

ALL NEW

MOBILE TICKET TUTORIAL

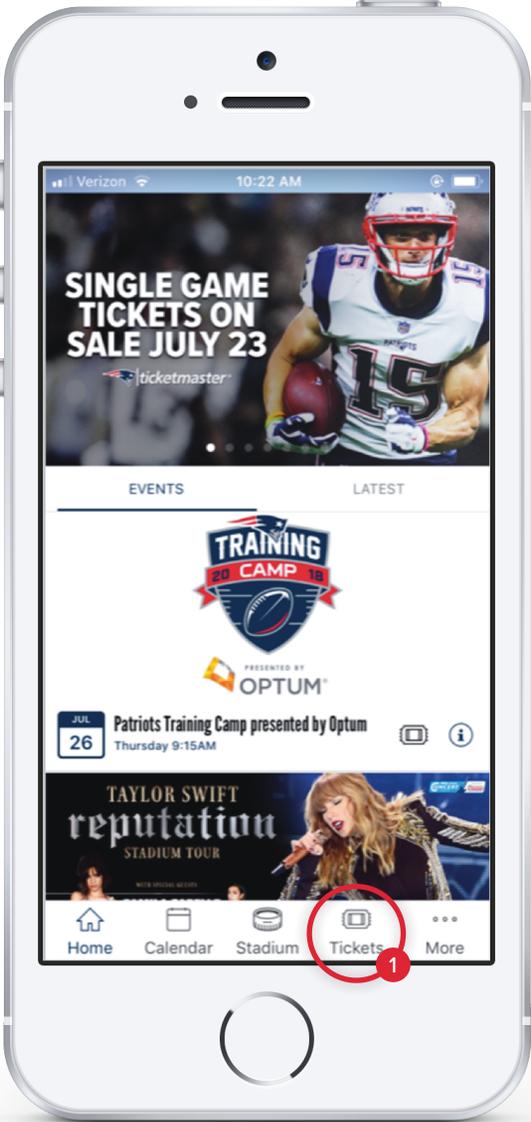
DOWNLOAD THE GILLETTE STADIUM APP



VIEW TICKETS

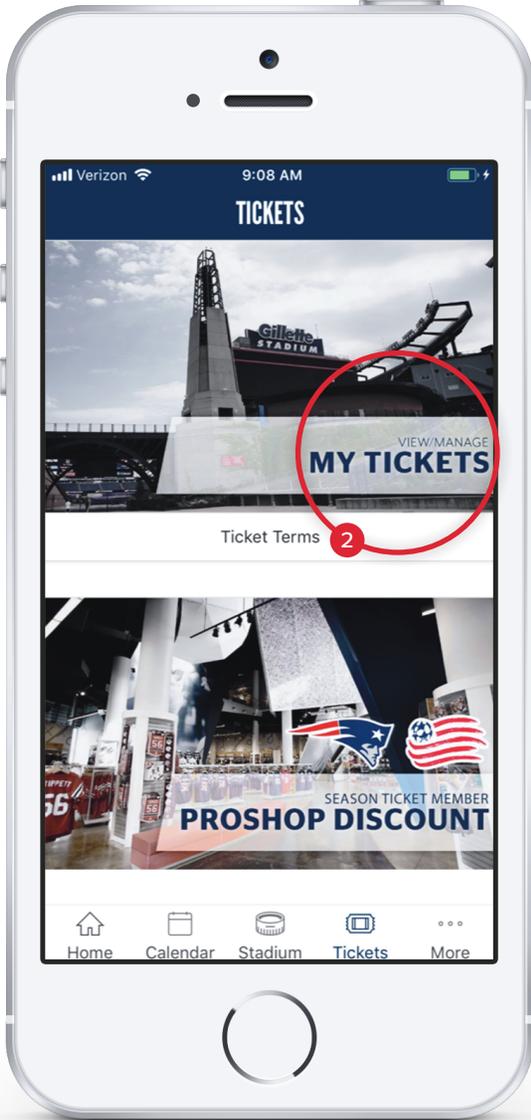
TUTORIAL

VIEW TICKETS



1 To access mobile tickets, select TICKETS from the Gillette Stadium App home screen

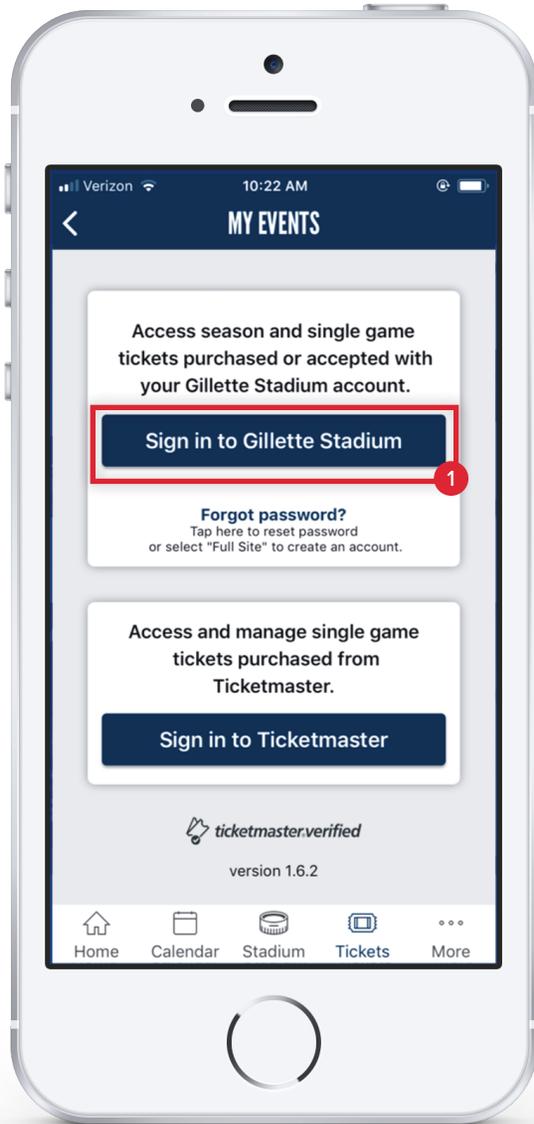
