

# Cardinals Code of Conduct

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The Arizona Cardinals are committed to creating a safe, comfortable and enjoyable experience for all fans, both inside University of Phoenix Stadium and throughout our parking areas. The Arizona Cardinals Code of Conduct was developed for all fans attending our games to enjoy the experience in a responsible fashion. All ticket holders are responsible for their conduct as well as the conduct of their guests and/or persons occupying their season seats. Stadium and parking lot staff will promptly intervene to support an environment where ticket holders, their guests and other fans can enjoy the game free of behavior prohibited in our Code of Conduct. Ticket holders and others who violate these provisions will face ejection from the stadium and/or parking areas, along with possible arrest and potential revocation of season ticket privileges without refund. All guests ejected for Code of Conduct violations will be required to successfully complete a 4-hour on-line Fan Conduct course before returning to a future game at University of Phoenix Stadium.

When attending an Arizona Cardinals game, all fans should be aware of and comply with the following guidelines:

- Fans are expected to present a valid hangtag to enter the game day parking areas, sit in their ticketed seat location and produce their game ticket when asked by Arizona Cardinals, parking lot, stadium or security staff.
- Fans wearing clothing deemed obscene or indecent will not be allowed entry inside or will be subject to ejection from University of Phoenix Stadium.
- Foul or abusive language and obscene gestures will not be tolerated.
- Behavior that is unruly, disruptive or illegal in nature will not be tolerated, including verbal or physical harassment of opposing team fans.
- Intoxication or other signs of impairment related to any type of illegal drug or excessive alcohol consumption will not be tolerated.
- Displays of affection or other behavior not appropriate in a public setting will not be tolerated.
- Excessive standing in seating areas which blocks the view of other ticket holders will not be tolerated.
- Interference with the progress of the game or failure to follow instructions of Arizona Cardinals, parking lot, stadium or security staff will not be tolerated.

## Guest Assistance Hotlines

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If you require assistance during game day or wish to report a Code of Conduct violation, stadium staff can be reached at:

**Game Day Hotline**  
**623-433-7156**

**Game Day Text Message Hotline**  
**Text “Cards” <SPACE> issue**  
**and location to 69050**

For more information on open captioning options inside the stadium, please refer to the Disabled Guest Information page.