

# Modere Social Retail Conference (SRC)

## TERMS & CONDITIONS

Please read these Terms and Conditions carefully before purchasing a ticket. By purchasing a ticket from Modere Australia, you agree to be bound by these Terms and Conditions.

These Terms and Conditions relate both to the sale of tickets and attendance at events.

These Terms and Conditions apply to both the original purchaser ("you") and any subsequent ticketholders.

The terms "we", "us", "our" and "Modere" refer to Modere Australia Pty Ltd.

The terms "the event", "SRC" and "the conference" refer to the Modere Social Retail Conference.

### VARIATION TO TERMS AND CONDITIONS

Modere may vary these Terms and Conditions at any time by updating them. Any variations will only apply to ticket purchases made after these Terms and Conditions have been updated.

### ELIGIBILITY

Attendees must be a current Social Marketer, a partner of a Social Marketer, or Customer of a Social Marketer who is considering becoming a Social Marketer.

### REGISTRATION AND PAYMENT OF EVENT

Whether there is one, or more people on the Membership attending the event, each attendee must register online individually.

Payment of the agreed-upon entry fee is required from all Social Marketers and is to be paid via Credit Card or shopping credits at the time of registration.

Payment of the registration fee is deemed to be a commitment to attend.

Attendees will receive a confirmation email with receipt at time of registration or on completion of payment.

### CHILDREN AND MINORS

In the interest of safety and general business practice it is recommended that no minors (under the age of 18 years) attend the Event.

Considerations may be made on request in writing to Modere at least two (2) weeks prior to the event.

### REFUNDS AND CANCELLATIONS

Modere will only offer a refund of a ticket if an event is cancelled, rescheduled or significantly relocated (and you cannot or do not wish to attend the rescheduled or relocated event), or to the extent otherwise required by law (including the Australian Consumer Law). You must apply for a refund in writing within a reasonable time.

Modere does not offer refunds as a result of a change in your personal circumstances.

If an event is cancelled, rescheduled, or significantly relocated by Modere, all liability is limited to the amount for which the ticket was purchased (including any fees or charges). Proof of purchase may be required for any refund issued. Unless required by law (including the Australian Consumer Law), Modere is not liable for any other losses incurred by you as a result of the cancellation, rescheduling or relocation of the event, including any travel and accommodation expenses.

You should carefully consider the refund and cancellation policies of travel, accommodation and other goods or service providers when making arrangements for attendance at an event. You may also wish to consider taking out a relevant insurance policy to cover for any losses in the event of cancellation, rescheduling or relocation.

### TRANSFERS

If you are unable to attend, you may on-sell your registration to another Social Marketer, a partner of a Social Marketer, or Customer of a Social Marketer who is considering becoming a Social Marketer.

You must notify the Modere Australian Office in writing at [events@modere.com.au](mailto:events@modere.com.au) and must include the following details:

Ticket purchaser's full name, email address, receipt number and date of purchase and Modere member ID number AND transferee's Full name, email address and Modere member ID number

Modere Australia Pty Ltd will transfer all monies already paid, and in our possession, to the registration of the new attendee. The new attendee will be responsible for any balance of payment outstanding.

Transfers can only be accepted up until the date on which registrations close.

### VARIATIONS TO EVENTS

Modere reserves the right to add, withdraw, reschedule, or substitute speakers and/or vary the event, prices, venues, seating arrangements and audience capacity.

### INTENT TO PHOTOGRAPH

You acknowledge that You may be filmed, sound recorded and/or photographed by Modere, the media or any other party at the Event and Modere may use or approve the use of the film, sound recording and/or photograph for any purpose and in any way whatsoever.

All unauthorised photography and the recording or transmitting of audio or visual material, data or information is expressly prohibited at the Event and/or in or at the venue.

### YOUR RIGHTS AND OBLIGATIONS AT THE EVENT

Modere Pty Ltd reserves the right, without any liability, to refuse admission to, or to eject You from the Event, in its absolute discretion, including (without limitation), for failure to comply with these Event Terms or if in the opinion of Modere You represent a security risk, nuisance or annoyance to the running of the Event.

You agree to comply with all reasonable instructions issued by Modere or the operator of the venue for the Event. You may be denied entry into, or removed from, an event where Modere has reasonable grounds to do so, including if you breach these Terms and Conditions or Modere's Terms, or you are intoxicated, under the influence of illicit drugs, inappropriately attired or adversely affecting the enjoyment of the event by others.

If you arrive late, you may not be admitted until a suitable break in the event.