Then select, VIEW/MANAGE MY TICKETS



LINK YOUR ACCOUNT

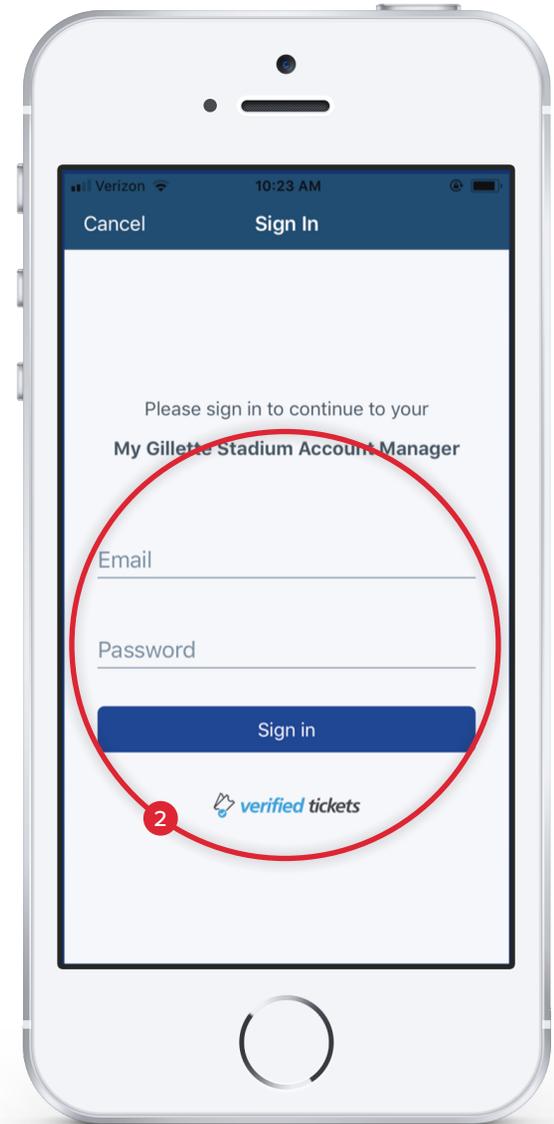
TUTORIAL

LINK YOUR ACCOUNT



1 + 2

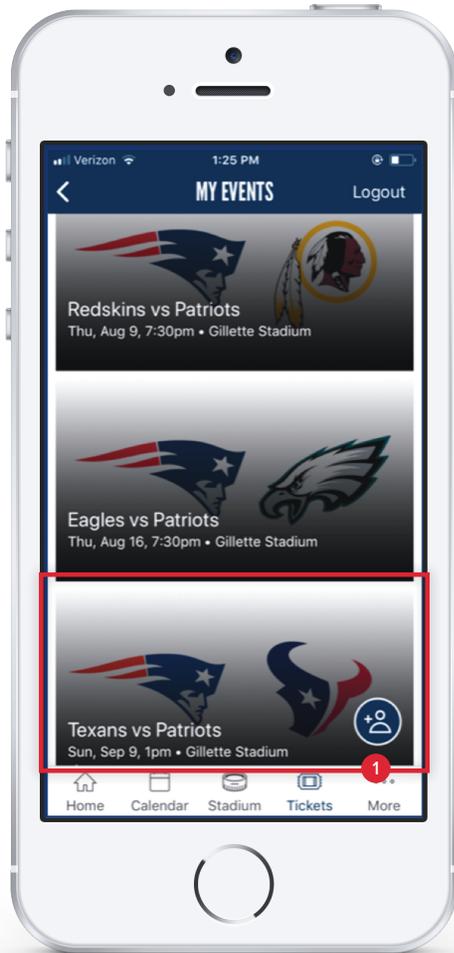
First time users will be asked to sign in to their account. Enter your Patriots Account Manager credentials to link the App to Ticketmaster



