

PRATIK DILIPRAO JOSHI

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OBJECTIVE

Motivated Computer Science graduate seeking an entry-level opportunity in IT Support and Hardware Administration. Eager to apply technical knowledge, troubleshooting skills, and a strong willingness to learn while contributing effectively to organizational IT operations.

PROFILE SUMMARY

- Computer Science graduate seeking an entry-level opportunity in IT Support and Hardware Administration.
- Knowledge of computer hardware components, operating systems, software installation, and troubleshooting fundamentals.
- Understanding of Windows environments, system maintenance, and basic technical support processes.
- Knowledge of networking fundamentals including TCP/IP, IP Addressing, DNS, LAN/WAN, Routers, and Wi-Fi connectivity.
- Exposure to software installation, antivirus concepts, and peripheral device configuration.
- Trained in Software Automation Testing with knowledge of Core Java, Selenium WebDriver, TestNG, Functional Testing, Smoke Testing, and Regression Testing.
- Familiar with JIRA, GitHub, and technical documentation practices.
- Strong willingness to learn, adapt to new technologies, and develop practical skills in IT Infrastructure, Technical Support, and Enterprise IT environments.
- Good analytical, problem-solving, and communication skills.

TECHNICAL SKILLS

- Operating Systems: Windows 10, Windows 11
- Hardware & Support: Computer Hardware Fundamentals, Software Installation, Basic Troubleshooting, System Maintenance
- Networking: TCP/IP, IP Addressing, DNS, LAN/WAN, Router & Wi-Fi Fundamentals
- Programming & Automation: Core Java, Selenium WebDriver, TestNG, Maven
- Testing: Functional Testing, Smoke Testing, Sanity Testing, Regression Testing, End-to-End Testing
- Tools: JIRA (Bug Tracking), GitHub
- Methodologies: Agile/Scrum Methodologies
- Testing Approaches: Manual Testing, Automation Testing

EDUCATION

- Bachelor of Technology in Computer Science and Engineering
Dr. Babasaheb Ambedkar Technological University, Lonere | 2022 | CGPA: 7.86/10
- Higher Secondary Certificate (HSC) – Science
NVSS Savarkar Vidyalaya, Sayala-Parbhani | 2016 | 67.54%
- Secondary School Certificate (SSC)
Sharada Vidyalaya, Adgaon(Kh), Dist. Parbhani | 2014 | 74.60%

CERTIFICATION

- Intern – Full-Stack Web Development, Corporate Web Solutions | May–Sep 2025
- Project Management with JIRA – Reliance Foundation (NSDC) (2025)
- HTML & CSS Essential Training – LinkedIn Learning (2025)
- Software Automation Testing Course – Param EduTech Pune (2022)
- Certified IT Architect (CITA) – CMS (2019)