

## We look forward to welcoming NAFOA to Grand Hyatt San Antonio!

The safety and well-being of our guests and colleagues is our top priority. In light of COVID-19 we have implemented the following precautionary measures. Here are a few things to know about your upcoming stay with us.

### PARKING:



Guests will have the option to self or valet park upon arrival to the hotel.

### FACE COVERINGS:



Face coverings are no longer required indoors or outdoors for guests who are fully vaccinated. Face coverings are still required for non-vaccinated guests. While our smiles will be hidden, please know we are thrilled to welcome you.

### SOCIAL DISTANCING:



During your stay please practice safe social distancing in public areas and event spaces.

### HOTEL CHECK IN:



As a World of Hyatt Member, use the App to check into your guest room remotely and your phone becomes your key card. No need to stop by the front desk!

### WORLD OF HYATT:



Not a member? Sign up today when you check-in and begin making your travel more rewarding. As a member, you will earn awards and free nights at 5 different Hyatt brands.

### ELEVATORS:



Elevator button panels are disinfected at frequent intervals. We will be limiting travel in elevators to (4) guests per trip.

### GUEST ROOMS:



Each guestroom has been thoroughly cleaned and disinfected with hospital-grade disinfectant. We ask that guests request housekeeping services as this will not be provided on a daily basis.

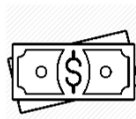
### RESTAURANTS:



Perks Coffee Shop is open daily from 5am – 12am with a Barista on staff. Grab and go options are available 24 hours a day. Bar Rojo and Ruth Chris's Steakhouse is open daily from 4pm – 12am.



### CASH FREE HOTEL:



The hotel is a cashless environment. Plan to use a credit card upon check-in and charge to your guest room or a card in our restaurants.