USING YOUR TICKETS

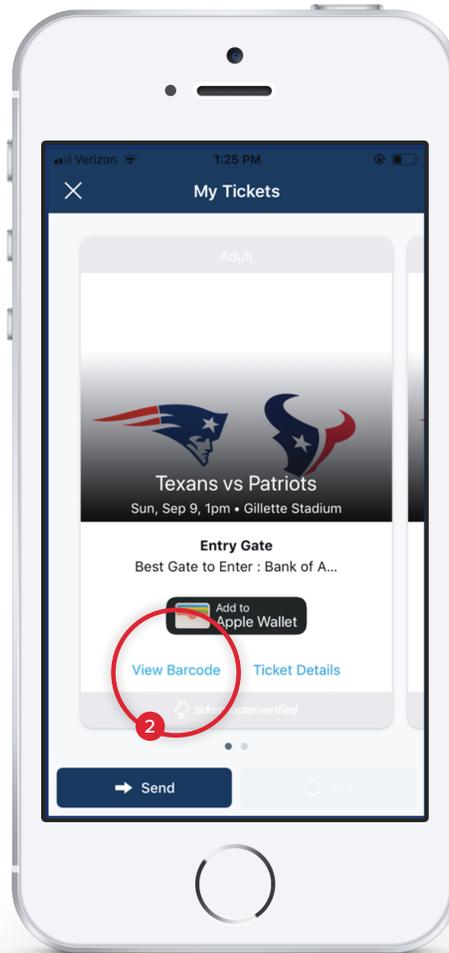
TUTORIAL

USING YOUR TICKETS



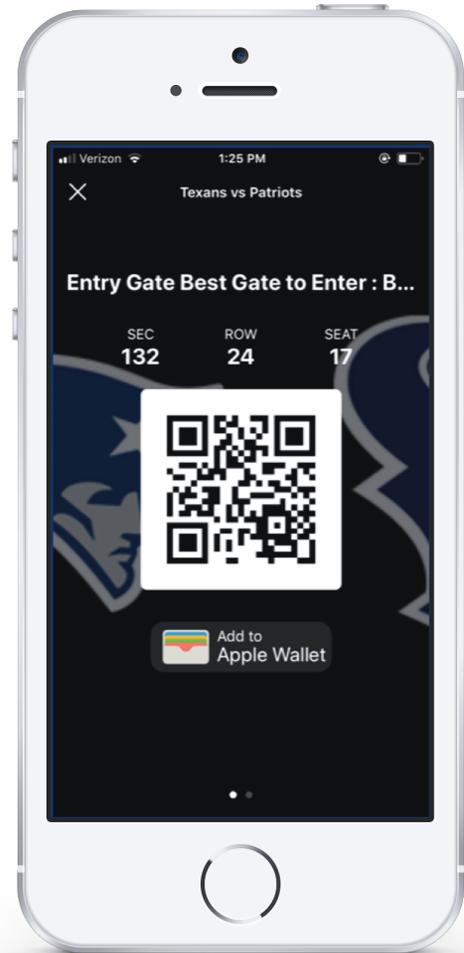
1

Once logged into your account, you will see a listing of all your upcoming tickets. Tap on the icon for the game/event you are attending



