

## **SEND YOUR TICKETS** VIA DESKTOP AND MOBILE BROWSER



**ACCESSING YOUR TICKETS** - Tickets can be managed and viewed only by using the mobile browser on your smartphone or the Buccaneers Official App. Tickets can be managed on a desktop but cannot be viewed.

- Log in using the email address and password combination associated with your Buccaneers account.

- If you are unsure if you have an account already, use the "Forgot Password?" link.

ACCOUNT MANAGER HOMEPAGE - am.ticketmaster.com/bucs



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**MANAGING YOUR TICKETS** - The Dashboard will show your upcoming events, the **"Manage My Tickets"** link will show all of your events.

Account settings can also be updated from the Dashboard by accessing the **"Settings Menu"** located in the top right corner on desktop and the top left corner on mobile.



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**SENDING TICKETS** - Once you have selected an event, all of your tickets for that event will appear. Tickets will display as **"available"**, **"pending transfer"** or **"transferred."** 

- Use the "Send" button to select the tickets you would like to send.



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SELECT SEATS - Select which seats you would like to send from the list provided.

- Once you have selected a seat, a blue and white checkbox will appear.
- Use the "Send" button to enter the recipient information.



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Fri Aug 24, 2018 @8:00pm <b>Buccaneers vs. Lions</b> Raymond James Stadium			O SEL		
2 Tickets  Adult Season Pass Member	Adult Season Pass Member			← •	12:24 PM os://am.ticketmaster.com
SECTI ROW SEAT	SECTI ROW SEAT	TICKETS	<	=	~
Buccaneers vs. Lions Fri, Aug 24th @6:00pm - Raymond J.	Selection Section 102   Row L   Seat 17, 18	Recipient Details First Name * Last Name * Captain Fear		2 Ticket	SEND TICKETS
TICKET DETAILS		Email Address * captfear@buccaneers.com Optional Message		Selection	
Copyright © 2018 Ticketmaster All n	CANCEL	SEND		Recipient De First Name * Captain	tails Last Name * Fear
				Email Address * captfear@bu Optional Messag Enjoy the ga	uccaneers.com
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**ENTER RECIPIENT DETAILS** - To send tickets, a first name, last name and valid email are required. You may also include an optional message that will appear in the transfer email to the recipient.



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Fri Aug 24, 2018 @8:00pm Buccaneers vs. Lion Raymond James Stadium	s	🔶 Send		•
2 Tickets      Adult Season Pass Member  SECTI ROW SEAT 102 L 17	Adult Season Pass Member SECTI ROW SEAT 102 L 18			12:24 PM         ★ 62% ■           ←         ● 1ps://am.ticketmaster.com         1
BLCCAR CETS VS. LOB FL, Aug 24th & 6200m - Raymond J TICKET DETAILS Copyright & 2018 Ticketmaster All 1	Selection  Selection 102   Row L   Seat 17, 18	TICKETS     X       Recipient Details       Your offer has been sent to capterariabuccaneers.com and expires on Fri 08/24_09:00pm       Well memai you once the recipient claims the offer.       To cancel this action, select Reclaim to deactivate the offer.		
				DONE

**TRANSFER OFFER CONFIRMATION** - After you have entered the recipient details and clicked **"Send"**, a confirmation will appear showing you the email address you sent the invite to and when the invite will expire.



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**PENDING TRANSFER** - Transfer invites that have been sent but not yet accepted, will show as a pending status on the event. Transfer invites may be reclaimed at any time before the recipient accepts the invite and claims the ticket.

- Use the "Edit/Manage" link to reclaim a pending transfer offer.

- A recipient can always transfer tickets back to the original sender using the same process.



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Fri Aug 24, 2018 @8:00pm <b>Buccaneers vs. Lions</b> Raymond James Stadium			C sell		
2 Tickets     Adult Season Pass Member	Adult Season Pass Member			tps://am.ticket	PM \$ 62%
SECTI ROW SEAT 102 L 17	SECTI ROW SEAT 102 L 18				ġ
	Selection	Recipient Details		🛷 2 Tickets	
Waiting for Matt Caraballo to claim Expires on <u>Fri 08/24 @ 09:00pm</u> EDIT/MANAGE • TICKET DETAIL:	Section 102   Row L   Seat 17, 18	Your offer has been sent to captfear@buccaneers.com and expires on <u>Fri 08/24 @ 09:00pm</u>		RECLAIM	тіскетѕ 🗙
C tidetmasterverified		Offers sent as a group must be reclaimed together. Once confirmed, the offer will be returned to the original account.		Section 102   Row L	Seat 17, 18
Copyrigit © 2018 Ticketmaster All n	CANCEL	RECLAIM		Recipient Details	
				Your offer has been sent to captfear@buccaneers.co and expires on <u>Fri 08/24 @ 0</u>	9 <u>m 19:00pm</u>
				Offers sent as a group must Once confirmed, the offer wil account.	be reclaimed together. I be returned to the origina
				CANCEL	RECLAIM

