

Dear Valued Customer,

PIP ANZ is voluntarily issuing this safety notice for Miller Branded only Pole Strap Models 1312.1S, 136.1S, 138.1S, and 139.1S manufactured in our Tijuana, Mexico facility. Some units may be assembled with incorrect routing of the green and black webbing through the adjustment buckles. Units with this web routing will not hold in place after adjustment.

### Description of the Issue

In affected units:

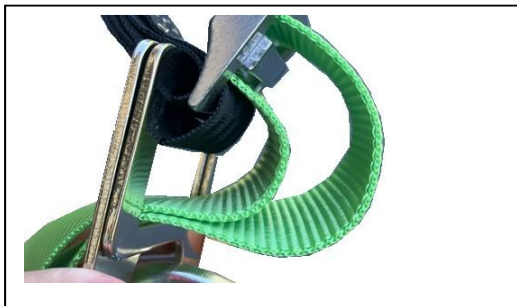
- The “green webbing” exits the two buckles in “different openings” (one high, one low).
- The “black webbing” does NOT wrap around both bars of each buckle.

### Correct configuration (SAFE TO USE)

- Green webbing exits both buckles in the “same position” (both high or both low). - Black webbing is wrapped around “both bars” of each buckle.

Correct 

Incorrect – DO NOT USE 



### Risk

The pole strap is only intended for the sole use of positioning. An incorrect configuration will not maintain the webbing in its adjusted position meeting its intended purpose. Please refer to the user instructions for proper use.

### Impacted Part Numbers

Pole Strap Models	Manufacture Date Range
1312.1S	December 1, 2024 – November 15, 2025
136.1S	May 1, 2025 – November 15, 2025
138.1S	May 1, 2025 – November 15, 2025
139.1S	May 1, 2025 – November 15, 2025

All units manufactured within the above manufactured date ranges for the four (4) SKUs listed above. No specific lot numbers are required for identification.

#### **Immediate Actions Required**

1. STOP USING all listed models (shown in the above table) of positioning pole straps immediately.
2. INSPECT all such units using the photos above.
3. QUARANTINE any unit that shows the incorrect configuration.
4. Contact PIP ANZ details below-
  - Phone (International): 1300 747 269
  - Email: [cs@pipanz.com](mailto:cs@pipanz.com)

**End Users** – Identify the serial numbers of your product that are affected and send a list of those serial numbers to your distributor for inspected replacement units or full refund or send this information directly to above details. Quarantined units must be destroyed prior to disposal.

**Distributors** – Please send serial numbers of products affected to above address for inspected replacement units or full refund. Quarantined units must be destroyed prior to disposal.

**Units that pass visual inspection (correct configuration) may be returned to service and use.**

We sincerely apologize for this issue and any inconvenience this may cause. The findings were identified during a recent product transfer. Updated assembly instructions, visual controls, 100% inspection



checkpoints, and revised PFMEA/Control Plans to prevent recurrence have been fully implemented to ensure this issue is resolved moving forward.

Your safety is our highest priority and replacement units are already being produced for shipment to your local distribution center. Please treat this notice with urgency and contact us immediately if you have any questions.

Sincerely,

David Gazal