2

Tap VIEW BARCODE to display the ticket QR code for the game/event



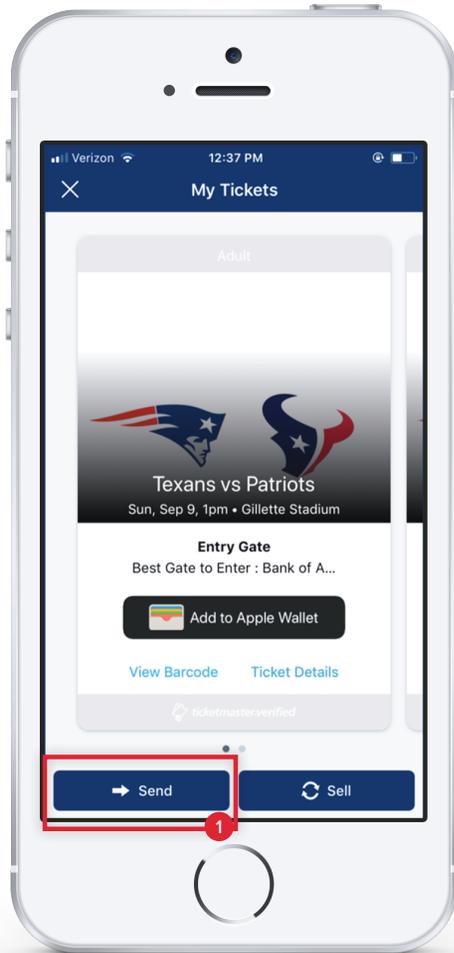
3

Show the QR code at the stadium gate for entry. iPhone users can add tickets to Apple Wallet

