PUBLIC TOURS

What is the cost of a tour?
Our public tours have a per person pricing.
$6 per adult
$5 per military / senior (55+)
$4 per child (ages 5-17)
Free for children under 5

How many people can come on the tour?
Public tours are a walk-up style tour where individuals and small groups tour together. We ask that groups of more than 10 people schedule a group tour.

What forms of payment do you accept?
We accept cash, check and credit card payments.

How do we reserve a spot on a tour?
We do not take reservations for our public tours. As long as you arrive prior to the start time of the tour you would like to join, you will be able to participate in the tour.

When should we arrive for a 10:00am tour? 12:00pm?
We recommend arriving about 15-20 minutes prior to the start of the tour. This allows time to handle admission. Please give yourself additional time to locate parking.

Where do we park for public tours?
Parking is not provided for public tours. Street parking is often available on S Mint Street in front of the stadium and just south on S Mint and adjacent side streets. Be mindful of city parking regulations. There is also a reasonably priced pay-to-park deck located at:
410 S Mint St, Charlotte, NC 28202.
Preferred Parking handles a majority of the other parking lots in the area. Their website is: www.preferredparking.com. Any parking fees are your responsibility.

Where do we go when we arrive?
You will meet our tour guides at the South Gate on the Morehead Street side of the stadium. Admission is handled at the ticket windows at the South Gate, and the tour will begin from this location as well.

Are restrooms available?
Restrooms are available at the beginning and end of the tour. Facilities will not be available until the designated tour time.

Can we take photos on the tour?
Yes! Personal photos are acceptable throughout the tour. If there is an area where photography is prohibited, our tour guides will inform you.

Can we bring in bags?
Yes, bags are allowed. The Bank of America Stadium tour is a walking tour, so it is recommended to limit what you bring.

How long is the tour?
The tour typically lasts between 60-75 minutes.

Is the tour inside or outside?
Bank of America Stadium is an outdoor venue, but a majority of the tour is under cover and in enclosed spaces.

Do you still do tours in the rain?
We conduct tours regardless of the weather.

What do you see/do on the tour?
This is a facility and team history based tour. The route shows participants three perspectives on game day. Locations below are all subject to stadium availability.
The Fans | guests see our entrance, concourse, luxury suite, seating bowl
The Media | guests see our press box, broadcast booths
The Teams | guests see our service level including visiting team locker room, field tunnel

Do we get to see the Panthers’ locker room?
The tour will not go through the Panthers’ locker room. The team works out of that space year-round.

Can we go on the field?
Access to the field is not permitted.

Is the tour route accessible?
The tour route is fully accessible for guests with disabilities.

Are wheelchairs available?
We are not able to provide wheelchairs for the tour. If this is a concern, please discuss with the Tour Coordinator.

Are strollers allowed?
Strollers are permitted on our public tours.

Is there a gift shop?
The Team Store is not a stop on the tour, but the store is typically open between 9:00am and 4:00pm. For confirmation of store hours, please call (704) 358-7158.

Can we bring in food or beverages?
Water is allowed on the tour. All other food and beverages should be left in your vehicle.

Is there somewhere to purchase food at the stadium?
There is nowhere on site to purchase food or beverage.

Do Sir Purr or the TopCats appear during the tour?
Sir Purr and our TopCats are unable to appear during our public tours.

Can we meet the players/coaches?
Our players and coaches are unable to be a part of our stadium tours. If they are in the building during a tour, we ask that groups do not interrupt them as they are at the stadium to work.