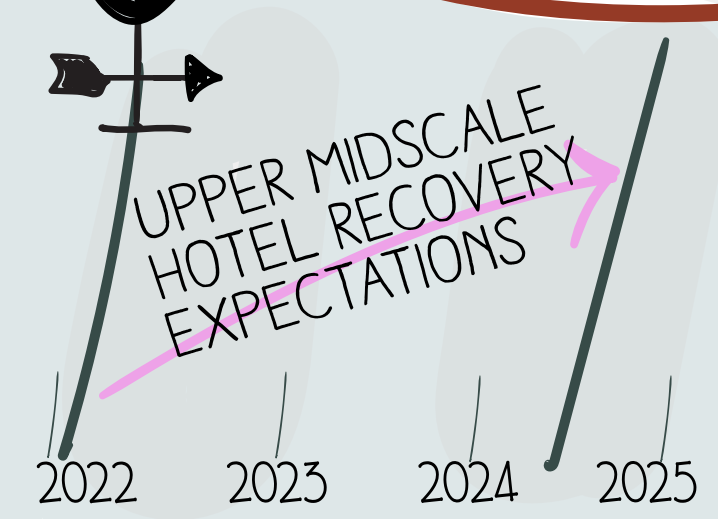


# The Fog of Uncertainty THE UPHEAVAL of Hospitality & Tourism



EXPECT LOW RATES

EXPECT CONSISTENCY FOR THE FORSEEABLE FUTURE

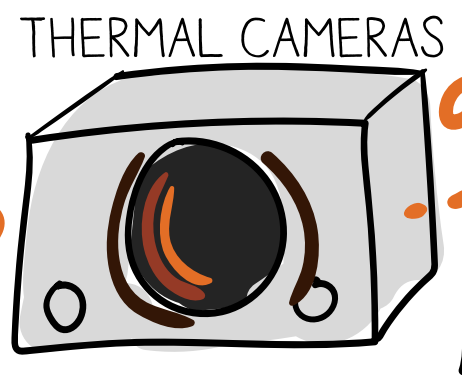
**AFFORDABLE HOUSING IS ATTRACTIVE**

RIGHT NOW SOME CONVERTING TO ... AFFORDABLE HOUSING

**NAFOA**

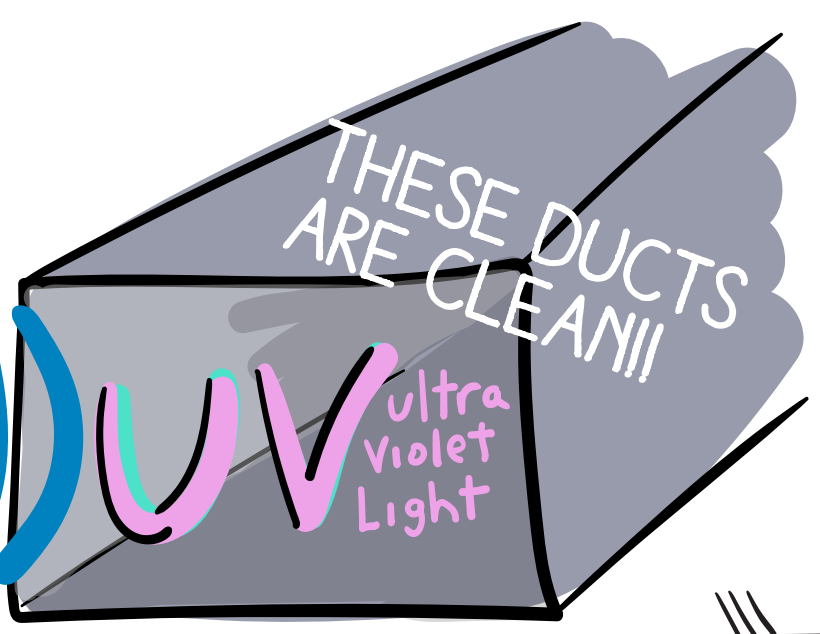


HEY, NICE TEMPERATURE!!