TRANSFER TICKETS

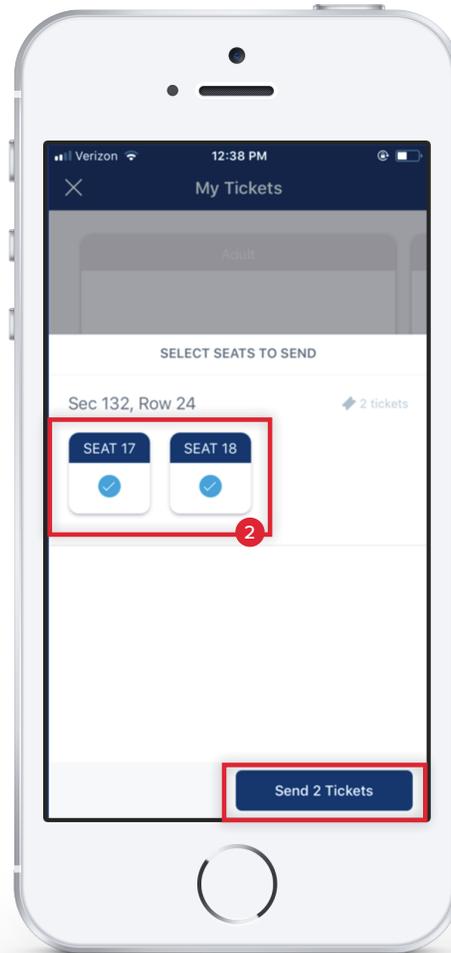
TUTORIAL

TRANSFER TICKETS



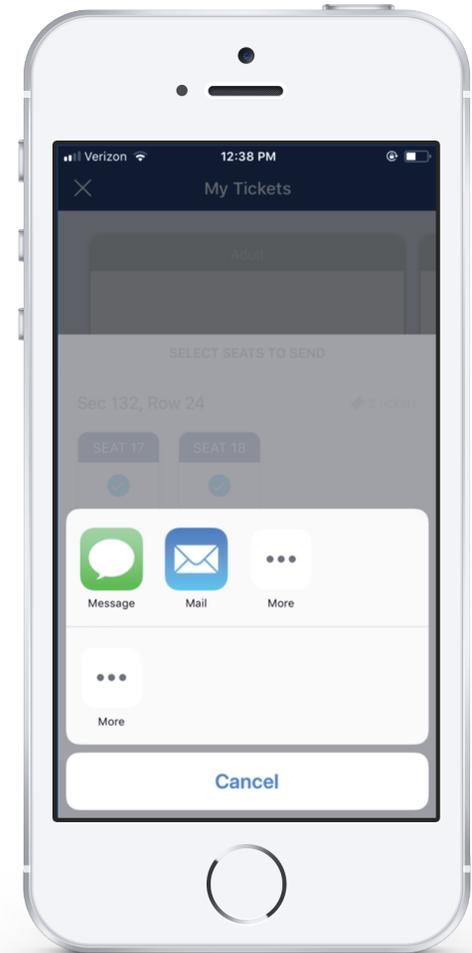
1

To transfer tickets to a given game/event, tap SEND



2

Select the ticket(s) you would like to transfer, then tap SEND



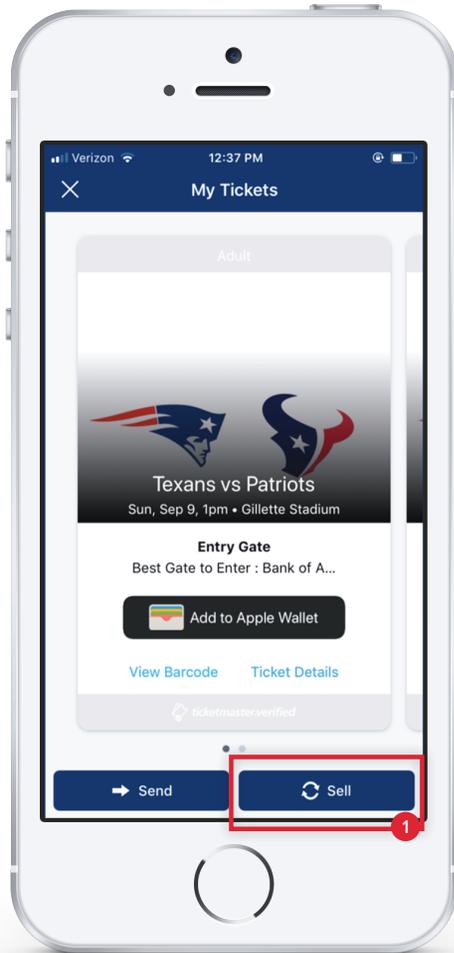
3

To complete the transfer select recipient(s) email or text. Note: Your recipient(s) must open the generated link and accept the ticket(s)

