

a sound relationship Russound



Firmware Update Now Available

There is an important new firmware update available for the MCA-Series controllers from Russound.

| Product | New Firmware Version |
|--------------------------|----------------------|
| MCA-66 | 04.04.04 |
| MCA-88 | 04.04.04 |
| MCA-88X (Legacy Product) | 04.04.04 |

What's New

Version 04.04.04 includes updates to prepare for upcoming product releases

for the new IPK-1 keypad and for the new Russound app due to be released later this month.

The update is available now through a Web Update using Russound's WebConfig on these models. Over time, we will release this update for all devices that have Automatic Updates Enabled in their configuration. This is the default setting in all MCA-Series models.

FAQ

Do I need to do this update?

This update will be required for anyone installing an IPK-1 keypad into a Russound system as well as for anyone who will be using the new Russound app due for release very soon. Without this update, an MCA-Series controller will be incompatible with the new Russound app until the update is performed.

Keep in mind that the current MyRussound app will continue to work for any customers who do not have their MCA-Series controllers updated to version 04.04.04. There will not be any loss of their current functionality.

Customers with older firmware will just not be able to run the new Russound app and if they attempt to do so, will instead receive a message within the new app that their firmware is incompatible and for them to contact their Russound installer for an update.

The new firmware version will also be needed before installing an IPK-1 keypad using one of the models listed above. If an installer is on-site to install an IPK-1 keypad, it is a simple process to update the MCA firmware at the same time.

How long does the update take?

Updating the firmware of a controller will take approximately 15 minutes or

longer to complete depending on several items including the available internet bandwidth. The controller will reboot several times during the update process and should not be interrupted until the process completes.

Do I need to do anything for the update to happen automatically?

If you kept the default setting in WebConfig to “Enable” for Automatic Updates, your MCA-66 or MCA-88 controller will receive the update automatically over time and you won’t need to do anything. For an MCA-88X controller, this will remain as a manual update and not be automatic at this time. Here is what the setting looks like in WebConfig to perform the Web Update immediately and to verify the setting for Automatic Updates:

The screenshot shows a web interface titled "Firmware Update". It contains three main sections: "Update Method", "Automatic Updates", and "Update Time".

- Update Method:** This section has two buttons: "Web Update" and "File Update". The "Web Update" button is highlighted in blue and has a small blue circle with a question mark next to it, followed by the text "Software is up to date". The "File Update" button is also highlighted in blue and has a small blue circle with a question mark next to it.
- Automatic Updates:** This section has a blue circle with a question mark next to the title. Below the title are two buttons: "Enable" (highlighted in blue) and "Disable" (light gray).
- Update Time:** This section has a text input field containing the value "3:59 AM".

At the bottom right of the interface, there is a small line of text: "Russound/FMP, Inc. ©2021 | www.russound.com".

If you changed the Automatic Updates setting to “Disable”, the controller will not update to the latest firmware automatically, but you can perform the update by choosing the “Web Update” option at your convenience. For example, if you are going to add a new IPK-1 keypad to a customer’s system, you can update the MCA-Series controller at the same time you visit the customer to install the keypad.

Thank you for your support of Russound and its products!

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