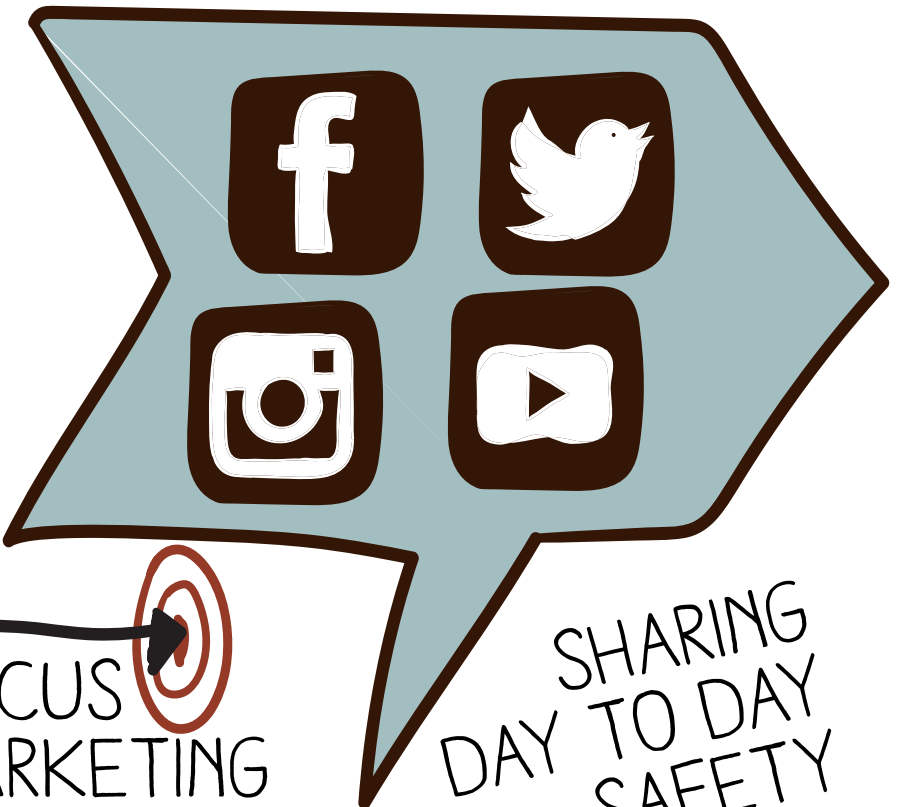


98.5°

USING LOCAL COVID DATA TO MAKE DECISIONS AND INCREASE SERVICES



THESE DUCTS ARE CLEAN!!



FOCUS MARKETING ON CORE CUSTOMERS

SHARING DAY TO DAY SAFETY

**SAFEST !!WINS!!!**

**CASINO**

**OPEN**

some industries down some way up!



MAKE EMPLOYEE SAFETY CREDIBLE

**Fiscal Discipline**

Step back on the offers **CHILL**



Zoom Zoom

CUTTING BACK LABOR COSTS

MAINTAINING RATIONAL MARKETING COSTS

VIRTUAL EVENT PRODUCTION

Video Websites social

DIGITAL CHECK IN

All ENTRANCES CONTROLLED

CLEANING WAY UPI

clarity on protocols expectations

**AILEEN BABAYAN**  
DIRECTOR OF CONFERENCE SERVICES  
CHOCTAW CASINO RESORT  
**INNOVATOR!**

**ANTHONY CASDIA**  
SENIOR VP OF BUSINESS STRATEGY  
MOHEGAN GAMING & ENT.  
**GAMING EXPERIENCE AND FINANCE GURU**

**TONY HALLADA**  
MANAGING PRINCIPAL, CLA  
**LEADING GROWTH!**

**JOE NAYQUONABE, JR.**  
CEO MILLIE LACS  
CORPORATE VENTURES  
**MODERATOR AND THEN SOME!**

**WHAT IS WORKING**

BE CONSISTENT | BE EDUCATED

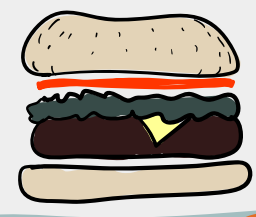
PICK YOUR SEAT AND KEEP IT PLEASE!

WEBSITE

No PRE-SETTING all served

clients want to know

FOOD AND BEVERAGE EXPERIENCES



HIGHER SUPPLY COSTS

MORE LABOR

capital moves fast, perfect buys right now

KEEP EXPENSES DOWN

SUGGESTION

KEEP CASH ON HAND

HOTEL CONSTRUCTION WAY DOWN

GREAT RECESSION

PANDEMIC

9/11 fear

economic

ugh fear + economic

**Opportunity**  
for acquisitions

**BIG PAPER**  
strategy