SELL TICKETS

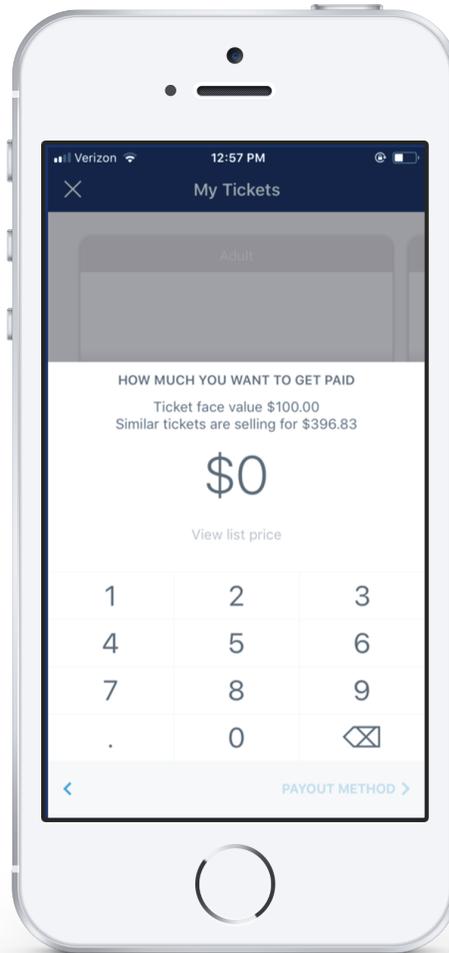
TUTORIAL

SELL TICKETS



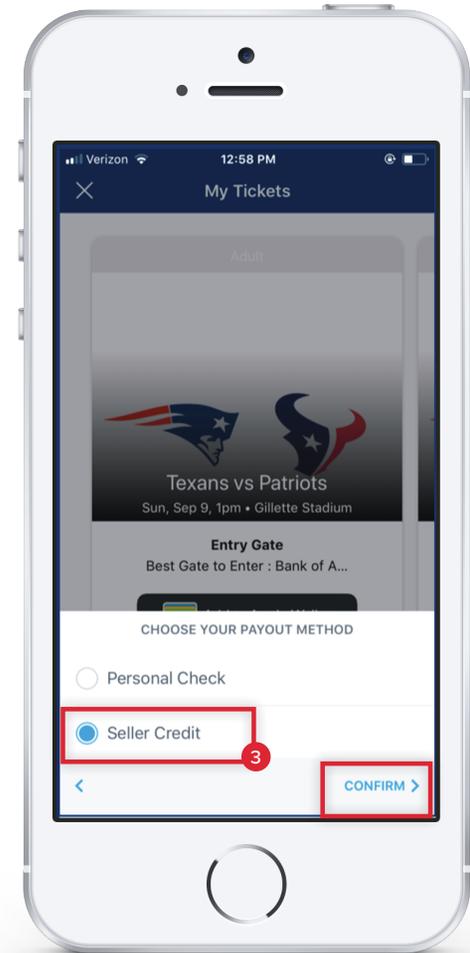
1

To sell tickets to a given game/
event, tap SELL



2

After selecting the ticket(s) you
want to sell, enter your asking
price



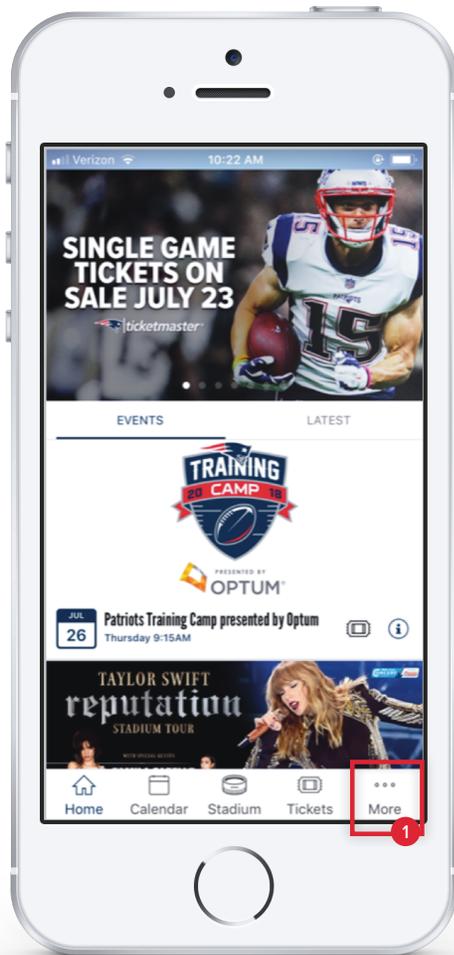
3

First time users will be prompted
to enter payment information.
Once complete, tap CONFIRM
and your ticket(s) will be posted
on NFL Ticketing Network

