

In accordance with legal provisions, Paillette ("the company") informs you about the processing of your personal data.

The company reserves the right to modify these privacy & cookies policies at any time. The modifications come into force upon publication.

## I - Your personal data

### 1. What personal data does the company collect and why is it collected (purposes)?

The personal data collected by the company are only the data essential to the smooth running of the commercial relationship between the company and customers. And those necessary to respond to user requests.

Thus, the company collects personal data when you consult the website (cookies) and when you use the online clothing rental service.

The data collected as part of creating an account or placing an order are as follows:

Identification and communication information (last name, first name, address, email address, telephone number). The email address is used for commercial purposes only if you accept it by subscribing to the newsletter.

Information necessary for the smooth running of the delivery (delivery address, postal code, etc.)

Information for monitoring the commercial relationship and ensuring its smooth running (order number, payment method, delivery method, etc.) in the format of an invoice.

Information necessary for payment (card number, cryptogram, expiration date, etc.) is collected by the payment service provider Stripe. In accordance with the provisions of the General Conditions, this data is not kept by the company, but only by its payment service provider Stripe. The use of Stripe Checkout is subject to the Stripe Privacy Policy accessible on the payment page and also here: <https://stripe.com/en-fr/privacy>.

The data collected during your navigation on the site (via cookies) are as follows:

Minimum tracking data to ensure smooth navigation (browser cookies).

Data on the contents of your shopping cart to be able to keep it.

Data to allow the user to connect.

The data collected by the company allows you to take full advantage of our services and allow you to benefit from commercial operations.

## 2. How is personal data collected?

The personal data collected is that transmitted by yourself, user, via an online form that you fill out when you create an account or when you place an order (whether or not you already have an account).

Browsing data is collected using cookies.

## 3. Who is responsible for processing the data collected?

The company is solely responsible for processing the data collected and does not transfer it to any third party. Thus, the recipients of the data collected are only the relevant departments of the company and the host of the site (with the exception of payment data collected by Stripe - see I-1)

As the sole controller of data processing, the company makes every effort to protect the data collected as best as possible.

## II – Your rights

### 1. What are your rights?

In accordance with the General Data Protection Regulation (EU 2016/679 of the European Parliament and of the Council of 27 April 2016) you have:

- A right of access to all of your data;
- A right to object to the processing of your data subject to a legitimate reason;
- A right to portability;
- A right to rectify, update your data at any time (via your account space);
- A right to delete your data;

### 2. How to exercise these rights with the company?

To exercise your right of access, your right of rectification, your right of portability, your right to object for legitimate reasons, or your right to delete data, you must send your request to the email address [contact@studio-paillette.com](mailto:contact@studio-paillette.com), specifying in the subject of your email "Management of personal data + the right you wish to exercise". In accordance with the law, each request must be accompanied by a copy of your identity card to ensure it and therefore your right of action on the personal data concerned.

Your request will be processed by our services within a maximum of one month as provided for by law.

For your information, we clean our database every three years. The

accounts of customers who have not placed any orders within this period will be deleted from our database.

Concerning other rights and data:

To rectify or update your data, go to your account.

To unsubscribe from our newsletter, in each email contains an unsubscribe link provided for this purpose.

### III – Security of your data

Our site implements the necessary technologies to guarantee you security of navigation and use. Thus, the company offers you secure navigation thanks to encryption.

We also recommend, even if it is not mandatory, when you create your account, to enter a strong password containing uppercase, lowercase, numbers and special characters.

We also recommend that you do not communicate your password to a third party under any circumstances.

### IV – Cookies

#### 1. What are cookies used for?

When you browse the site, as described above, we use cookies. To know the purpose of their uses, see 1.1 of "Privacy Policy & Cookies".

To navigate and take full advantage of all the features of our site, we recommend that you accept cookies (pop-up on the home page). However, this is not mandatory.

If you refuse all or part of the use of cookies, we decline all responsibility for the possible consequences that this could entail. In addition, without the acceptance of cookies, the company cannot guarantee that you can benefit from all the features such as the login.

## 2. Cookie management

To choose your preferences regarding cookies and carry out your personal data management, go to the configuration of your browser. Each browser has its own and independent configuration and management, you must enter your choices on each of them if you use several browsers.