



Super Star Gymnastics Terms and Conditions

1. All bookings are done on a block booking basis and we do not offer 'pay as you go' type session rate. All bookings are secured through payment of a block booking or monthly subscription.
2. All payments must be made before the first session in order to allow your child to participate, if payment has not been received then the child can not resume the classes until payment has been made.
3. We have a no spectator policy. This is to allow the children to settle into the class without feeling like they are being watched or observed. It is also to maintain our venue capacities, and make sure social distancing can be in place throughout the session. The only exception to this is our younger 'Mini Star' class or if a child is feeling particularly anxious.
4. There is a 30 day cancellation notice for the monthly subscription.
5. We can not account for illness, trips away, a child changing their mind, or any other issue that may stop your child from attending the sessions. Once the sessions have been booked we do not offer a refund. Our coaches are flexible and adapt to children's injuries and needs so if they need an alternative curriculum we can provide that. However, if a session is cancelled due to coach injury or illness we will put on an extra session to make up for it.
6. If a school or venue cancels a session, we can not be held accountable. Any sessions cancelled due to school closure, INSET days, bank holidays, adverse weather conditions or pandemic outbreak are out of the clubs control and will not be refunded.
7. Collections and pick ups: Please arrive a couple of minutes before your session has ended to ensure you are on time to collect your child. A late pick up may inconvenience parents and children who are waiting for the next session to start.
8. Late pick ups: Late collections that are persistent may incur a late pick up fee.
9. We reserve the right to remove children from a class if they do not behave in a safe and co-operative manner. By signing your child up for our classes you are agreeing that they will listen and respond to all coaches requests and follow all safety instructions.