

Our international body, World Vision International, is governed by a board of global representatives who are responsible for the partnership’s overall health, oversight of management and operations, and alignment of World Vision partners around the world.

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Financial Results

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