

SRC FAQs

Where do I register for the Modere Social Retail Conference (SRC)?

You can register for SRC via the event website <https://events.shiftingretail.com.au/src24/>

Who can attend the Modere SRC?

Attendees MUST be a current Social Marketer, a partner of a Social Marketer, or Customer who is considering becoming a Social Marketer.

Do I have to pay in full when registering to attend the Modere SRC?

No, you have the option of paying for your registration by installments. You will need to pay a deposit at the time of registration.

Installments **will not** be automatically deducted from your bank.

Payments will be the ticket holder's responsibility and are to be made online using the Payment link found in your confirmation email and monthly payment reminder emails.

All tickets must be paid in full before attending the 2024 event.

Registrations Close on 1 March 2024.

Does my registration cover both names on my Social Marketer account?

No, whether there is one, or more people on the account attending SRC each attendee must register online individually. This allows us to know exactly how many people will be attending, and we must know exact numbers for OHSW and catering purposes.

Are children permitted at the event?

In the interest of safety and general business practice no minors, any person under the age of 18 years, will be permitted throughout the duration of the event.

I am a breastfeeding mother; can I bring my baby with me?

One exception to the above rule is that of breastfeeding mothers. You are welcome to bring your child if they are breastfeeding however, please be mindful of those around you if your child becomes fussy.

What is included in the cost of my SRC registration?

You will get two (2) inspiration filled days of speakers, product education and all the tools to build your business empire as well as valuable time connecting with your teams.

You also get the following:

- Lunch (on both days)
- Morning and Afternoon Teas (on both days).

Your registration also includes a ticket to the Gala Dinner on Saturday night.

Can you cater for dietary requirements?

Every effort will be made to cater for dietary requirements for allergy related, religious, ethical or medical reasons with notification to be received no later than five (5) working days prior to the event. We are unable to guarantee that dietary requirements that have not been pre-ordered, or 'lifestyle choice' diets such as paleo, Atkins diets, etc. will be catered for.

What should I wear?

Plenary sessions: Smart Casual

Gala Dinner: Formal

I can no longer attend the event; can I get a refund?

Payments for Modere events are non-refundable and we deem the payment of the registration fee to be a commitment of attendance. In the event of cancellation, all money paid towards your registration will be forfeited.

Can I transfer my ticket to someone else?

Absolutely! Simply email the Modere events team via events@modere.com.au with all the details of the person purchasing your ticket.

Is there allocated seating at the event?

There are two different areas of seating in session. The front tables are for Elites and then we have general seating behind them. No matter where you sit in the room, we know you'll have an incredible conference experience.

Gala Dinner seating allocations open closer to the event where attendees can choose a table of ten (10) to sit with at the event.

Is there parking at the venue?

Parking will be available at the venue, stay tuned for more information.

Will there be disability access throughout the event?

All facilities within the venue are wheelchair accessible.