

Accessibility Statement

Following the Commission Implementing Decision (EU) 2018/1523, in accordance with Directive (EU) 2016/2102 of the European Parliament

Website: <https://molteni.it/>

Statement date: 08/07/2026

Introduction

Molteni&C S.p.A. is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. This accessibility statement applies to the website <https://molteni.it/>

Compliance status

Partially compliant

This website partially complies with the requirements of appendix A of the EN 301549 standard.

Non accessible contents

Here is a list of the non-accessible content based on the guidelines and standards set forth in the Web Content Accessibility Guidelines (WCAG) 2.1 level AA:

- Non-text alternatives are insufficient across the site: many images have missing, unclear or non-descriptive alternative text, some images used as links do not expose their purpose or destination, and certain controls such as the menu icon and logo don't have alt text; interactive icons are not accompanied by alternative text descriptions (e.g. the fullscreen icon, the burger menu etc.); Also, multiple interactive links can be distinguished from non-interactive text only by color (e.g. "Back to all", "Contact us"). (1.1.1 Non-text Content, 1.3.3 Sensory Characteristics, 1.4.1 Use of color)
- Videos of the platform don't offer a comprehensive alternative to access the information conveyed by the media content (e.g.: video in Homepage; videos in Molteni mondo etc). Additionally, at "Dettaglio designer" page the video does not have captions. (1.2.2 Captions (Prerecorded), 1.2.3 Audio Description or Media Alternative (Prerecorded))
- Some pages have weak or missing content structure: visible titles or section labels can be exposed as plain text, the main heading can be missing or misleading, and related content blocks are not always grouped clearly; pages could use generic document titles that do not identify the specific page, item, article, or task (e.g. detail pages or account); screen reader navigation is inconsistent, with incorrect reading order, announcements of hidden or irrelevant content, focus traps, and mismatches between the content announced and what is visible on screen. In addition, some

key actions and navigation paths are difficult to reach or discover. (1.3.1 Info and Relationships, 1.3.2 Meaningful Sequence, 2.4.2 Page Titled)

- At "Dettaglio designer" page, the heading (Product in spaces) is no different graphically from a normal paragraph text. (2.4.6 Headings and Labels)
- On small viewports (for example 320px) or content enlargement through zoom, some of the content or functionality does not adapt correctly to the screen, causing loss of content or the ability to interact with the page or its elements. (1.4.10 Reflow)
- Input fields may present accessibility issues: fields that collect personal information do not identify the expected input purpose clearly (e.g. newsletter, account, booking, country, city, and contact fields where the expected personal-data type); error messages on the platform may be absent or not descriptive (e.g. the search field, "This email is invalid" etc.); titles or instructions may not be present or always visible (e.g. at the asterisk symbol etc.). (1.3.5 Identify Input Purpose, 3.3.1 Error Identification, 3.3.2 Labels or Instructions, 3.3.3 Error Suggestion, 3.3.4 Error Prevention (Legal, Financial, Data))
- Text and graphic contents could not present adequate readability due to a low contrast with the background. (1.4.3 Contrast (Minimum), 1.4.11 Non-text Contrast)
- Keyboard and screen reader accessibility issues are present throughout the site, including incorrect reading and focus order, hidden or irrelevant elements receiving focus, inaccessible forms and controls, missing or unclear focus indicators, focus traps, inconsistent navigation behavior, and content that cannot be reached or operated using the keyboard. (2.1.1 Keyboard, 2.1.2 No Keyboard Trap, 2.4.3 Focus Order, 2.4.7 Focus Visible, 2.4.11 Focus Not Obscured (Minimum))
- Not all elements are identified correctly in the code: some links use missing, repeated, or generic names, so users cannot tell which destination each link opens (e.g. unnamed image/card links, repeated See details links for different cards, repeated document links such as View for different PDFs); controls could have an accessible name that does not match the visible label shown on the page. For example, a carousel or card control may show one label visually while exposing a different or incomplete name to assistive technologies. (2.4.4 Link Purpose (In Context), 2.5.3 Label in Name)
- Graphical and functional inconsistencies may be found with some interactive elements on the platform (e.g. many CTAs don't change state when the cursor

hovers, some input fields in the login page do not function etc). (3.2.3 Consistent Navigation, 3.2.4 Consistent Identification)

- Some words, labels, or content appear in a different language without that language being identified. Examples include English labels and calls to action such as My Area, Meet the designer, Work with us, or See details appearing inside otherwise Italian pages. (3.1.2 Language of Parts)
- For medium-small viewports (e.g.: 320px), the horizontal top menu can only be accessed via horizontal scrolling. (2.5.7 Dragging Movements)
- There are some semantic inaccuracies: controls, filters, dialogs, or selected states could not communicate their name, role, value, or current state clearly (e.g. include selected filters, open dialogs, booking controls, account panels, or interactive cards whose active state is visible but not exposed in the control state); some visible status updates or messages are not announced when they appear (e.g. store-locator, geolocation, map-loading, or result-update messages may become visible without being communicated to users relying on assistive technologies). (4.1.2 Name, Role, Value, 4.1.3 Status Messages)
- The platform does not provide support services that can accommodate the support requests (12.2.2 Information on accessibility and compatibility features 12.2.3 Effective communication)

Preparation of this accessibility statement

This declaration was drawn up on 08/07/2026 with an evaluation conducted by a third party.

Feedback and contact information

You can report any cases of difficulty in accessing the content of the site.

The report can be made by e-mail to the e-mail address: accessibility@moltenigroup.com

In the email, you will need to indicate:

- Name and surname;
- Address of the web page or sections of the website or customer area subject to the report;
- Clear and concise description of the problem encountered;
- Tools used (operating system, browser, assistive technologies).

Information on the website

1. The date of publication of the website: 08/07/2026
2. Usability tests have been carried out: No
3. CMS used for website: Contentstack