

Modere Europe SmartShip Loyalty Programme: Terms and Conditions

Modere Europe SmartShip Loyalty Programme is part of the Modere Europe Rewards Programmes (“Modere rewards”), managed by Modere Europe BVBA, located on Telecomlaan 9 (B5), 1831 Diegem, Belgium (“Modere”).

All Modere account holders (the “Modere members”) purchasing Modere products via a SmartShip order to one of the destinations served by Modere are eligible unless stated otherwise.

This programme is specifically and uniquely available when Modere products are purchased with a SmartShip profile.

The SmartShip Loyalty programme will attribute Live Clean Credits (LCCs) to your account in increments up to 15% that can be accrued when products are purchased for consecutive months via a SmartShip profile. The LCCs are awarded on a monthly basis as follows:

- Month 1-2 consecutive SmartShip orders, no SmartShip Loyalty LCCs generated
- Month 3-5 consecutive SmartShip orders 5% back in LCCs.
- Month 6-8 consecutive SmartShip orders 7% back in LCCs.
- Month 9-11 consecutive SmartShip orders 10% back in LCCs.
- Month 12 and more consecutive SmartShip orders 15% back in LCCs.

The LCC amount is calculated on the total order amount of the current SmartShip order. Eg.:

- On month 3 after 2 consecutive SmartShip orders, 5% of the total amount of the month 3 SmartShip order is awarded as LCCs.
- On month 6 after 5 consecutive SmartShip orders, 7% of the total amount of the month 6 SmartShip order is awarded as LCCs.
- On month 9 after 8 consecutive SmartShip orders, 10% of the total amount of the month 9 SmartShip order is awarded as LCCs.
- On month 12 after 11 consecutive SmartShip orders, 15% of the total amount of the month 12 SmartShip order is awarded as LCCs.

The discount is generated as a Live Clean Credit (LCC). The amount of LCC is calculated on the net total of the product order after all prior discounts and credits are applied. Shipping charges are always excluded.

The SmartShip Loyalty LCCs will be available as soon as the member’s account tally at least 50 Live Clean Credits. From that moment on, the SmartShip Loyalty LCCs amount is automatically applied to the member account.

The member must order for at least 50 euros / 50 GBP in order to activate the SmartShip Loyalty programme (prior to all discounts and shipping charges). If this criteria is not achieved, the benefit of the longevity is lost. When the next SmartShip profile over 50 euros / 50 GBP (prior to all discounts and shipping charges) is executed, the programme starts back at month 1.

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SmartShip Loyalty programme applies for as long as you remain enrolled in SmartShip. If you do not order consecutively on SmartShip, the programme starts back at month 1 when the next SmartShip order is executed.

If a SmartShip order is returned in full, the programme starts back at month 1 when the next SmartShip order is executed after the month when that return is booked.

Many of our products are allocated a point value. As you purchase those products you accumulate points. When you apply a SmartShip Loyalty LCC, the points accumulated in the order are discounted at the same percentage than the applied SmartShip Loyalty LCCs.

SmartShip Loyalty LCC will be awarded to a maximum of one SmartShip template per month and per account.

Modere SmartShip Loyalty LCC cannot be exchanged for cash.

SmartShip Loyalty LCC may be combined with Share the Love credit and LCC and SmartShip & Save savings. In this instance, the saving percent will apply after all discounts have been calculated.

Refunds of items ordered via the SmartShip Loyalty programme will apply the same percentage as the applied SmartShip Loyalty Programme percentage in the original order.

The terms and conditions relating to the Modere SmartShip Loyalty Rewards Programme are in addition to and do not permanently supersede or modify in any way our [General Terms and Conditions](#). Modere may revise the terms and conditions relating to the Modere SmartShip Loyalty Rewards Programme without prior warning.