



ALL ROUNDER SPORT COACHING

Engagement, Enjoyment, Education!

Tel: 07897522556 Email: allroundersportscoaching@outlook.com Lead coach: Mr C Smith

Frequently Asked Questions

Where does registration and sign in take place?

Upon booking, we will gather all the necessary details for your child to attend the camp (contact numbers, medical conditions ect.) Registration for all activities will be signposted at each All Rounder Sport Coaching venue.

We ask you to register no earlier than 10 minutes prior to the start time. Early drop off may be available on selected camps. This will be made clear at the time of booking. If another adult is collecting your child, or you need to collect your child before the pick-up time then please inform the Camp Lead. Please inform the camp lead if another adult will collect your child.

At the end of the day children will not be permitted to leave until the camp lead has seen an appropriate adult. If your child is allowed to travel to and from camp by themselves they will require parental permission given through the booking process.

What if I'm delayed?

Please respect our programme timing. If you are likely to be delayed after the pick-up time please let us know in order to avoid unnecessary concern. If you are delayed and we have not received communication we will try contacting you using your contact numbers provided. After that we must notify Social Services of any children still on site.

What should my child bring?

On our Sports Camps it is important that children bring appropriate clothing (sun cream and hat if relevant and ensure your child is aware of how to apply it as our staff cannot do this for them).

Alternatively, if children bring a spray-on sun cream the staff will be able to help them. All

children should bring a packed lunch, some healthy snacks and plenty to drink (in a refillable bottle). Please note, we don't have refrigeration food storage in many venues.

Please do not let your child bring food to camp that contains nuts. All equipment is provided so there is no need to bring anything except the packed lunch, sun cream and hat (if appropriate) and relevant clothing.



ALL ROUNDER SPORT COACHING

Engagement, Enjoyment, Education!

ENGAGEMENT - EDUCATION - ENJOYMENT

Tel: 07897522556 Email: allroundersportscoaching@outlook.com Lead coach: Mr C Smith

What should my child wear?

We suggest that children dress in comfortable clothing that is appropriate to the weather and activity they are taking part in. Activities may be both outdoor or indoor dependant upon the weather and venue.

Can I pre-book and pay on the day?

Our Terms and Conditions state that a payment must be made when making a booking. We do not accept payment by cheque. All bookings should be made in advance, no bookings will be made on the day.

What shouldn't my child bring?

Children will not need to bring the following:

Sports equipment – we've got plenty of that! Computer games, MP3 players, Money, Valuable watches/jewellery.

Do you accept childcare vouchers?

Unfortunately, not. However, some schools are happy to provide funded places on some of our camps (especially if your child is in receipt of free school meals). Please contact your child's school to enquire if this is an option for you.

If you require any assistance, please get in touch with us and one of our friendly team will be happy to assist you.

How are children grouped?

To ensure maximum quality and safety, children are coached in maximum ratios of 1:20. These ratios are increased further with volunteers and students. If there is a certain child/friendship group that you would like your child to be grouped with. Please inform us prior to the camp and we will do our best to accommodate.

My child is in KS1 – can they attend?

Unfortunately, this is a no. Our camps are only open to KS2 children (school years 3-6).



ALL ROUNDER SPORT COACHING

Engagement, Enjoyment, Education!

ENGAGEMENT - EDUCATION - ENJOYMENT

Tel: 07897522556 Email: allroundersportscoaching@outlook.com Lead coach: Mr C Smith

What happens if my child has a medical condition?

If your child has a medical condition (eg diabetes, serious allergies, epilepsy etc) that we need to be aware of it is essential that you tell us prior to a camp starting. At registration you must inform a member of staff about any medication that may be required, and you will also need to complete the Administering Medication Form.

What happens if my child has an accident?

All accidents (eg bumps, grazes and stings) will be dealt with by First Aid trained staff. If your child is involved in an accident, the camp lead will need to speak with you at the close of the day to ensure you are informed. You may be required to sign an accident report form. If there has been a serious incident or your child has fallen ill you will be contacted by telephone as soon as possible.

What if my child behaves badly?

At All Rounder Sport Coaching we aim to encourage and reward positive behaviour and deal with inappropriate behaviour firmly and fairly. The Behaviour Policy will be on display at every venue and staff will explain what is expected of the children in terms of behaviour. We will endeavour to deal with any minor behaviour problems as they arise.

However, in serious cases and persistent poor behaviour we will contact you.

Are TLE Active Camps insured?

Yes, all of our Active Camps venues are fully insured and include public liability.

What happens if my child has additional needs?

Children with additional needs and disabilities are welcomed at All Rounder Sports Coaching camps after consultation between parents and staff to ensure that all needs can be met within the staff ratios that we provide. Parents should discuss any particular needs of their child with our team at the time of booking.

How do I contact the Active Camps Co-ordinator?

On the first morning you will be directed to the contact number which will be displayed at every Active Camps venue. They are contactable throughout camp hours on this number.



ALL ROUNDER SPORT COACHING

Engagement, Enjoyment, Education!

Tel: 07897522556 Email: allroundersportscoaching@outlook.com Lead coach: Mr C Smith

Will you need to contact me?

In certain circumstances parents will be contacted. This includes:

- Serious injury such as a broken or suspicion of a broken bone
- If your child is unable to participate due to serious illness or a toilet accident;
- If your child is seriously upset about being on camp;
- Bang to head that may result in concussion;
- Any situation resulting in a hospital visit;
- Serious behaviour problem;
- If your child is found not to have brought food/drink.

What if my child loses something?

Due to the nature of the activities, we recommend that your child does not wear their best or most expensive clothing for camp. We cannot guarantee the return of lost property but we endeavour to return items that are clearly labelled with your child's full name.

Where can I find information about each venue?

Full details of each venue can be found on the booking confirmation email.

How will the sign in/out process work?

Firstly, there will be an allocated signing in desk where your child will sign in. The children will be directed to the relevant allocated space to place their belongings and lunch/drink. This will be their base for the break/lunch times when they need their bags. During collecting they will be waiting at this location until called by the camp lead.