

149206 - VN Real Estate

General Information

Contact Name VN Implementation
Contact Phone (678) 318-1300
Contact Email
implementation@voicenation.com
Timezone Eastern Time
Service Type Receptionist
Industry Real Estate

Billing Information

Billing Address 1 6568 Misty Harbor Court
Billing Address 2 6568 Misty Harbor Court
Billing City Flowery Branch, GA 30542

Operator Screen Info

Answer Phrase Thank you for calling [Company Name]. How may I direct your call?
Address 1 5089 Bristol Industrial Way
City/State/Zip Buford GA 30518
Main Phone (678) 318-1300
Alt Phone (866) 766-5050
Fax
Website www.voicenation.com
Email implementation@voicenation.com
Hours Mon-Fri: 8a-7p, Sat: Closed, Sun: Closed

Calltypes & Instructions

Rental Inquiries

Default

SECTION: Section 1

Gather user info

- * First and Last Name
- * Phone Number
- * Email Address
- * Property Address
- * City, State, Zip
- * Regarding

Use if:
-Someone is looking to rent a home

.....
Email (and DELIVER) Leasing (implementation@voicenation.com)
.....

Stop here

Buy a Home

Default

.....

SECTION: Section 1

Gather User Information

- * First and Last Name
- * Phone Number
- * Email Address
- * Property Address
- * City, State, Zip
- * Regarding

.....
Email (and DELIVER) Real Estate Team (implementation@voicenation.com)

Stop here

Interested in Selling a Home

Default

SECTION: Section 1

Gather User Information

- * First and Last Name
- * Phone Number
- * Email Address
- * Property Address
- * City, State, Zip
- * Regarding
- * How Did You Hear About Us
- * Do you have a price in mind for how much you would like to list for?

*Use if:
-Owner and/or landlord is looking to sell their home.*

.....
Email (and DELIVER) Real Estate Team (implementation@voicenation.com)

Stop here

Submit An Offer

Default

SECTION: Section 1

Gather User Information

- * First and Last Name
- * Phone Number
- * Email Address
- * Property Address
- * City, State, Zip
- * Regarding

.....
Email (and DELIVER) Real Estate Team (implementation@voicenation.com)

Stop here

Make a Rental Payment

Default

.....

SECTION: Section 1

Gather User Information

- * First and Last Name
- * Phone Number
- * Email Address
- * Property Address
- * City, State, Zip
- * Regarding

Email (and DELIVER) Leasing (implementation@voicenation.com)

.....
Stop here

Req Staff

Default

SECTION: Section 1

Gather User Information

- * First and Last Name
- * Phone Number
- * Property Address
- * City, State, Zip
- * Regarding

*Use if:
-Requests Specific Agent*

.....
Transfer to Requested Staff

ALWAYS Email Requested Staff

.....
Mark as DELIVERED

.....
Stop here

Generic

Default

SECTION: Section 1

Gather User Information

- * First and Last Name
- * Phone Number
- * Email Address
- * Property Address
- * City, State, Zip
- * Regarding

*Use If:
-Miscellaneous Calls*

Email (and DELIVER) Real Estate Team (implementation@voicenation.com)

.....
Stop here

Call Summary

Mon-Sun, every 60 minutes

Send to:

Send 'No-message' notification: No

Employee Directory

Real Estate Team (Unknown title) (Unknown gender)

Email: implementation@voicenation.com

Agent (Unknown title) (Unknown gender)

Phone: (678) 318-1300

Email: implementation@voicenation.com

Agent (Unknown title) (Unknown gender)

Phone: (678) 318-1300

Email: implementation@voicenation.com

Leasing (Unknown title) (Unknown gender)

Email: implementation@voicenation.com

Oncall Lists

None found

Calendars