

# AN EASIER WAY TO MANAGE YOUR CARRIER NETWORK

Opendock is an easy-to-use dock scheduling software that allows facilities to provide appointment availability, online booking to their carrier partners, and metric traction for carrier performance.

## A BETTER WAY TO TRACK CARRIER PERFORMANCE

### STREAMLINED

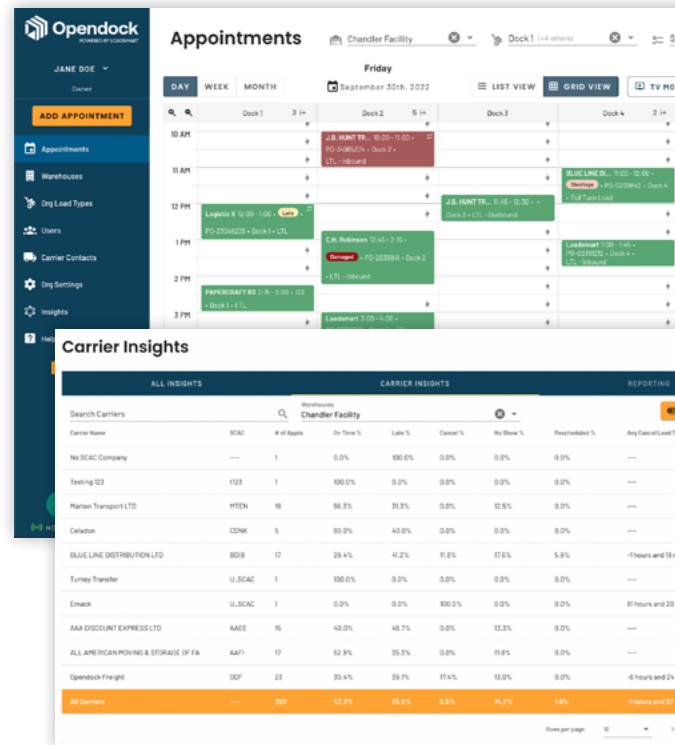
Make dock scheduling easier and get better data by using software. Insights into dwell times, appointment volumes, on-time performance, no-shows, and cancellations will allow you to **benchmark** your own facilities and your carrier network more seamlessly.

### DATA INSIGHTS

No more losing time and data through manual processes like phone calls, emails, and excel, and let Opendock's simplified data collection capabilities do the hard part for you with **complete visibility** into appointment times, on-time performance, cancellations, and dwell times that are displayed in easy-to-read dashboards with an option for one-click excel reports.

### INTEGRATED

Juggling between multiple systems is a nightmare, so use Opendock's API to make appointments, get status updates, and view carrier **performance KPIs** within the system you are most comfortable with:



**3,000+**  
Warehouses

**8M +**  
Appointments

**90,000+**  
Carriers



# FEATURES AND BENEFITS



## COMPANY AND USER MANAGEMENT

Make it easy to view each facility's dock performance so you can **make data-driven decisions** for your teams to perform efficiently and cost-effectively; shared permissions also allow the appropriate team members to access scheduling functions.

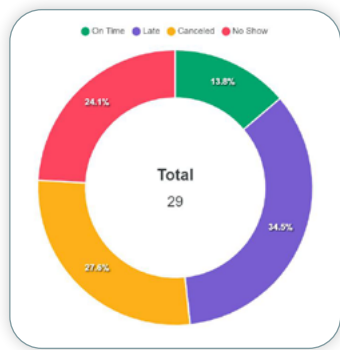
## APPOINTMENT DETAILS

Evolve past the handwritten in/out times on BOLs that cause confusion and conflict by **digitally recording** the in/out times instead.

🕒 **Duration:** 1 hour 30 min

🕒 **Arrival:** 21 min late

✅ **Dwell time:** 2 hours 16 min



## REPORTING

Understand how your carriers are performing with **carrier scorecards** which collect on-time, cancellation, reschedule, no-show, and average cancel lead time metrics for each appointment.

## DWELL TIME

Know what to expect at your facilities and **allocate your labor** accordingly by receiving real dwell time data; both historically and trending

## API

You already have too many systems for your team to utilize, so make it easier on everyone by **integrating** Opendock into your ERP system or TMS and WMS via API.

## SOME CUSTOMERS ALREADY USING OPENDOCK:



**IMPROVE YOUR DOCK SCHEDULING PROCEDURES TODAY**

**LEARN MORE**