

## DISASTER RECOVERY OPERATIONS

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### CLIENT BACKGROUND

The client is US-based 120-year-old computer hardware, Software and Electronics Company that provides products and services that enable businesses to connect interact and transact with their customers. Its main products are self-service kiosks, point-of-sale terminals, and automated teller Machines check processing systems, barcode scanners, and business consumables. With its software, hardware, and portfolio of services, client enables more than 300 million transactions daily across the retail, financial, travel, hospitality, and telecom and technology industries. The company had \$6.41 billion in revenue in 2018 with an employee strength of 34K+.

### PROBLEM STATEMENT

Disasters are unpredictable and can happen at any point causing disruptions to the normal Clearing house operations. The above operations brought the SCH to the point at which the PCH encountered disaster, after which the SCH takes over to continue with the normal clearing house operations.

### APPROACH

Disaster Recovery operations application was developed to perform the following: Failover of web application and database services on the SCH (Secondary Clearing House) Recovery of data

### BENEFITS

After the primary site encounters a disaster due to natural or human induced reasons, the ECPIX Disaster Recovery Application helped to:

- Shift clearing house operations to the secondary site
- Restore and recover the clearing house operations at the secondary site
- Restore operations at the primary site
- Switch clearing house operations back to the primary site

**TO KNOW MORE DETAILS ABOUT THE PROJECT, TALK TO OUR EXPERTS**

**GET IN TOUCH TODAY**  
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