

Stadium Tour Guidelines for online sales

Not all tour times are available for online sales. A number of times are available for in-person sales only. If you are unable to make a time that is available for online sales, you may purchase tickets onsite. Onsite tickets can be purchased in person at the Hall of Fame front desk during regular business hours.

- **Online ticket sales for Classic, Champions and Legendary Tours are available for purchase 30 days in advance and will close 12 hours prior to a specific date.** Alumni Tours and tickets for other events are available for immediate sale regardless of the date. If the website indicates tickets are unavailable or sold out on a specific date, tickets are available on a first-come, first-served basis, in-person at the Hall of Fame front desk up to two days prior to any given date.
- Be careful when selecting your dates and times for your tours. Make sure you are selecting the day you wish to visit. The system may default to a different date.
- It is your responsibility to show up for your tour on the day and at the time of the tour you selected.
- Tickets are **ONLY** valid for the date and the time you select. Tickets will not be transferred to another time slot or date. Be careful selecting your date and time.
- Remember to include everyone in your party **including kids ages 5 and under**, while their tickets are free, they do still need a ticket.
- Additional guests may choose tickets for any available tour. We cannot add additional tickets to a tour once a tour is sold out and at capacity.
- Online ticket sales are final.
- Tickets cannot be resold.
- Tour routes are subject to change based on stadium operations.
- Arrive at least 20 minutes prior to your tour time in order to obtain your tickets at the Hall of Fame front desk.
- Tours leave promptly at the schedule tour times. Late individuals **CANNOT** join a tour that is already in progress.
- If you are late or miss your tour, you are responsible for purchasing new tickets for a different tour time.
- Military discounts are available for tickets purchased in person at the Hall of Fame front desk. The discount is not available for online sales.

For online transactions a max of 15 tickets can be purchased per transaction. Groups greater than 15 people should contact group sales.