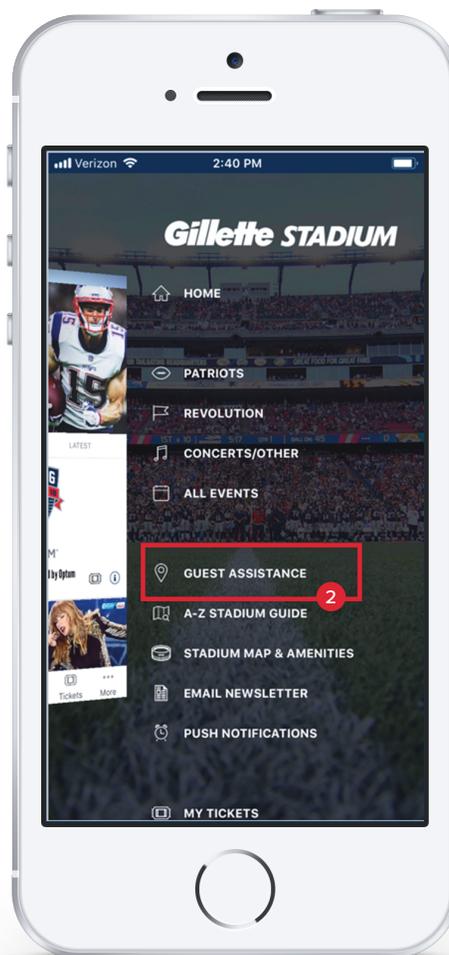
GUEST ASSISTANCE CHAT

TUTORIAL

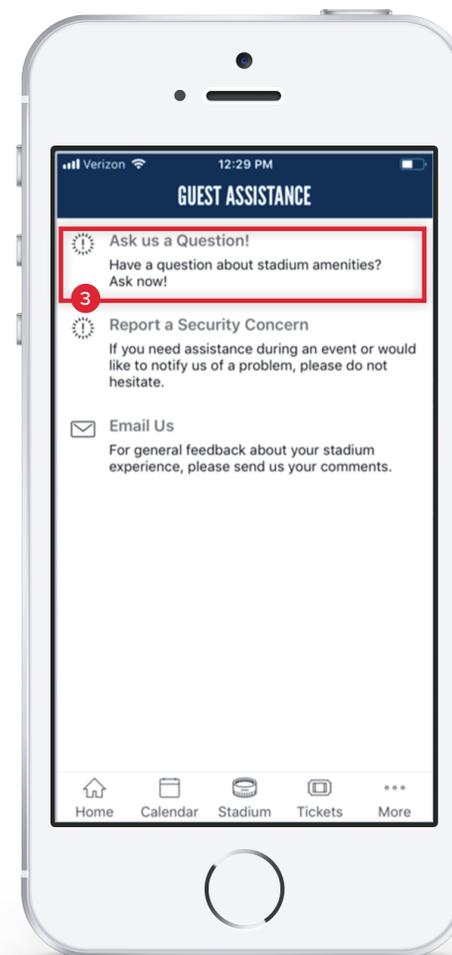
GUEST ASSISTANCE CHAT



1
From the Gillette Stadium App home screen, click MORE

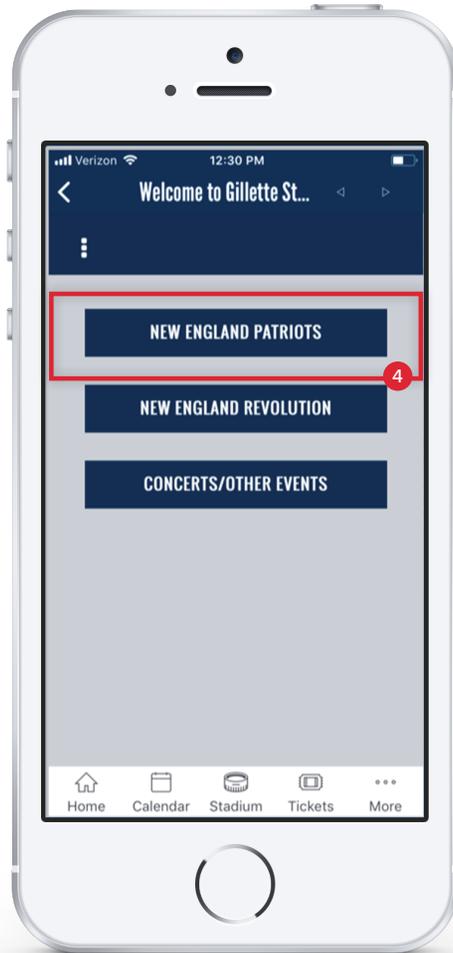


2
Then select, GUEST ASSISTANCE



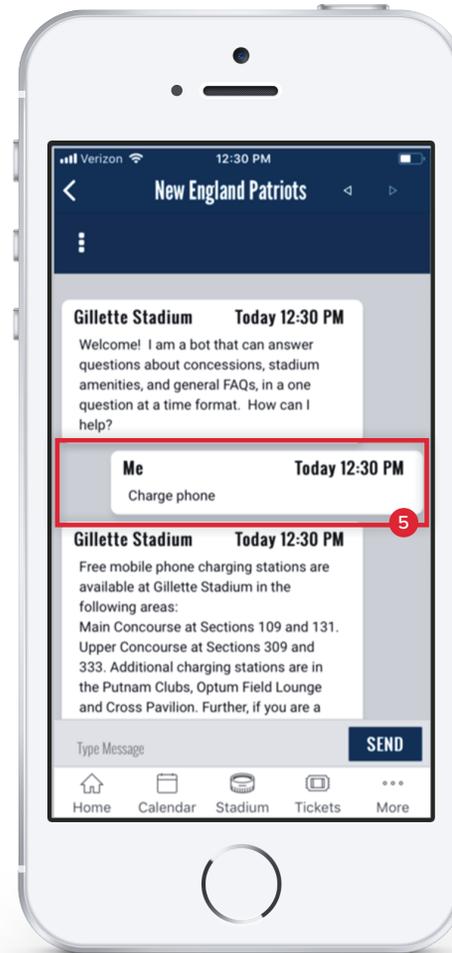
3
Then select, ASK US A QUESTION!

