

Disabled Guest Information

Assistive Listening Devices

Assistive Listening Devices (ALD's) are available at all four Guest Services locations (by Sections 104, 123, 417 & 448.) Fans will be asked to leave a valid driver's license or other form of identification when the ALD is checked out.

Disabled Parking

All Sportsman's Park carparks and most off-site gameday parking lots have signed disabled parking spots. Vehicles must have a valid Cardinals parking hangtag to enter Sportsman's Park or off-site gameday parking areas. A state-issued disabled hangtag or license plate is required to park in a signed disabled spot. Please contact the Cardinals Ticket Office at 602/379-0102 for more information on disabled parking.

Disabled Seating

Disabled seating is located on all three concourses at University of Phoenix Stadium, including all lofts and field boxes. All levels can be accessed by the elevators located near the five stadium entrance locations. One power outlet is available at each disabled seating platform for the use of guests with electric wheelchairs and other medical equipment.

Disabled Cart Service

A courtesy cart service is available to disabled fans from disabled parking areas to the stadium plaza security checkpoints. These carts are for disabled fans and one companion only. The carts will only take fans to the closest entrance. There is no cart service available inside University of Phoenix Stadium. The cart service will be available two hours prior to the game until one hour following the conclusion of the game. Fans should wait at the large red numbers and letters outside of the gates for carts to meet them when exiting.

Open Captioning

University of Phoenix Stadium is in compliance with the Americans with Disabilities Act in providing open captioning service for the stadium public address system. Open captioning is displayed under the north and south videoboards throughout Cardinals game day. In addition, open captioning is available via smart phones which are available free of charge at the Gate 1 Guest Services office (across from Section 104.) For more information in advance of game day, please contact the Cardinals Ticket Office at 602-379-0102 or via e-mail at askquestions@cardinals.nfl.net

Payphones/TDD Phone

University of Phoenix Stadium does not have any payphones available to fans. However, fans can request the use of a phone at any of the four Guest Services locations if needed. A TDD phone for hearing and speech impaired fans is located at the Guest Services office next to Gate 1.

Restrooms

There are 50 restrooms located throughout University of Phoenix Stadium. All men, women and family restrooms are ADA accessible and equipped with a baby-changing table. Please ask any staff member for directions to the closest restroom.

Segways

Segways are defined as a mobility device under the Americans with Disabilities Act. Guests with mobility limitations may operate Segways inside the stadium, provided they do so in a safe manner that does not create a risk of injury to the operator or to other guests. Segways are not permitted to travel at a speed faster than the speed of a standard motorized wheelchair. University of Phoenix Stadium does not rent nor provide Segways for guest use. Stadium staff cannot take responsibility for nor provide storage of Segways.