**RECLAIM A TRANSFER INVITE** - Transfer invites that have been sent but not yet accepted can be reclaimed. Once tickets have been claimed by the recipient, they no longer exist on the sender's account.



## **SEND YOUR TICKETS** VIA DESKTOP AND MOBILE BROWSER

	Manage Dashboard Manage	e My Tickets Buy Individual Game Parking •••	③ Buccaneer B.	
	Fri Aug 24, 2018 @8:00pm <b>Buccaneers vs. Lions</b> Raymond James Stadium		He Janu	
	🛷 2 Tickets			12:24 PM \$ 62% D
- 1	Adult Season Pass Member SECTI ROW SEAT 102 L 17	Adult Season Pass Member SECTI ROW SEAT 102 L 18		
_		RECLAIM TICKETS	×	
- 1	Waiting for Matt Caraballo to claim Expires on <u>Pri 08/24 @ 09:00pm</u> EDIT/MANAGE • TICKET DETAIL & toketmaster verified	Success! Your ticket(s) has been returned to your account.		Adult Season Pass Member SECTION ROW SEAT 102 L 17
- 1		GO TO TICKETS		
_	Copyright © 2018 Ticketmaster All rights res	erved. Privacy Policy   Terms of Use		 RECLAIM TICKETS X
- 1				Success! Your ticket(s) has been returned to your account.

**RECLAIM CONFIRMATION** - Once you have successfully reclaimed a transfer invite, a confirmation will appear.



### **SEND YOUR TICKETS** VIA DESKTOP AND MOBILE BROWSER

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Manage N Dashboard Manage N	My Tickets Buy Individual Game Parking •••	⊗ Buccaneer B.			
Fri Aug 24, 2018 @8:00pm <b>Buccaneers vs. Lions</b> Raymond James Stadium		⇒ SEND 📿 SELL 🚥		12:3	77 PM
✤ 2 Tickets					master.com
Adult Season Pass Member SECTI ROW SEAT 102 L 17	Adult Season Pass Member SECTI ROW SEAT 102 L 18			Adult Season	Pass Member
Claimed by Captain Fear	Claimed by Captain Fear		1 1	SECTION RC	w seat 17 KEAK &
TICKET SENT				Puese P	ZAVOC
Copyright © 2018 Ticketmaster All rights reserv	ved. Privacy Policy Terms of Use			Fri, Aug 24th @8:00pm	• Raymond James St
				TICKE C ticketma	Γ SENT hster.verified
				1,	'2
				→ SEND	

**SUCCESSFUL TRANSFER** - Once a ticket invite has been successfully accepted, the status of that ticket will show as claimed by the recipient.

- If someone is unable to pull up the tickets on gameday, having them accept and claim the tickets will allow the stadium box office to release the seats to that individual (with positive ID) on gameday.



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ACCEPTING A TRANSFER INVITE - Once a transfer invite has been initiated by the sender, the recipient will receive an email asking them to accept the tickets.

- The recipient will click the "Accept Tickets" button in the email and then be forwarded to the Account Manager Sign-In page.

- If the recipient is unsure if they already have an account, have them use the "Forgot Password?" link to verify if their email is in the database.
- If the recipient does not already have an account, have them use the "Don't have an Account? Click Here" link.



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**CREATING A NEW ACCOUNT** - If the recipient needs to create a new account, they will be prompted to enter their first name, last name and the original email address the transfer invite was sent to.

- The recipient will enter their information, check the Privacy Policy box and click "Sign Up."
- Once signed in/up, the recipient will be prompted to complete the transfer using the "Claim" button.



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**VIEW BARCODE** - On gameday the ticket holder will need to present their mobile barcode at the gate for entry. **NO PRINT-AT-HOME TICKETS WILL BE ACCEPTED AT THE GATES.** 

- Select the event for the tickets you wish to scan.
- Click the "View Barcode" link to render the QR code for that ticket.
- If using an iPhone, tickets can also be added to Apple Wallet for further convenience.