



MYSTIC
AQUARIUM

Mystic Aquarium Multi-Group Overnight Information

Thank you for inquiring about our Multi-Group Overnight Experience at Mystic Aquarium. Below is additional information on the program but please feel free to reach out to educationinfo@mysticaquarium.org or 860-572-5955 ext. 431 at any time with questions.

MAKING A RESERVATION, PAYMENT, and MINIMUM NUMBER OF ATTENDEES:

The fee for this event is \$ 115.00/person. Each group can purchase the number of spaces needed until we reach the maximum of 75 people for the event night.

A minimum number of 50 participants is needed at least 3 weeks before the event date for it to run. In the event the overnight must be cancelled, the organizer will be contacted, and tickets will be refunded.

To book your event, please visit us online at <https://www.mysticaquarium.org/learn/overnights/> or call 860-572-5955 ext. 431. We do require full payment at the time of booking your spaces. You will receive an email confirmation of your reservation with additional information for you and your guests.

CANCELLATION AND REFUND POLICY:

In the event a paid participant can no longer attend the overnight, please look for a replacement prior to calling to cancel the spot.

To cancel a spot, please contact educationinfo@mysticaquarium.org to request a cancellation in writing.

50% Refund: Cancellation is requested 45 days or more before the event date.

No refund: Cancellation is requested 44 days or less before the event date.

DINO SEAS ADD ON:

Dino Seas is our newest exhibit that takes visitors on a journey through time to explore ancient seas. Dino Seas includes animatronic prehistoric animals, engaging interactives, a 4D and 3D movie, and a themed play space. If you would like to add Dino Seas tickets for the day following the overnight, please contact reservations at 860.572.5955 ext. 431 or email educationinfo@mysticaquarium.org. These tickets must be purchased at least 2 weeks prior to your event, and the fee will be the current discounted group rate. Please note that you will need to purchase the exact number of tickets needed for the order and **these tickets are nonrefundable**. Additional tickets may be purchased from the kiosk that day at the current daily rate.

EVENING EDUCATIONAL PROGRAMS:

Your evening program will include time to explore the main gallery, a private touch tank, and classes on sharks and symbiotic relationships.

WHERE DO WE PARK AND WHAT IS THE COST

Where you will be parking depends on the activity of the Aquarium that evening. For most events, your group will park in the main parking lot of the facility prior to the event at no cost. It is best if everyone parks together in the event of snow in the winter. Mystic Aquarium is a living museum and sometimes changes to parking and entry locations may be needed. Should this need arise, you will be notified via email, and we will follow up with a phone call to ensure that you have received the information. Please note the evening's educational programming will occur at the Milne Center, our new education building.

AGES OF ATTENDEES AND CHAPERONE INFORMATION:

The minimum age for participants is 5 years old. Activities are designed for ages 5-12 but can be tailored if participants are older. All participants under the age of 18 must have adult supervision with a minimum chaperone ratio of 1:5. Chaperones are responsible for the behavior of the youth attending the event. Chaperones must always remain with their group during the event.



MYSTIC
AQUARIUM

GROUP ROSTER INFORMATION:

The overnight organizer will submit a group roster of participants 2 weeks prior to the event to bhirsh@mysticaquarium.org. This roster will include adults and youth. A template will be sent to you upon registration.

ILLNESS INFORMATION:

Please be mindful of the health and safety of other guests and staff attending or working the event. Anyone with visible signs of illness will not be allowed to participate in the program. Please, if you or your youth do not feel well, stay home, and contact your organizer to find a substitute for the event. We know this is disappointing, but it is in the best interest of everyone involved.

SAMPLE SCHEDULE: PLEASE NOTE THAT THE SCHEDULE OF YOUR EXPERIENCE MAY BE ALTERED AS NEEDED

EVENING

- 6:45 PM** – Group arrives at the Aquarium main parking lot (**Please eat dinner prior to arriving**).
- 7:00 PM** – Group is checked into the Aquarium. Staff will update the roster as needed with substitutions.
- 7:15 PM** – Opening meeting.
- 7:30 PM** – Educational programming with each rotation lasting about 30 minutes.
- 9:45 PM** – Exploration of the Main Gallery.
- 10:15 PM** – Wrap-up meeting – locate your sleeping area and prepare for bed.
- 11:00 PM** – Exhibit and main floor lights are turned off.