GUEST ASSISTANCE CHAT



4

If you are at a Patriots game, select NEW ENGLAND PATRIOTS



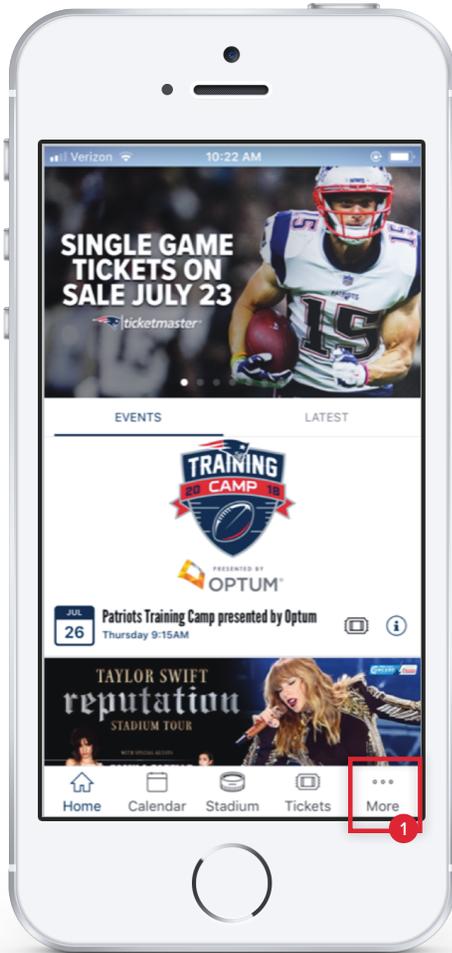
5

Then, ask a question(s) or enter keywords (i.e., Charge Phone, Gluten Free, etc.)

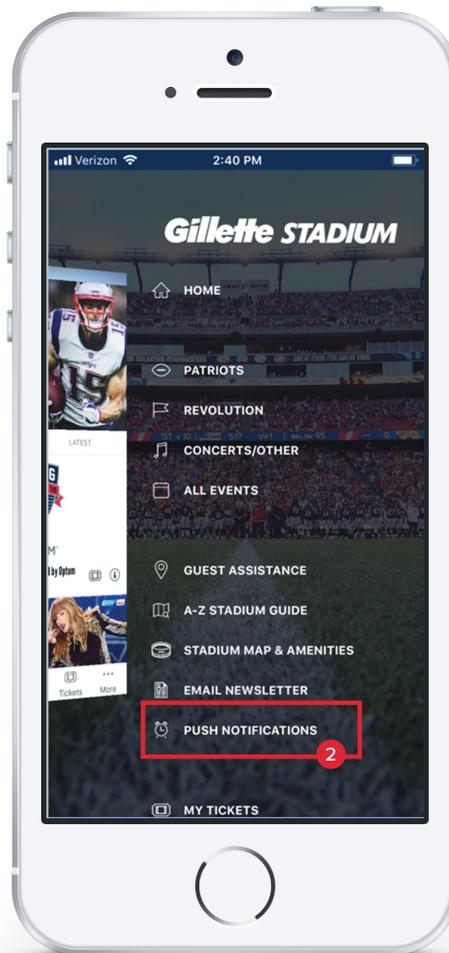
PUSH NOTIFICATIONS

TUTORIAL

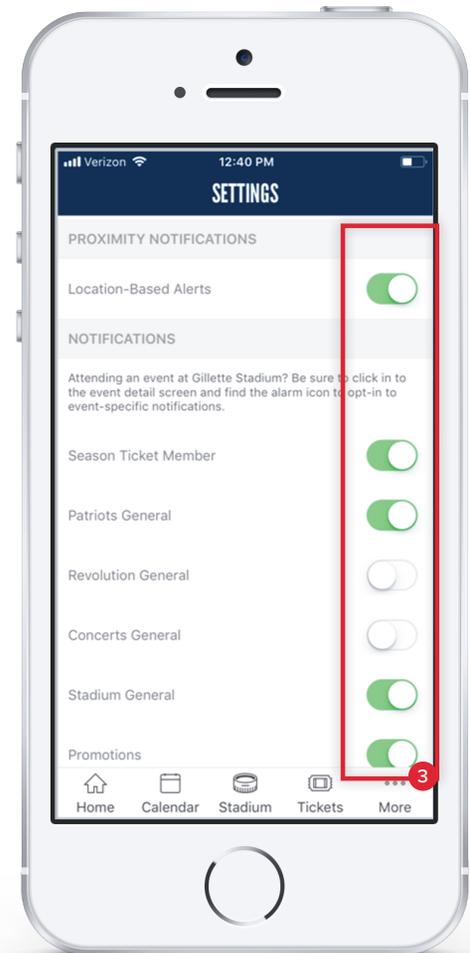
PUSH NOTIFICATIONS



1
From the Gillette Stadium App home screen, click MORE



2
Then, select PUSH NOTIFICATIONS



3
Finally, set your notification preferences



THANK YOU