MORNING

- 6:30 AM** – Rise and Shine. All belongings are packed up.
- 7:00 AM** – Move belongings to your car. You will then be escorted on a morning observation tour of the outdoor exhibits – don't forget to keep your camera with you!
- 7:30 AM** – Breakfast is served after the morning tour. Breakfast may include bacon and eggs, home fries, muffins, danish, fruit, milk, and juice.
Morning coffee is provided with breakfast.
- 8:15 AM** – Morning meeting. Participants receive a patch. Last look at the main floor.
- 8:30 AM** – Main Floor exhibit space is cleared, and the gift shop is open for overnight guests.

IMPORTANT THINGS TO KNOW BEFORE YOUR VISIT:

- Please have your group eat dinner prior to their arrival as concession stands will be closed for the day. We will provide a light evening snack between 7:00pm – 7:15pm and a continental breakfast in the morning.
- Park in the main parking lot of the Aquarium, unless you have been told otherwise. It is best if everyone parks together in the event of snow in the winter. All parking is free at the Aquarium.
- During your stay, guests will use the indoor public restrooms. No shower facilities are available.
- Should an emergency occur, Mystic Aquarium Staff are well-practiced with the facility's medical and evacuation plan and procedures. Please follow their guidance.
- Groups must remove all belongings from the aquarium by 8:30am the morning after the overnight. The facility is open to the public at 9:00am. Times are subject to change.
- Upon leaving at 8:30am, overnight members will receive a hand stamp that entitles them to a complimentary re-entry between 9:00am and 10:00am that day. This is good only for the individuals who stay the night. It cannot be applied to another day or person.
- **Print out your tickets when they arrive in your email.**

IN THE EVENT OF INCLEMENT WEATHER:

Call our Education Program Information Line at **(860) 572-5955 ext 218** for a recorded message regarding the status of your program. The message will include a brief explanation regarding the program. We understand that the weather



varies throughout the region, so we make our ultimate decision based on the surrounding area forecast and the consideration for the safety of our guests who are traveling. If Mystic Aquarium should cancel your program, your program fee will be refunded in full. If you have any questions regarding this policy **prior to the day of the event**, please email Becky Hirsh at bhirsh@mysticaquarium.org.

IN THE EVENT OF A LATE ARRIVAL:

Arriving at the Aquarium? At 7:15pm doors to the facility are shut and locked. Once you arrive, please call our staff at **(860) 625-2104** and a staff member will be out as soon as possible to let you in.

WHAT TO BRING TO YOUR MYSTIC AQUARIUM OVERNIGHT:

Please be sure to label your belongings. Items left behind will be kept for 3 days and Mystic Aquarium is not responsible for lost items.

Sleeping Bag and Pillow	Air mattress and pump or camp cot	Flashlight
Pajamas	Change of clothes	Outdoor weather clothing - we go outside in rain, snow, and nice weather.
Toiletries	Refillable Water Bottle	Medical equipment, as needed. There is electricity on the main floor.

DO NOT BRING LIST:

- We ask that no one bring their own food into the Aquarium. A light evening snack and continental breakfast will be provided. *Participants with specific food allergies or food requirements - please feel free to bring what you will need. We do have a refrigerator, but advanced notice is required.*
educationinfo@mysticaquarium.org 860.572.5955 ext. 431
- Do not bring video games or other electronics— we are not responsible if they are lost.
- Do not bring chewing gum into the facility.
- The use of drugs and alcohol during the event is prohibited.
- Please do not bring anything that may be considered a weapon by staff, this includes knives.
- This is a no smoking or vaping facility, including E-cigarettes. Smoking is allowed outside the front gates after the evening activities have been completed. Staff will escort you to the front gates.
- Please ask youth to not wear roller sneakers.

QUESTIONS ABOUT THE PROGRAM:

educationinfo@mysticaquarium.org

860.572.5955 ext. 431